

# 2013 COMMUNITY HEALTH NEEDS ASSESSMENT



CANONSBURG  
GENERAL HOSPITAL

West Penn Allegheny Health System





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# EXECUTIVE SUMMARY





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## Message to the Community

Improving the health of western Pennsylvanians is not only in the best interest of our communities and the region, but also the purpose of the West Penn Allegheny Health System (WPAHS). In order to improve the health of western Pennsylvanians, we need to understand their health needs. To gain a better understanding of these needs, Canonsburg General Hospital (CGH) conducted a community health needs assessment (CHNA) in 2012-2013 in collaboration with the other West Penn Allegheny hospitals. Integral to the CGH needs assessment was the participation and support of community leaders and representatives. Through steering committee participation, stakeholder interviews and focus groups, these individuals, representing a broad spectrum of perspectives, organizations and fields, generously volunteered their time and shared invaluable insight. West Penn Hospital thanks you for your support and participation! The CGH needs assessment was and continues to be a collaborative effort, with the communities CGH serves at the core.

The CGH 2013-2013 CHNA is described in a full report that meets the requirements of the new Patient Protection and Affordable Care Act for state licensed tax-exempt 501(c) (3) hospitals. The report identifies health issues and needs in the communities CGH serves. In addition, the report provides critical information to CGH and others in a position to make a positive impact on the health of our region's residents. The results of the CHNA enable CGH, along with other community agencies and providers, to set priorities, develop interventions and direct resources to improve the health of people living in western Pennsylvania.

This document contains the Executive Summary of the full CGH 2012-2013 CHNA report. This summary and the comprehensive data in the full CHNA report will serve not only as a useful community resource, but also encourage and catalyze additional activities and collaborative efforts to improve community health.



**Purpose is to improve the health of the people in the Western Pennsylvania region**

## Executive Summary of Canonsburg General Hospital 2012-2013 CHNA Report

The new federal Patient Protection and Affordable Care Act requires state licensed tax-exempt 501(c) (3) hospitals to perform a community health needs assessment (CHNA) every three years and to find ways to meet the outstanding needs identified by the assessment.

The goal of CGH 2012-2013 CHNA was to identify the health needs and issues of the CGH service area. The primary CGH service area includes selected zip codes in Allegheny and Washington counties.

This Executive Summary outlines the process and outcomes of the CGH 2012-2013 CHNA as documented in the full report. It is intended to serve as a valuable overview for public health and healthcare providers, policy makers, social service agencies, and community groups and organizations, such as religious institutions, businesses, and consumers, who are interested in improving the health status of the community and region.

This Executive Summary includes the following sections: Methods, Key Findings, and Strategy Development/Implementation.



## METHODS

To assist with the CHNA process, CGH retained Strategy Solutions, Inc., a planning and research firm with an office in Pittsburgh, whose mission is to create healthy communities. The process for the CHNA followed best practices as outlined by the Association of Community Health Improvement Toolkit.

The CHNA process was also designed to ensure compliance with the Internal Revenue Service (IRS) CHNA guidelines for charitable 501(c) (3) tax-exempt hospitals.

For its 2012-2013 CHNA, CGH formed a hospital-specific steering committee that consisted of:

- Community leaders representing the broad interests of the community as well as underserved constituencies
- Individuals with expertise in public health
- Hospital board members
- Physicians
- Internal system and hospital leaders and managers

The steering committees met five times between July 2012 and April 2013 to provide guidance on the various components of the CHNA.

This CHNA process was designed to examine the following areas in detail:

- \* Demographics
- \* Access to Quality Healthcare
- \* Chronic Disease
- \* Healthy Environment
- \* Healthy Mothers, Babies and Children
- \* Infectious Disease
- \* Mental Health and Substance Abuse
- \* Physical Activity and Nutrition
- \* Tobacco Use
- \* Injury

**Definition of Community**

Consistent with IRS guidelines at the time of publication, CGH defined community by geographic location, specifically, by location as the zip codes in Washington County that comprise CGH’s primary service area:

<b>Zip Code</b>	<b>Community</b>
15019	Bulger
15055	Lawrence
15057	McDonald
15060	Midway
15317	Canonsburg
15321	Cecil
15330	Eighty Four
15342	Houston
15363	Strabane
15367	Venetia



### Qualitative and Quantitative Data Collection

Primary (qualitative) data were collected specifically for this assessment from information presented in:

- 18 community focus groups (of which seven specifically relate to CGH) and
- 31 in-depth stakeholder interviews (of which 20 specifically relate to CGH)

Interviews and focus groups captured personal perspectives from community members, providers, and leaders with insight and expertise about the health of a specific population group or issue, a specific community or the region overall.

Secondary (quantitative) data collected included demographic and socioeconomic data, collected from the following sources:

- Nielsen/Claritas via Truven Health Analytics (<https://truvenhealth.com>)
- Pennsylvania Departments of Health and Vital Statistics
- Behavioral Risk Factor Surveillance Survey (BRFSS) data collected by the Centers for Disease Control and Prevention
- Healthy People 2020 goals from HealthyPeople.gov
- Selected inpatient and outpatient utilization data as indicators of appropriate access to health care were obtained from WPAHS Decision Support and from the Pennsylvania Health Care Cost Containment Council (PHC4) via Truven Health Analytics
- US Department of Agriculture, the Pennsylvania Department of Education, and the County Health Rankings ([www.countyhealthrankings.org](http://www.countyhealthrankings.org)).

Interviews and focus groups captured personal perspectives

### Data Analysis

The primary and secondary data were analyzed to identify distinct issues, needs and possible priority areas for intervention.



## KEY FINDINGS

Key findings of the CGH 2012-2013 CHNA are summarized in this section. For complete findings, please see the full CGH 2012-2013 CHNA Report.

### Primary (Qualitative) Research Results

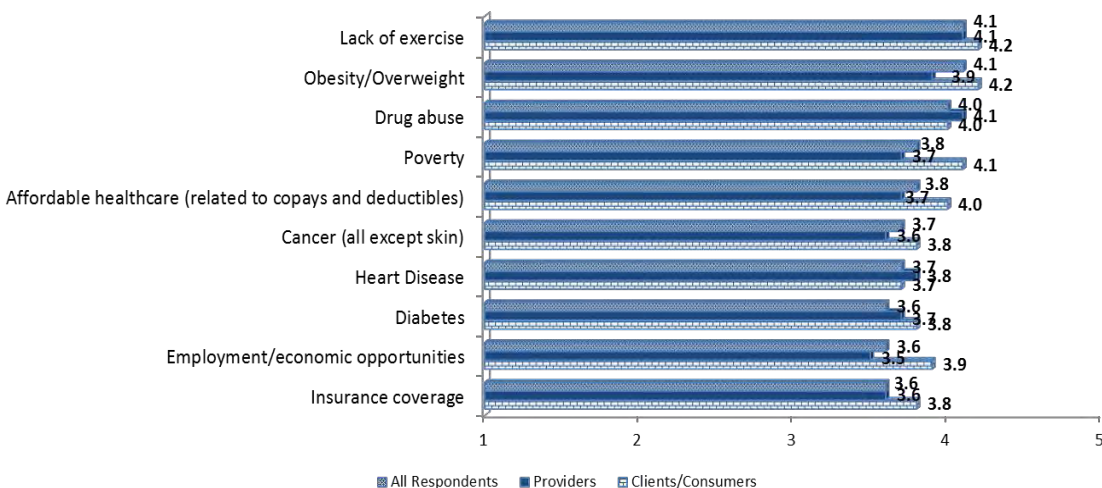
Although data were collected from 31 interviews and 18 focus groups from across the region with various community constituencies, researchers used a convenience sample and participants are not representative of the population. The results reported herein are qualitative in nature and reflect the perceptions and experiences of interview and focus group participants.

Participants of the focus groups were classified as clients and consumers or as providers (which included professionals representing a particular population or area of expertise).

Using an electronic polling system, focus group participants rated the extent to which a list of possible issues was a problem in the community. Derived from the health indicators explored for the assessment including access, chronic disease, healthy environment, healthy mothers, babies and children, infectious disease, mental health and substance abuse, physical activity and nutrition, tobacco use and injury, the list of possible issues was extensive. All items were rated on a five point scale where five=very serious problem, four=serious problem, three=somewhat of a problem, two=small problem, one=not a problem. Out of the extensive list of issues considered, the highest rated problems identified across all groups are:

### Canonsburg General Hospital Top 10 Community Health Issues

5=Very Serious Problem, 4=Serious Problem, 3=Somewhat of a Problem,  
2=Small Problem, 1=Not a Problem  
N=93



The health issues of greatest concern to focus group participants were discussed in greater depth. Similar to focus group participants, stakeholders interviewed discussed their perceptions of health needs and this group also identified chronic conditions as well as transportation and other underlying socioeconomic determinants of health as of greatest concern.

For a more detailed description of focus group discussion and stakeholder interviews, refer to the full CHNA report.

### **Secondary (Quantitative) Research Results (Demographics, Behavioral Risk Factor Surveillance Survey, and Public Health Data)**

The secondary (quantitative) research results that were analyzed for this report included demographics, Behavioral Risk Factor Surveillance Survey (BRFSS) results and disease incidence and mortality indicators. More specifically, detailed analysis in the following areas was performed:

- access to quality healthcare
- chronic disease
- healthy environment
- healthy mothers, babies and children
- infectious disease
- mental health and substance abuse
- physical activity and nutrition
- tobacco use
- injury.

The service area data was compared to state and national data where possible for this analysis.

Tables on the following pages highlight key finding for Washington County.

The first two tables show BRFSS data for (BRFSS reports combined data for Washington, Fayette and Greene counties; Washington is the only county in the CGH primary service area, however, it is reported with the other county due to this limitation of the data)

The next two tables show public health data.

The last table shows other indicators.

The comparisons of CGH service area data with state and national data show the region's data to be comparable to state data, with some slight variability, as indicated by the color coding.



The color coding illustrates comparisons to the Healthy People 2020 goal or the national rate (if there is no HEALTHY PEOPLE 2020 goal). Red indicates that the regional data is worse than the comparison and green indicates better than the comparison.

**BRFSS findings for Access, Chronic disease, Environment**

	Fayette, Greene, Washington 2008-10	PA 2008-10	US 2010	HP 2020 Goal	PA Comp	US Comp	HP 2020 Comp
Behavior Risk							
ACCESS							
Reported Health Poor or Fair	22.0%	15.0%	14.7%		+	+	
Physical Health Not Good for 1+ Days in the Past Month	38.0%	37.0%			+		
Poor Physical or Mental Health Preventing Usual Activities in the Past Month	20.0%	21.0%			-		
No Health Insurance (Age 18-64)	15.0%	13.0%	17.8%	0%	+	-	+
No Personal Health Care Provider (Age 18-44)	10.0%	11.0%		16.1%	-		-
Routine Check-up Within the Past 2 Years	85.0%	83.0%			+		
Needed to See a Doctor But Could Not Due to Cost, Past Year	10.0%	11.0%		4.2%	-		+
CHRONIC DISEASE							
Adults Who Were Ever Told They Have Heart Disease- Age 35 and older	9.0%	7.0%	4.1%		+	+	
Adults Who Were Ever Told They Had a Heart Attack- Age 35 and Older	10.0%	6.0%	4.2%		+	+	
Adults Who Were Ever Told They Had a Stroke- Age 35 and older	4.0%	4.0%	2.7%		=	+	
Adults Who Were Ever Told They Had a Heart Attack, Heart Disease, or Stroke- Age 35 and Older	16.0%	12.0%			+		
Overweight (BMI 25-30)	36.0%	36.0%	36.2%		=	-	
Obese (30-99.99)	30.0%	28.0%	27.5%	30.5%	+	+	-
Adults Who Were Ever Told They Have Diabetes	11.0%	9.0%	8.7%		+	+	
HEALTHY ENVIRONMENT							
Adults Who Have Ever Been Told They Have Asthma	13.0%	14.0%	13.8%		-	-	
Currently Have Asthma	10.0%	10.0%	9.1%		=	+	

Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



The color coding illustrates comparisons to the Healthy People 2020 goal or the national rate (if there is no HEALTHY PEOPLE 2020 goal). Red indicates that the regional data is worse than the comparison and green indicates better than the comparison.

**BRFSS findings for Infectious disease, Mental health and substance abuse, Physical activity/nutrition, Tobacco use**

Behavior Risk	Fayette, Greene, Washington 2008-10	PA 2008-10	US 2010	HP 2020 Goal	PA Comp	US Comp	HP 2020 Comp
INFECTIONIOUS DISEASE							
Adults Who Had a Pneumonia Vaccine, Age 65 and older	68.0%	70.0%	68.8%	90.0%	-	-	-
Ever Tested for HIV, Ages 18-64	28.0%	34.0%		18.9%	-		+
MENTAL HEALTH AND SUBSTANCE ABUSE							
Satisfied or Very Satisfied With Their Life	92.0%	94.0%			-		
Never/Rarely Get the Social or Emotional Support They Need	10.0%	8.0%			+		
Mental Health Not Good 1+ Days in the Past Month	37.0%	34.0%			+		
Adults Who Reported Binge Drinking (5 drinks for men, 4 for women on one occasion)	19.0%	17.0%	17.1%	24.4%	+	+	-
At Risk for Heavy Drinking (2 drinks for men, 1 for women daily)	4.0%	5.0%			-		
Reported Chronic Drinking (2 or more drinks daily for the past 30 days)	5.0%	6.0%	5.0%		-	=	
PHYSICAL ACTIVITY AND NUTRITION							
No Leisure Time/Physical Activity in the Past Month	29.0%	25.0%	23.9%	32.6%	+	+	-
TOBACCO USE							
Adults Who Reported Never Being a Smoker	50.0%	54.0%	56.6%		-	-	
Adults Who Reported Being a Former Smoker	25.0%	26.0%	25.1%		-	-	
Adults Who Reported Being a Current Smoker	24.0%	20.0%	17.3%	12.0%	+	+	+
Adults Who Reported Being An Everyday Smoker	20.0%	15.0%	12.4%		+	+	

Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



The color coding illustrates comparisons to the Healthy People 2020 goal or the national rate (if there is no HEALTHY PEOPLE 2020 goal). Red indicates that the regional data is worse than the comparison and green indicates better than the comparison. Yellow indicates that one county is higher and another is lower.

**Public health data by county**

Public Health Data	Washington						Trend +/-	PA (the la) Rate	US Rate	HP 2020 Goal	PA Comp	US Comp	HP Goal Comp
	2006	2007	2008	2009	2010	2010							
CHRONIC DISEASE													
Breast Cancer Rate per 100,000	71.5	67.2	79.8	69.7			+	71.5	121.9	41.0			
Breast Cancer Mortality Rate per 100,000		16.8	14.7	14.2	17.3		-	13.1	22.2	20.6			
Bronchus and Lung Cancer Rate per 100,000	78.6	76.2	64.9	74.2			-	69.1					
Bronchus and Lung Cancer Mortality Rate per 100,000		56.6	63.8	58.3	53.0		+	48.7		45.5			
Colorectal Cancer Rate per 100,000	51.7	58.0	49.7	50.5			+	47.6		38.6			
Colorectal Cancer Mortality Rate per 100,000		17.7	20.3	20.7	16.2		+	17.0	16.9	14.5			
Ovarian Cancer Incidence Rate per 100,000	14.2	13.2	19.1	11.5			+	13.3					
Ovarian Cancer Mortality Rate per 100,000		8.1	18.6	10.3	13.3		+	8.1					
Prostate Cancer Rate per 100,000	148	151.7	171.6	127.2			+	139.6					
Prostate Cancer Mortality Rate per 100,000		31.5	17.7	29.8	21.9		-	21.2	21.9	21.2			
Heart Disease Mortality Rate per 100,000		214.1	203.8	189.0	172.3		-	185.3	179.1				
Heart Attack Mortality Rate per 100,000		40.9	38.5	32.4	27.4		-	38.2					
Coronary Heart Disease Mortality Rate per 100,000		150.0	141.5	126.6	120.1		-	123.0	113.6	100.8			
Cardiovascular Mortality Rate per 100,000		271.4	264.8	254.2	224.0		-	237.6					
Cerebrovascular Mortality Rate per 100,000		45.7	46.0	47.3	33.5		-	38.9	39.1	33.8			
Diabetes Mortality Rate per 100,000		29.2	35.8	23.8	32.8		+	19.6	20.8	65.8			
Type I Diabetes, Students		0.30%	0.33%	0.36%			+	0.30%					
Type II Diabetes, Students		0.06%	0.04%	0.08%			=	0.07%					
HEALTHY ENVIRONMENT													
Student Medical Diagnosed Asthma		8.06%	8.15%	4.51%			-	6.82%					

Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)

The color coding illustrates comparisons to the Healthy People 2020 goal or the national rate (if there is no HEALTHY PEOPLE 2020 goal). Red indicates that the regional data is worse than the comparison and green indicates better than the comparison.

**Public health data by county**

Public Health Data	Washington					Trend +/-	PA (the laUS Rate)	HP 2020 Goal	PA Comp	US Comp	HP Goal Comp
	2006	2007	2008	2009	2010						
HEALTHY MOTHERS, BABIES AND CHILDREN											
Prenatal Care First Trimester		77.0%	78.7%	80.9%	82.7%	+	71.3%	77.9%			
Non-Smoking Mother During Pregnancy		76.2%	75.4%	78.4%	77.4%	+	84.1%	98.6%			
Non-Smoking Mother 3 Months Prior to Pregnancy		71.5%	70.8%	74.0%	73.4%	+	78.7%				
Low Birth-Weight Babies Born		7.1%	7.6%	7.3%	8.5%	+	8.3%	7.8%			
Mothers Reporting WIC Assistance		37.0%	37.3%	35.8%	36.1%	-	40.1%				
Mothers Reporting Medicaid Assistance		32.6%	33.5%	30.7%	30.4%	-	32.7%				
Breastfeeding		58.6%	58.2%	62.7%	60.9%	+	70.0%	81.9%			
Teen Pregnancy Rate per 1,000, Ages 15-19		33.1	33.1	33.7	28.8	-	39.6	34.2			
Teen Live Birth Outcomes, Ages 15-19		76.0%	75.5%	70.4%	73.2%	-	68.0%				
Infant Mortality Rate per 1,000	6.2	7.1	6.4	7.7	7.2		7.3	6.2			
Overweight BMI, Grades K-6					14.7%						
Obese BMI, Grades K-6					16.6%						
Overweight BMI, Grades 7-12					14.8%						
Obese BMI, Grades 7-12					18.2%						
Students with Diagnosed ADHD		3.80%	3.97%	4.51%		+	5.23%				
INFECTIOUS DISEASE											
Influenza and Pneumonia Mortality Rate per 100,000		13.4	21.2	12.6	14.5	+	13.4	16.2			
Chlamydia Rate per 100,000		178.5	212.7	175.5	223.8	+	374.1	426.0			
Gonorrhea Rate per 100,000		37.5	44.6	19.3	48.6	=	101.4				
MENTAL HEALTH AND SUBSTANCE ABUSE											
Drug-Induced Mortality Rate per 100,000		11.6	10.9	9.1	22.9	+	15.5	11.3			
Mental & Behavioral Disorders Mortality Rate per 100,000		29.8	37.6	35.3	34.0	+	37.6				
INJURY											
Auto Accident Mortality Rate per 100,000		13.3	12.7	13.3	11.8	-	10.5	11.9			
Suicide Mortality per 100,000		9.1	14.1	14.9	14.0	+	11.7	12.1			
Fall Mortality Rate per 100,000		6.7	10.7	6.1	9.7	+	8.3	8.1			
Firearm Mortality Rate (Accidental, Suicide, Homicide)		7.9	10.4	11.8	7.5	+	10.0	10.1			

Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



The color coding illustrates comparisons to the Healthy People 2020 goal or the national rate (if there is no HEALTHY PEOPLE 2020 goal). Red indicates that the regional data is worse than the comparison and green indicates better than the comparison.

**Other Indicators**

Public Health Data	Washington			Trend +/-	PA (the last year) Rate	US Rate	HP 2020 Goal	PA Comp	US Comp	HP Goal Comp
	2010	2011	2012							
ACCESS										
Mammogram Screenings		56.0%	55.0%	-	67.0%		81.1%			
HEALTHY ENVIRONMENT										
Unemployment Rates	5.0%	7.7%	8.2%	+	8.7%	8.9%				
High School Graduation Rates	87.0%	86.0%	89.0%	+	79.0%		82.4%			
Children Living in Poverty	13.0%	14.0%	14.0%	+	19.0%					
Children Living in Single Parent Homes		25.0%	25.0%	=	32.0%					
Number of Air Pollution Ozone Days	16	8	8	-	8					
PHYSICAL ACTIVITY AND NUTRITION										
Fast Food Restaurants			50.0%		48.0%					

Source: [www.countyhealthrankings.org](http://www.countyhealthrankings.org), Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)

## **PRIORITIZATION, STRATEGY DEVELOPMENT and IMPLEMENTATION**

### **Prioritization**

The system and hospital-specific steering committees analyzed the data to prioritize needs based on four different criteria: (1) the accountable entity (hospital or community), (2) magnitude of the problem, (3) impact on other health outcomes, and (4) capacity (systems and resources to implement solutions).

### **Inventory of Community Assets**

The Patient Protection and Affordable Care Act requires hospitals to describe how a hospital plans to meet identified health needs as well as why a hospital does not intend to meet an identified need. The assets of the community were inventoried to capture existing healthcare facilities and resources that are helping to address health needs of the community. Information gathered for this asset inventory was maintained and utilized by internal staff when making referrals to community resources.

### **Process for Strategy Development/ Implementation**

Following stakeholder prioritization, which included participation by individuals with expertise in public health and representatives of medically underserved populations, and based on the greatest needs related to the health system and hospital's mission, current capabilities, resources and focus areas, top priorities for need intervention were identified. Once priority need areas were identified,

strategies to meet these needs were developed. These strategies were then formulated into a written document for approval by the governing body in accordance with IRS guidelines.

The CGH implementation strategies address the following health conditions:

- diabetes
- heart disease and high blood pressure
- Heart attack, congestive heart failure, pneumonia, and/or multiple chronic conditions/medications among Medicare patients

Strategies to address these needs include but are not limited to community education, outreach and health screenings; physician outreach and training; and programs to help patients navigate the continuum of care.

###

The Canonsburg General Hospital 2012/2013 Community Health Needs Assessment can be viewed online at: [www.website](http://www.website)

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## Methodology

### Community health needs assessment and planning approach

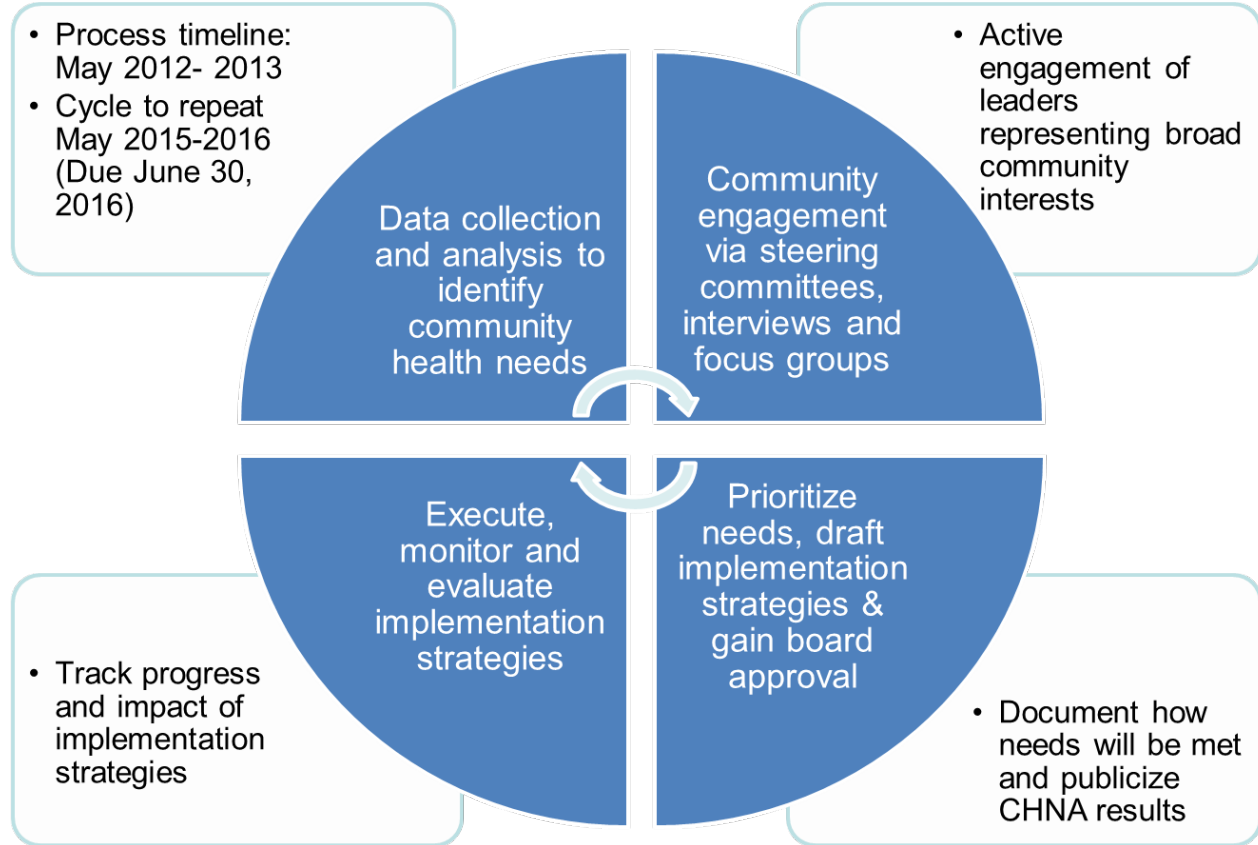
The 2012 to 2013 Canonsburg General Hospital (CGH) Community Health Needs Assessment (CHNA) took place from April 2012 through May 2013 in collaboration with the other hospitals in the West Penn Allegheny Health System (WPAHS). The goal of the assessment process was to identify the health needs and issues of the six counties that make up the system's primary service and to complete individual assessments for each of the system hospitals.

Aligned with the system's purpose to improve the health of the people in the Western Pennsylvania region, this initiative brought the health system, public health and other community leaders together in a collaborative approach to:

- Identify the current health status of community residents as baseline data for benchmarking and assessment purposes
- Identify the strengths, service gaps and opportunities
- Determine unmet community health needs and target priorities
- Develop a plan to direct resources to meet targeted needs
- Enhance strategic planning for future community benefit and other services

**Figure 1** provides a schematic overview of the CHNA process. Facilitated by Strategy Solutions, Inc., the CHNA follows best practices as outlined by the Association of Community Health Improvement, a division of the American Hospital Association, and ensures compliance with Internal Revenue Service (IRS) guidelines (IRS Notice 2011-52) for charitable 501(c)(3) tax-exempt hospitals. The process involved collecting primary and secondary data. In compliance with the IRS guidelines (IRS Notice 2011-52), the hospital needs assessment includes data specific to this hospital's primary service area. In addition, the WPAHS and hospital CHNA process was supported by and meaningfully engaged a cross section of community leaders, agencies and organizations with the goal of working together to achieve healthier communities. This report provides an overview of the needs of the primary service area of the hospital. The hospital implementation strategies address the top priority needs within the service area and, when appropriate, provide an explanation of why individual hospitals are not addressing all of the needs identified.

**Figure 1. Schematic of the community health needs assessment process**



Fundamental to the community health needs assessment was community support and engagement. This support and engagement came by way of participation in the system or hospital-specific steering committees as well as by participation as in interviewee or focus group participant. Individuals and organizations engaged included those with special knowledge or expertise in public health, state, regional and local health-related agencies with current data and other information relevant to the needs of communities served by the hospital as well as leaders and representatives of medically underserved, low-income or minority populations and populations with chronic disease needs. More specifically, the project management team, who were involved in each system hospital CHNA and system steering committee members brought a depth and breadth of public health expertise to this process. Emilie Delestienne, Public Policy and Advocacy Manager for WPAHS has a Master of Public Health degree. Debra Thompson, President of Strategy Solutions, the lead consultant on the project, has worked directly with numerous health departments across the country on CHNA processes over the last 20 years. Joan Cleary, system steering committee member, is a member of the Allegheny County Board of Health. In addition, many of the individuals involved in the focus groups and interviews also brought public health experiences and perspectives.



To support the overall CHNA process, CGH assembled a hospital-wide steering committee. Using data and information provided by Strategy Solutions, Inc., Kathleen McKenzie, Vice President, Community and Civic Affairs led and facilitated the WPH steering committee and also served as a liaison to the WPAHS steering committee.

The steering committee included a diverse group of community leaders representing various facets of the community. The steering committee membership is outlined in Table XX; leaders and representatives of medically underserved, low-income or minority populations and populations with chronic disease needs engaged in the system steering committee included Rebecca Biddle, William Blair, Dr. Thomas Corkery, Drew LeRoy, Honorable Brandon Neuman, Honorable Tim Solobay, Dr. Vincent Trapanotto, Mary Lynn Spilak, Honorable Harlan Shober, Dr. Michael Daniels. In addition to these individuals serving on the steering committee, many of the individuals involved in the focus groups and interviews were leaders, members or representatives of medically underserved, low-income, minority or chronic disease populations.

**Table 1. Steering committee membership**

Name	Last Name	Title
Rebecca Biddle	Director of Development	Canonsburg General Hospital
William Blair	Director of Ambulance Services	Canonsburg General Hospital
Thomas Corkery, M.D.	Chief Medical Officer	Canonsburg General Hospital
Jeff Kotula	Executive Director	Washington County Chamber of Commerce
Drew LeRoy	Administrator	Greenery Specialty Care
Joseph Macerelli, Esq.	WPAHS Board Member; CGH Board Chairman	
Honorable Brandon Neuman	Pennsylvania Representative Brandon Neuman	Pennsylvania House of Representatives
Honorable Tim Solobay	Pennsylvania Senator Tim Solobay	Pennsylvania Senate
Patty Toner	Director of Marketing	Canonsburg General Hospital
Vincent Trapanotto, M.D.	President of Medical Staff	Canonsburg General Hospital
Denise Westwood	Vice President of Patient Care Services	Canonsburg General Hospital
Kim Sperring	Chief Operating Officer	Canonsburg General Hospital
Eric Cowden	Community Outreach Manager	Marcellus Shale Coalition
Mary Lynn Spilak	Director	Washington County Aging Services
Honorable Harlan Shober	Commissioner	Washington County
Michael Daniels, Ph.D.	Superintendent	Canon McMillan School District

The CGH steering committee met a total of five times over the course of 10 months to guide the assessment. **Table 2** outlines the steering committee meeting dates and agenda items.

**Table 2. Steering committee dates and agenda topics**

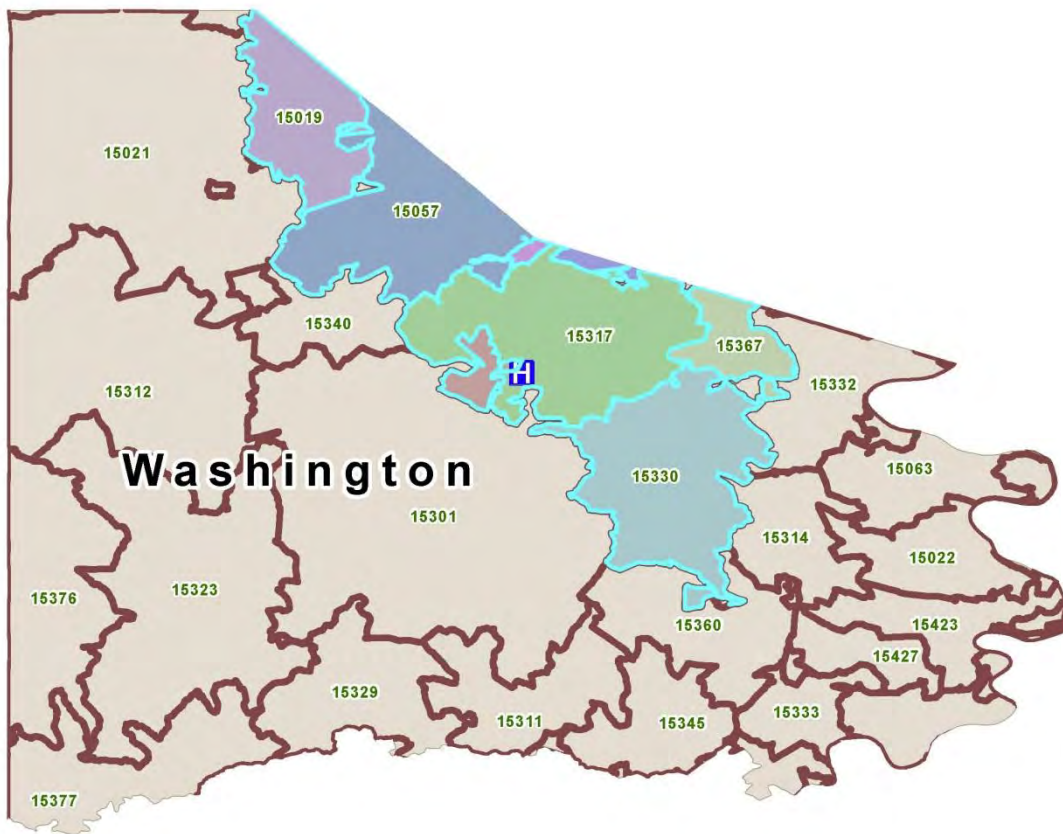
Date	Topic
August 7, 2012	Process Overview and Input into Data Collection Strategy
September 18, 2012	Review Preliminary Secondary Data and Identify Primary Data Collection Strategy
November 29, 2012	Primary Data Collection Mid-Term Status Report
February 12, 2013	Overall Data Review and Prioritization
April 16, 2013	Review and Discuss Implementation Strategies

### Service area definition

The geography selected for the study was the primary service area of CGH.

**Figure 2** illustrates the primary service territory of the hospital that includes selected zip codes in Washington County.

**Figure 2. Canonsburg General Hospital primary service area map**





As previously mentioned, Strategy Solutions, Inc. a planning and research firm with the mission to create healthy communities was retained to facilitate the process. The Strategy Solutions, Inc. consulting team involved in the project included:

**Debra Thompson, BS, MBA, President**, served as the project director, completed stakeholder interviews, facilitated the system and individual hospital prioritization process and developed the final reports.

**Toni Felice, Ph.D., Director of Research, Evaluation and Strategy**, completed the initial secondary data collection and analysis.

**Rob Cotter, BA, MS, Research Analyst**, completed the secondary data collection and analysis, facilitated community focus groups, and completed the asset mapping required for the project.

**Kathy Roach, BS, Research Analyst**, provided report development coordination and data quality control.

**Jacqui Lanagan, BA, MS, Director of Nonprofit and Community Services**, facilitated focus groups and analyzed the focus group data, conducted stakeholder interviews and compiled stakeholder interview data.

**Laurel Swartz, MA, Research Coordinator**, assisted with focus group and interview scheduling and logistics.

**Diane Peters, Business Manager**, managed the focus group and interview scheduling and logistics.

**Ann DiVecchio, Research Assistant**, assisted with the report development and writing.

**Stacy Weber, Project Coordinator**, provided logistics coordination, data presentation and reporting support.

**Melissa Rossi, Operations Manager**, provided report development and logistics coordination support

**Ryan Johannesmeyer, Research Assistant**, assisted with report development and writing.

West Penn Allegheny Health System staff leading the project efforts included:

**Emilie Delestienne, MPH**, Public Policy and Advocacy Manager

**Hanh Nguyen, MHA**, Planning Analyst

**Jeff Manners, CPA**, Director, Tax Accounting

**Peg McCormick Barron**, Executive Vice President, External Affairs

**Kathleen, McKenzie**, Vice President, Community and Civic Affairs

**Rebecca Biddle**, Director of Development, Canonsburg General Hospital, was the WPAHS hospital liaison who led the CGH process and served on the CGH steering committee.



Hospital liaisons that led and facilitated the hospital-specific steering committees and also served on the system steering committee included:

Debra Caplan, Senior Vice President, Allegheny General Hospital  
Kathleen McKenzie, Vice President, Community and Civic Affairs, WPAHS (for Canonsburg and WPAHS)  
Lynne Struble, Vice President, Operations, Forbes Regional Hospital  
Rebecca Biddle, Director, Fund Development, Canonsburg General Hospital  
Kimberly Lunn, Interim Executive Director, Allegheny Valley Hospital Trust (for Allegheny Valley Hospital)

### **Asset inventory**

The Patient Protection and Affordable Care Act require hospitals to describe how a hospital plans to meet identified health needs as well as why a hospital does not intend to meet an identified need. The assets of the community were inventoried to capture existing healthcare facilities and resources that are helping to address health needs of the community. Information gathered for this asset inventory was maintained and utilized by internal staff when making referrals to community resources. Contained in the Demographics and Asset Inventory chapter (chapter 4) of the full CHNA report, this asset inventory information was mapped, and the maps represent a subset of information for each individual hospital. The asset inventory included the following categories: adult day services, skilled nursing facilities, residential drug and alcohol treatment centers, Alzheimer units, health services providers, and other community assets and resources.

### **Qualitative and quantitative data collection**

In an effort to examine the health-related needs of the residents of the service area and to meet all of the known guidelines and requirements of the IRS 990 standards (IRS Notice 2011-52), the consulting team employed both qualitative and quantitative data collection and analysis methods. Qualitative methods ask questions that are exploratory in nature and are typically employed in interviews and focus groups. Quantitative data is data that can be displayed numerically. Primary data are data collected specifically for this assessment by the consultant team. Secondary data includes data and information previously collected and published by some other source.



The consulting team and steering committee determined that the data collected would be defined by hypothesized needs within the following categories (that define the various chapters of this assessment):

- Access to Quality Health Care
- Chronic Disease
- Healthy Environment
- Healthy Mothers, Babies and Children
- Infectious Disease
- Mental Health and Substance Abuse
- Physical Activity and Nutrition
- Tobacco Use
- Injury

### Quantitative data

The steering committee members and consulting team made significant efforts to ensure that the entire primary service territory, all socio-demographic groups and all underrepresented populations were included in the assessment to the extent possible given the resource constraints of the project. This was accomplished by identifying focus groups and key stakeholders that represented various subgroups in the community. In addition, the process included public health participation and input through extensive use of Pennsylvania Department of Health and Centers for Disease Control and Prevention data. The secondary data sources and collection process included:

- Demographic and socioeconomic data obtained from Nielsen/Claritas via Truven Health Analytics (<https://truvenhealth.com>) and provided by the WPAHS Decision Support Department.
- Disease incidence and prevalence data obtained from the Pennsylvania Department of Health and PA Vital Statistics
- The Centers for Disease Control and Prevention (CDC) and the Pennsylvania Department of Health Behavioral Risk Factor Surveillance Survey (BRFSS) data.
  - Each year the CDC along with Departments of Public Health BRFS survey. The BRFSS is conducted by telephone and includes questions regarding health risk behaviors, preventive health practices and health care access primarily related to chronic disease and injury.
  - The health related indicators included in this report for the US in 2010 are BRFSS data collected by the CDC (available at: <http://www.cdc.gov/brfss/>). The health related indicators included in this report for Pennsylvania are BRFSS data collected by the Pennsylvania Department of Health.



- BRFSS data are for a three-year summary period, for the years 2008 through 2010, as reported by the Pennsylvania Department of Health; participants were adults over the age of 18. Because the sample sizes collected at the county level are often not large enough to be representative at the individual county level, the data will often be three-year summary data for Allegheny County
- CDC Chronic Disease information from the Chronic Disease Calculator, available at <http://cdc.gov/chronicdisease/resources/calculator/index.htm>
- Healthy People 2020 goals.
  - In 1979, the Surgeon General began a program to set goals for a healthier nation. Since then, Healthy People have set 10 year science-based objectives for the purpose of moving the nation toward better health. When available for a given health indicator, Healthy People 2020 goals are included in this report (<http://www.healthypeople.gov/2020/default.aspx>).
- When available for a given health indicator, Healthy People 2020 (HP 2020) goals and state and national rates were included.
- US incidence and mortality rate comparisons taken from [www.statehealthfacts.org](http://www.statehealthfacts.org).
- Selected inpatient and outpatient utilization data identified as ambulatory care-sensitive conditions obtained from WPAHS Decision Support and from the Pennsylvania Health Care Cost Containment Council as provided by Truven Health.
  - These conditions are most appropriately cared for in primary care and outpatient settings and are thus indicators of access to care.
- County Health Rankings, a collaboration of the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute, [www.countyhealthrankings.org](http://www.countyhealthrankings.org).
- A variety of other secondary research studies and statistics were included, and the sources are cited within the text.

Data presented are the most recent published by the source at the time of the data collection.

### Qualitative data

The primary data collection process involved stakeholder interviews and focus groups.

A total of 31 individual stakeholder interviews were conducted by members of the consulting team to gather a personal/professional perspective from those who have insight into the health of a specific population group or issue, the community or the region. Interviewees represented the broad interests of the communities served by WPAHS' individual hospitals as well as the broadest cross section of special interest groups and topics possible within the resource constraints of the project. Twenty (20) of those interviews included individuals/topics that related to CGH service area and needs.





Stakeholders interviewed responded to a series of questions that were exploratory in nature and intended to capture the opinions of the individuals being interviewed. Individuals were selected because they are considered content experts on a topic or understood the needs for a particular subset of the population. The information represents the opinions of those interviewed and is not necessarily representative of the opinions of the broader community served by the WPAHS system or CGH.

A total of 18 focus groups were conducted by members of the Strategy Solutions consulting team to gather information directly from various groups that represent a particular interest group or area. A total of 224 individuals participated in the focus groups, which represented both consumer and provider/professional perspectives. Focus group participants represented the broad interests of the communities served by the WPAHS' individual hospitals as well as the broadest cross-section of special interest groups and topics possible within the resource constraints of the project. Seven of the focus groups related specifically to CGH, with 93 participants. **Table 3** outlines the focus groups that were conducted specifically for this purpose.

**Table 3. CGH focus groups**

Attendees	Organization	Group
20	SW Regional Key Leadership Council / YWCA	SW Regional Key/ YWCA
15	Allegheny County	Aging/Disability/ Seniors
7	Gilda's Club	Post Treatment Cancer
5	Marcellus Shale Coalition	Environment
10	Allegheny County Dept of Health (30 min)	Immunization Coalition
27	Emergency Services Personnel	EMS Institute
9	Criminal Justice Action Board	Law Enforcement/Drug/Alcohol

The focus group questions were exploratory in nature and intended to capture the opinions of the individuals participating in the group. Focus group participants are often selected because they are considered content experts on a topic, may be able to speak for a subset of the population, or are themselves a member of an underrepresented population. Regardless, the following information represents the opinions of individuals who participated in a focus group and are not necessarily representative of the opinions of the broader community served by the WPAHS or CGH.



**Table 4** outlines the individuals that participated in the interviews and the topic and geographic areas that they represented.

**Table 4. Stakeholders interviewed**

Name	Representing
Kristy Trautman	FISA Foundation
Linda Hippert	Allegheny Intermediate (3)
Darlene Bigler	Community Action SW
Kathy Costantino	Wash & Charleroi Agency on Aging
Sheila Gambino	Washington County Rides
Terry Seidman	American Diabetes Association
Drew Leroy	Greenery Specialty Care Center (replaced Prye)
Evan Frazier	Vice President, Community Affairs, Highmark
Stephen G. Bland	Port Authority of Allegheny County
Tim Kimmel	Washington Office of Human Services
Dr. Patricia Bononi	Vice President, Community & Civic Affairs, WPAHS
Stefani Pashman	3 Rivers Workforce Investment Board
Marc Cherna	Allegheny County Human Services (Face2Face)
Jui Joshi	Womens/Girls Foundation Pittsburgh PA
Dr. Jeanne Pearlman	Pittsburgh Foundation, Vice President Program/Policy
Dan Frankel	Pennsylvania State Representative-Chief of Staff
Susan Manzi	Chair, Department of Medicine, WPAHS
Lisa Scales	Greater Pittsburgh Community Food Bank
Megan Evans	LGBT Resources
Dr. Campbell	Emergency Medicine



## Hospital utilization data

According to the Institute of Medicine, primary or ambulatory care provides comprehensive and continuous care, addresses the majority of an individual's health care needs, develops the provider-patient relationship and creates healthier individuals and communities. More recently, researchers and providers have identified ambulatory care sensitive condition (ACSC) hospitalizations as a measure of access to health care. ACSCs are conditions for which hospitalization could be prevented through early intervention and sustained ambulatory care. The report includes inpatient hospitalization utilization rates for the following: hypertension, congestive heart failure (CHF), breast cancer, other cancers, pneumonia, pregnancy complications, reproductive disorders, asthma, drug and alcohol related issues, chronic obstructive pulmonary disease (COPD) and fractures.

**Table 5** indicates the individual Diagnosis Related Group (DRG) classifications that were selected by Strategy Solutions to illustrate the hospital utilization rates for ambulatory care sensitive conditions.

**Table 5. Classification system employed for inpatient ambulatory care sensitive conditions**

DRG Reported	DRG Classification
<b>Hypertension</b>	304 – Hypertension w MCC 305 – Hypertension w/o MCC
<b>Congestive heart failure</b>	291 – Heart failure & shock w MCC 292 – Heart failure & shock w CC 293 – Heart failure & shock w/o CC/MCC
<b>Breast cancer</b>	582 – Mastectomy for malignancy w CC/MCC 583 – Mastectomy for malignancy w/o CC/MCC 597 – Malignant breast disorders w MCC 598 – Malignant breast disorders w CC 599 – Malignant breast disorders w/o CC/MCC
<b>Cancer</b>	374 – Digestive malignancy w MCC 375 – Digestive malignancy w CC 376 – Digestive malignancy w/o CC/MCC 754 – Malignancy, female reproductive system w MCC 755 – Malignancy, female reproductive system w CC 756 – Malignancy, female reproductive system w/o CC/MCC
<b>Pneumonia</b>	193 – Simple pneumonia & pleurisy w MCC 194 – Simple pneumonia & pleurisy w CC 195 – Simple pneumonia & pleurisy w/o CC/MCC
<b>Complications baby</b>	774 – Vaginal delivery w complicating diagnosis 777 – Ectopic pregnancy 778 – Threatened abortion
<b>Reproductive disorder</b>	760 – Menstrual & other female reproductive system disorders w CC/MCC 761 – Menstrual & other female reproductive system disorders



DRG Reported	DRG Classification
	w/o CC/MCC
<b>Bronchitis &amp; Asthma</b>	202 – Bronchitis & asthma w CC/MCC 203 – Bronchitis & asthma w/o CC/MCC
<b>Alcohol &amp; drug abuse</b>	894 – Alcohol/drug abuse or dependence, left AMA 895 – Alcohol/drug abuse or dependence w rehabilitation therapy 896 – Alcohol/drug abuse or dependence w/o rehabilitation therapy w MCC 897 – Alcohol/drug abuse or dependence w/o rehabilitation therapy w/o MCC
<b>COPD</b>	190 – Chronic obstructive pulmonary disease w MCC 191 – Chronic obstructive pulmonary disease w CC 192 – Chronic obstructive pulmonary disease w/o CC/MCC
<b>Fracture</b>	533 – Fractures of femur w MCC 534 – Fractures of femur w/o MCC 535 – Fractures of hip & pelvis w MCC 536 – Fractures of hip & pelvis w/o MCC
<b>Bronchitis &amp; Asthma</b>	202 – Bronchitis & asthma w CC/MCC 203 – Bronchitis & asthma w/o CC/MCC

**Table 6** outlines the various ICD-9 codes associated with various ACSCs that should be seen in a primary care physician’s office, but often present in a hospital emergency department. The hospital utilization for these conditions for the past three fiscal years and YTD through November 2012 is included in the report.

**Table 6. Emergency department ambulatory care sensitive conditions**

AMBULATORY CARE SENSITIVE CONDITIONS	
PREVENTABLE CONDITIONS [and ICD-9-CM CODES] (By Primary Diagnosis Unless Otherwise Noted)	COMMENTS
<b>AVOIDABLE ILLNESSES</b>	
Congenital Syphilis [090]	Secondary diagnosis for newborns only
Failure to thrive [783.41]	Age < 1 Year
Dental Conditions [521-523, 525, 528]	
Vaccine Preventable Conditions [032, 033, 037, 041.5, 045, 052.1, 052.9, 055-056, 070.0-070.3, 072, 320.2*, 320.3, 390, 391, 771.0]	*Hemophilus meningitis [320.2] for ages 1-5 only
Iron Deficiency Anemia [280.1, 280.8, 280.9]	Primary & Secondary Diagnoses
Nutritional Deficiencies [260-262, 268.0, 268.1]	Primary & Secondary Diagnoses
<b>ACUTE CONDITIONS</b>	
Bacterial Pneumonia [481, 482.2, 482.3, 482.9, 483, 485, 486]	
Cancer of the Cervix [180.0-180.1, 180.8-180.9]	
Cellulitis [681, 682, 683, 686]	
Convulsions [780.3]	
Dehydration - Volume Depletion [276.5]	Primary & Secondary Diagnoses
Gastroenteritis [558.9]	
Hypoglycemia [251.2]	
Kidney/Urinary Infection [590.0, 599.0, 599.9]	
Pelvic Inflammatory Disease [614]	
Severe Ear, Nose, & Throat Infections [382*, 462, 463, 465, 472.1]	
Skin Grafts with Cellulitis {DRGs: 263 & 264} For 2008: {DRGs: 573, 574, 575}	Excludes admissions from SNF/ICF
<b>CHRONIC CONDITIONS</b>	
Angina [411.1, 411.8, 413]	
Asthma [493]	
Chronic Obstructive Pulmonary Disease [466.0*, 491, 492, 494, 496]	*Includes acute bronchitis {466.0} only with secondary diagnosis of 491, 492, 494, 496
Congestive Heart Failure [402.01, 402.11, 402.91, 428, 518.4]	



AMBULATORY CARE SENSITIVE CONDITIONS	
PREVENTABLE CONDITIONS [and ICD-9-CM CODES] (By Primary Diagnosis Unless Otherwise Noted)	COMMENTS
Diabetes with ketoacidosis or hyperosmolar coma or other coma [250.1-250.33]	
Diabetes with other specified or unspecified complications [250.8-250.93]	
Diabetes mellitus without mention of complications or unspecified hypoglycemia [250-250.04]	
Grand Mal & Other Epileptic Conditions [345]	
Hypertension [401.0, 401.9, 402.00, 402.10, 402.90]	
Tuberculosis (Non-Pulmonary) [012-018]	
Pulmonary Tuberculosis [011]	



## Needs/issues prioritization process

On February 12, 2013, the CGH steering committee met to review all of the primary and secondary data collected through the needs assessment process for the CGH service area and to identify key community needs and issues as well as to prioritize the issues and to identify areas ripe for potential intervention. Debra Thompson and Rob Cotter facilitated the meeting and guided participants through a prioritization exercise using the OptionFinder audience response polling technology. In preparation for the prioritization meeting, an internal WPAHS team composed of leadership and staff identified four criteria by which the issues would be evaluated. Outlined in **Table 7**, these criteria included:

**Table 7. Prioritization criteria**

Item	Definition	Scoring		
		Low (1)	Medium	High (10)
Accountable Entity	The extent to which the issue is an important priority to address in this action planning effort for either the health system or the community	This is an important priority for another entity in the community to take a lead role to address	This is important but is not for this action planning effort OR this is something that is an opportunity for collaboration between the hospital and the community	This is an important priority for the hospital/ health system to take a lead role to address
Magnitude of the problem	The degree to which the problem leads to death, disability or impaired quality of life and/or could be an epidemic based on the rate or % of population that is impacted by the issue	Low numbers of people affected; no risk for epidemic	Moderate numbers/ % of people affected and/or moderate risk	High numbers/ % of people affected and/or risk for epidemic
Impact on other health outcomes	The extent to which the issue impacts health outcomes and/or is a driver of other conditions	Little impact on health outcomes or other conditions	Some impact on health outcomes or other conditions	Great impact on health outcomes and other conditions
Capacity (systems and resources) to implement evidence based solutions	This would include the capacity to and ease of implementing evidence based solutions	There is little or no capacity (systems and resources) to implement evidence based solutions	Some capacity (system and resources) exist to implement evidence based solutions	There is solid capacity (system and resources) to implement evidence based solutions in this area

The participants completed the prioritization exercise using the polling technology to quickly rate and rank the issues based on the aforementioned criteria during the session. The exercise resulted in a rank ordering of needs and issues specifically for CGH.



### **Implementation strategy planning process**

After all of the individual hospital steering committee meetings were held, the individual and CGH aggregate results of the prioritization exercise were reviewed by key WPAHS leaders and staff and subsequently implementation strategies were identified and developed. CGH reviewed its current community benefit and disease management programs, identified the programs and strategies that best aligned with CGH needs, capabilities and resources, and then developed their individual action plan for each selected implementation strategy issue.





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# DEMOGRAPHICS





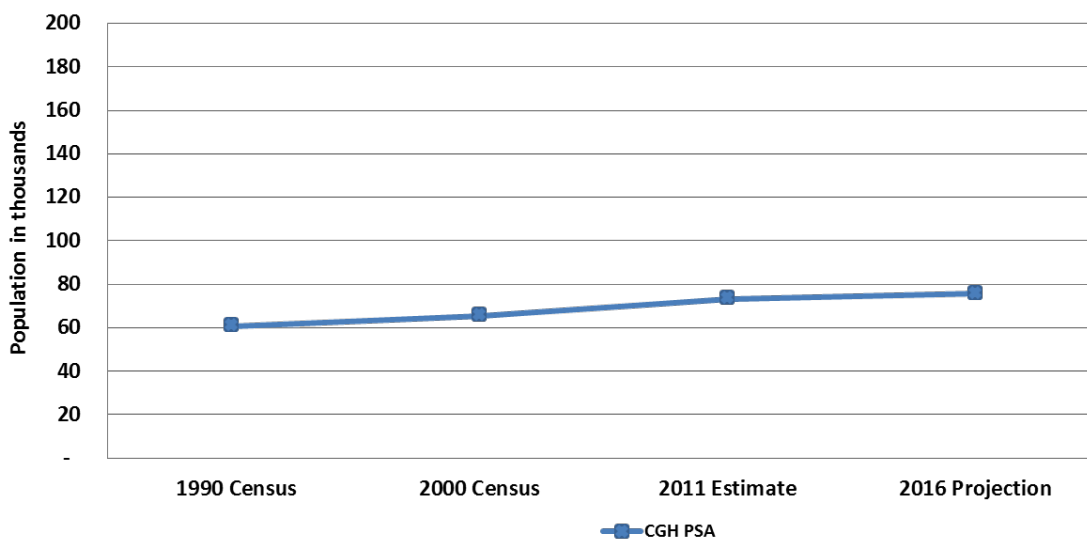
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## Demographics

**Figure 3** illustrates the CGH primary service area total population from the 1990 and 2000 censuses, as well as a 2011 estimate and 2016 projection. The total population of the region is slightly over seventy three thousand people (total population = 73,154). Since the 1990 census the population has slightly increased and the 2016 projection shows that trend continuing.

**Figure 3. CGH primary service area demographics**



Source: Nielsen Claritas, WPAHS Decision Support



**Table 8** illustrates total population from the selected zip codes for the CGH primary service area from the 1990 and 2000 censuses, as well as a 2011 estimate and 2016 projection. The population of the total service area overall is expected to continue to increase.

**Table 8. CGH primary service area population by zip code**

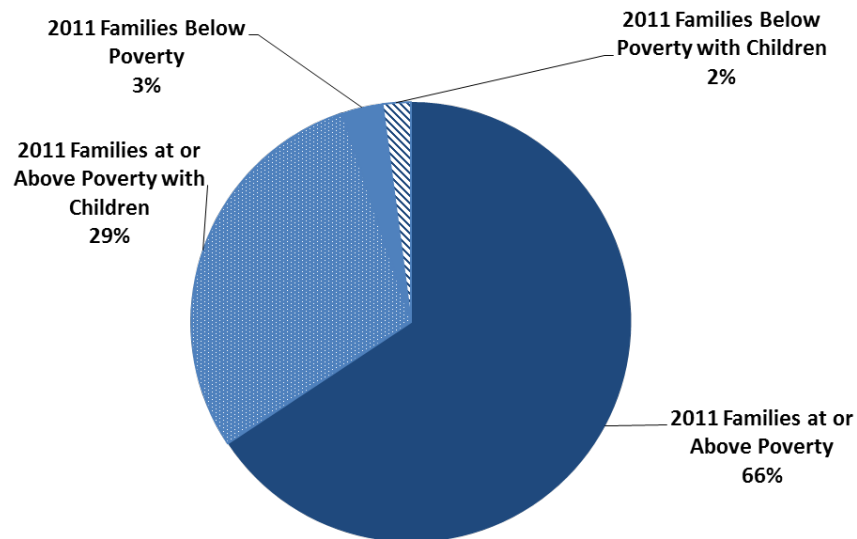
	PSA Total	PSA	PSA	PSA	PSA	PSA	PSA	PSA	PSA	PSA	PSA
		15019	15055	15057	15060	15317	15321	15330	15342	15363	15367
		Bulger	Lawrence	MC Donald	Midway	Canonsburg	Cecil	Eighty Four	Houston	Strabane	Venetia
2016 Projection	75,654	1,884	846	12,730	598	38,106	1,658	5,353	4,578	875	9,026
2011 Estimate	73,154	1,875	828	12,719	617	36,576	1,633	5,175	4,563	851	8,317
2000 Census	65,460	1,832	777	12,544	658	31,995	1,558	4,627	4,469	776	6,224
1990 Census	60,713	1,822	528	12,202	693	29,883	1,639	4,489	4,628	794	4,035
<b>Change</b>											
Growth 2011-2016	3.4%	0.5%	2.2%	0.1%	3.1%	4.2%	1.5%	3.4%	0.3%	2.8%	8.5%
Growth 2000-2011	11.8%	2.3%	6.6%	1.4%	6.2%	14.3%	4.8%	11.8%	2.1%	9.7%	33.6%
Growth 1990-2000	7.8%	0.5%	47.2%	2.8%	5.1%	7.1%	4.9%	3.1%	3.4%	2.3%	54.3%

Source: Nielsen Claritas, WPAHS Decision Support



**Figure 4** illustrates the poverty levels of the CGH primary service region. As seen below, 5 percent of service region live below the federal poverty level, of which 2 percent who are families with children.

**Figure 4. CGH primary service area poverty level**

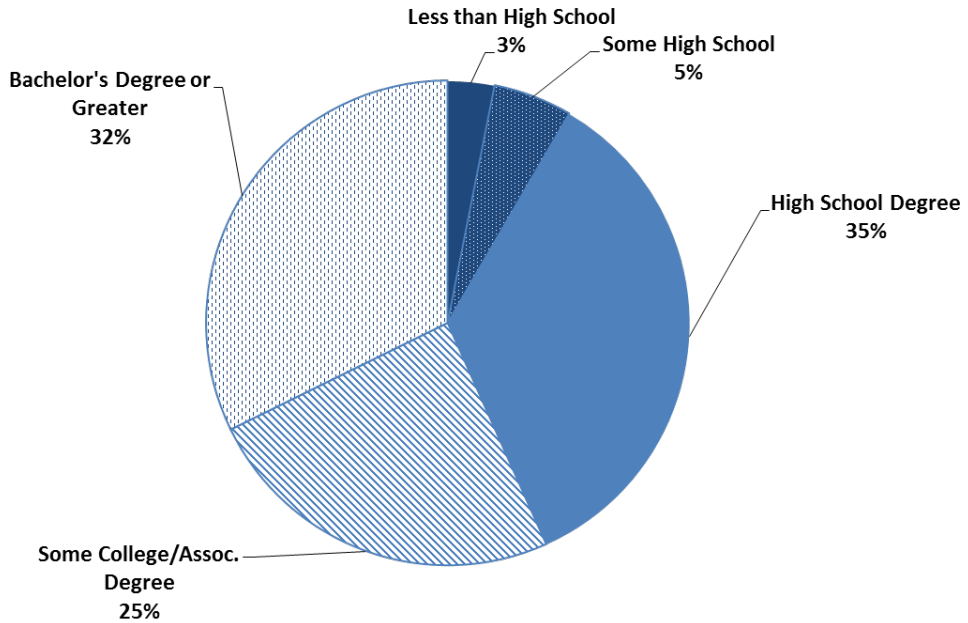


Source: Nielsen Claritas, WPAHS Decision Support



**Figure 5** illustrates the levels of educational attainment within the CGH primary service area. As seen below, 32.0 percent of residents have a Bachelor’s Degree or higher, while an additional 25.0 percent have had some college or Associate Degree. About 8.0 percent of the service region population did not graduate from high school.

**Figure 5. CGH primary service area by education**



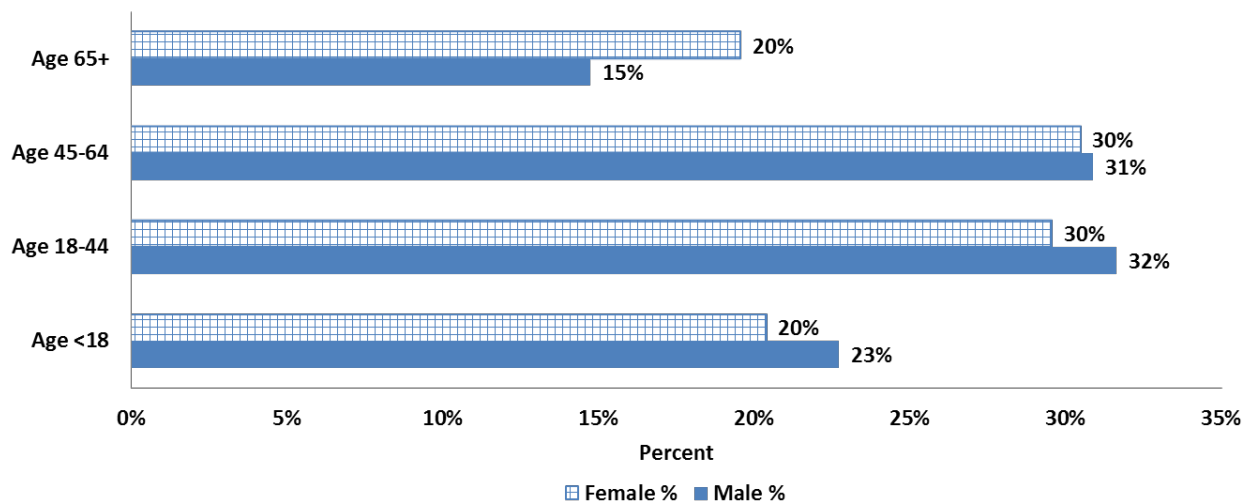
Source: Nielsen Claritas, WPAHS Decision Support





**Figure 6** illustrates the population by age group and gender for the CGH primary service area. A higher percentage of the service area population age 65 and over is female (20.0 percent versus 15.0 percent). The 45 to 64 age group has a slightly higher percentage of males (31.0 percent versus 30.0 percent). In the other age cohorts, the percentage of males is also higher.

**Figure 6. CGH primary service area population by age group and gender**

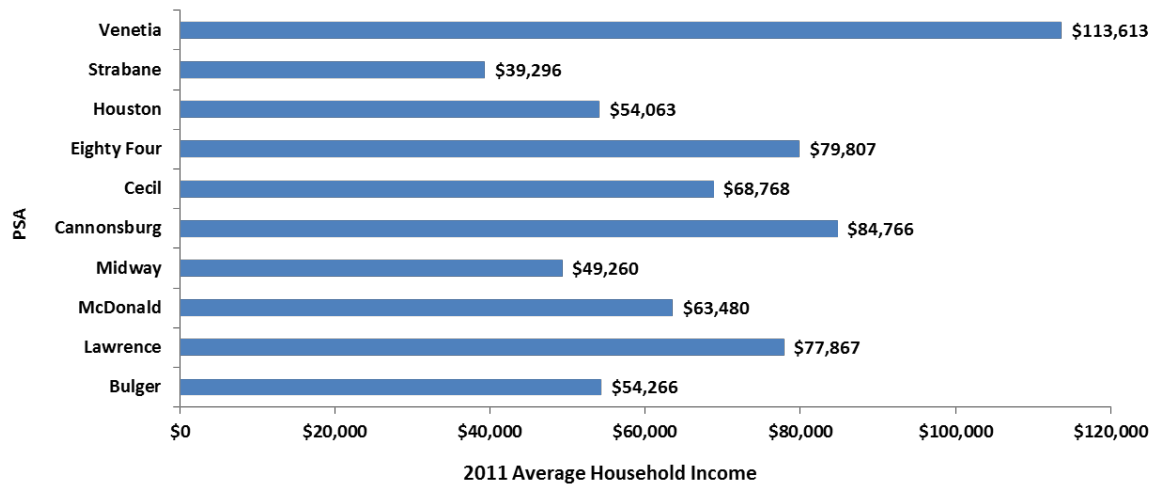


Source: Nielsen Claritas, WPAHS Decision Support



**Figure 7** illustrates the CGH primary service area average household income by zip code for 2011. The average household incomes ranged from a low of \$39,296 to a high of \$113,613.

**Figure 7. CGH primary service area: Average household income**

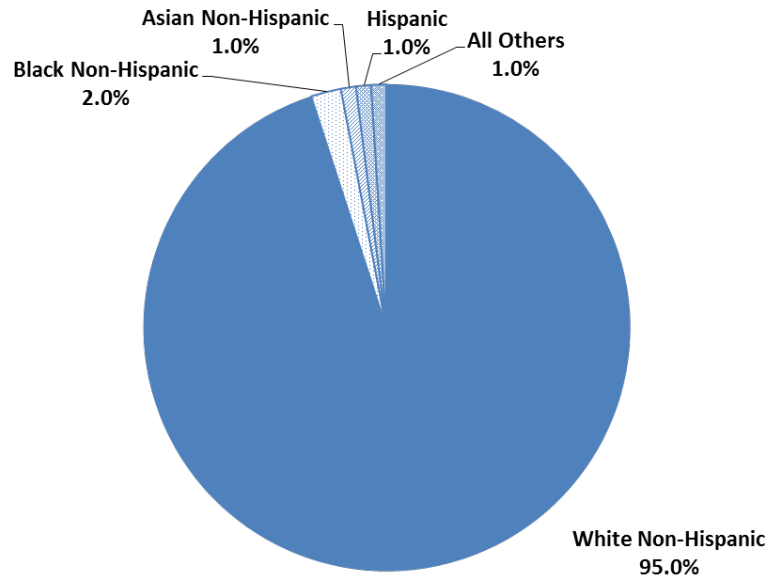


Source: Nielsen Claritas, WPAHS Decision Support



**Figure 8** illustrates the CGH primary service area population by race and ethnicity. The majority of residents (95.0 percent) are white non-Hispanic. The black non-Hispanic population makes up 2.0 percent of the primary service area.

**Figure 8. CGH primary service area by race and ethnicity**

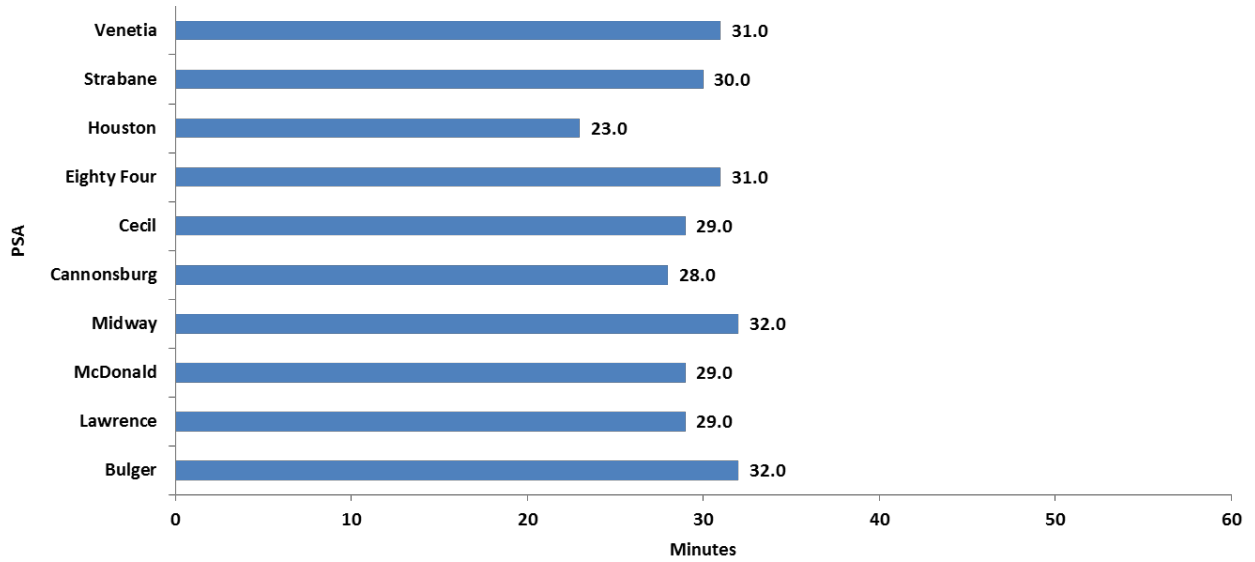


Source: Nielsen Claritas, WPAHS Decision Support



**Figure 9** illustrates the CGH primary service area travel time to work for the zip codes of the service area. The travel time to work is between 23 and 32 minutes, depending on location.

**Figure 9. CGH primary service area by travel time to work (in minutes)**

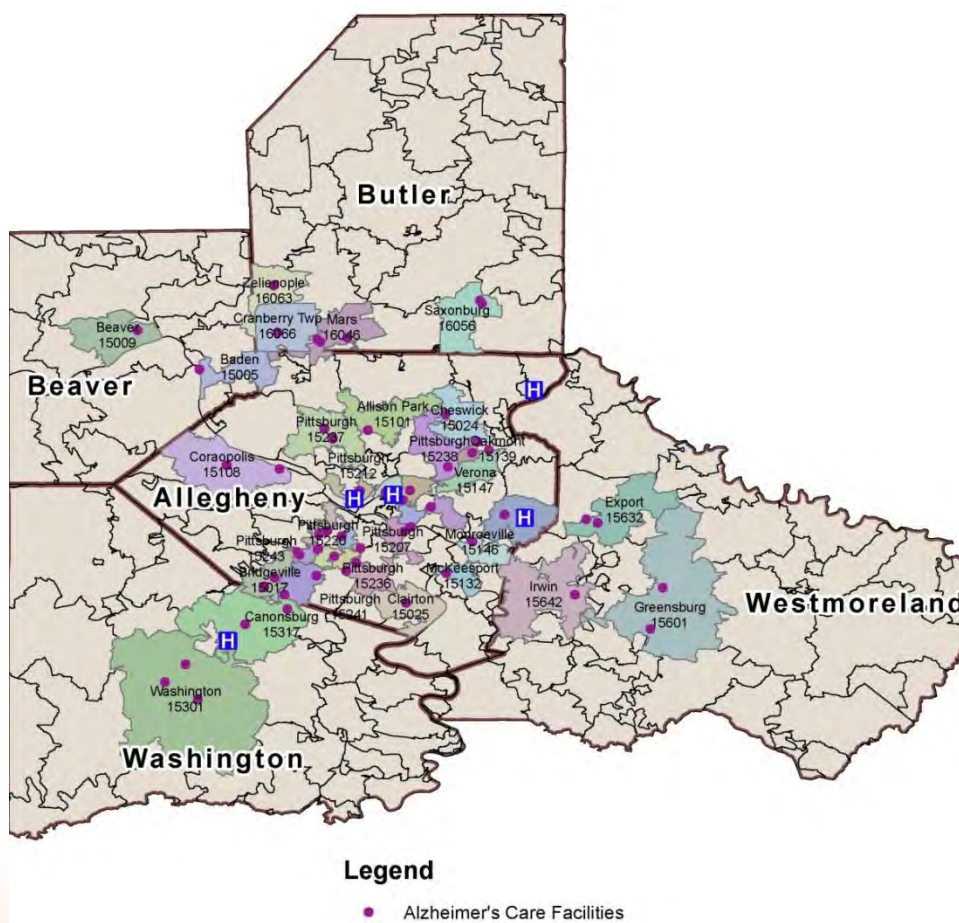


Source: Nielsen Claritas, WPAHS Decision Support

**Community Assets**

The following maps, **Figure 10 to Figure 16**, depict the entire WPAHS inventory of community assets and resources that the CHNA steering committee as well as internal WPAHS leaders and staff identified as important to the health of the community. The community assets and resources are divided into several maps, including system-wide Alzheimer’s care facilities, skilled nursing facilities, home health care services, medical services and providers, and durable medical equipment suppliers. The system-wide maps display assets and resources shared by Allegheny General Hospital (AGH), West Penn Hospital (CGH) and Forbes Regional Hospital (FRH) as well as Allegheny Valley Hospital (AVH) and Canonsburg General Hospital (CGH). Also included are community asset and home care referral maps and tables for Canonsburg General Hospital.

**Figure 10. WPAHS primary service area Alzheimer’s care facilities**



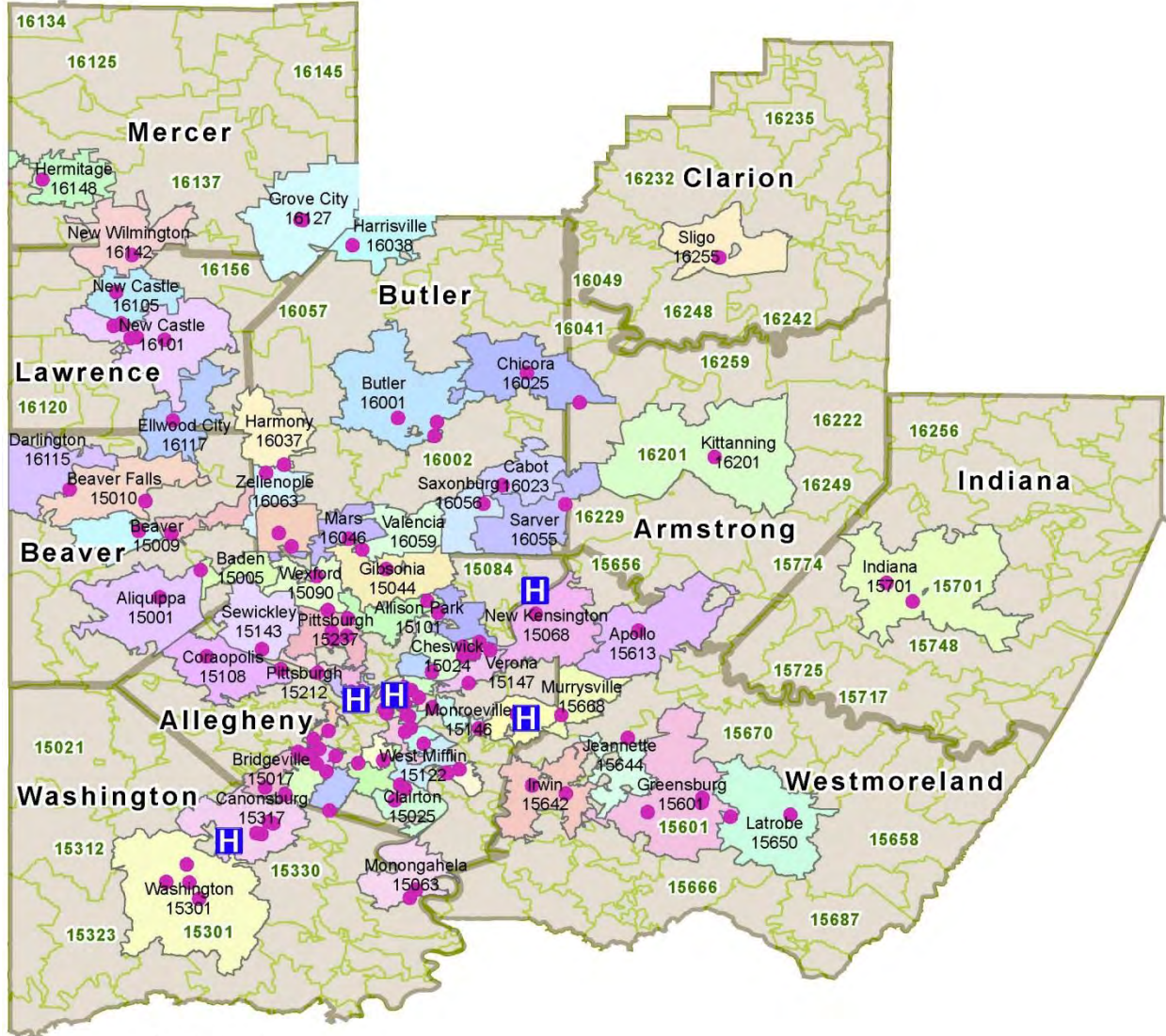
**Table 9. WPAHS primary service area Alzheimer's care facilities – table 1 of 2**

Name	Address	City	State	Zip
Amber Woods/Harmar Village Care Center/Grane Health Care	715 Freeport Road	Cheswick	PA	15024
Arden Courts- Jefferson Hills/HCR Manor Care	380 Wray Large Road	Jefferson Hills	PA	15025
Arden Courts- Monroeville/HCR Manor Care	120 Wyngate Drive	Monroeville	PA	15146
Arden Courts- North Hills/HCR Manor Care	1125 Perry Highway	Pittsburgh	PA	15237
Asbury Heights/United Methodist Services for the Aging	700 Bower Hill Road	Pittsburgh	PA	15243
Asbury Place	760 Bower Hill Road	Pittsburgh	PA	15243
Assisted Living at Weinberg Village/Jewish Assoc on Aging	300 JHF Drive	Pittsburgh	PA	15217
Autumn Lane	1521 Kennedy Lane	Coraopolis	PA	15108
Baptist Homes	489 Castle Shannon Blvd	Pittsburgh	PA	15234
Broadmore Assisted Living/Senior Services of America	3275 Washington Pike	Bridgeville	PA	15017
Caring Heights Nursing Center	234 Coraopolis Road	Coraopolis	PA	15108
Charles Morris Nursing & Rehab Center/JAA	200 JHF Drive	Pittsburgh	PA	15217
Claire Bridge of Murrysville	5300 Old William Penn Hwy	Export	PA	15632
Concordia at Fox Chapel	931 Route 910	Cheswick	PA	15024
Concordia of Cranberry/Sunrise Senior Living	10 Adams Ridge Road	Mars	PA	16046
Consulate Health Care of North Strabane	100 & 200 Tandem Village Road	Canonsburg	PA	15317
Country Meadows of South Hills-1	3560 Washington Pike	Bridgeville	PA	15017
Country Meadows of South Hills Nursing & Rehab/Country Meadows Retirement	3590 Washington Pike	Bridgeville	PA	15017
Elmcroft of Saxonburg	100 Bella Court	Saxonburg	PA	16056
Fair Oaks of Pittsburgh	2200 West Liberty Avenue	Pittsburgh	PA	15226
Friendship Ridge	246 Friendship Circle	Beaver	PA	15009
Friendship Village of South Hills/Life Care Retirement Communities, Inc.	1290 Boyce Road	Upper Saint Claire	PA	15241
Greensburg Care Center/Grane Healthcare	209 Sigma Drive	Pittsburgh	PA	15238
Harbor Assisted Living	1320 Greentree Road	Pittsburgh	PA	15220
Harbor Assisted Living	2589 Mossie Blvd	Monroeville	PA	15146
Highland Park Care Center	745 N Highland Avenue	Pittsburgh	PA	15206
Juniper Village at Huntingdon Ridge/Wellsprings Memory Care/Cordia Commons	7990 Route 30 East	North Huntingdon	PA	15642
Kade Nursing Home/Reliant Senior Care	1198 W Wylie Avenue	Washington	PA	15301
Kane Regional Center- Glen Hazel	955 Rivermont Drive	Pittsburgh	PA	15207
Kane Regional Center- McKeesport	100 9th Street	McKeesport	PA	15132
Kane Regional Center- Ross Township	110 McIntryre Road	Pittsburgh	PA	15237
Kane Regional Center- Scott Township	300 Kane Blvd	Pittsburgh	PA	15243
Longwood at Oakmont	500 Route 909	Verona	PA	15147
Manor Care-HCR Pittsburgh/Heartland Health Care Center	550 S Negley Avenue	Pittsburgh	PA	15232
Manor Care Health Services- North Hills/HCR Manor Care	1105 Perry Highway	Pittsburgh	PA	15237
Manor Care Health Services- Whitehall Borough/HCR Manor Care	505 Weyman Road	Pittsburgh	PA	15236
Marian Manor Inc.	2695 Winchester Drive	Pittsburgh	PA	15220
Norbert Assisted Living Facility/Norbert Inc.	2413 Saint Norbert Drive	Pittsburgh	PA	15234
Orion Assisted Living	2191 Ferguson Road	Allison Park	PA	15101
Paramount Senior Living-Bethel Park	5785 Baptist Road	Bethel Park	PA	15102
Paramount Senior Living at Cranberry	500 Seven Field Blvd	Mars	PA	16046
Paramount Senior Living at Peters Township/Paramount Health Resources	3025 Washington Road	Canonsburg	PA	15317

**Table 10. WPAHS primary service area Alzheimer’s care facilities – table 2 of 2**

Name	Address	City	State	Zip
Providence Point	500 Providence Point Blvd	Pittsburgh	PA	15243
Redstone Highland-Murrysville	4951 Cline Hollow Road	Murrysville	PA	15668
Redstone Highlands Health Care Center	6 Garden Center Drive	Greensburg	PA	15601
Saint John Specialty Care Center/Lutheran Affiliated Services	500 Wittenberg Way	Mars	PA	16046
Saxony Health Center	223 Pittsburgh Street	Saxonburg	PA	16056
Sky Vue Terrace/HCR Manor Care	2170 Rhine Street	Pittsburgh	PA	15212
Southmount at Prebyterian Senior Care	835 S Main Street	Washington	PA	15301
St. Nicholas Home	353 Dixon Avenue	North Versailles	PA	15137
Sunrise of Upper St. Clair	500 Village Drive	Pittsburgh	PA	15241
The Creek Meadows	1630 Ellwood City Road	Zelienople	PA	16063
The Village at Pennwood	909 West Street	Pittsburgh	PA	15221
The Willows of Presbyterian Senior Care	1215 Hulton Road	Oakmont	PA	15139
UPMC Canterbury Place	310 Fisk Street	Pittsburgh	PA	15201
UPMC Sherwood Oakes Retirement Community	100 Norman Drive	Cranberry Township	PA	16066
Villa Saint Joseph of Baden Inc.	1030 State Street	Baden	PA	15005
Walnut Ridge Memory Care LLC	711 Route 119	Greensburg	PA	15601
Washington County Health Center	36 Old Hickory Ridge Road	Washington	PA	15301

Figure 11. WPAHS primary service area skilled nursing facilities



**Legend**

- West Penn Allegheny Health System Primary Service Area Skilled Nursing Facilities



**Table 11. WPAHS primary service area skilled nursing facilities – table 1 of 3**

Name	Address	City	State	Zip
Asbury Heights/United Methodist Services for the Aging	700 Bower Hill Road	Pittsburgh	PA	15243
Autumn Grove Care Center	555 S Main Street	Harrisville	PA	16038
Avalon Nursing Center	239 W Pittsburgh Road	New Castle	PA	16101
Baldock Health Care Centre	8850 Barnes Lake Road	North Huntingdon	PA	15642
Baldwin Health Center/Communicare Family of Companies	1717 Skyline Drive	Pittsburgh	PA	15227
Baptist Homes	489 Castle Shannon Blvd	Pittsburgh	PA	15234
Beaver Elder Care & Rehab Center/Guardian Elder Care	616 Golfcourse Road	Aliquippa	PA	15001
Beaver Valley Nursing & Rehab Center/Extencicare Health Svcs, Inc.	257 Georgetown Road	Beaver Falls	PA	15010
Belair Health & Rehab Center/Extencicare Hlth Svcs, Inc.	100 Little Road	Lower Burrell	PA	15068
Briarcliff Pavilion/Reliant Senior Care	249 Maus Drive	North Huntingdon	PA	15642
Butler Hospital- TCU	911 E Brady Street	Butler	PA	16001
Butler Memorial Hospital-TCF	911 E Brady Street	Butler	PA	16001
Caring Heights Nursing Center	234 Coraopolis Road	Coraopolis	PA	15108
Charles Morris Nursing & Rehab Center/JAA	200 JHF Drive	Pittsburgh	PA	15217
Chicora Medical Center Inc.	160 Medical Center Road	Chicora	PA	16025
Clarview Nursing & Rehab Center/Ezxtencicare, Inc.	14663 Route 68	Sligo	PA	16255
Concordia Lutheran Ministries	134 Marwood Road	Cabot	PA	16023
Concordia of the South Hills	1300 Bower Hill Road	Pittsburgh	PA	15243
Concordia Rebecca Residence	3746 Cedar Ridge Road	Allison Park	PA	15101
Consulate Health Care of Cheswick	33876 Saxonburg Blvd	Cheswick	PA	15024
Consulate Health Care of North Strabane	100 and 200 Tandem Village Road	Canonsburg	PA	15317
Country Meadows of South Hills Nursing & Rehab/Country Meadows Retire. Com.	3590 Washington Pike	Bridgeville	PA	15017
Edison Manor	22 W Edison Avenue	New Castle	PA	16101
Eldercrest Nursing Center/Extencicare Health Services, Inc.	2600 W Run Road	Munhall	PA	15120
Ellwood City Hospital- Mary Evans Extended Care Center	724 Pershing Street	Ellwood City	PA	16117
Evergreen Nursing Center/Reliant Senior Care	191 Evergreen Mill Road	Harmony	PA	16037
Fair Winds Manor	126 Iron Bridge Road	Sarver	PA	16055
Forbes Center for Rehab & Healthcare	6655 Frankstown Avenue	Pittsburgh	PA	15206
Friendship Ridge	246 Friendship Circle	Beaver	PA	15009
Friendship Village of South Hills/Life Care Retirement Communities, Inc.	1290 Boyce Road	Upper Saint Claire	PA	15241
Genesis HC- Highland Center	1050 Broadview Blvd	Brackenridge	PA	15014
Golden Hill Nursing Home	520 Friendship Street	New Castle	PA	16101
Golden Living Center- Murrysville	3300 Logan Ferry Road	Murrysville	PA	15668
Golden Living Center- Oakmont	26 Ann Street	Oakmont	PA	15139
Golden Living Center- South Hills	201 Village Drive	Canonsburg	PA	15317
Golden Living Center-Monroeville	4142 Monroeville Blvd	Monroeville	PA	15146
Golden Living Center-Mt. Lebanon	350 Old Gilkeson Road	Pittsburgh	PA	15228
Greenery Specialty Care Center	2200 Hill Church-Houston Road	Canonsburg	PA	15317
Greensburg Care Center	119 Industrial Park Road	Greensburg	PA	15601
Grove Manor/Extencicare, Inc.	435 North Broad Street	Grove City	PA	16127
Harmar Village Care Center/Grane Health Care	715 Freeport Road	Cheswick	PA	15024
Haven Convalescent Home Inc.	725 Paul Street	New Castle	PA	16101

**Table 12. WPAHS primary service area skilled nursing facilities – table 2 of 3**

Name	Address	City	State	Zip
Havencrest Nursing Center/Extencicare Health Services, Inc.	1277 Country Club Road	Monongahela	PA	15063
Health South Harmarville Transitional Care Unit	320 Guys Run Road	Pittsburgh	PA	15238
Hempfield Manor	1118 Woodward Drive	Greensburg	PA	15601
Highland Park Care Center	745 N Highland Avenue	Pittsburgh	PA	15206
Humbert Lane Health Care Centre	90 Humbert Lane	Washington	PA	15301
Jameson Care Center	3349 Wilmington Road	New Castle	PA	16105
Jameson Hospital North Campus- TCU	1211 Wilmington Avenue	New Castle	PA	16105
Jefferson Hills Manor	448 Old Clairton Road	Jefferson Hills	PA	15025
John XXIII Home/Roman Catholic Diocese of Erie	2250 Shenango Valley Freeway	Hermitage	PA	16148
Kade Nursing Home/Reliant Senior Care	1198 W Wylie Avenue	Washington	PA	15301
Kane Regional Care- Glen Hazel	955 Rivermont Drive	Pittsburgh	PA	15207
Kane Regional Care- McKeesport	100 9th Street	McKeesport	PA	15132
Kane Regional Center- Ross Township	110 McIntyre Road	Pittsburgh	PA	15237
Kane Regional Center- Scott Township	300 Kane Blvd	Pittsburgh	PA	15243
Kindred Hospital- Pittsburgh North Shore/Kindred Healthcare Inc.	1004 Arch Street	Pittsburgh	PA	15212
Kittanning Care Center/Grane Healthcare	Route 422 E	Kittanning	PA	16201
Latrobe Health & Rehab Center	576 Fred Rogers Drive	Latrobe	PA	15650
Lawson Nursing Home, Inc.	540 Coal Valley Road	Clairton	PA	15025
LGAR Health & Rehab Center	800 Elsie Street	Turtle Creek	PA	15145
Lifecare Hospitals of Pittsburgh, Inc- Transitional Care Center	100 S Jackson Avenue	Pittsburgh	PA	15202
Longwood At Oakmont	500 Route 909	Verona	PA	15147
Manor Care- HCR Pittsburgh/Heartland Health Care Center	550 S Negley Avenue	Pittsburgh	PA	15232
Manor Care- HCR Shadyside/Shadyside Nursing & Rehab Center	5609 5th Avenue	Pittsburgh	PA	15232
Manor Care Health Services- Bethel Park/HCR Manor Care	60 Highland Road	Bethel Park	PA	15102
Manor Care Health Services- Greentree	1848 Greentree Road	Pittsburgh	PA	15220
Manor Care Health Services- Monroeville	885 MacBeth Drive	Monroeville	PA	15146
Manor Care Health Services- North Hills	1105 Perry Highway	Pittsburgh	PA	15237
Manor Care Health Services- Peters Township	113 W McMurray Road	McMurray	PA	15317
Manor Care Health Services- Whitehall Borough	505 Weyman Road	Pittsburgh	PA	15236
Marian Manor Inc.	2695 Winchester Drive	Pittsburgh	PA	15220
Mason Village at Sewickley/Grand Lodge of PA Free & Accepted Masons	1000 Masonic Drive	Sewickley	PA	15143
McMurray Hills Manor	249 W McMurray Road	McMurray	PA	15317
Meadowcrest Nursing Center/Extencicare Health Services, Inc.	1200 Braun Road	Bethel Park	PA	15102
MON Valley Care Center	200 Stoops Drive	Monongahela	PA	15063
Mountainview Specialty Care Center	227 Sand Hill Road	Greensburg	PA	15601
Nentwick Convalescent Home, Inc.	500 Selfridge Street	East Liverpool	PA	43920
North Hills Health & Rehab Center/Sava Senior Center, LLC	194 Swinderman Road	Wexford	PA	15090
Oak Hill Nursing & Rehab Center/Extencicare Health Services, Inc.	827 Georges Station Road	Greensburg	PA	15601
Orange Village Care Center/Atrium Living Centers	8055 Addison Road	Masury	PA	44438
Overlook Medical Clinic/Reliant Senior Care	520 New Castle Street	New Wilmington	PA	16142
Passavant Retirement Community/Lutheran Affiliated Services	401 S Main Street	Zelienople	PA	16063
Pittsburgh VA Health System- H John Heinz III Progressive Care Center/VA	1010 Delafield Road	Pittsburgh	PA	15215
Providence Care Center/Grane Healthcare	900 3rd Avenue	Beaver Falls	PA	15010

**Table 13. WPAHS primary service area skilled nursing facilities – table 3 of 3**

Name	Address	City	State	Zip
Providence Point	500 Providence Point Blvd	Pittsburgh	PA	15243
Reformed Presbyterian Home/Reformed Presbyterian Woman's Assoc.	2344 Perrysville Avenue	Pittsburgh	PA	15243
Riverside Care Center/Grane Healthcare	100 Eighth Street	McKeesport	PA	15132
Rochester Manor Nursing Home	174 Virginia Avenue	Rochester	PA	15074
Saint John Specialty Care Center/Lutheran Affiliated Services	500 Wittenberg Way	Mars	PA	16046
Saxony Health Center	223 Pittsburgh Street	Saxonburg	PA	16056
Scenery Hill Manor-Guardian Elder Care	680 Lion's Health Camp Road	Indiana	PA	15701
Select Specialty Hospital- Youngstown	1044 Belmont Avenue	Youngstown	PA	44501
Silver Oaks Nursing Center/Reliant Senior Care	715 Harbor Street	New Castle	PA	16101
Sky Vue Terrace/HCR Manor Care	2170 Rhine Street	Pittsburgh	PA	15212
Southmont at Presbyterian Senior Care	835 S Main Street	Washington	PA	15301
Southwestern Group, Ltd	500 Lewis Run Road	Pittsburgh	PA	15122
St. Andrew's Village/Julia Pound Care Center	1155 Indian Springs Road	Indiana	PA	15701
St. Barnabas Nursing Home/St. Barnabas Health System	5827 Meridian Road	Gibsonia	PA	15044
Sugar Creek Rest Home/Quality Life Services	120 Lakeside Drive	Worthington	PA	16262
Sunnyview Home	107 Sunnyview Circle	Butler	PA	16001
The Cedars of Monroeville/Monroe Christian Juda Foundation	4363 Northern Pike	Monroeville	PA	15146
The Commons at Squirrel Hill/Berkshire Healthcare	2025 Wightman Street	Pittsburgh	PA	15217
The Village at Pennwood	909 West Street	Pittsburgh	PA	15221
The Willows of Presbyterian Senior Care	1215 Hulton Road	Oakmont	PA	15139
Town View Health & Rehab Center/Barr Street Corporation	300 Barr Street	Canonsburg	PA	15317
Trinity Living Center/Quality Life Services	400 Hillcrest Avenue	Grove City	PA	16127
UPMC Canberry Place	5 St. Francis Way	Cranberry Township	PA	16066
UPMC Canterbury Place	310 Fisk Street	Pittsburgh	PA	15201
UPMC Heritage Shadyside	5701 Philips Avenue	Pittsburgh	PA	15217
UPMC Magee Womens Hospital -TCU	300 Halket Street	Pittsburgh	PA	15213
UPMC McKeesport SNF	1500 Fifth Avenue	McKeesport	PA	15132
UPMC Presbyterian Shadyside-TCU	200 Lothrop Street	Pittsburgh	PA	15212
UPMC Seneca Place	5360 Saltsburg Road	Verona	PA	15147
UPMC Sherwood Oakes Retirement Community	100 Norman Drive	Cranberry Township	PA	16066
Valencia Woods at St. Barnabas/The Arbors/St. Barnabas Health System	85 Charity Place	Valencia	PA	16059
Valley Renaissance Care Center	5665 South Avenue	Youngstown	PA	44512
Veterans Administration Medical Center- Butler	325 New Castle Road	Butler	PA	16001
Villa Saint Joseph of Baden Inc	1030 State Street	Baden	PA	15005
Vincentian DeMarillac/Vincentian Sisters of Charity	5300 Stanton Avenue	Pittsburgh	PA	15206
Vincentian Home/Vincentian Collaborative Services	111 Perrymont Road	Pittsburgh	PA	15237
Vincentian Regency/Vincentian Sisters of Charity	9399 Babcock Blvd	Allison Park	PA	15101
Washington County Health Center	36 Old Hickory Ridge Road	Washington	PA	15301
West Haven Manor	151 Goodview Drive	Apollo	PA	15613
West Hills Health & Rehab Center/Sava Senior Care, LLC	951 Brodhead Road	Coraopolis	PA	15108
Wexford House Nursing Center/Pavilion North Ltd.	9850 Old Perry Highway	Wexford	PA	15090
William Penn Care Center	2020 Ader Road	Jeanette	PA	15644
Windsor House at Omni Manor Health Care Center	3245 Vestal Road	Youngstown	PA	44509
Woodhaven Care Center of Monroeville	2400 McGinley Road	Monroeville	PA	15146

Figure 12. WPAHS primary service area home health care services

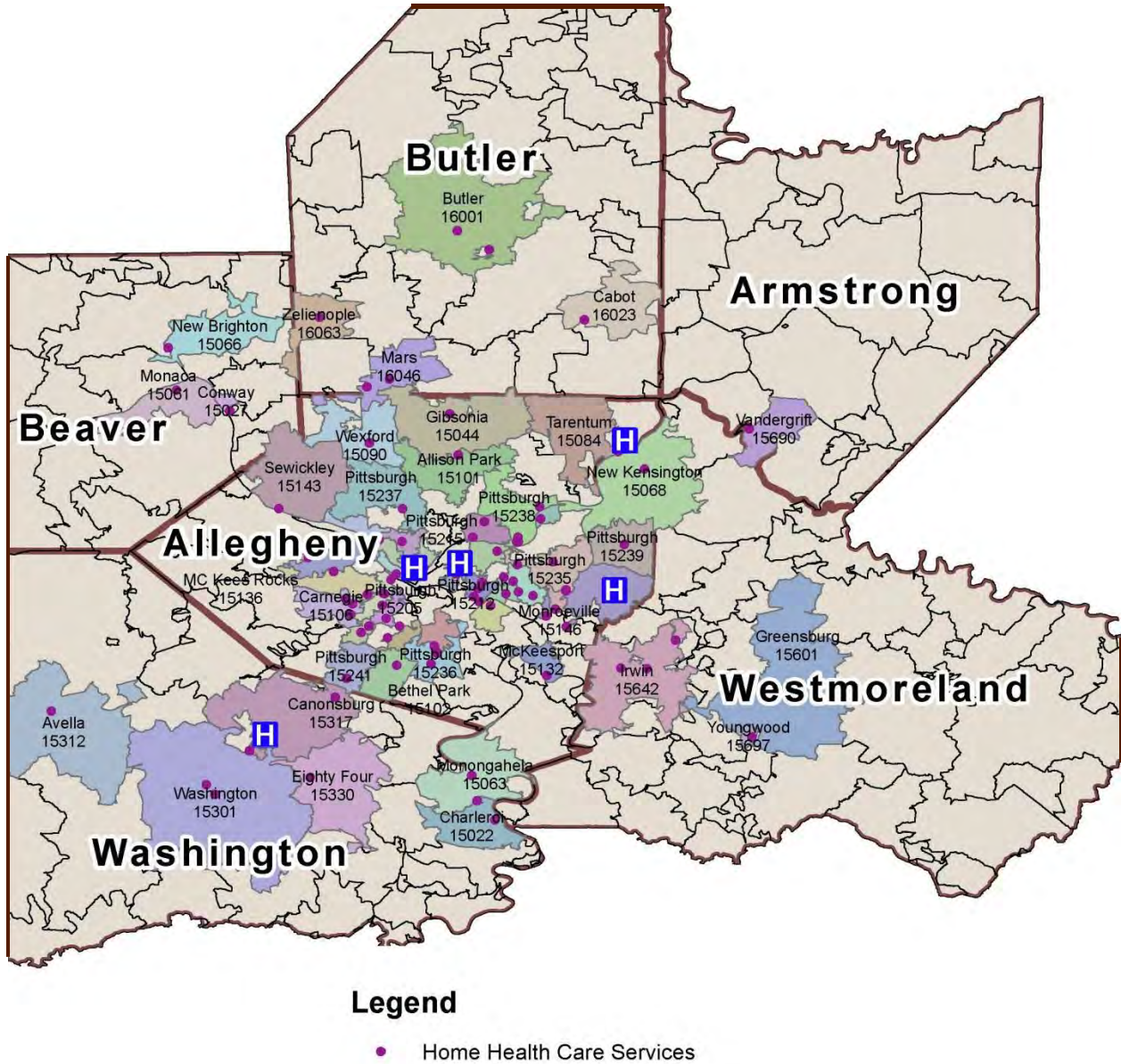




Table 14. WPAHS primary service area home health care services – table 1 of 3

Name	Address	City	State	Zip
2Care for Home Health	1108 South Avenue	Pittsburgh	PA	15221
Accessible Home Health Care	7500 Brooktree Road	Wexford	PA	15090
Advanced Home Care, Inc.	2414 Lytle Road	Bethel Park	PA	15102
Advantage Home Health	5035 Clairton Road	Pittsburgh	PA	15236
Albert Gallatin Home Care	100 Stoops Drive	Monongahela	PA	15063
Albert Gallatin Home Care	20 Highland Park Drive	Uniontown	PA	15401
Albert Gallatin Home Care	275 Meadowlands Blvd	Washington	PA	15301
Altoona Home Health	201 Chestnut Avenue	Altoona	PA	16601
Ambassador Nursing Care/Universal Healthcare	2547 Washington Road	Pittsburgh	PA	15241
Amedisys Home Health- Butler	240 Pullman Square	Butler	PA	16001
Anova Home Care	1229 Silver Lane	McKees Rocks	PA	15136
Arcadia Health Care- Pittsburgh	2020 Ardmore Blvd	Pittsburgh	PA	15221
AseraCare Home Health-Pittsburgh	300 Penn Center Blvd	Pittsburgh	PA	15221
Associated Home Health	604 Oak Street	Irwin	PA	15642
At Home Care- Pittsburgh	1376 Freeport Road	Pittsburgh	PA	15238
At Home Nursing & Therapy Svcs	1630 Ellwood City Road	Zelienople	PA	16063
Bayada Home Health	1789 S Braddock Avenue	Pittsburgh	PA	15218
Bright Star	300 Mt Lebanon Blvd	Pittsburgh	PA	15234
Care at Home Preferred	1376 Freeport Road	Pittsburgh	PA	15238
Care Plus Home Health	1024 Route 519	Eighty-Four	PA	15330
Care Unlimited- Pittsburgh	3288 Babcock Blvd	Pittsburgh	PA	15237
Care Unlimited Inc.	2214 W 8th Street	Erie	PA	16505
Caring Mission/TCM Home Health	1046 Jefferson Avenue	Washington	PA	15301
Cedars Home Health Care Svc & Community Hospice	4363 Northern Pike	Monroeville	PA	15146
Celtic Healthcare- Mars	150 Scharberry Lane	Mars	PA	16046
Chartwell	215 Beecham Drive	Pittsburgh	PA	15205
Christian Home Health	800 Vinial Street	Pittsburgh	PA	15212
Christian House Home Health	906 3rd Avenue	New Brighton	PA	15066
Comfort Keepers In Home Care	165 Curry Hollow	Pittsburgh	PA	15243
Community Life	702 2nd Avenue	Tarentum	PA	15084
Community Life- Homestead	441 E 8th Avenue	Homestead	PA	15120
Community Nurses	757 Johnsonburg Road	St Marys	PA	15857
Concordia Visiting Nurses- Baden	1525 Beaver Road	Baden	PA	15005
Concordia Visiting Nurses- Cabot/Concordia Luthern Minis	613 N Pike Road	Cabot	PA	16023
Conemaugh Home Health	315 Locust Street	Johnstown	PA	15901
Continuum Home Care Solutions	1651 Old Meadow Road	McLean	VA	22102
Continuum Pediatric Nursing Services	787 B Pine Valley Drive	Pittsburgh	PA	15239
E People, LLC	1108 Ohio River Blvd	Sewickley	PA	15143
eKidzCare-Sewickley	1108 Ohio River Blvd	Sewickley	PA	15143
Elite Home Care, Inc.	38 Campbell Street	Avella	PA	15312
Ellwood City Home Care	724 Pershing Street	Ellwood City	PA	16117
Excella	134 Industrial Park Road	Greensburg	PA	15601

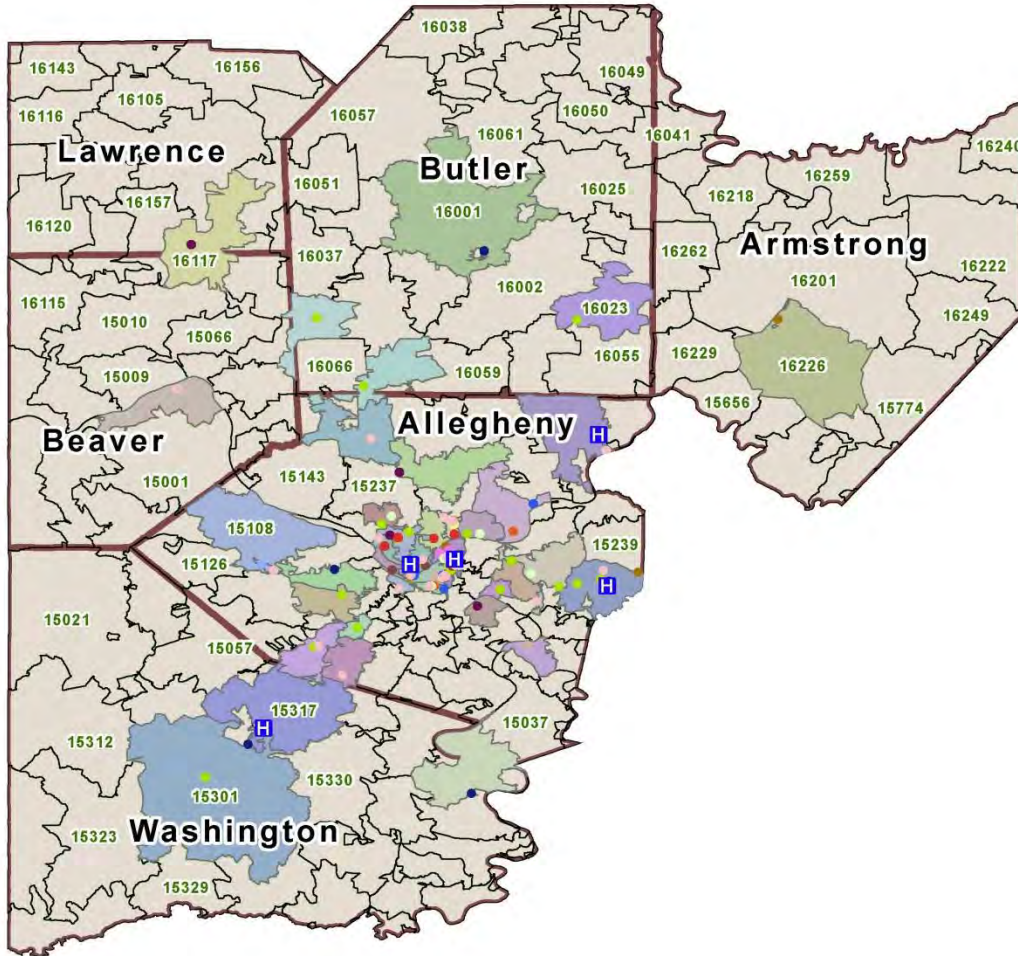
**Table 15. WPAHS primary service area home health care services – table 2 of 3**

Name	Address	City	State	Zip
Extended Family Care of Pittsburgh	10 Duff Road	Pittsburgh	PA	15235
Family Home Health	40 Lincoln Highway	North Huntingdon	PA	15642
Family Home Health Care	378 W Chestnut Street	Washington	PA	15301
Family Home Health Services Inc.	527 Cedar Way	Oakmont	PA	15139
Family Home Health Services Inc.	2500 Mosside Blvd	Monroeville	PA	15146
Family Hospice and Palliative Care	50 Moffett Street	Pittsburgh	PA	15243
Forbes Hospice/Allegheny University Hospital	4800 Friendship Avenue	Pittsburgh	PA	15224
Fox Chapel Physical Therapy- Freeport Road	1339 Freeport Road	Pittsburgh	PA	15238
Gallagher Home Health Services	1100 Washington Avenue	Carnegie	PA	15106
Grane Home Health and Hospice Care- Pittsburgh	105 Gamma Drive	Pittsburgh	PA	15238
Health Personnel Inc.	174 Lincoln	Bellevue	PA	15202
Health Personnel Inc.	627 Ravencrest Road	Pittsburgh	PA	15215
HealthSouth Harmarville Home Health	320 Guys Run Road	Pittsburgh	PA	15238
Heartland Home Health and Hospice- Irwin	3520 Route 130	Irwin	PA	15642
Heartland Home Health and Hospice- Pittsburgh	750 Holiday drive	Pittsburgh	PA	15220
Home Health Care Staffing & Services	8864 Frankstown Road	Pittsburgh	PA	15235
Home Healthcare Group Medical	8862 Frankstown Road	Pittsburgh	PA	15235
Home Help	903 West Street	Pittsburgh	PA	15221
Home Help	1051 Brinton Road	Pittsburgh	PA	15221
Interim Healthcare- Pittsburgh	1789 S Braddock Avenue	Pittsburgh	PA	15218
JAA Home Health	200 JHF Drive	Pittsburgh	PA	15217
Jewish Association on Aging	200 JHF Drive	Pittsburgh	PA	15217
Landmark Home Health Care Services, Inc.	209 13th Street	Sharpsburg	PA	15215
Life Pittsburgh	2695 Winchester Drive	Pittsburgh	PA	15220
Liken Home Care	400 Penn Center Blvd	Pittsburgh	PA	15235
Loving Care Agency	875 Greentree Road	Pittsburgh	PA	15220
Maxim Healthcare Services- Pittsburgh	425 N Craig Street	Pittsburgh	PA	15213
Medi Home Health	201 Penn Center Blvd	Pittsburgh	PA	15235
Moriarty Consultants	3904 Perrysville Avenue	Pittsburgh	PA	15214
Nason Home Care	100 Nason Drive	Roaring Spring	PA	16673
Nightingale Home Healthcare-Pittsburgh	2790 Mosside Blvd	Monroeville	PA	15146
Northern Healthcare	4842 Route 8	Allison Park	PA	15101
Northern Healthcare	209 13th Street	Pittsburgh	PA	15215
Nursefinders of Western PA	510 E Main Street	Carnegie	PA	15106
Omni Home Care- Carnegie	600 N Bell Avenue	Carnegie	PA	15106
OSPTA at Home, LLC	625 Lincoln Avenue	Charleroi	PA	15022
Paramount Home Health & Hospice	3025 Washington Road	Canonsburg	PA	15317
Pediatric Specialist	317 S Main Street	Pittsburgh	PA	15220
Personal Touch Home Care of PA, Inc.	160 N Craig Street	Pittsburgh	PA	15213
PRN Health Services, Inc.	573 Braddock Avenue	E. Pittsburgh	PA	15112
Progressive Home Health, Inc.	3940 Brodhead Road	Monaca	PA	15061
PSA- Pittsburgh Nursing/Pediatric Svcs of America	1501 Reedsdale Street	Pittsburgh	PA	15233
Quality Home Health Services, Inc.	444 Stilley Road	Pittsburgh	PA	15227

**Table 16. WPAHS primary service area home health care services – table 3 of 3**

Name	Address	City	State	Zip
Renaissance Home Care	1145 Bower Hill Road	Pittsburgh	PA	15243
Sandin Home Health Services	1119 Broadway Street	East McKeesport	PA	15035
Senior Bridge- Pittsburgh	7 Parkway Center	Pittsburgh	PA	15220
Sharon Home Care	32 Jefferson Avenue	Sharon	PA	16146
St. Barnabas Medical Center- Home Care	5830 Meridian Road	Gibsonia	PA	15044
St. Joseph Mercy Home Healthcare Services	3075 Clark Road	Pittsburgh	PA	15217
Superior Home Health	4304 Walnut Street	McKeesport	PA	15132
The Ambassadors Company	1417 Alabama Avenue	Pittsburgh	PA	15216
Thorne Group	302 N 5th Street	Youngwood	PA	15697
Too Touch a Life Home Health Care Agency	932 Penn Avenue	Turtle Creek	PA	15145
Tri-Care Home Care, Inc.	801 McNeilly Road	Pittsburgh	PA	15226
UPMC Jefferson Regional Home Health	300 Northpointe Circle	Seven Fields	PA	16046
UPMC Private Duty Services	6301 Forbes Avenue	Pittsburgh	PA	15217
Ursuline Senior Services	4749 Baum Blvd	Pittsburgh	PA	15213
VA Home Care	7180 Highland Drive	Pittsburgh	PA	15206
Viaquest Home Health-Monongahela	612 Park Avenue	Monongahela	PA	15063
VNA of Western PA	154 Hindman Road	Butler	PA	16001
VNA Indiana County	850 Hospital Road	Indiana	PA	15701
VNA Vandergrift	1129 Industrial Park Road	Vandergrift	PA	15690
West Penn Allegheny Home Care	4 Allegheny Center	Pittsburgh	PA	15212
Westarm Home Healthcare	3168 Kipp Avenue	Lower Burrell	PA	15068
Western PA Home Health Association	4372 Murray Avenue	Pittsburgh	PA	15217

Figure 13. WPAHS primary service area medical services and providers



**Legend**

- Pharmacies
  - Medical Equipment
  - Dialysis
  - Transportation Services
  - Therapeutic Services
  - Senior Centers
  - Respiratory Services
  - Rehabilitation Services
- Medical Supplies
  - Medical Facilities
  - Home Health Care Services
  - Home Health Care and Hospice Services
  - Community Services
  - Ambulatory Services
  - Adult Day Care Services



**Table 17.. WPAHS primary service area medical services and providers – table 1 of 4**

<b>Adult Day Care</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Vintage Adult Day Care	1 Smithfield Street	Pittsburgh	PA	15222
<b>Ambulatory Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Guardian Angel Ambulance Service	411 W 8th Avenue	West Homestead	PA	15120
Lewis Ambulance Svc	315 Preson Avenue	Pittsburgh	PA	15214
Medevac Ambulance Service- Ellwood City/PA Med Transport	332 Wampum Avenue	Ellwood City	PA	16117
Stat MedEvac	230 McKee Place	Pittsburgh	PA	15213
UPMC Passavant- Norcom EMS Dispatch	9100 Babcock Blvd	Pittsburgh	PA	15237
<b>Community Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Community Recreation Center	415 Burrows Street	Pittsburgh	PA	15213
Program for Female Offenders- Allegheny Co Trmt Program	2410 5th Avenue	Pittsburgh	PA	15213
Allegheny County Dept. of Aging	441 Smithfield Street	Pittsburgh	PA	15222
UPMC Community LIFE/Pgh Care Partnership	1305 5th Avenue	McKeesport	PA	15132
<b>Dialysis</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Allegheny General Hospital- Dialysis	320 East North Avenue	Pittsburgh	PA	15212
DaVita- North side at Home Dialysis	320 E North Avenue	Pittsburgh	PA	15212
DaVita- PGH Home Modality Co	5171 Liberty Avenue	Pittsburgh	PA	15224
Dialysis Clinic, Inc.- Fifth Avenue	3420 Fifth Avenue	Pittsburgh	PA	15213
Renex Dialysis Clinic of Shaler, Inc.	800 Butler Street	Pittsburgh	PA	15223
<b>Medical Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Allegheny General Hospital- Dialysis	320 East North Avenue	Pittsburgh	PA	15212
FMC- Forbes Avenue/Fresenius Medical Care	1401 Forbes Avenue	Pittsburgh	PA	15219
FMC- Pittsburgh/Fresenius Medical Care	5301 Fifth Avenue	Pittsburgh	PA	15224
FMC- Shaler/Fresenius Medical Care	880 Butler Street	Pittsburgh	PA	15223
FMC- Western PA/Fresenius Medical Care	5124 Liberty Avenue	Pittsburgh	PA	15224
West Penn Hospital- Catheter Lab	4800 Friendship Avenue	Pittsburgh	PA	15224
<b>Equipment</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Ability Conversion Specialist	231 Perry Highway	Pittsburgh	PA	15229
Augmen Tech	5001 Baum Blvd	Pittsburgh	PA	15213
Best-Made Shoes	5143 Liberty Avenue	Pittsburgh	PA	15224
Independent Mobility - Accessibility Equipment	327 39th Street	Pittsburgh	PA	15201
Medical Repair & Rental	2120 E Carson Street	Pittsburgh	PA	15203
UPMC Home Medical Equipment of Pittsburgh	1370 Beulah Road	Pittsburgh	PA	15235
Infusion Partners- Pittsburgh/Bio Scrip	311 23rd Street	Sharpsburg	PA	15215
<b>Home Healthcare and Hospice Providers</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Albert Gallatin Home Care/Home Care LLC	100 Stoops Drive	Monongahela	PA	15063
Albert Gallatin Home Care/Home Care LLC	20 Highland Park Drive	Uniontown	PA	15401
Albert Gallatin Home Care/Home Care LLC	275 Meadowlands Blvd	Washington	PA	15301
Amedisys Home Health- Butler	240 Pullman Square	Butler	PA	16001
Amedisys Hospice of PA	2215 Hill Church Houston	Canonsburg	PA	15317
Cedars Home Health Care Svc & Community Hospice	4363 Northern Pike	Monroeville	PA	15146
Forbes Hospice/Allegheny University Hospital	4800 Friendship Avenue	Pittsburgh	PA	15224
Odyssey Hospice-Pittsburgh	190 Bilmar Drive	Pittsburgh	PA	15205

**Talle 18. WPAHS primary service area medical services and providers – table 2 of 4**

<b>Home Healthcare Providers</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
AseraCare Home Health-Pittsburgh	300 Penn Center Blvd	Pittsburgh	PA	15221
At Home Nursing & Therapy Services	1630 Ellwood City Road	Zelienople	PA	16063
Bayada Home Health Care- Monroeville	300 Oxford Drive	Monroeville	PA	15146
Caring Mission/TCM Home Health	1046 Jefferson Avenue	Washington	PA	15301
Christian Home Health	800 Vinial Street	Pittsburgh	PA	15212
Comfort Keepers/Community @ Holy Family Manor	285 Bellevue Road	Pittsburgh	PA	15229
Concordia Visiting Nurses-Cabot/Concordia Lutheran Ministry	613 N Pike Road	Cabot	PA	16023
Home Health Care Staffing & Svcs/Home Health Group	8864 Frankstown Road	Pittsburgh	PA	15235
Interim Healthcare-Pittsburgh	1789 S Braddock Avenue	Pittsburgh	PA	15218
Landmark Home Health Care Services, Inc.	209 13th Street	Sharpsburg	PA	15215
Maxim Healthcare Services-Pittsburgh	425 N Craig Street	Pittsburgh	PA	15213
Medicare Home Service Supply Company	2118 E Carson Street	Pittsburgh	PA	15203
Moriarty Consultants	3904 Perrysville Avenue	Pittsburgh	PA	15214
Nightingale Home Healthcare-Pittsburgh	2790 Mossie Blvd	Monroeville	PA	15146
Omni Home Care- Carnegie	600 N Bell Avenue	Carnegie	PA	15106
Personal Touch Home Aides of PA, Inc.	155 N Craig Street	Pittsburgh	PA	15213
Personal Touch Home Care of PA, Inc.	160 N Craig Street	Pittsburgh	PA	15213
Renaissance Home Care	1145 Bower Hill Road	Pittsburgh	PA	15243
Tri-State Home Care	4519 Butler Street	Pittsburgh	PA	15201
UPMC Jefferson Regional Home Health	300 North pointe Circle	Seven Fields	PA	16046
Visiting Angels/Kic, Inc.	4482 Scherling Street	Pittsburgh	PA	15214
West Penn Allegheny Home Care	4 Allegheny Center	Pittsburgh	PA	15212
Advacare DME	200 Villani Drive	Bridgeville	PA	15017
<b>Medical Facilities</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
UPMC Presbyterian Shadyside- PARC	3601 5th Avenue	Pittsburgh	PA	15213
Allegheny Outpatient Surgery Center	320 East North Avenue	Pittsburgh	PA	15212
Mercy Behavioral Health	412 E Commons	Pittsburgh	PA	15212
PSA- Pittsburgh Nursing/Pediatric Svcs of America	1501 Reedsdale Street	Pittsburgh	PA	15233
Quest Diagnostics, Inc.	625 Stanwick Street	Pittsburgh	PA	15222
<b>Medical Supplies</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Critical Care Systems- Pittsburgh	3243 Old Frankstown Road	Pittsburgh	PA	15239
Hieber's Surgical, Inc.	3500 5th Avenue	Pittsburgh	PA	15213
Klingensmith Health Care	404 Ford Street	Ford City	PA	16226
Klingensmith Health Care	125 51st Street	Pittsburgh	PA	15201
Smart Form Shop	100 Fifth Avenue	Pittsburgh	PA	15222

**Table 19. WPAHS health primary service area medical services and providers – table 3 of 4**

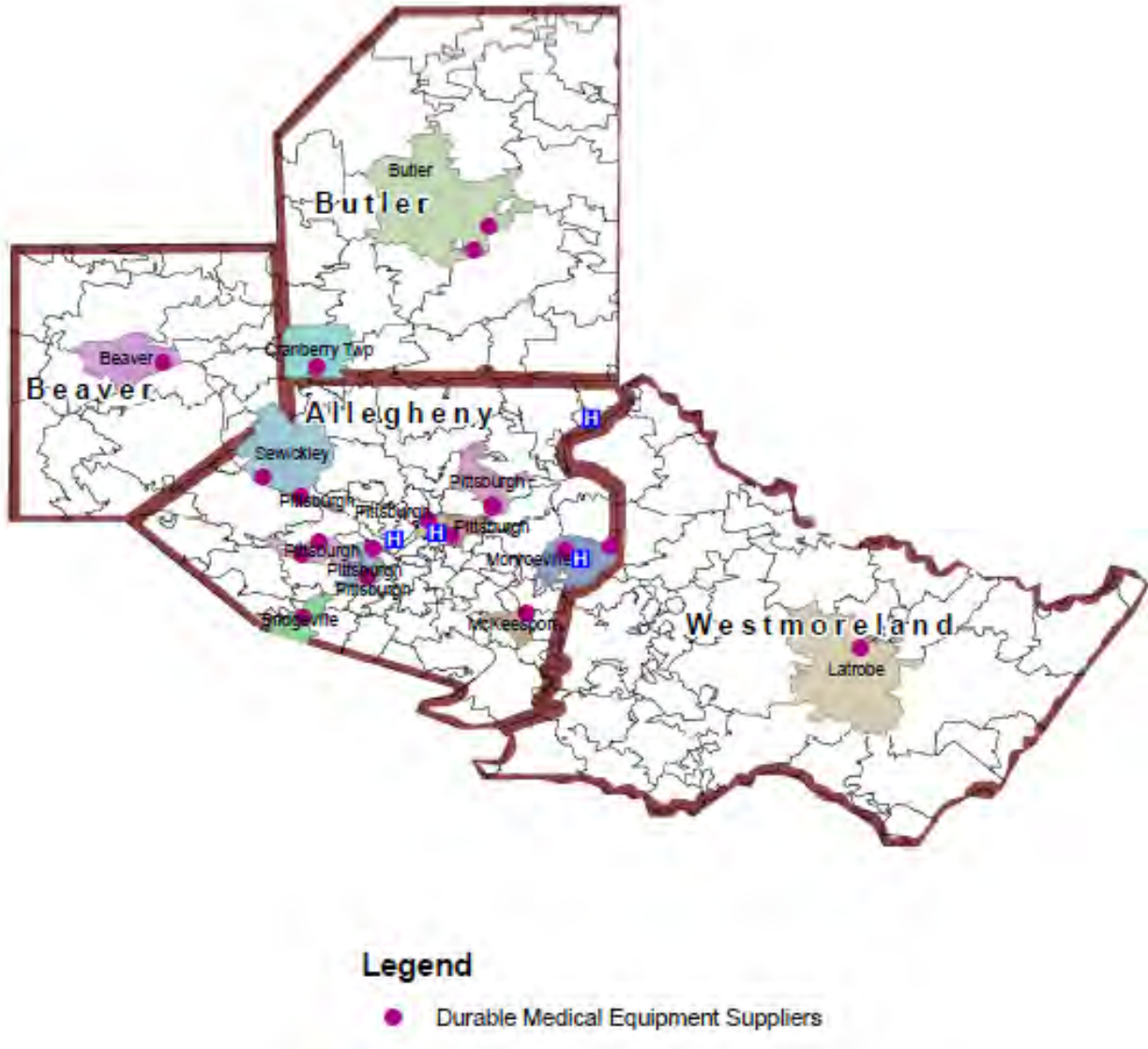
<b>Pharmacies</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Blackburn's Physicians Pharmacy	301 Corbet Drive	Tarentum	PA	15084
CarePoint Partners- Youngstown	4137 Boardman-Canfield	Canfield	OH	44406
CarePoint Partners-Pittsburgh	2585 Washington Road	Pittsburgh	PA	15214
CVS Caremark Specialty Pharmacy	600 Penn Court Blvd	Pittsburgh	PA	15253
Express Med Home Infusion	3950 Brodhead Road	Monaca	PA	15061
Falk Pharmacy	3601 Fifth Avenue	Pittsburgh	PA	15213
Giant Eagle Pharmacy- Cedar Avenue	320 Cedar Avenue	Pittsburgh	PA	15212
Giant Eagle Pharmacy-Brighton Road	4110 Brighton Road	Pittsburgh	PA	15212
Lincoln Pharmacy	232 North Avenue	Pittsburgh	PA	15209
Med-Fast Pharmacy	917 Butler Street	Pittsburgh	PA	15223
Rite Aid Pharmacy- Atwood Street	209 Atwood Street	Pittsburgh	PA	15213
Rite Aid Pharmacy- East Carson	1915 East Carson Street	Pittsburgh	PA	15203
Rite Aid Pharmacy- East Ohio Street	623-625 E Ohio Street	Pittsburgh	PA	15212
Rite Aid Pharmacy- Grace Street	201 Grace Street	Pittsburgh	PA	15211
Rite Aid Pharmacy- Mount Royal Blvd	900 Mount Royal Blvd	Pittsburgh	PA	15223
RX Partners	3459 5th Avenue	Pittsburgh	PA	15213
Rx Partners-LTC	500 Old Pond Road	Bridgeville	PA	15017
Sam's Club Pharmacy- North Fayette	249 Summit Park Drive	Pittsburgh	PA	15275
University of Pittsburgh Student Health Pharmacy	3708 Fifth Avenue	Pittsburgh	PA	15213
Walgreens Infusion Services- Monroeville	540 Seco Road	Monroeville	PA	15146
Wal-Mart Supercenter Pharmacy- North Fayette	250 Summit Park Drive	Pittsburgh	PA	15275
Walmart Pharmacy	1435 Spring Garden Avenue	Pittsburgh	PA	15212
Wilson's Pharmacy	4101 Penn Avenue	Pittsburgh	PA	15224
Home Solutions- Wexford (Infusion Therapy Pharmacy)	150 Lake Drive	Wexford	PA	15090
<b>Prosthetics and Orthotics</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Hanger Prosthetics & Orthotics	4052 Liberty Avenue	Pittsburgh	PA	15224
Hanger Prosthetics & Orthotics- Pittsburgh	33 South 19th Street	Pittsburgh	PA	15203
Medical Center Brace Company, Inc.	33 E 19th Street	Pittsburgh	PA	15203
Renaissance Orthopedics- Oakland	300 Halket Street	Pittsburgh	PA	15213
Union Orthotics & Prosthetics/Union Artificial Limb & Brace Co.	3424 Liberty Avenue	Pittsburgh	PA	15201
<b>Rehabilitation Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Centers for Rehab- Pittsburgh	339 Six Avenue	Pittsburgh	PA	15222
Centers for Rehab Services/Balance Lab	203 Lothrop Street	Pittsburgh	PA	15213
Centers for Rehab Services/Hand Therapy Clinic	3471 5th Avenue	Pittsburgh	PA	15213
Centers for Rehab- Southside Water Street	3200 S Water Street	Pittsburgh	PA	15203
HealthSouth Harmarville Home Health	320 Guys Run Road	Pittsburgh	PA	15238
<b>Respiratory Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Health Care Solutions, Inc.- Respiratory	915 Saxonburg Blvd	Pittsburgh	PA	15223
Lanza- Pittsburgh	532 Alpha Drive	Pittsburgh	PA	15238
Pulmonary Health Services	85 S 24th Street	Pittsburgh	PA	15203



**Table 20. WPAHS health primary service area medical services and providers – table 4 of 4**

<b>Senior Centers</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Brashear Senior Citizen Center	2005 Sarah Street	Pittsburgh	PA	15203
Millvale Senior Center	917 Evergreen Avenue	Pittsburgh	PA	15209
Senior Citizen Center	258 Semple Street	Pittsburgh	PA	15213
Senior Citizen Center	258 Butler Street	Pittsburgh	PA	15201
Senior Citizen Center	3919 Perrysville Avenue	Pittsburgh	PA	15214
Twenty-Seventh Ward Senior Center	3515 McClure Avenue	Pittsburgh	PA	15212
Ursuline Senior Services	4749 Baum Blvd	Pittsburgh	PA	15213
<b>Transportation Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Absolute Ambulance	4014 Willow Street	Pittsburgh	PA	15201
Access Services Unlimited	4801 Penn Avenue	Pittsburgh	PA	15224
Transport U, LLC	PO Box 40289	Pittsburgh	PA	15201

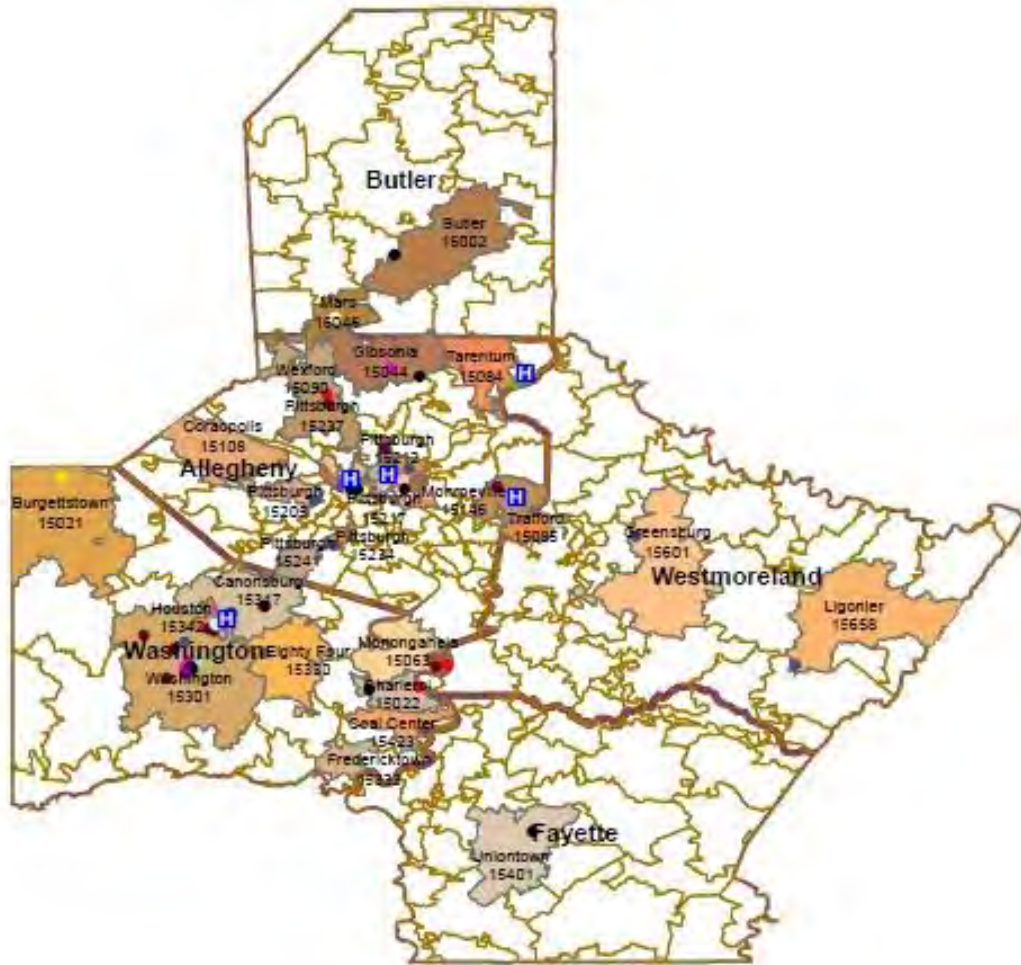
Figure 14. WPAHS primary service area durable medical equipment suppliers



**Table 21. WPAHS primary service area durable medical equipment suppliers**

Name	Address	City	State	Zip
Advacare	200 Villani Drive	Bridgeville	PA	15017
American Home Patient	1509 Parkway View Drive	Pittsburgh	PA	15205
Chartwell	215 Beecham Drive	Pittsburgh	PA	15205
Coram	220 Executive Drive	Cranberry Twp	PA	16066
Critical Care System	3243 Old Frankstown Road	Pittsburgh	PA	15239
ESMS	S Main Street	Butler	PA	16001
Hometown Oxygen	4023 William Penn Hwy	Monroeville	PA	15146
Infusion Partners	610 Alpha Drive	Pittsburgh	PA	15238
Integrity Health Services	893 S Matlack St	West Chester	PA	19382
KCI Technologies	5001 Louise Drive	Mechanicsburg	PA	17055
Klingensmith	125 51st Street	Pittsburgh	PA	15201
Lanza	532 Alpha Drive	Pittsburgh	PA	15238
Lincare	2809 Banksville Road	Pittsburgh	PA	15216
Mann's Home Medical Products	1101 Lincoln Way	White Oak	PA	15131
National Rehab Equipment	509 Hegner Way	Sewickley	PA	15143
Pediatric Specialists	317 S Main Street	Pittsburgh	PA	15220
PA O Two Home Medical Equipment	1934 Lincoln Avenue	Latrobe	PA	15650
QualiCare Home Medical	127 Oneida Valley Road	Butler	PA	16001
Rezk Medical Supply	22 Georgetown Lane	Beaver	PA	15009
UPMC Home Medical Equipment	1310 Jane Street	Pittsburgh	PA	15201
Walgreens	5956 Penn Circle S	Pittsburgh	PA	15206

Figure 15. CGH community assets



**Legend**

- |   |   |   |
|---|---|---|
| <span style="color: green;">●</span> Pharmacies                             | <span style="color: grey;">●</span> Public Education Services                       | <span style="color: brown;">●</span> In Home Personal Care Services   |
| <span style="color: purple;">●</span> Housing Services                      | <span style="color: green;">●</span> Nutritional Services                           | <span style="color: blue;">●</span> Homeless Services                 |
| <span style="color: black;">●</span> Youth Services                         | <span style="color: pink;">●</span> Mental Retardation Services                     | <span style="color: grey;">●</span> Health Clinics                    |
| <span style="color: lightblue;">●</span> Visual Hearing Impairment Services | <span style="color: lightgreen;">●</span> Mental Health Services                    | <span style="color: grey;">●</span> Educational Services              |
| <span style="color: lightgreen;">●</span> Summer Camps for Youth            | <span style="color: yellow;">●</span> Medical Counseling Services                   | <span style="color: grey;">●</span> Domestic Violence Services        |
| <span style="color: orange;">●</span> Summer Camps for Special Needs Youth  | <span style="color: blue;">●</span> Managed Care Services                           | <span style="color: grey;">●</span> Disability Services               |
| <span style="color: blue;">●</span> Speech/Hearing Services                 | <span style="color: purple;">●</span> Legal Services                                | <span style="color: grey;">●</span> Developmental Disability Services |
| <span style="color: red;">●</span> Senior Services                          | <span style="color: yellow;">●</span> Intellectual and Developmental Services       | <span style="color: grey;">●</span> Autism Services                   |
| <span style="color: black;">●</span> Rehabilitation Services                | <span style="color: grey;">●</span> Independent Living for People with Disabilities | <span style="color: black;">●</span> Athletic Services                |

**Table 22. CGH community assets – table 1 of 4**

<b>Alcohol and Drug Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Al-Anon Family Groups	204 37th Street	Pittsburgh	PA	15201
Greenbriar Treatment Center	800 Manor Drive	Washington	PA	15301
Turning Point II Out Patient	90 W Chestnut Street	Washington	PA	15301
Washington Drug & Alcohol Com- Assessment Unit	90 W Chestnut Street	Washington	PA	15301
<b>Athletic Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Washington Academy of Martial Arts	935 Henderson Avenue	Washington	PA	15301
Adaptive Sports, Inc.	150 Malone Ridge Road	Washington	PA	15301
Gym Dandy's	345 Meadowlands Blvd.	Washington	PA	15301
TOP Soccer	82 Look-out Drive	Monongahela	PA	15063
Washington Wild Things	1 Washington Federal Way	Washington	PA	15301
Special Olympics PA	136 Cummins Avenue	Houston	PA	15342
<b>Autism Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Aboard	35 Wilson Street	Pittsburgh	PA	15223
Autism Link	135 Cumberland Road	Pittsburgh	PA	15237
McGuire Memorial Home	2119 Mercer Road	New Brighton	PA	15066
Northwestern Human Services	1075 Waterdam Plaza	McMurray	PA	15317
Camp SPEAK/Autism Society	500-G Garden City Drive	Monroeville	PA	15146
<b>Developmental Disability Service</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Elks Home Service Program	655 Jefferson Avenue	Washington	PA	15301
<b>Disability Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Disability Rights Network of PA	429 Fourth Avenue	Pittsburgh	PA	15219
InVision Human Services	1425 Forbes Avenue	Pittsburgh	PA	15279
Spina Bifida Assoc of Western PA	1158 Dutilh Road	Mars	PA	16046
<b>Domestic Violence Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Crime Victim/Witness Assistance Program	1 S Main Street	Washington	PA	15301
Domestic Violence Svcs of SW PA	P.O. Box 503	Washington	PA	15301
<b>Educational Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Carnegie Museum of Natural History	440 Forbes Avenue	Pittsburgh	PA	15213
Carnegie Science Center	1 Allegheny Avenue	Pittsburgh	PA	15212
Children's Museum of Pittsburgh	10 Children's Way	Pittsburgh	PA	15212
Clelian Heights	135 Clelian Heights Lane	Greensburg	PA	15601
Com College of Allegheny County	808 Ridge Avenue	Pittsburgh	PA	15212
Education Law Center	429 4th Avenue	Pittsburgh	PA	15219
Learning Disabilities Assoc of America	4156 Library Road	Pittsburgh	PA	15234
Local Interagency Coordinating Council	1 Intermediate Unit Drive	Coal Center	PA	15423
Local Task Force	1 Intermediate Unit Drive	Coal Center	PA	15423
Office of Vocational Rehab.	201 W Wheeling Street	Washington	PA	15301
PA Trolley Museum	1 Museum Road	Washington	PA	15301
The Early Leaning Institute	2510 Baldwick Road	Pittsburgh	PA	15205
Pittsburgh Zoo	One Wild Place	Pittsburgh	PA	15206
Citizens Library	55 S College Street	Washington	PA	15301
The Integrated Care Corp	371 Bethel Church Road	Ligonier	PA	15658
Ruth York Morgan HELP Center	155 Wilson Avenue	Washington	PA	15301
Washington County Literacy Council	27 S College Street	Washington	PA	15301



**Table 23. CGH community assets – table 2 of 4**

<b>Family Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Community Action Southwest	150 W Beau Street	Washington	PA	15301
Compro Now Achieva Support	711 Bingham Street	Pittsburgh	PA	15203
Family Links	250 Shady Avenue	Pittsburgh	PA	15206
Genesis Pregnancy Care Ctr of Pittsburgh	87 E Maiden Street	Washington	PA	15301
LeMoyne Multi-Cultural Community Center	200 S Forest Avenue	Washington	PA	15301
Mon Valley YMCA	P.O. Box 64	Charleroi	PA	15022
MOPS	6842 Alcoma Drive	Pittsburgh	PA	15235
Parent to Parent of PA	3611 Bakerstown Road	Bakerstown	PA	15007
Pittsburgh Aids Task Force	5913 Penn Avenue	Pittsburgh	PA	15206
Salvation Army	60 E Maiden Street	Washington	PA	15301
Southwestern PA Behavioral Care, Inc.	568 Galiffa Drive	Donora	PA	15033
Washington Christian Outreach	119 Highland Avenue	Washington	PA	15301
Washington County Assistance Office	167 N Main Street	Washington	PA	15301
Washington Family Center	351 W Beau Street	Washington	PA	15301
Wesley Spectrum Services	26 S Main Street	Washington	PA	15301
Make a Wish Foundation	707 Grant Street	Pittsburgh	PA	15219
Catholic Charities	331 S Main Street	Washington	PA	15301
Department of Public Welfare	167 N Main Street	Washington	PA	15301
<b>Halfway House</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Abstinent Living at the Turning Point	199 N Main Street	Washington	PA	15301
<b>Health Clinics</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Centerville Clinics, Inc.	1070 Old National Pike	Fredericktown	PA	15333
Washington County State Health Ctr	167 N Main Street	Washington	PA	15301
<b>Homeless Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
City Mission	84 W Wheeling Street	Washington	PA	15301
<b>Housing</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Housing Authority	100 Crumrine Towers	Washington	PA	15301
<b>Independent Living Disabilities</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Pathways of SWPA, Inc.	655 Jefferson Avenue	Washington	PA	15031
Pathways of SWPA, Inc.	289 North Avenue	Washington	PA	15301
Tri County Patriots for Independent Living	69 E Beau Street	Washington	PA	15301
<b>In Home Personal Care</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Home and Community Services	655 Jefferson Avenue	Washington	PA	15301
<b>Intellectual and Developmental</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Exceptional Adventures	8 Haltman Drive	Coraopolis	PA	15108
Goodwill Industries	89 Jefferson Avenue	Washington	PA	15301
<b>Legal Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
PA Health Law Project	650 Smithfield Street	Pittsburgh	PA	15222
Southwestern PA Legal Services, Inc.	10 W Cherry Avenue	Washington	PA	15301
<b>Managed Care Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Managed Care Ombudsman	575 N Main Street	Washington	PA	15301
<b>Medical Counseling Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Cornerstone Care	1227 Route 18	Burgettstown	PA	15021

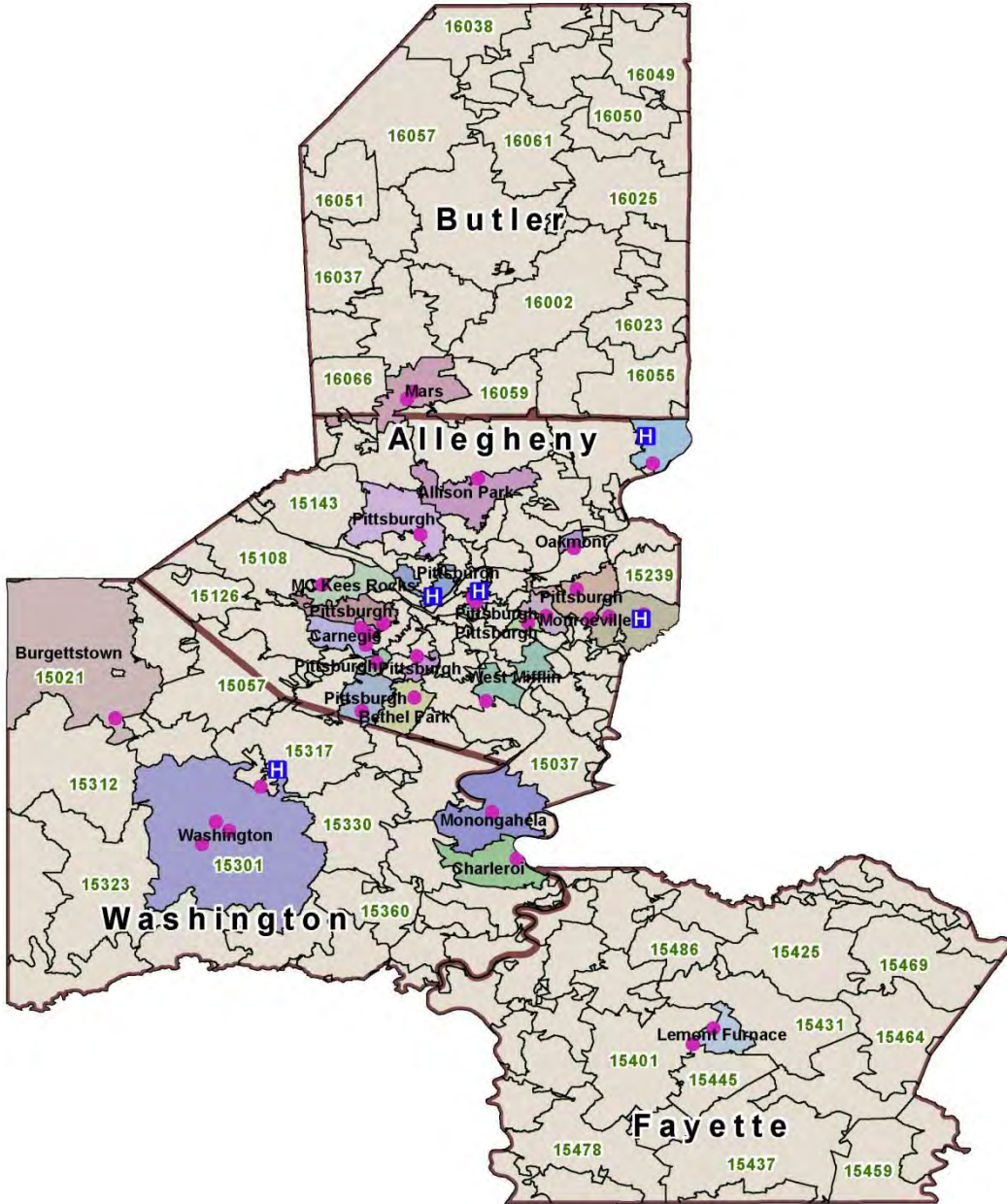
**Table 24.. CGH community assets – table 3 of 4**

<b>Medical Supply Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Progressive Mobility	320 Cameron Road	Washington	PA	15301
Punxsy Medical Supply	524-526 McKean Avenue	Charleroi	PA	15022
Punxsy Medical Supply	50 E Wylie Street	Washington	PA	15301
HAR-KEL	1903 Mayview Road	Bridgeville	PA	15071
Tri-Medical Supply	179 Scotland Lane	New Castle	PA	16101
<b>Mental Health Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
SPHS C.A.R.E. Center	351 W Beau Street	Washington	PA	15301
SPHS C.A.R.E. Center	75 Maiden Street	Washington	PA	15301
SPHS Developmental Svcs Diversified Human Svcs	301 Chamber Plaza	Charleroi	PA	15022
Mental Health Assoc of Washington County	575 N Main Street	Washington	PA	15301
Value Behavioral Health of PA	520 Pleasant Valley Road	Trafford	PA	15085
<b>MR Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
ARC Human Services, Inc.	201 S Johnson Road	Houston	PA	15342
Down Syndrome Assoc of Pittsburgh	5513 William Flynn Highway	Gibsonia	PA	15044
Down Syndrome Center of Western PA	4401 Penn Avenue	Pittsburgh	PA	15224
Washington Co. MH/MR Admin Program	100 W Beau Street	Washington	PA	15301
Washington Communities MH/MR Center	378 W Chestnut Street	Washington	PA	15301
Washington-Greene Alternative Res. Svcs	621 North Main Street	Washington	PA	15301
<b>Nutritional Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Greater Washington County Food Bank	1020 Route 519	Eighty-Four	PA	15330
East End Food Co-Op and Café	7516 Meade Street	Pittsburgh	PA	15208
Whole Foods Market	5880 Centre Avenue	Pittsburgh	PA	15206
WIC Program	150 W Beau Street	Washington	PA	15301
<b>Performing Arts</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Miss Barbara's School of Dance	4621 State Road	Drexel Hill	PA	19026
<b>Pharmacies</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Blackburn's Physicians Pharmacy	301 Corbet Street	Tarentum	PA	15084
<b>Public Education Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Intermediate Unit 1	1 Intermediate Unit Drive	Coal Center	PA	15423
<b>Rehabilitation Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Gateway Vision	87 E Maiden Street	Washington	PA	15301
<b>Senior Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Aging Services, Washington County	100 W Beau Street	Washington	PA	15301
Early Intervention Program	9800B McKnight Road	Pittsburgh	PA	15237
Older Adult Protective Services	568 Galiffa Drive	Donora	PA	15033
SWPA Area Agency on Aging, Inc.	305 Chamber Plaza	Charleroi	PA	15022
<b>Speech and Hearing Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Crossroads Speech & Hearing, Inc.	3240 Washington Street	McMurray	PA	15317
<b>YMCA Summer Camp for Special Needs</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Beacon Lodge Camp	114 SR 103 South	Mt Union	PA	17066
Camp AIM	51 McMurray Road	Pittsburgh	PA	15241
<b>Summer Camps for Youth</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Camp Laugh-A-Lot	201 S Johnson Road	Houston	PA	15342

**Table 25. CGH community assets – table 4 of 4**

<b>Visual and Hearing Impairment Service</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Western PA School for Blind Children	201 North Bellefield Avenue	Pittsburgh	PA	15213
Western PA School for the Deaf	300 E Swissvale Avenue	Pittsburgh	PA	15218
Bureau of Blindness & Visual Svcs	400 Stanwix Street	Pittsburgh	PA	15222
DePaul School for Hearing & Speech	6202 Alder Street	Pittsburgh	PA	15206
<b>Youth Services</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
Child Care Information Svcs (CCIS)	100 W Beau Street	Washington	PA	15301
Children's Therapy Center	1000 Waterdam Plaza	McMurray	PA	15317
Common Ground Teen Center	22 W Maiden Street	Washington	PA	15301
Connect Information Service	275 Grandview Avenue	Camp Hill	PA	17011
Cub Scouts	1275 Bedford Avenue	Pittsburgh	PA	15219
Early Intervention Program	100 W Beau Street	Washington	PA	15301
Girl Scouts	606 Liberty Avenue	Pittsburgh	PA	15222
Greater Pittsburgh Special Hockey	137 Blackthorn Drive	Butler	PA	16002
Horses with Heart	155 Yankosky Road	Charleroi	PA	15022
James B. Geshay, Jr. DDS	534 Pittsburgh Road	Uniontown	PA	15401
Special Needs Toys	4537 Gibsonia Road	Gibsonia	PA	15044
The Children's Institute	1405 Shady Avenue	Pittsburgh	PA	15217
Washington Co. Children & Youth Social Svc Agency	100 W Beau Street	Washington	PA	15301
Washington County Children's Garden	North Main Street Ext	Washington	PA	15301

Figure 16. CGH home care referral assets



**Legend**

- Canonsburg General Hospital Home Care Referral

**Table 26. CGH home care referral assets**

Name	Address	City	State	Zip
Abby Health Care Inc.	287 Edison Street	Uniontown	PA	15401
Advanced II	2414 Lytle Road	Bethel Park	PA	15102
Advantage Home Health Services	500 N Lewis Run Road	Pittsburgh	PA	15122
Ambassador Nursing	2547 Washington Road	Upper St. Clair	PA	15241
Amedisys Home Health Care	275 Meadowlands Blvd	Washington	PA	15301
Anova Home Health Care Svc, Inc.	1229 Silver Lane	Pittsburgh	PA	15136
Anova-Mon Valley Office	1580 Broad Ave Ext	Belle Vernon	PA	15012
Asera Care	1500 Ardmore Blvd	Pittsburgh	PA	15221
Bayada Nurses	300 Oxford Drive	Monroeville	PA	15146
Care Plus	136 W Chestnut Street	Washington	PA	15301
Care Unlimited, Inc./Care America	3288 Babcock Blvd	Pittsburgh	PA	15237
Cedars Home Health Care Services	4363 Northern Pike	Monroeville	PA	15146
Celtic Health Care	150 Scharberry Lane	Mars	PA	16046
Concordia	107 Dark Hollow Road	Oakmont	PA	15139
Extended Family Care	10 Duff Road	Pittsburgh	PA	15235
Family Home Health Services	125 N Franklin Drive	Washington	PA	15301
Fayette Home Care	110 Youngstown Road	Lemond Furnace	PA	15456
Gallagher Home Health Svcs	1100 Washington Avenue	Carnegie	PA	15106
Hearland Home Care & Hospice	750 Holiday Drive	Pittsburgh	PA	15220
Hickory Home Health	120 Perry Road	Burgettstown	PA	15021
Interim Health Care	1789 S Braddock Avenue	Pittsburgh	PA	15218
Klingensmith Clinical Care	1300 Alabama Avenue	Natrona Heights	PA	15065
Landmark Home Health Care	4842 Route 8	Allison Park	PA	15101
Maxsim Health Care Services	425 N Craig Street	Pittsburgh	PA	15213
Medi-Home Health Agency	201 Penn Center Blvd	Pittsburgh	PA	15235
Nurse Finders	510 E Main Street	Carnegie	PA	15106
Omni Home Care	600 N Bell Avenue	Carnegie	PA	15106
OSPATA @ Home	625 Lincoln Avenue	Charleroi	PA	15022
Personal Touch	160 N Craig Street	Pittsburgh	PA	15213
Renaissance Home Care, Inc	1145 Bower Hill Road	Pittsburgh	PA	15243
Southwestern Home Care	295 Bonar Avnue	Waynesburg	PA	15370
The Caring Mission Home Health	1046 Jefferson Avenue	Washington	PA	15301
Tri Care Home Care, Inc.	801 McNeilly Road	Pittsburgh	PA	15226
UPMC/South Hill Health System	300 N. Point Circle	Seven Fields	PA	16046
ViaQuest Home Health LLC	612 Park Avenue	Monongahela	PA	15063
West Penn Allegheny Home Care	320 E North Avenue	Pittsburgh	PA	15212



## Demographic Conclusions

A number of conclusions can be drawn from the demographic data. They include:

- The total population of the primary service area has slightly increased since the 1990 census and the estimates show that trend continuing.
- Five percent of the residents in the primary service area live below the poverty level, of which 2.0 percent are families with children.
- Thirty-two percent of the residents in the primary service area have attained a Bachelor's Degree or higher, while 8.0 percent have less than a high school education.
- The majority of the Primary Service Area population is over the age of 25. There are more men under the age of 65 and more women over the age of 65.
- The data show the primary service area to be middle income with the average household incomes ranging from \$39,000 to \$113,000.
- The racial makeup of the Primary Service Area is predominately white non-Hispanic (95.0 percent).
- The average drive time to work in the primary service area ranged from 23 to 32 minutes.



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# ACCESS TO QUALITY HEALTH CARE





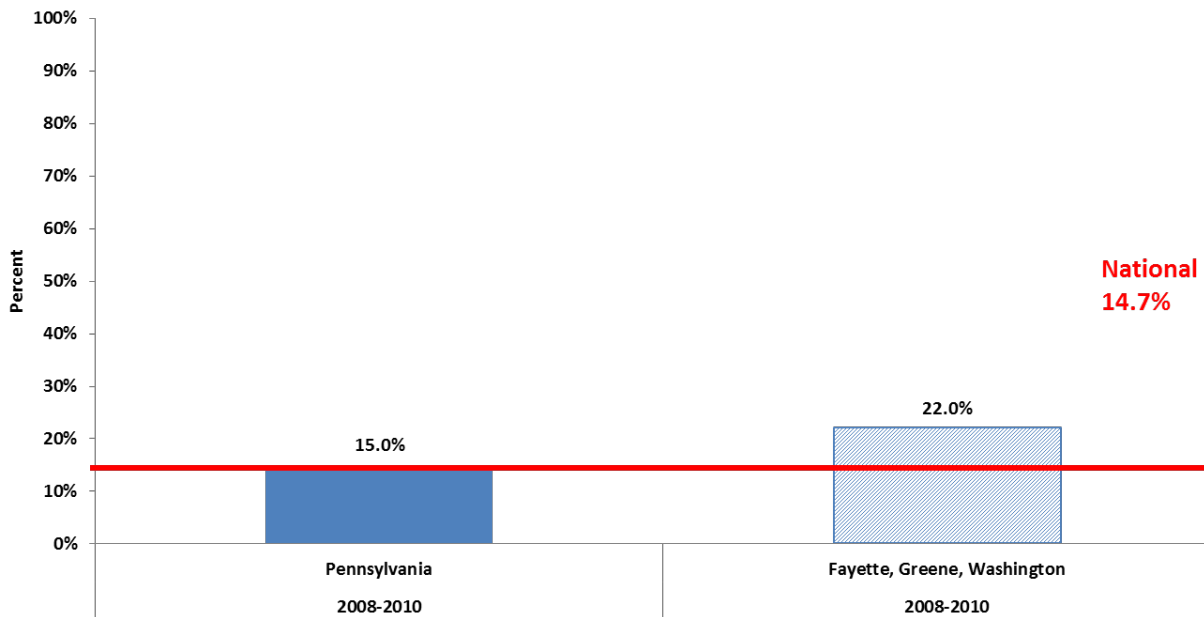
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## Access to Quality Healthcare

Access to comprehensive, quality healthcare is important for the achievement of health equity and for improving the quality of life for everyone in the community. Access related topics include: health status, physical health, health insurance, healthcare provider, routine checkups, healthcare cost, mammogram screenings, health literacy, transportation, and inpatient and emergency department ambulatory care-sensitive condition utilization.

**Figure 17** illustrates the percentage of adults who reported poor or fair health in the United States, Pennsylvania and throughout the counties of the service region from 2008 to 2010. The Fayette, Greene and Washington counties cluster (at 22 percent) had rates that were higher than the state (at 15.0 percent) and nation (at 14.7 percent).

**Figure 17. BRFSS – Percentage of All Adults Who Reported Poor or Fair Health**

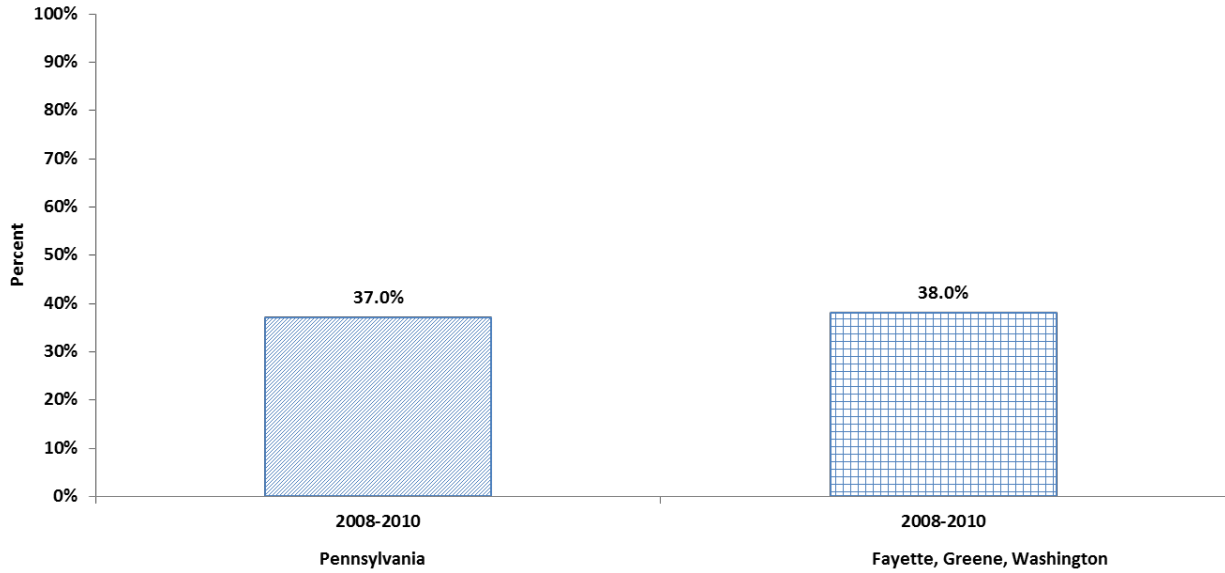


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 18** illustrates the percentage of adults who reported their physical health not good for one or more days in the past month in Pennsylvania and throughout the counties of the service region from 2008 to 2010. Respondents who reside in Fayette, Greene and Washington counties (at 38.0 percent) were comparable to the state (at 37.0 percent).

**Figure 18. BRFSS - Percent of Adults Who Reported Their Physical Health Not Good for 1+ Days in the Past Month**

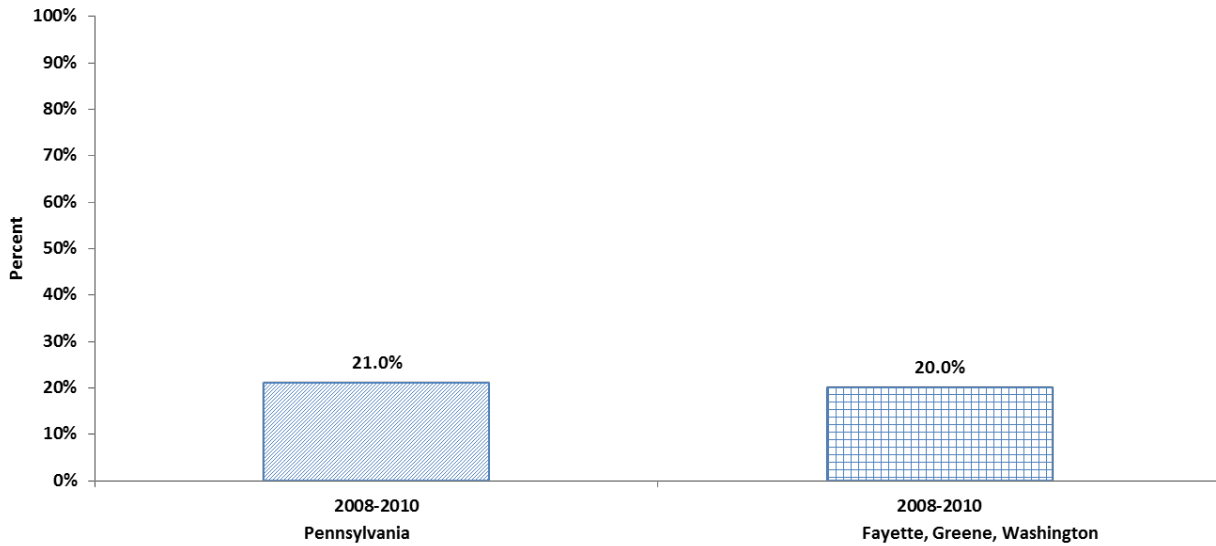


Source: Pennsylvania Department of Health



**Figure 19** illustrates the percentage of adults who reported poor physical or mental health that prevented them from usual activities one or more days in the past month in Pennsylvania and throughout the counties of the service region from 2008 to 2010. Data for the service area counties was comparable to the Pennsylvania rate.

**Figure 19. BRFSS- percent of adults who reported poor physical or mental health that prevented them from usual activities 1+ days in the past month**

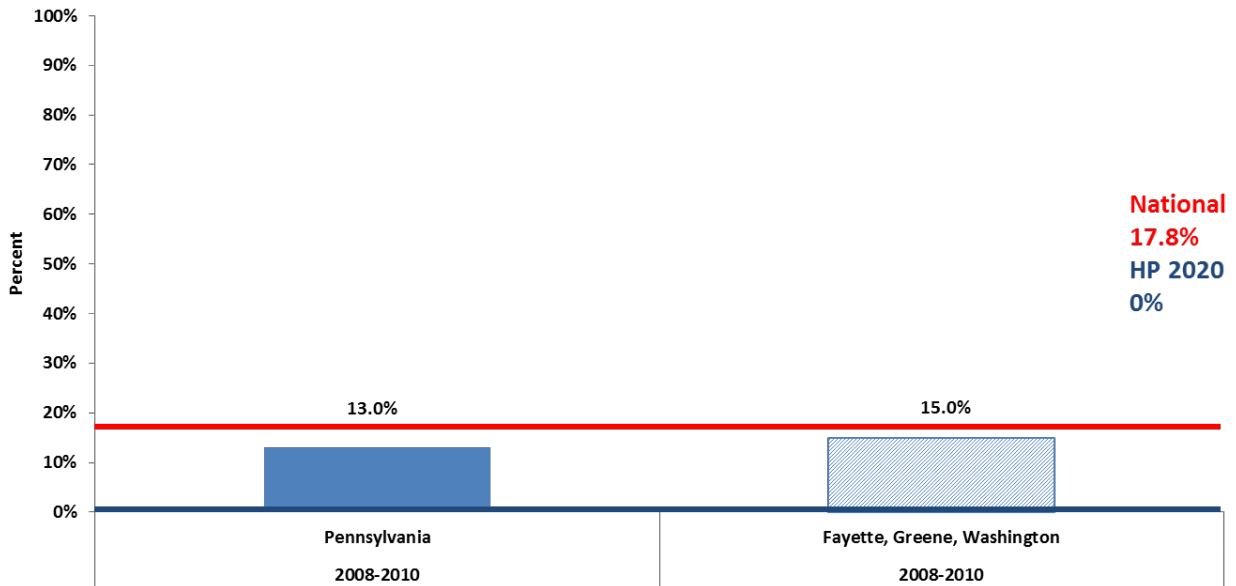


Source: Pennsylvania Department of Health



**Figure 20** illustrates the percentage of adults who reported no health insurance in the United States, Pennsylvania and throughout the counties of the service region from 2008 to 2010. Respondents who reside in Fayette, Greene and Washington counties (at 15.0 percent) were slightly higher than the state (at 13.0 percent). The service area counties as well as state rates were lower than the nation (at 17.8 percent), while all data points were well above the Healthy People 2020 Goal (of 0.0 percent).

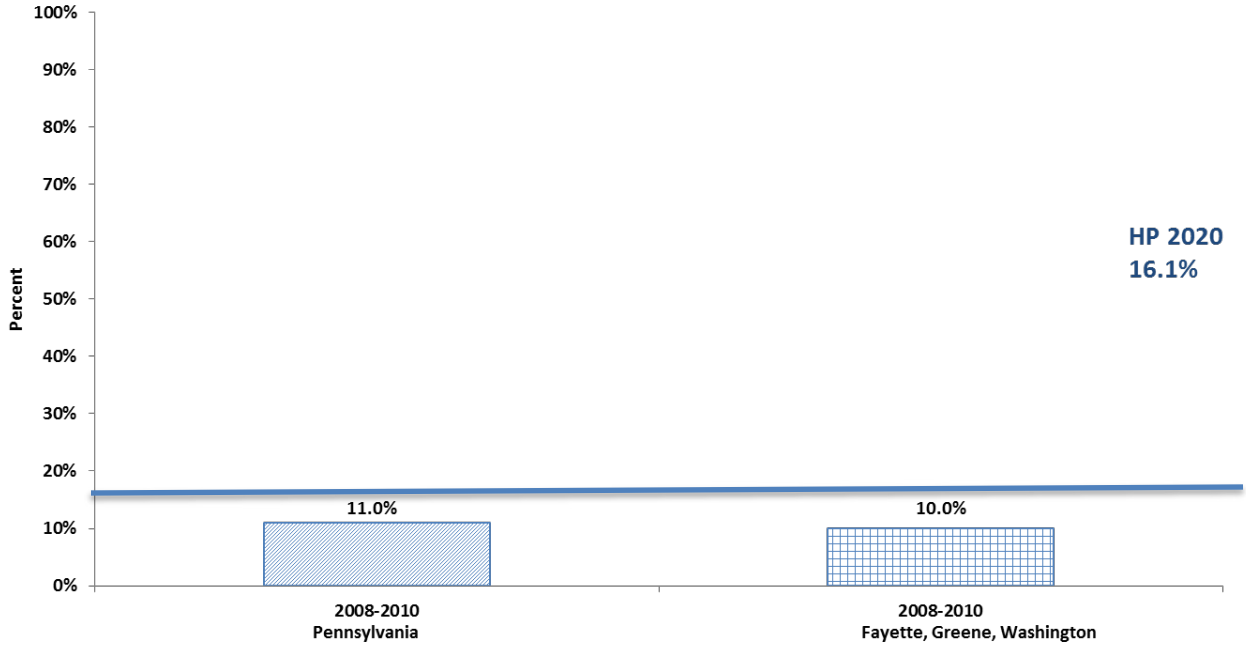
**Figure 20. BRFSS-percentage of adults who reported no health insurance**



Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)

**Figure 21** illustrates the percentage of adults who reported not having a personal healthcare provider in Pennsylvania, as well as throughout the counties of the service region from 2008 to 2010. Overall, county-level data was comparable to Pennsylvania and less than the Healthy People 2020 goal of 16.1 percent.

**Figure 21. BRFSS-percentage of all adults who reported not having a personal healthcare provider**

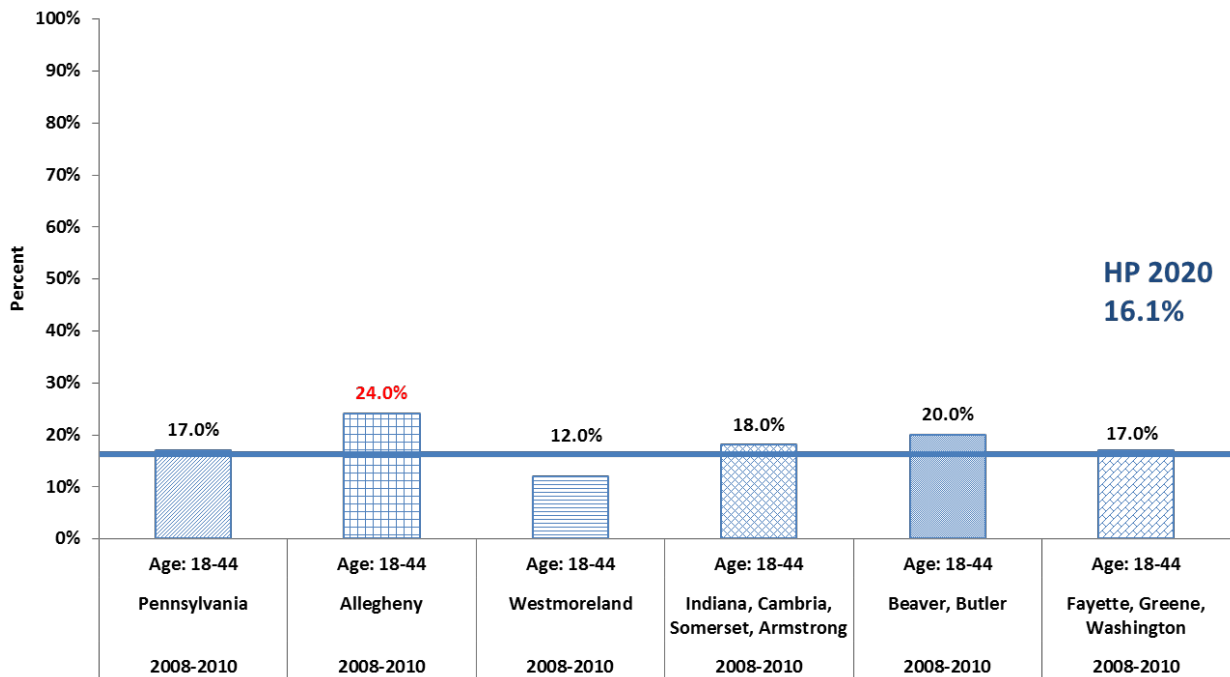


Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 22** illustrates the percentage of adults aged 18-44 who reported not having a personal healthcare provider in Pennsylvania as well as throughout the counties of the service region. A significant percentage (24.0 percent) of adults aged 18-44 in Allegheny County do not have a personal healthcare provider. The rate in Westmoreland County (12.0 percent) was less than Pennsylvania, while the other counties were comparable to the state rate. Every county was higher than the Healthy People 2020 goal of 16.1 percent, with the exception of Westmoreland County.

**Figure 22. BRFSS-percent of adults who reported no personal healthcare provider (age 18-44)**



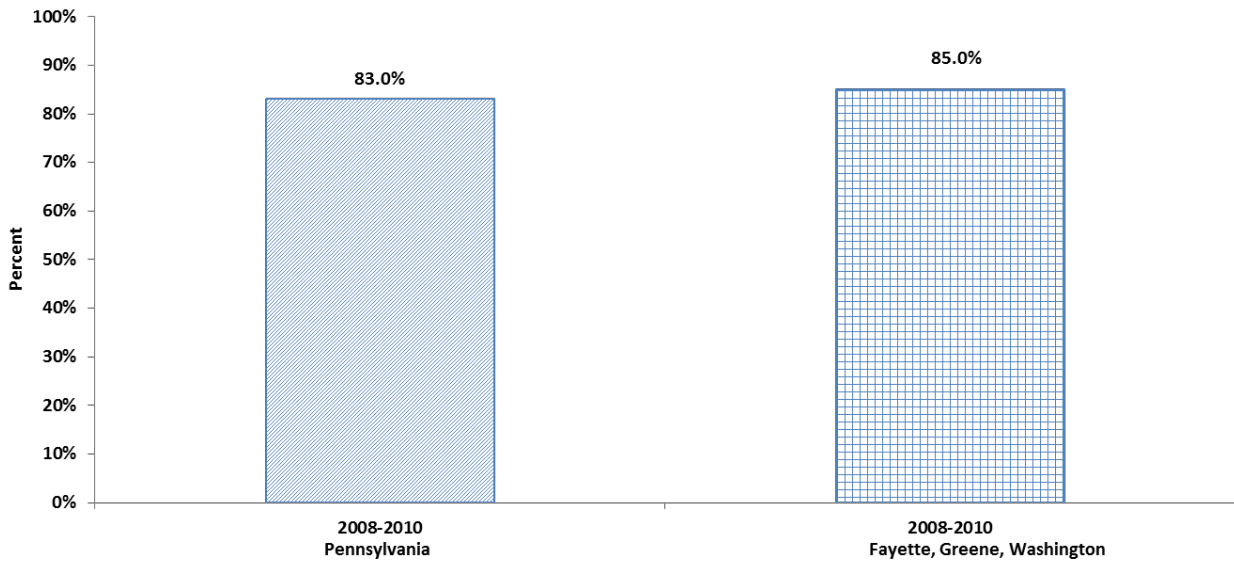
Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)





**Figure 23** illustrates the percentage of adults who had a routine check-up in the past two years in Pennsylvania, as well as throughout the counties of the service region. A vast majority of respondents had a routine check-up in the past two years (85.0 percent) which is comparable to the Pennsylvania rate (83 percent).

**Figure 23. BRFSS - percentage of all adults who Had a routine check-up in the past 2 years**

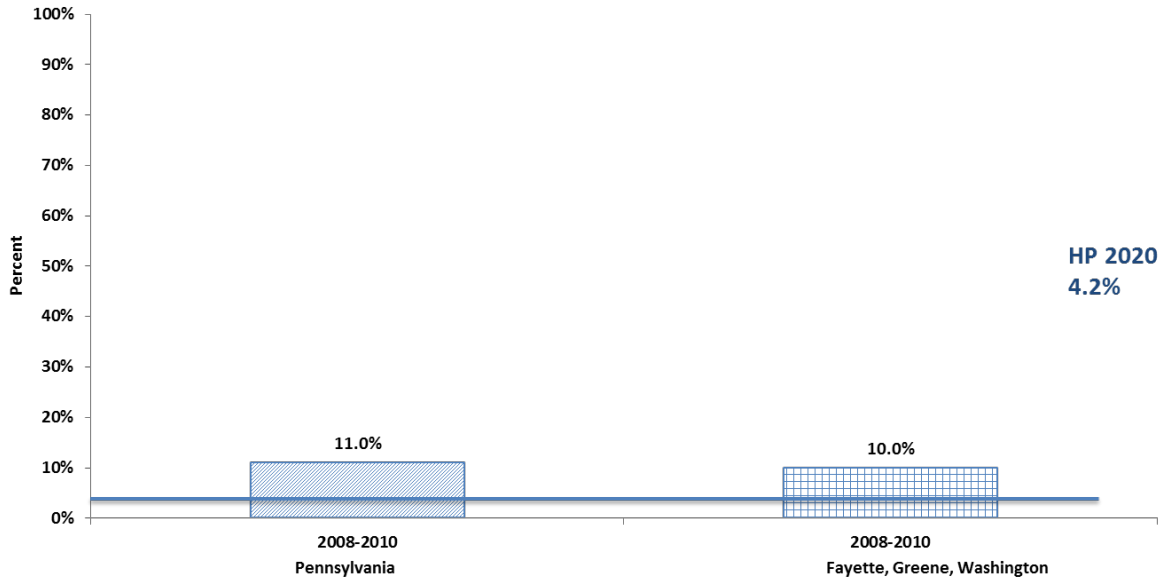


Source: Pennsylvania Department of Health



**Figure 24** illustrates the percentage of adults who needed to see a doctor, but could not do so due to cost in Pennsylvania, as well as throughout the counties of the service region. The county rate at 10.0 percent is comparable to the state rate of 11.0 percent. Both the service area counties and state rates are above the Healthy People 2020 goal of 4.2 percent.

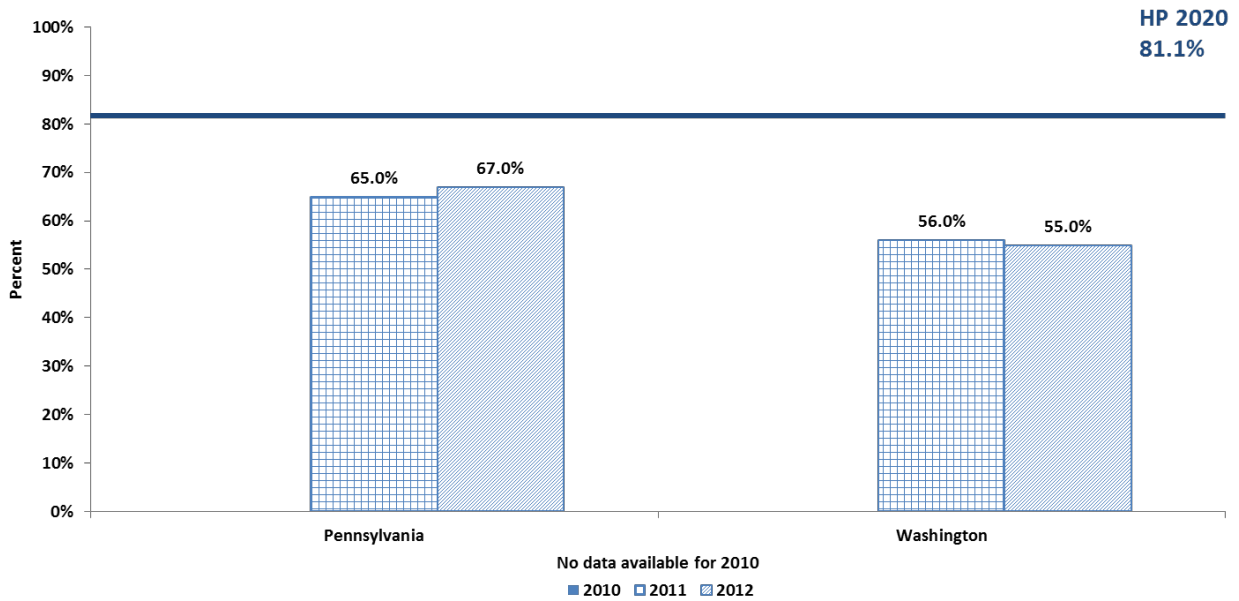
**Figure 24. BRFSS - percentage of all adults who needed to see a doctor but could not because of cost in the past year**



Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)

**Figure 25** illustrates mammogram screenings in Pennsylvania as well as throughout the counties of the service region for 2011 and 2012. The service area counties percentage was less than the Pennsylvania rate for the same year. All rates are below the Healthy People 2020 goal of 81.1 percent. No data was available for 2010.

**Figure 25. Mammogram screenings**



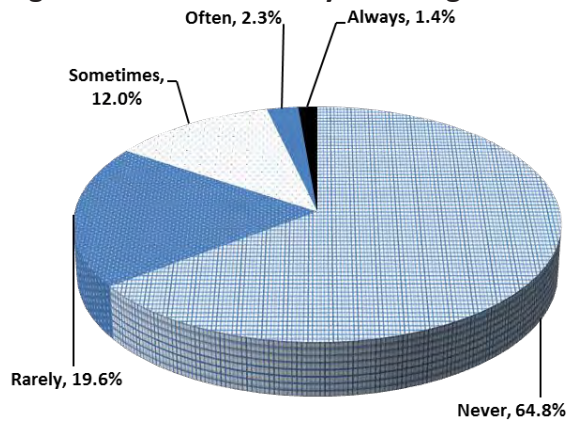
Source: County Health Rankings, [www.healthypeople.gov](http://www.healthypeople.gov)



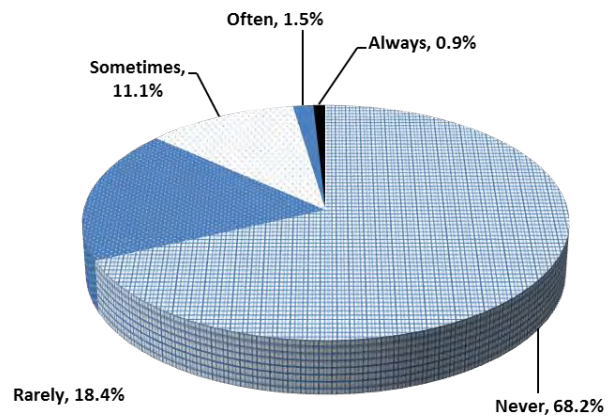
There are a number of ways in which health literacy is defined. In the fall of 2012, the University Center for Social and Urban Research at the University of Pittsburgh conducted a telephone study of the Southwest Pennsylvania region, the Health Literacy Survey of the Pittsburgh Metropolitan Statistical Area, where they asked respondents how often they had difficulty reading and understanding healthcare information, as well as how confident they were filling out healthcare forms.

**Figures 26 and 27** illustrate health literacy rates based on the difficulty of reading and understanding health information. A sizable portion (15.7 percent) of the respondents indicated that they have difficulty reading healthcare information at least sometimes, while 13.5 percent indicated that they have difficulty understanding health information at least sometimes.

**Figure 26. Health literacy: Reading**



**Figure 27. Health literacy: Understanding**

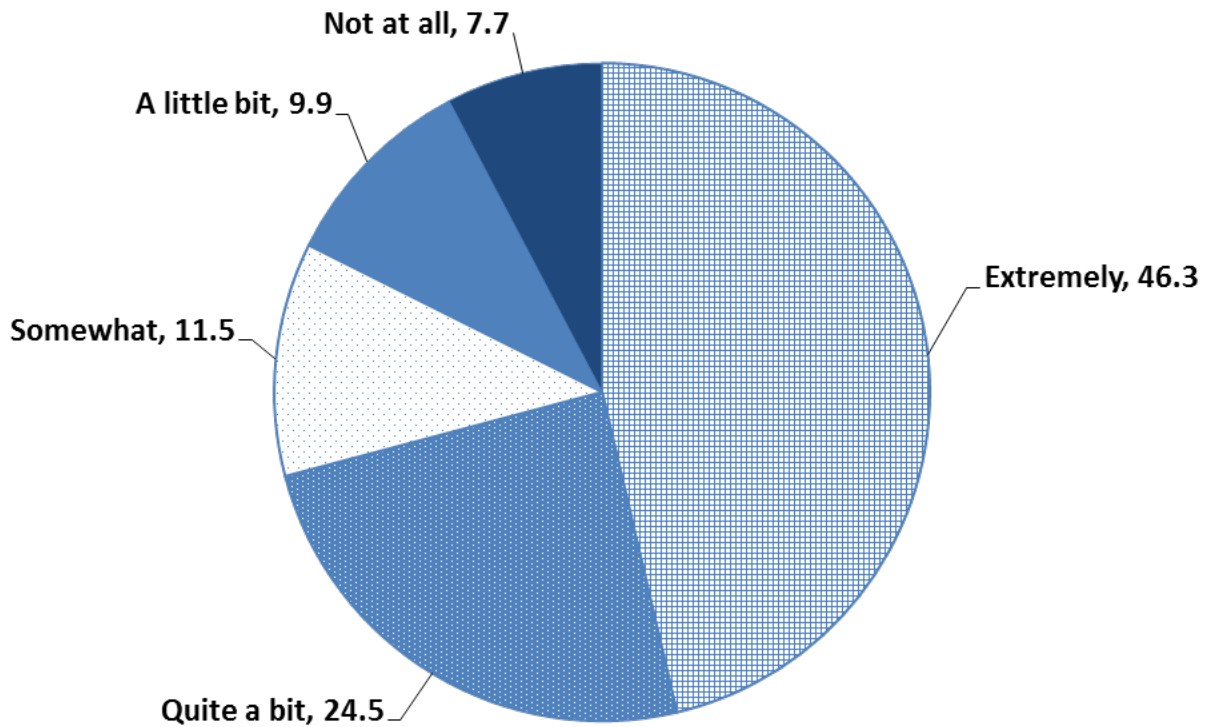


Source: University of Pittsburgh University Center for Social & Urban Research. "Health Literacy Survey of the Pittsburgh Metropolitan Statistical Area." prepared for Regional Health Literacy Coalition, September 2012.



**Figure 28** illustrates the level of which respondents are able to understand healthcare forms. Less than half of the respondents (46.3 percent) indicated that they were extremely confident filling out forms.

**Figure 28. Health literacy: Forms**

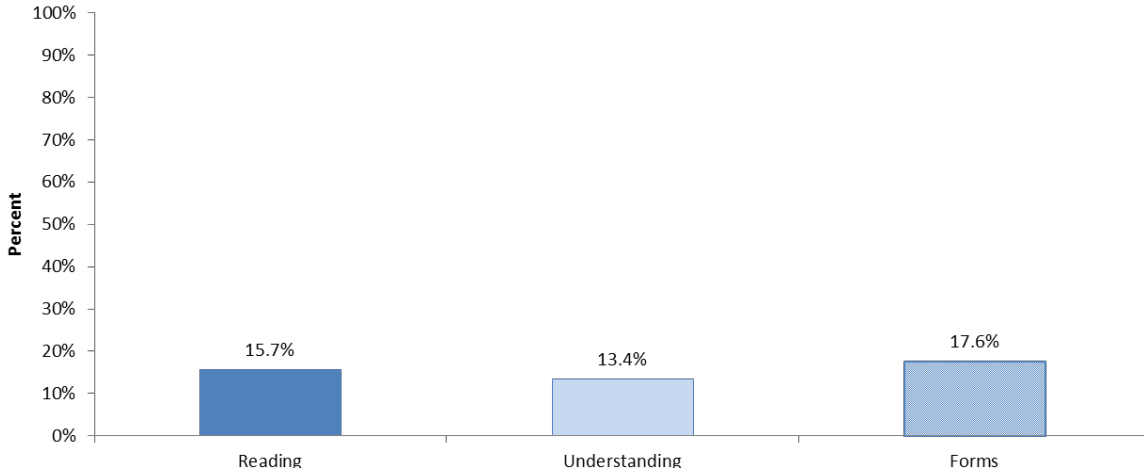


Source: University of Pittsburgh University Center for Social & Urban Research. "Health Literacy Survey of the Pittsburgh Metropolitan Statistical Area." prepared for Regional Health Literacy Coalition, September 2012.



**Figure 29** summarizes the estimated low health literacy rates for the service region, depending on the definition for the overall service region.

**Figure 29. Low Health Literacy Rates**



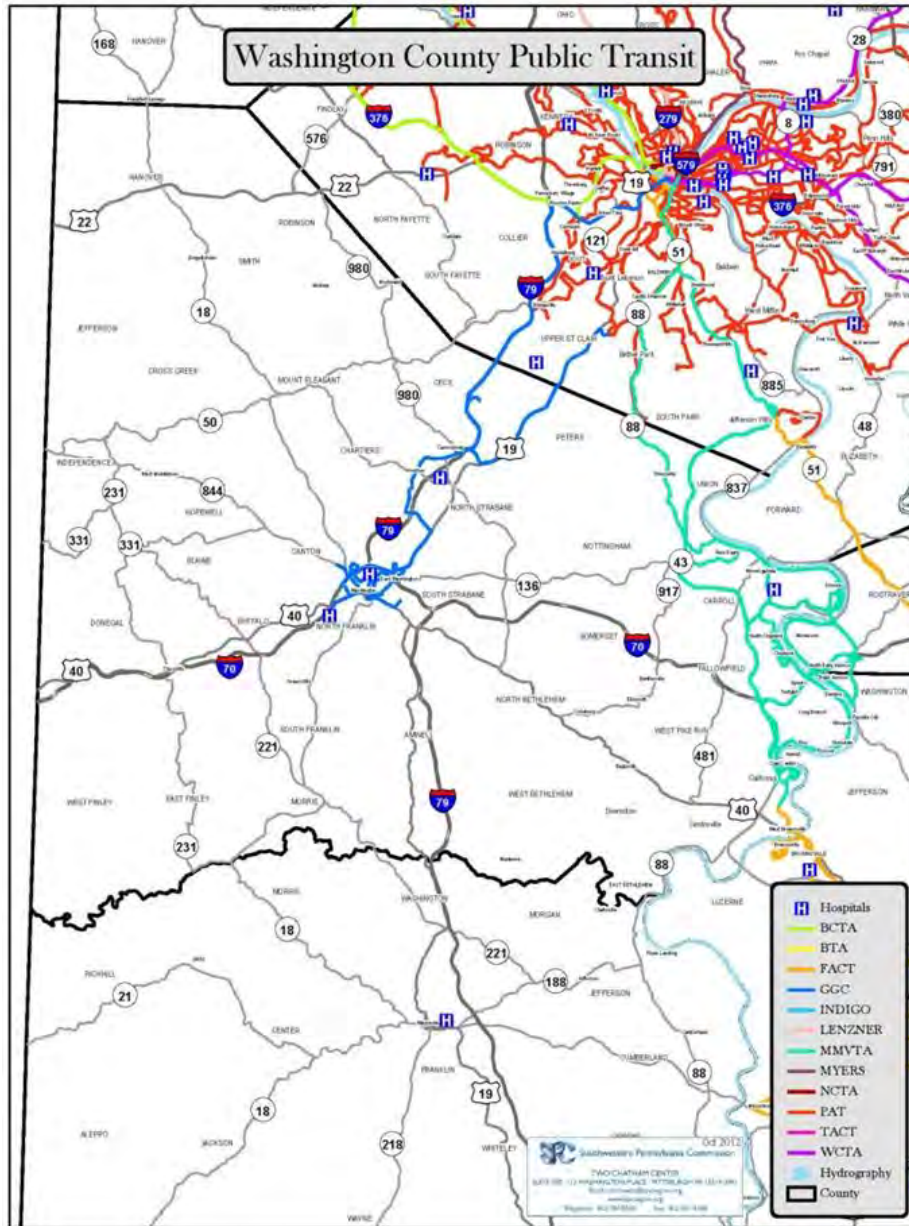
Source: University of Pittsburgh University Center for Social & Urban Research. "Health Literacy Survey of the Pittsburgh Metropolitan Statistical Area." prepared for Regional Health Literacy Coalition, September 2012.

The *Health Literacy Survey of the Pittsburgh Metropolitan Statistical Area* highlighted a number of key findings related to literacy rates. They include:

- The estimated prevalence of low health literacy in the Pittsburgh metropolitan statistical area (MSA) ranges from 13.4 to 17.6 percent, depending on which indicator is used.
- Slightly fewer respondents reported problems learning about medical conditions because of difficulty understanding written information; slightly more reported low confidence filling out medical forms by themselves.
- On the key single item literacy screener, 15.7 percent of Pittsburgh MSA residents reported needing someone to help read instructions, pamphlets, or other written material from doctors or pharmacies at least sometimes.
- Given a margin of error for this estimate of approximately +/- 3 percent and an adult population of the MSA of 1,881,314 (2010 Decennial Census), this represents an estimated 295,266 adults, with 95 percent confidence that the number lies somewhere between 238,926 and 351,806.
- Using the reading criterion, young people (18-29) had the highest rate of low health literacy.
- Males have higher rates of low health literacy.
- Those who were single/never married had the highest low health literacy rate.
- Hispanics had higher rates of low health literacy than non-Hispanics.
- Rates of low health literacy were significantly higher for non-whites using all three criteria.
- Those with lower socioeconomic status (less education, lower income, lack of employment) were much more likely to be classified as low healthy literacy.

Figure 30 illustrates the Washington County public transit system.

Figure 30. Washington County public transit



Source: Southwestern Pennsylvania Commission



Inpatient utilization data for select ambulatory care-sensitive conditions serve as indicators of whether individuals are receiving and accessing care in the most appropriate setting. Patients suffering from chronic diseases and other conditions should be able to manage their conditions at home or in an outpatient setting with the help of their physicians and medical care providers, rather than being admitted to a hospital. WPAHS analyzed the Pennsylvania Healthcare Cost Containment Council (PHC-4) data regarding inpatient utilization rates for persons discharged from all hospitals.

**Table 27** illustrates the hospital discharge rate for inpatient ambulatory care-sensitive conditions from 2010-2012, per 10,000 people. Inpatient utilization rates for specific selected ambulatory care-sensitive conditions are high (168.3 discharges per 10,000 population), although the rate has been declining over the past several years. Chronic obstructive pulmonary disease (COPD) (43.5), congestive heart failure (CHF) (42.7) and pneumonia (39.7) have higher rates of inpatient admission than some of the other identified conditions, including bronchitis and asthma (11.7) and alcohol and drug abuse (10.0).

**Table 27 Inpatient ambulatory care-sensitive conditions: Hospital discharge rates per 10,000**

Canonsburg General Hospital Primary Service Area Inpatient Ambulatory Care Sensitive Conditions Utilization Rates Per 10,000 Population			
Category	FY10	FY11	FY12
Congestive heart failure	52.2	52.7	42.7
COPD	51.7	52.3	43.5
Pneumonia	45.2	41.7	39.7
Bronchitis & Asthma	15.7	15.4	11.7
Alcohol & drug abuse	7.1	7.9	10.0
Complications baby	7.8	6.9	7.9
Cancer	3.8	3.3	3.9
Fracture	2.8	3.0	3.6
Hypertension	3.8	2.5	2.7
Breast cancer	1.6	1.4	1.7
Reproductive disorder	1.3	0.9	0.8
<b>PSA Total</b>	<b>192.9</b>	<b>188.1</b>	<b>168.3</b>

Note: Total volume is for the entire PSA Market at all hospitals  
 \* ACSCs are used to assess the age-standardized acute care hospitalization rate for conditions where appropriate ambulatory care prevents or reduces the need for admission to the hospital (<http://www.qualitymeasures.ahrq.gov>)  
 \*\*ACSC Categories are based on DRGs selected & provided by Strategy Solutions, Inc.

Source: Truven Health, WPAHS Decision Support



AGH examined emergency department (ED) utilization based on the Institute of Medicine's identified ambulatory care-sensitive conditions in three areas: acute conditions, avoidable conditions and chronic conditions. Similar to hospital utilization rates for ambulatory care-sensitive conditions, ED utilization is an indicator of whether individuals are receiving and accessing care in the most appropriate setting.

As illustrated in **Tables 28-30**, These types of conditions account for over 1,000 ED visits per year. The conditions with the most volume in 2012 (which are acute conditions) included bacterial pneumonia (211), kidney/urinary infections (174), and ear, nose and throat infections (164).

**Table 28. AGH ED discharges:**

Description	FY12	FY11	FY10	FY12 vs FY10	
	CGH PSA	CGH PSA	CGH PSA	Var	%
<b>Bacterial Pneumonia Total</b>	211	177	174	37	21%
<b>Cellulitis Total</b>	25	18	30	(5)	(17%)
<b>Dehydration - Vol depletion Total</b>	6	5	7	(1)	(14%)
<b>ENT infections Total</b>	164	162	179	(15)	(8%)
<b>Gastroenteritis Total</b>	72	55	53	19	36%
<b>Hypoglycemia Total</b>	10	5	4	6	150%
<b>Kidney/Urinary Infection Total</b>	174	165	203	(29)	(14%)
<b>Skin Grafts with Cellulitis Total</b>	48	35	42	6	14%
<b>Acute Conditions Total</b>	<b>710</b>	<b>622</b>	<b>692</b>	<b>18</b>	<b>3%</b>

Source: WPAHS Internal Data (EPSi); ACSCs selected based on Institute of Medicine, "Access to Healthcare in America", Michael Millman, Ph.D., Editor, National Academy Press, Washington, D.C. 1993

**Table 29** illustrates AGH ED visits for avoidable ambulatory care-sensitive conditions for 2010 to 2012. The highest number of avoidable ED visits was dental conditions in 2012, with 41 visits.

**Table 29. AGH ED discharges: ACSC- avoidable conditions**

Description	FY12	FY11	FY10	FY12 vs FY10	
	CGH PSA	CGH PSA	CGH PSA	Var	%
<b>Dental Conditions Total</b>	41	28	39	2	5%
<b>Iron Deficiency Anemia Total</b>	4	3	8	(4)	(50%)
<b>Nutritional Deficiencies Total</b>	-	-	2	(2)	(100%)
<b>Vaccine Preventable Conditions Total</b>	1	3	2	(1)	(50%)
<b>Avoidable Illnesses Total</b>	46	34	51	(5)	(10%)

Source: WPAHS Internal Data (EPSi); ACSCs selected based on Institute of Medicine, "Access to Healthcare in America", Michael Millman, Ph.D., Editor, National Academy Press, Washington, D.C. 1993



**Table 30** illustrates AGH ED visits for chronic ambulatory care-sensitive conditions for 2010 to 2012. The highest number of chronic ED visits was for COPD in 2010, with 190 visits.

**Table 30. AGH ED discharges: ACSC- chronic conditions**

Description	FY12	FY11	FY10	FY12 vs FY10	
	CGH PSA	CGH PSA	CGH PSA	Var	%
<b>Angina Total</b>	12	11	5	7	140%
<b>Congestive Heart Failure Total</b>	56	61	74	(18)	(24%)
<b>COPD Total</b>	110	166	190	(80)	(42%)
<b>Diabetes mellitus without mention of complications or unspecified hypoglycemia Total</b>	3	3	10	(7)	(70%)
<b>Diabetes with Ketoaciosis Total</b>	4	3	1	3	300%
<b>Diabetes w/ oth un/specified complications Total</b>	36	28	42	(6)	(14%)
<b>Hypertension Total</b>	57	50	39	18	46%
<b>Chronic conditions Total</b>	<b>278</b>	<b>322</b>	<b>361</b>	<b>(83)</b>	<b>(23%)</b>

Source: WPAHS Internal Data (EPSi); ACSCs selected based on Institute of Medicine, "Access to Healthcare in America", Michael Millman, Ph.D., Editor, National Academy Press, Washington, D.C. 1993

**Table 31** illustrates total AGH ED visits for ambulatory sensitive conditions for 2010 to 2012. The highest number of ED visits occurred in 2010 with 1,104. While the number has been declining over the past three years, it should be noted that WPH ED was closed during a portion of this analysis period from December 2010 until its reopening on February 14, 2012.

**Table 31. AGH total ED discharges with ACSC**

	<b>FY12</b>	<b>FY11</b>	<b>FY10</b>	<b>Total</b>
<b>Total ED Visits with Ambulatory Care Sensitive Conditions</b>	<b>1,034</b>	<b>978</b>	<b>1,104</b>	<b>3,116</b>

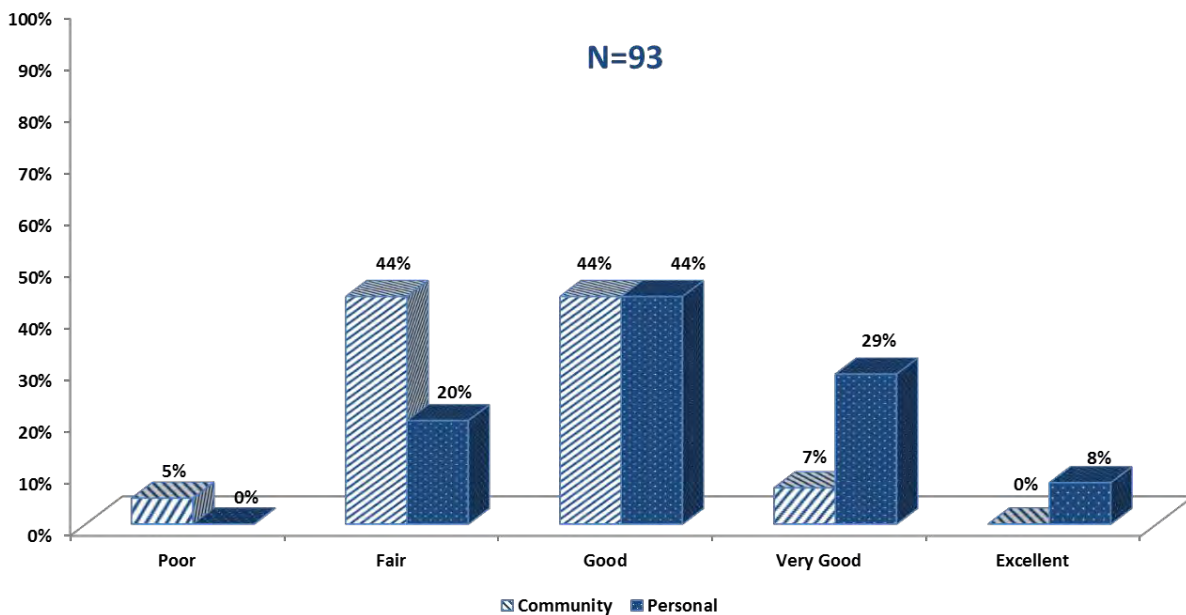
Source: WPAHS Internal Data (EPSi); ACSCs selected based on Institute of Medicine, "Access to Healthcare in America", Michael Millman, Ph.D., Editor, National Academy Press, Washington, D.C. 1993

### Focus Group Input

Focus groups are considered a qualitative method of data collection. The focus group questions were exploratory in nature and intended to capture the opinions of the individuals participating in the group. Focus group participants are often selected because they are considered content experts on a topic, may be able to speak for a subset of the population, or are themselves a member of an underrepresented population. Regardless, the following information represents the opinions of individuals who participated in a focus group and are not necessarily representative of the opinions of the broader community served by CGH. The following information is derived from a total of seven focus groups, representing 93 individuals.

**Figure 31** illustrates focus group participant ratings of overall health status, both for the community overall as well as their personal health status. Respondents were more likely to rate their personal health status good (44 percent) or very good (29.0 percent), while they tended to rate the health status of the community as good (44.0 percent) or fair (44.0 percent).

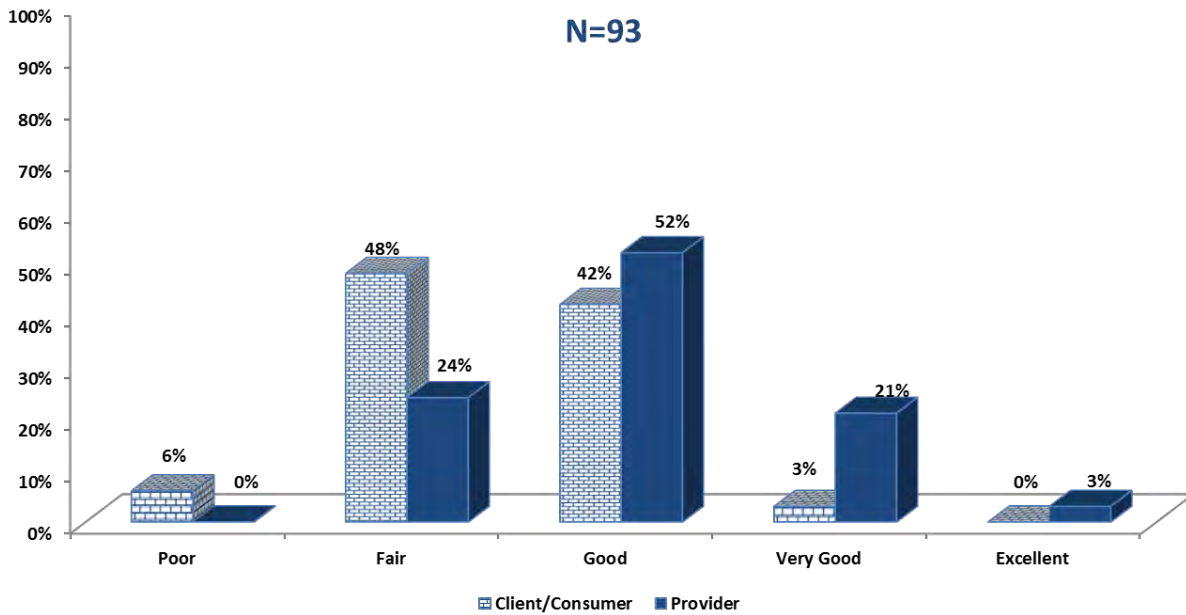
**Figure 31. Focus Groups: Overall Health Status**



Source: 2012 WPAHS Focus Groups, Strategy Solutions, Inc.

**Figure 32** illustrates responses from the focus groups comparing the responses of clients and consumers versus providers and professionals where participants were asked to rate the health status of the overall community. Clients and consumers were more likely to rate the health status of the overall community good (42.0 percent) or fair (48.0 percent), while providers/professionals were more likely to rate the health status of the overall community good (52.0 percent) or fair (24.0 percent).

**Figure 32. Focus Groups: Overall Community Health Status**

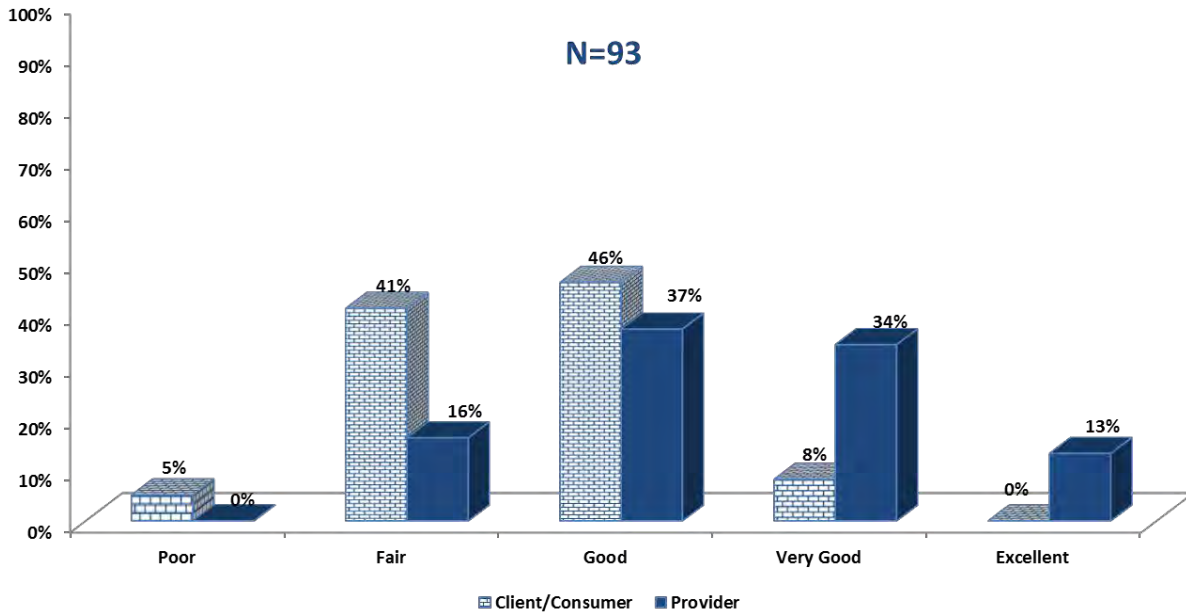


Source: 2012 WPAHS Focus Groups, Strategy Solutions, Inc.



**Figure 33** illustrates responses from the focus group where participants were asked to rate their personal health status. Providers and professionals were more likely to rate their personal health as good (37.0 percent) or very good (34.0 percent), while clients and consumers were more likely to rate their personal health status as good (46.0) percent or fair (41.0 percent).

**Figure 33. Focus Groups: Personal Health Status**



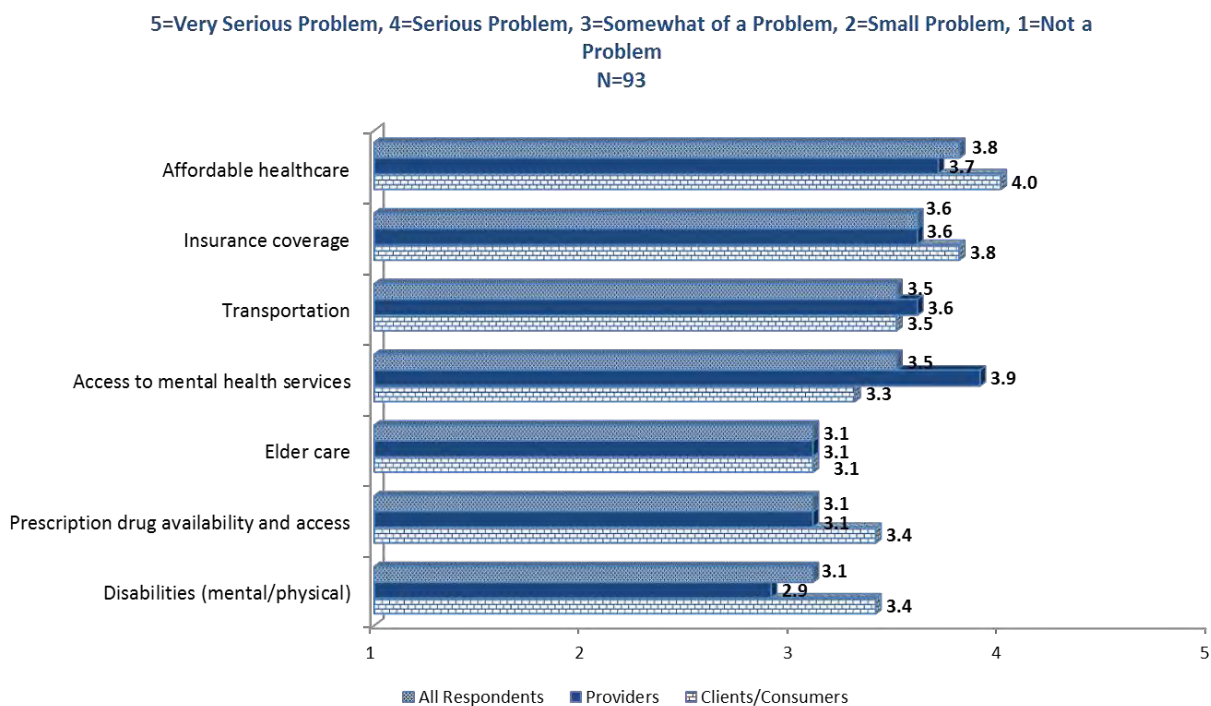
Source: 2012 WPAHS Focus Groups, Strategy Solutions, Inc.



Focus group participants were also asked to rate the extent to which a list of possible issues was a problem in the community. The items were rated on a five point scale where 5=Very Serious Problem, 4=Serious Problem, 3=Somewhat of a Problem, 2=Small Problem, 1=Not a Problem.

**Figure 34** illustrates the responses related to access in rank order high to low, based on the aggregate answers of all respondents. Overall, affordable healthcare was rated as the most serious need, along with insurance coverage and transportation. Providers and professionals were more likely to rate access to mental health services as a serious need in the community, while consumers rated affordable healthcare and insurance coverage as more serious community needs.

**Figure 34. Access to Quality Healthcare**

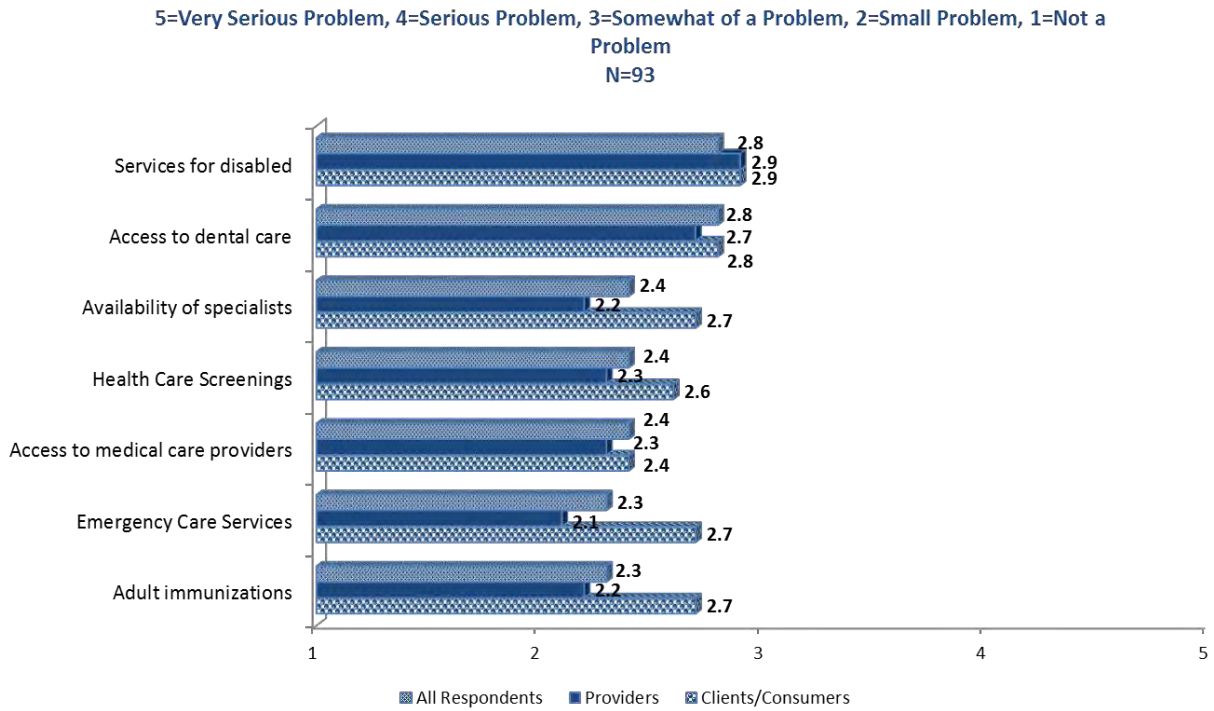


Source: 2012 WPAHS Focus Groups, Strategy Solutions, Inc.



**Figure 35** illustrates a list of additional need areas rated with lower average scores by focus group respondents. Providers and professionals tended to rate several of these areas as more serious needs in the community than did clients and consumers.

**Figure 35. Access to Quality Healthcare –additional needs**



Source: 2012 WPAHS Focus Groups, Strategy Solutions, Inc.



Access to comprehensive, quality healthcare is important for the achievement of health equity and for increasing the quality of life for everyone in the community. Focus group participants had a great deal of discussion regarding general access related issues, transportation and health insurance.

The lack of affordable health care was seen as a big community problem. Participants discussed the barrier to accessing health care services that is created by the cost of health insurance as well as the rising costs of copays and deductibles. Several participants commented that poverty was an issue in Washington County which attributes to community members being unable to afford health care or insurance. A few also noted that health insurance is costly for companies suggesting the insurance system should be revised so care and insurance are more affordable and individuals are not left without insurance or seeking primary care from the Emergency Department.

Several focus group participants identified transportation as a major access-related issue. Participants commented on the continued cuts to bus routes which creates a barrier to individuals who need to access health care. EMS providers discussed the frequency of non-emergency calls received which impacts the ability of providers to respond to emergency situations.



## Stakeholder Interview Input

A total of 20 regional stakeholders responded to a series of questions that were exploratory in nature and intended to capture the opinions of the individuals being interviewed. Individuals were selected because they are considered content experts on a topic or understood the needs for a particular subset of the population. The information represents the opinions of those interviewed and is not necessarily representative of the opinions of the broader community served by CGH.

Interviewed stakeholders also voiced concerns about access to quality healthcare. Interviewees identified limited public transportation, lack of insurance, language and cultural barriers as well as a lack of understanding of healthcare as issues underlying access to care. A common theme among those interviewed was the need for consumer education regarding health care reform and changes to health insurance in general.

Affordability of insurance and the availability of support for those who are unable to afford health care and health insurance were identified by several stakeholders. Some suggest that there are not enough medical and dental practitioners who accept medical assistance and that more needs to be done to connect the uninsured and under insured to health care services. One group expressed concern created by language and cultural barriers and the need to educate providers to be more accepting of diversity and competent with different cultures.

Transportation was also a frequently identified access issue. Numerous stakeholders commented that transportation (or the lack thereof) was a significant barrier for many people trying to access healthcare, for individuals with low economic status, and for seniors.

## Access Conclusions

Overall, the quantitative data available suggests that sizable portions of the regional population lack appropriate access to care because they do not have or appropriately see a primary care provider, do not have health insurance, face language or are challenged by some type of health literacy: reading, understanding or completing forms. Significant portions of the primary service region population cannot access fixed route public transportation, and some hospitals are not accessible by public bus routes. There are a number of conclusions regarding access related issues from the all of the quantitative and qualitative data presented. They include:

### Health status and routine care

- Compared to the state, a significantly higher portion of the population living in the Fayette-Greene-Washington region indicated that their health was either fair or poor.
- In Washington County the percentage of adults without a personal health care provider or health insurance is similar to state statistics.
- Almost a quarter (22.0 percent) of adults in Washington County rate their health status as fair or poor and 38.0 percent indicate that their physical or mental health was not good one or more days in the past 30.
- Although not significant statistically, the percentage of mammogram screenings is lower in Washington County.

### Barriers to care

- It is estimated that between 15.0 percent and 17.0 percent of the population (depending on the definition) has low healthcare literacy. This represents potentially 42,000+ people in the service area.
- There are significant portions of the service area that are not served by fixed route public transportation.
- There are many people in the community that do not have or cannot afford health insurance. There is a perception among stakeholders that not enough doctors take medical assistance.
- ER utilization for ambulatory care sensitive conditions has decreased slightly over the past three years.
- There is a lack of preventative care and affordable care as well as access to primary care according to focus group and interview participants. Washington County jail has seen an increase in pregnant women who are addicted to drugs. Transportation is a challenge (particularly for senior citizens) due to several issues:
  - Lack of bus routes
  - EMS often responds to non-emergency calls



Focus group and stakeholder interview participants discussed the challenges with access to care related to transportation, insurance and other barriers to care including language, literacy and knowledge of the health care system. Input included:

- Consumer focus group participants were more likely than providers to rate the health status of the community fair or poor; providers were more likely to rate their personal health status as very good or excellent.
- Stakeholder and focus group participants indicated a need for better community outreach so that people are educated as to what services are available.



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# CHRONIC DISEASE





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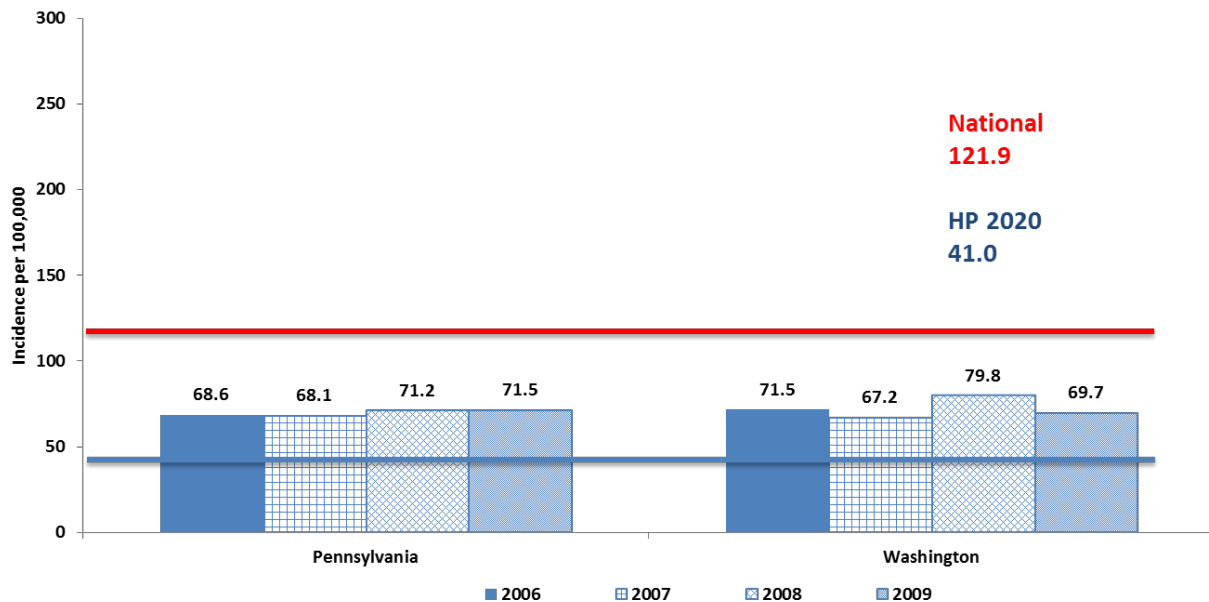
## Chronic Disease

Conditions that are long-lasting, with relapses, remissions and continued persistence can be categorized as chronic diseases. Chronic disease topics explored include: breast cancer, bronchus and lung cancer, colorectal cancer, prostate cancer, heart disease, heart attack, coronary heart disease, stroke, overweight, obesity and diabetes.

When available for a given health indicator, Healthy People 2020 (HP 2020) goals and state and national rates were included.

**Figure 36** illustrates breast cancer incidence rates for males and females in the United States, Pennsylvania and Washington County from 2006 through 2009, per 100,000. The rate in Washington County in 2006 and 2008 was higher than the state and lower in years 2007 and 2009 (although not significantly). The state and county rates are above the HP 2020 goal of 41.0, but below the national rate (121.9).

**Figure 36. Breast cancer incidence: male and female**

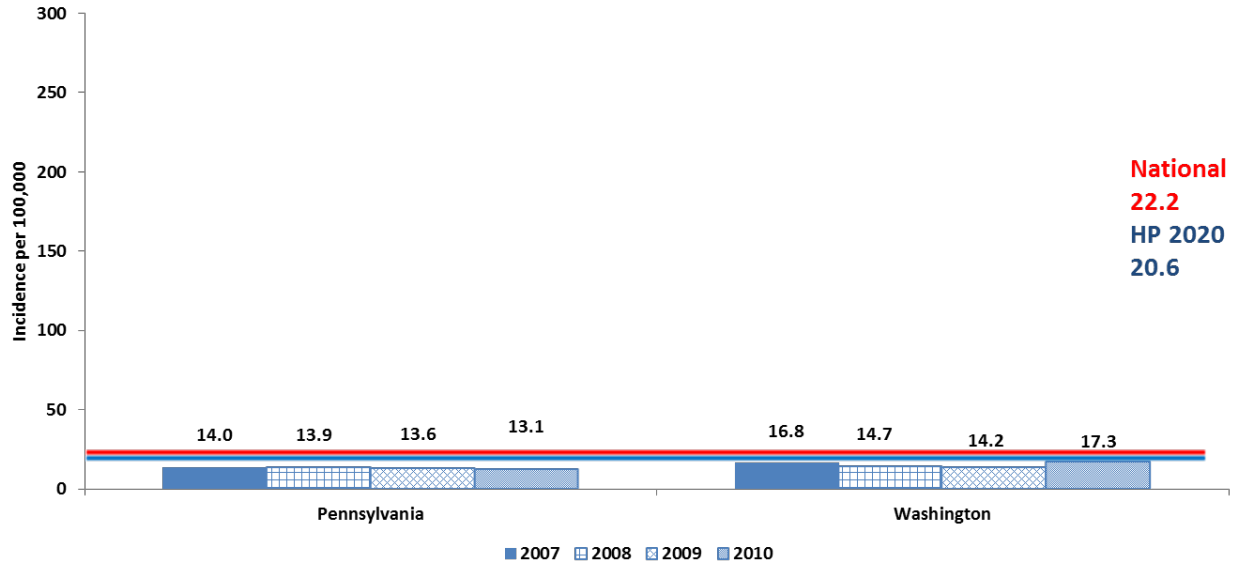


Sources: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 37** illustrates breast cancer mortality rates for males and females in the United States, Pennsylvania and Washington County from 2007 through 2010, per 100,000. The rate in Washington County was higher than the state for all four years. Both the state and county rates are below the HP 2020 goal (20.6) and national rate (22.2).

**Figure 37. Breast cancer mortality rate male and female**

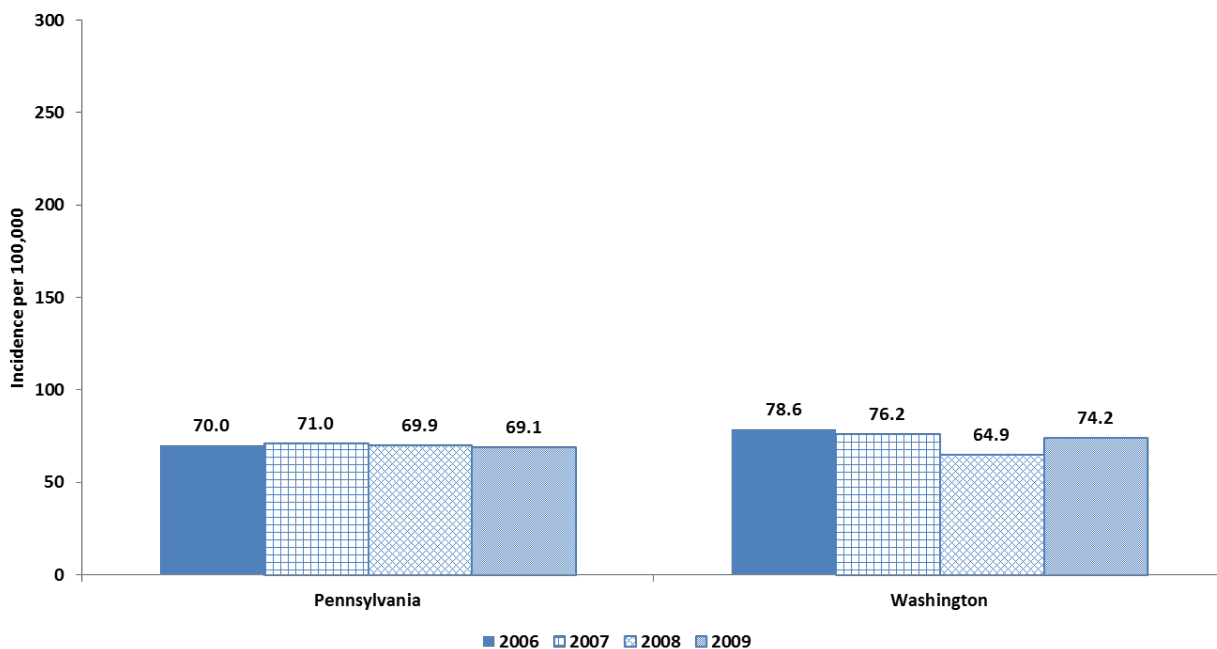


Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 38** illustrates bronchus and lung cancer incidence rates in Pennsylvania and Washington County from 2006 through 2009, per 100,000. The Washington County rate was higher than the state for three of the four years and lower in 2008.

**Figure 38. Bronchus and lung cancer incidence rate**

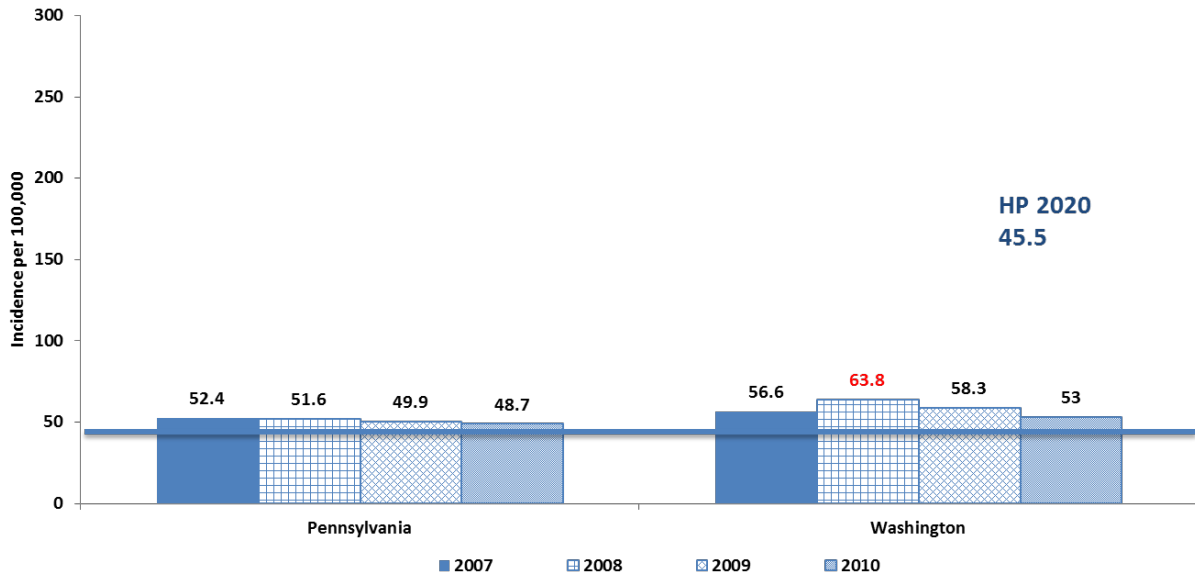


Source: Pennsylvania Department of Health



**Figure 39** illustrates bronchus and lung cancer mortality rates in Pennsylvania and Washington County from 2007 through 2010, per 100,000. Mortality rates fluctuated from 2007 through 2010 and both the state and county had rates higher than the Healthy People 2020 goal of 45.5. The rate in Washington County was significantly higher compared to the state in 2008. Overall rates are lower in 2010 when compared to the rate in 2007.

**Figure 39. Bronchus and lung cancer mortality rate**

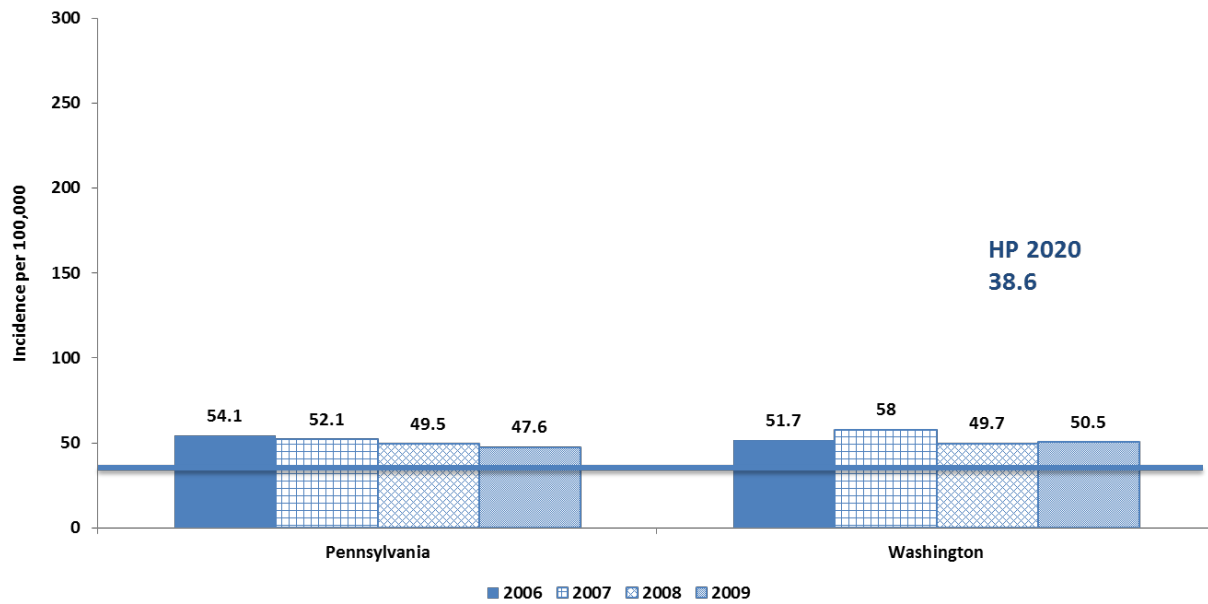


Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 40** illustrates colorectal cancer incidence rates in Pennsylvania and Washington County from 2006 through 2009, per 100,000. County-level data fluctuated from 2006 through 2009 and overall was higher than the HP 2020 goal of 38.6. The rate in Washington County was higher when compared to the state in years 2007 through 2009.

**Figure 40. Colorectal cancer incidence rate**

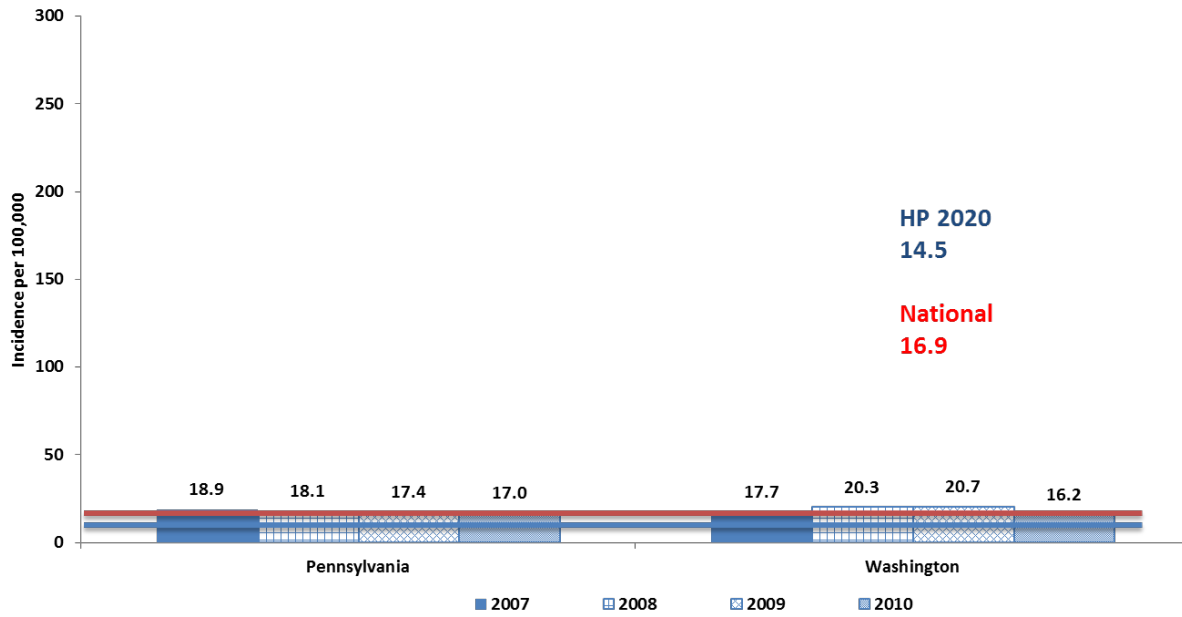


Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 41** illustrates colorectal cancer mortality rates in the United States, Pennsylvania and Washington County from 2007 through 2010, per 100,000. The rate in Washington County was higher than the state rate in years 2008 and 2009. The county was also higher when compared to the nation (16.9) in years 2007 through 2009. Both the state and county exceeded the HP 2020 goal of 14.5.

**Figure 41. Colorectal cancer mortality rate**



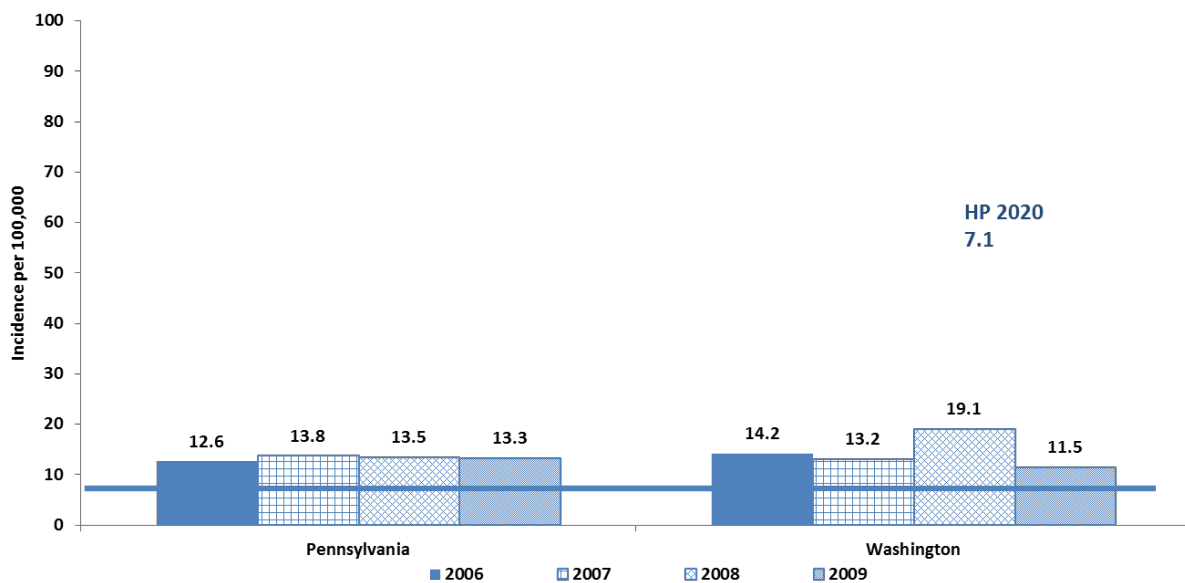
Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)





**Figure 42** illustrates ovarian cancer incidence rates in Pennsylvania and Washington County from 2006 through 2009, per 100,000. The county rate fluctuated and was higher when compared to the state in years 2006 and 2008. The county and state rates tend to be declining. The state and service area counties remain above the Healthy People 2020 Goal of 7.1.

**Figure 42. Ovarian cancer incidence**

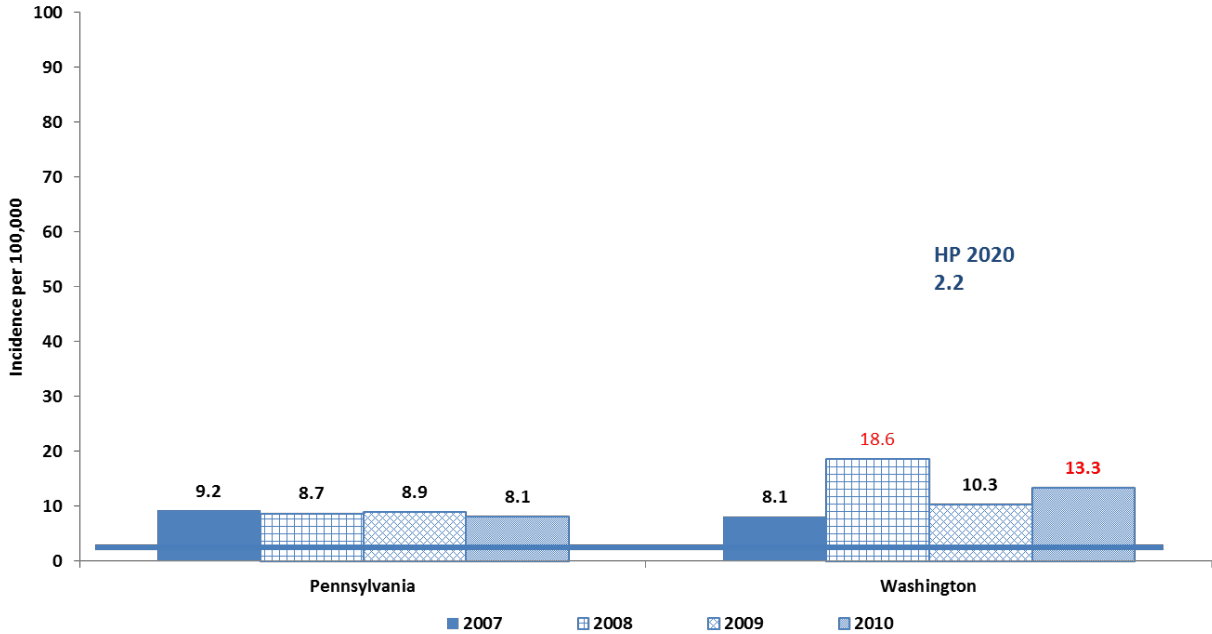


Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 43** illustrates ovarian cancer mortality rates in Pennsylvania and Washington County from 2006 through 2009, per 100,000. The rate in Washington County was significantly higher when compared to the state in 2008 and 2010. The state and county remain above the Healthy People 2020 Goal of 2.2.

**Figure 43. Ovarian cancer mortality**

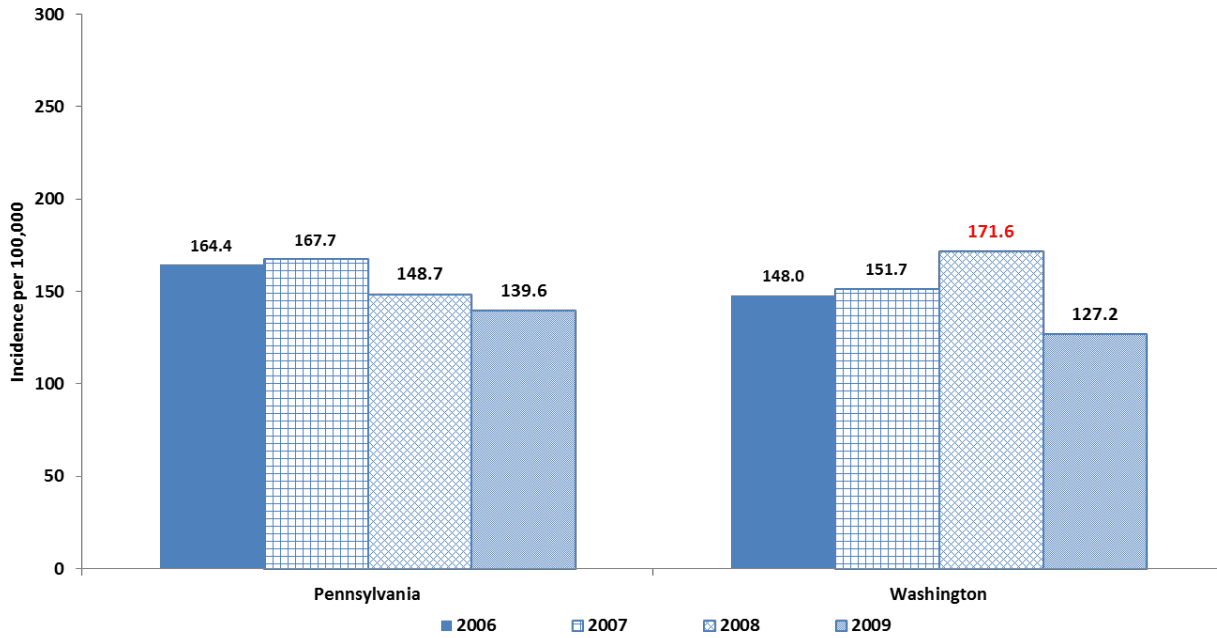


Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 44** illustrates prostate cancer incidence rates in Pennsylvania and Washington County from 2006 through 2009, per 100,000. The rate in Washington County was significantly higher than Pennsylvania in 2008. In all other years, the county rate was lower when compared to the state. The state and county prostate cancer incidence rates have decreased.

**Figure 44. Prostate cancer incidence rate**

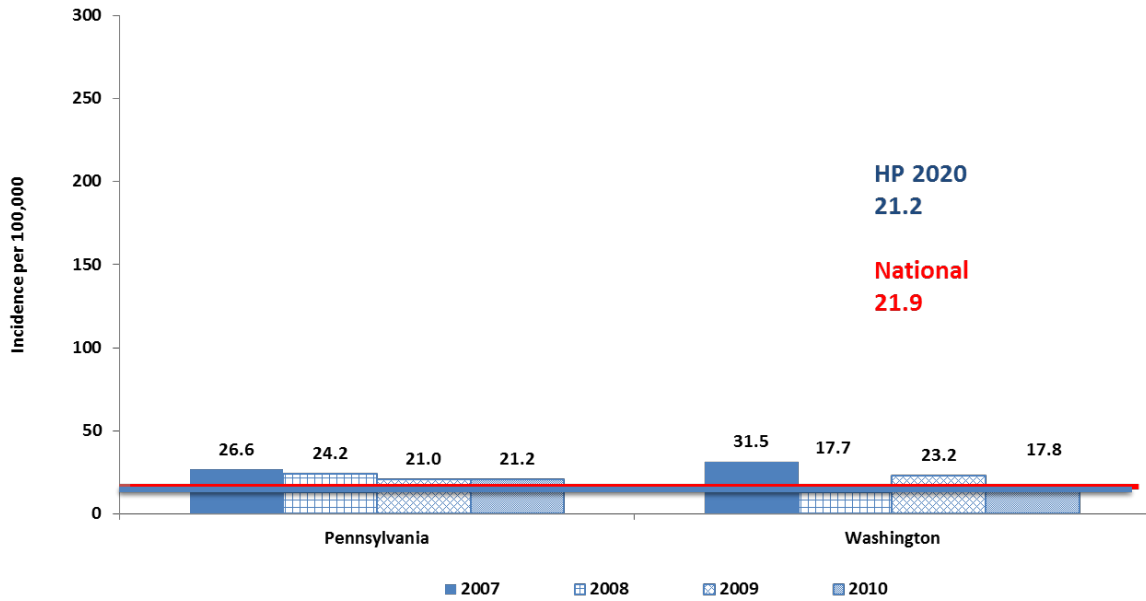


Source: Pennsylvania Department of Health



**Figure 45** illustrates prostate cancer mortality rates in the United States, Pennsylvania and Washington County from 2007 through 2010, per 100,000. Mortality rates fluctuated over the period and Washington County had rates below the state in 2008 and 2010. In 2010 both the state and county were below the nation (21.9). The Washington County rate exceeded the HP 2020 goal in years 2007 and 2009.

**Figure 45. Prostate cancer mortality rate**

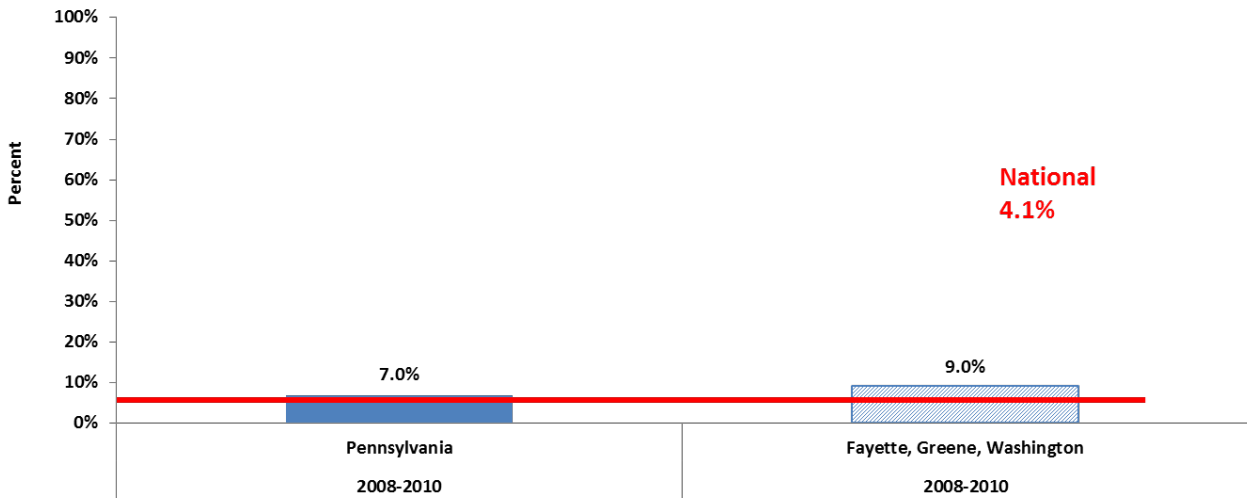


Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 46** illustrates the percentage of adults (age 35 and older) ever told they have heart disease in the United States, Pennsylvania and Fayette, Greene and Washington counties from 2008 through 2010. Fayette, Greene and Washington counties (9.0 percent) was higher when compared to the state (7.0 percent) and nation (4.1 percent). The county rate was also higher than the state.

**Figure 46. Percentage of adults who were ever told they have heart disease – age GE 35**

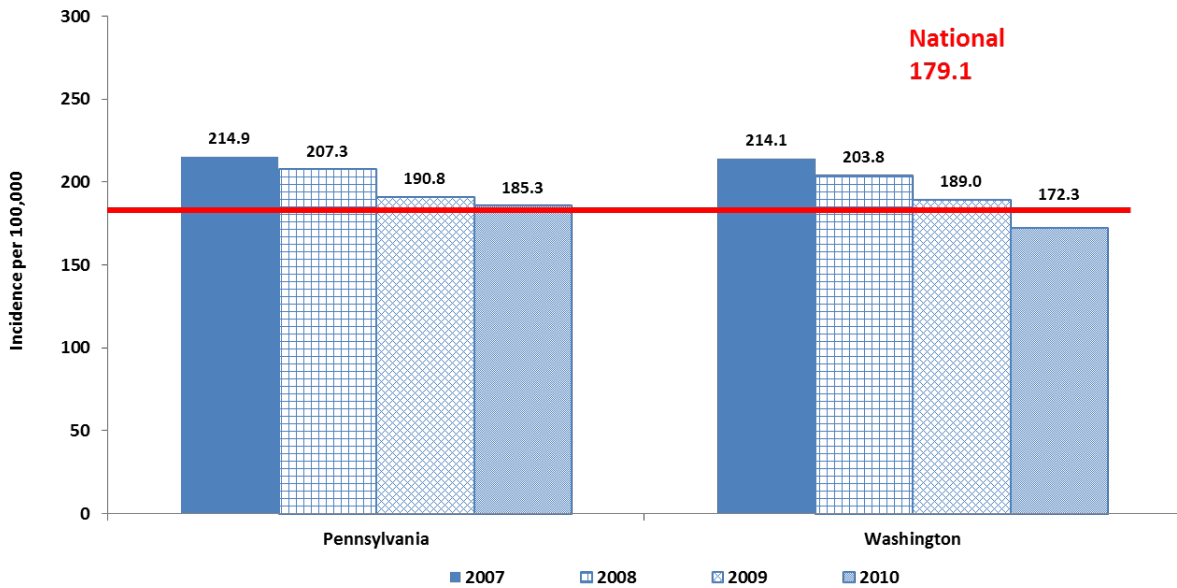


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 47** illustrates heart disease mortality rates in the United States, Pennsylvania and Washington County from 2007 through 2010, per 100,000. The county has been consistently lower when compared to the state for all four years. Over the four years, Pennsylvania and Washington County showed decreasing trends but remain higher than the national rate of 179.1, with the exception of Washington County in 2010 that fell below the national rate.

**Figure 47. Heart disease mortality rate**

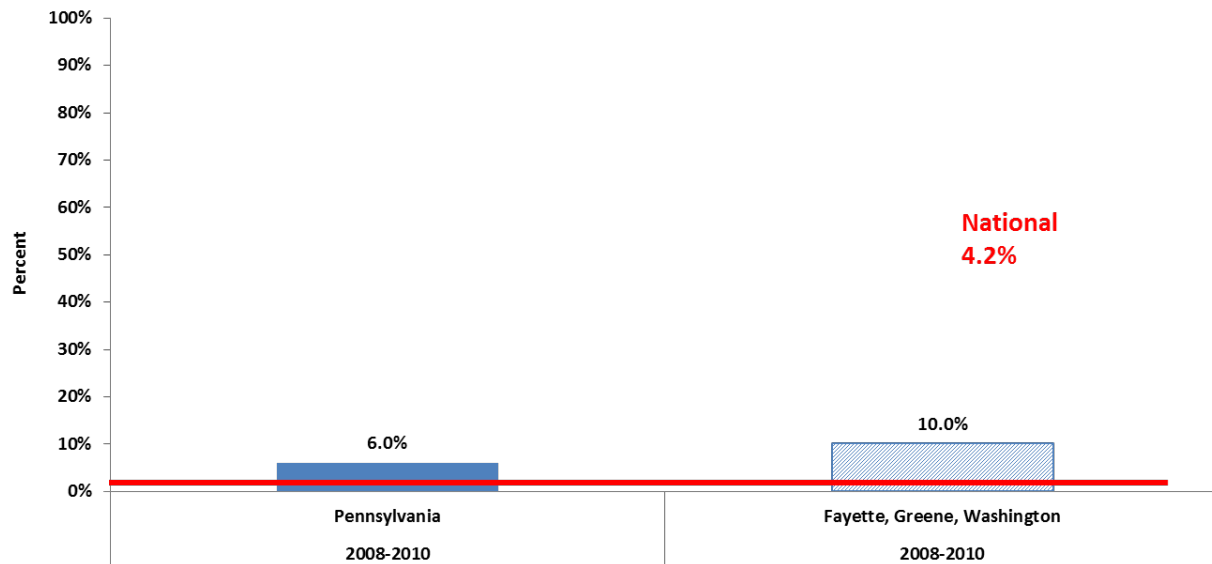


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 48** illustrates the percentage of adults (age 35 and older) ever told they had a heart attack in the United States, in Pennsylvania and in Fayette, Greene and Washington counties from 2008 through 2010. The percentage of adults in Fayette, Greene, and Washington County (10.0 percent) is higher when compared to the state (6.0 percent). Pennsylvania and the service area counties are above the national rate of 4.2 percent.

**Figure 48. BRFSS-Percentage of adults who were ever told they had a heart attack - age GE 35**

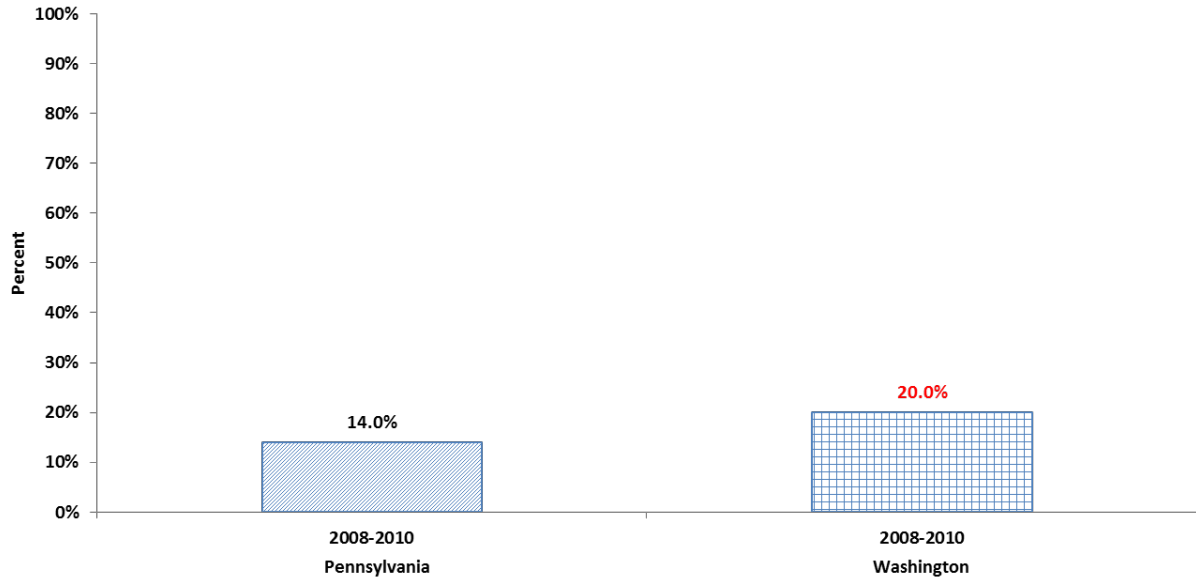


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 49** illustrates the percentage of adults (age 65 and older) ever told they had a heart attack in Pennsylvania and Washington County from 2008 through 2010. The percentage in Washington County was significantly higher (20.0 percent) when compared to the state (14.0 percent).

**Figure 49. BRFSS-Percentage of adults who were ever told they had a heart attack - age GE 65**



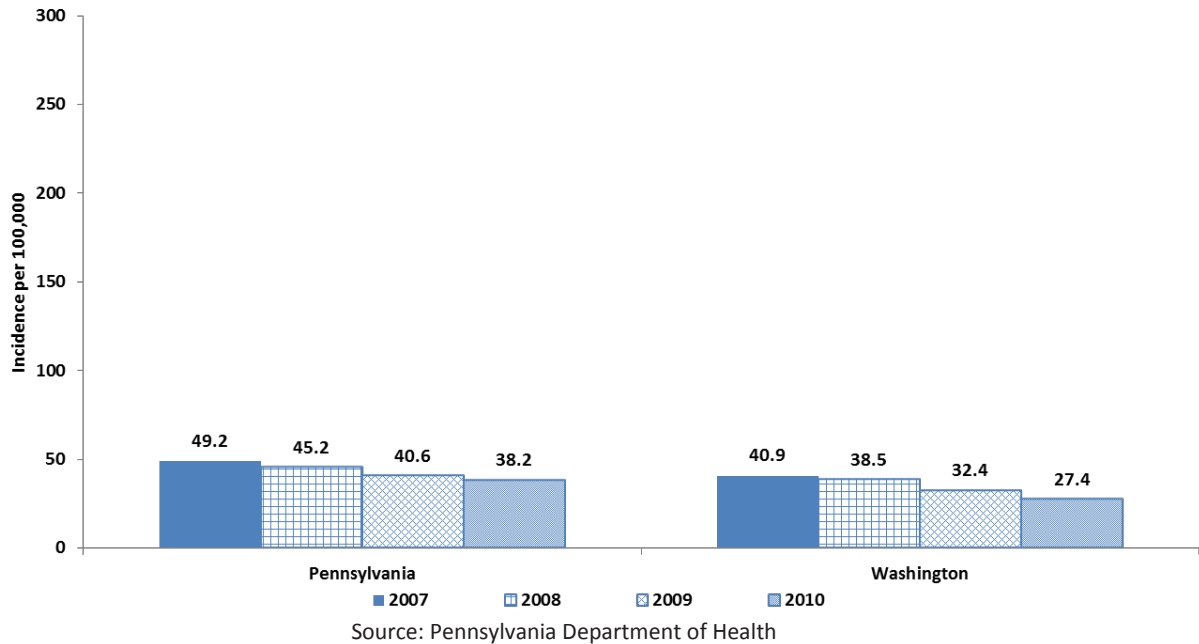
Source: Pennsylvania Department of Health





**Figure 50** illustrates heart attack mortality rates in Pennsylvania and Washington County from 2007 through 2010, per 100,000. The rate in Washington County has been consistently lower when compared to the state for all four years. Over the four years, Pennsylvania, as well as Washington County, showed a decreasing trend.

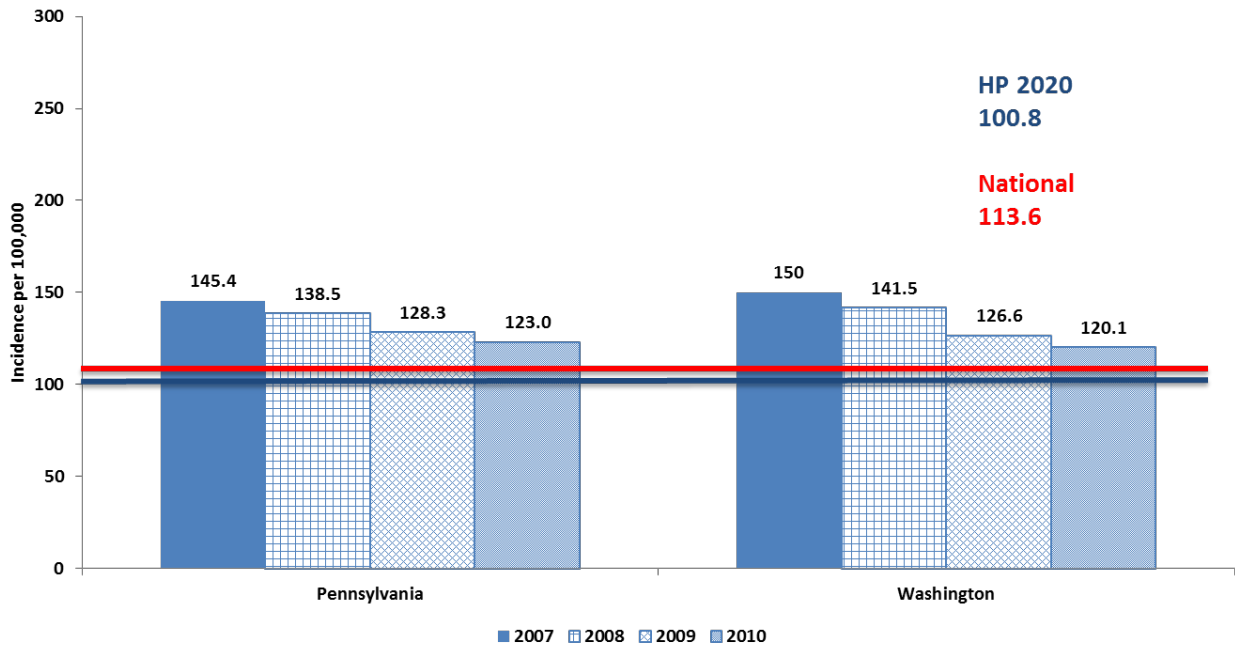
**Figure 50. Mortality due to heart attack**





**Figure 51** illustrates coronary heart disease mortality rates in the United States, Pennsylvania and Washington County from 2007 through 2010, per 100,000. For years 2007 and 2008, the county rate was higher than the state and the rate was lower in 2009 and 2010. The county and state rates showed a decreasing trend over the four years and are above the national rate of 113.6 and the Healthy People 2020 goal of 100.8.

**Figure 51. Coronary heart disease mortality rate**

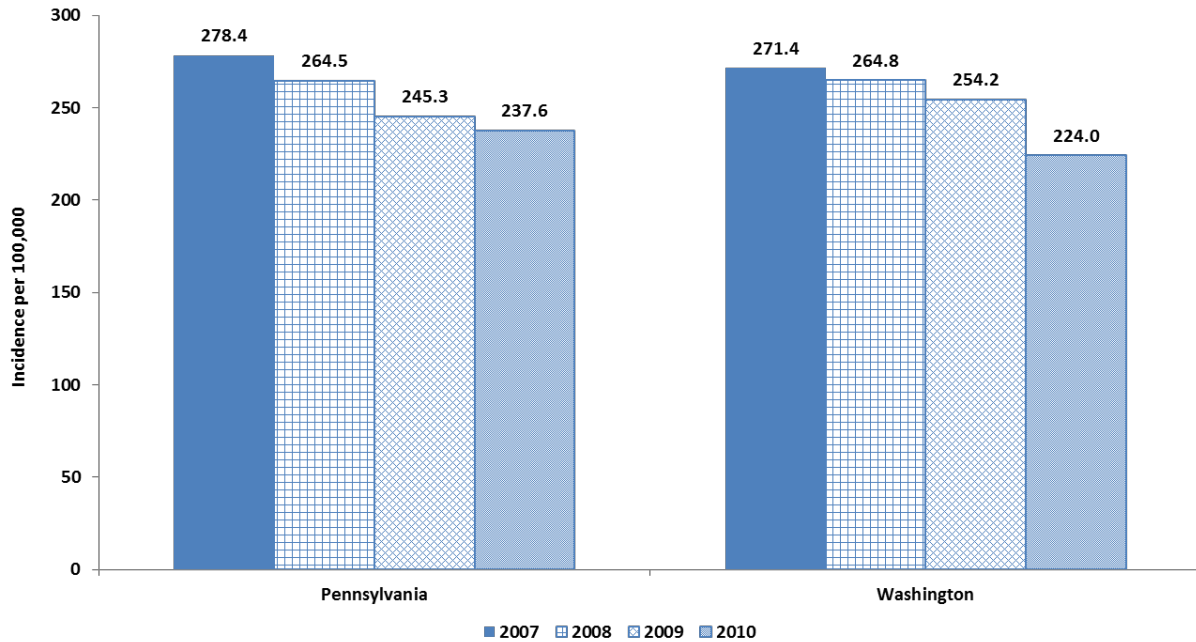


Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 52** illustrates cardiovascular mortality rates in Pennsylvania and Washington County from 2007 through 2010, per 100,000. The county rate was lower than the state in 2007 and 2010. Over the four year period, Pennsylvania and Washington County showed decreasing trends.

**Figure 52. Cardiovascular mortality rate**

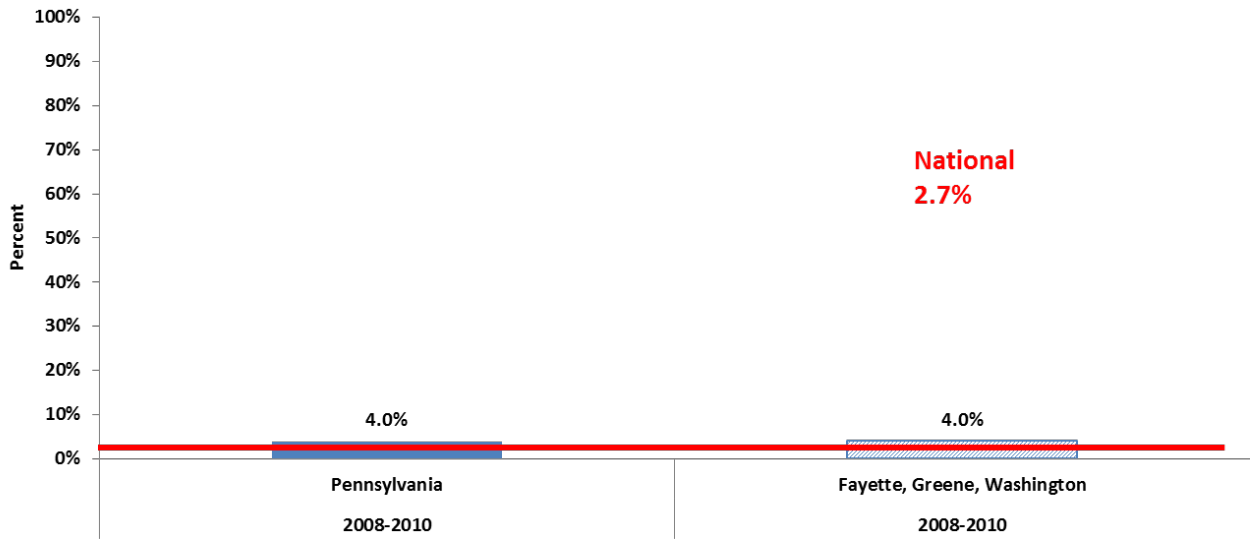


Source: Pennsylvania Department of Health



**Figure 53** illustrates the percentage of adults (age 35 and older) ever told they had a stroke in the United States, in Pennsylvania and Fayette, Greene and Washington counties from 2008 through 2010. The regional counties at 4.0 percent were comparable to the state (4.0 percent). Both were above the nation (2.7 percent).

**Figure 53. BRFSS-Percentage of adults who were ever told they had a stroke – age GE 35**

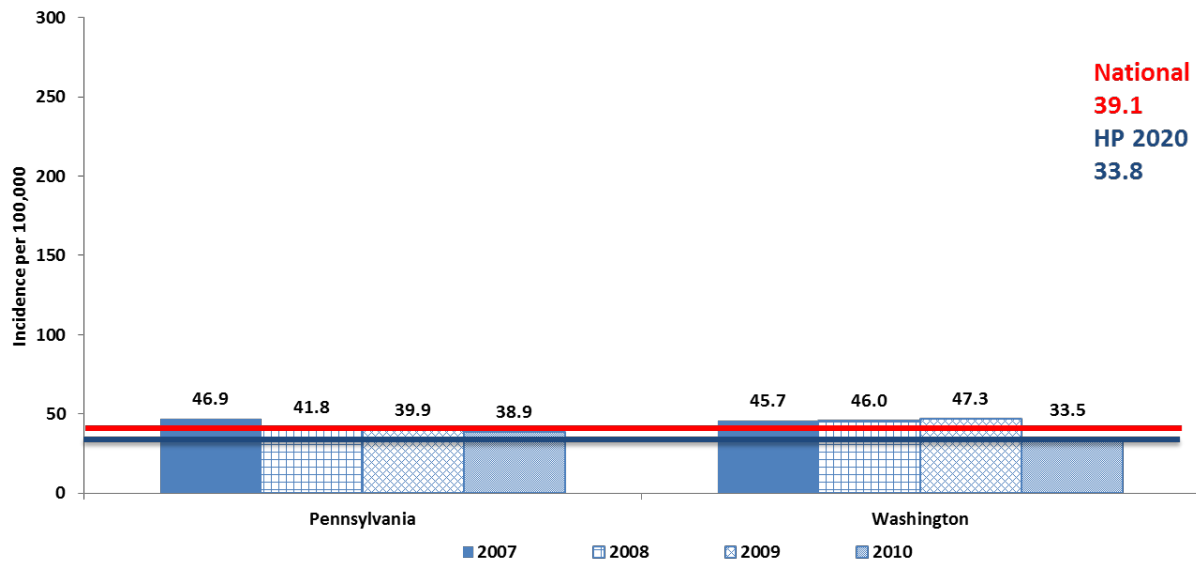


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 54** illustrates cerebrovascular mortality rates in the United States, Pennsylvania and Washington County from 2007 through 2010, per 100,000. The county rate fluctuated and was higher than the state in 2008 and 2009 and lower than the state in 2007 and 2010. In 2010 the county rate was below the HP 2020 goal (33.8) and the nation (39.1).

**Figure 54. Cerebrovascular mortality rates**

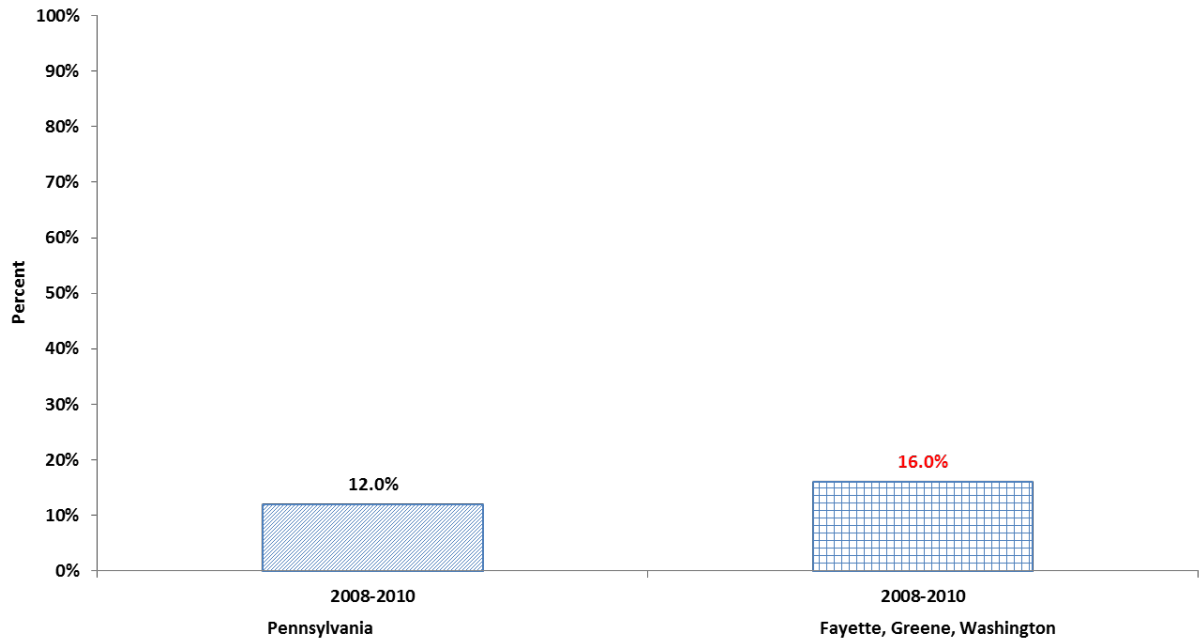


Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 55** illustrates the percentage of adults (age 35 and older) ever told they had a heart attack, heart disease, or stroke in Pennsylvania and Fayette, Greene and Washington counties from 2008 through 2010. The rate in Fayette, Greene and Washington counties (16.0 percent) was significantly higher when compared to the state (12.0 percent).

**Figure 55. Percentage of adults who were ever told they had a heart attack, heart disease, or stroke age GE 35**

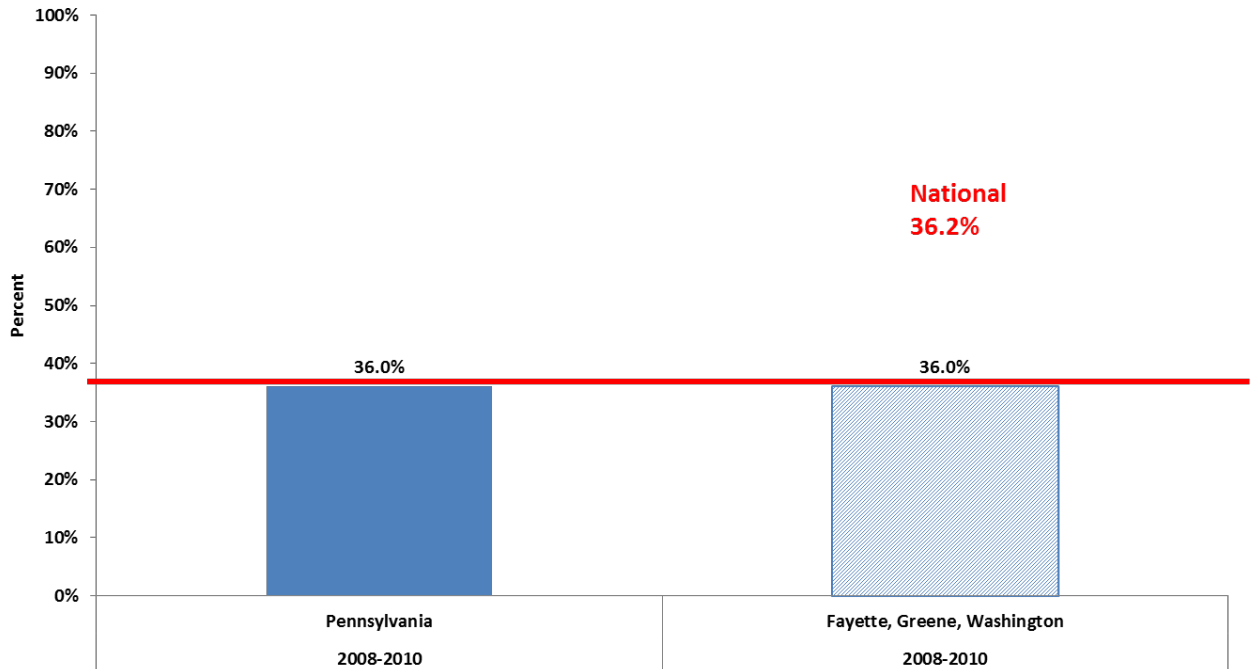


Source: Pennsylvania Department of Health



**Figure 56** illustrates the percentage of adults overweight in the United States, in Pennsylvania and Fayette, Greene and Washington counties from 2008 through 2010. The county at 36.0 percent had the same percentage of overweight adults as the state. The state and county were comparable to the nation (36.2 percent).

**Figure 56. Percentage of all adults overweight (BMI 25-30)**

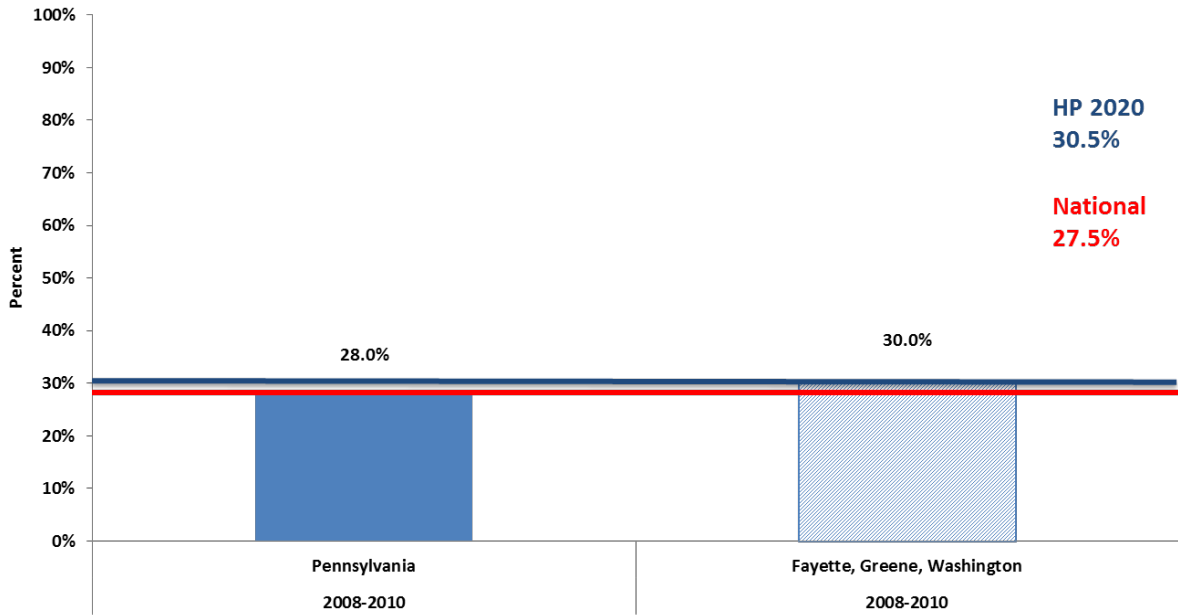


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 57** illustrates the percentage of obese adults in the United States, in Pennsylvania and Fayette, Greene and Washington counties from 2008 through 2010. The county at 30.0 percent is slightly higher when compared to the state (28.0 percent). The state and county are above the nation (27.5 percent) and just below the HP 2020 goal of 30.5 percent. According to the Centers for Disease Control and Prevention, 35.7 percent of adults are obese versus 27.6 percent who self-report in the Behavioral Risk Factor Surveys

**Figure 57. Percentage of all adults obese (BMI 30-99.99)**



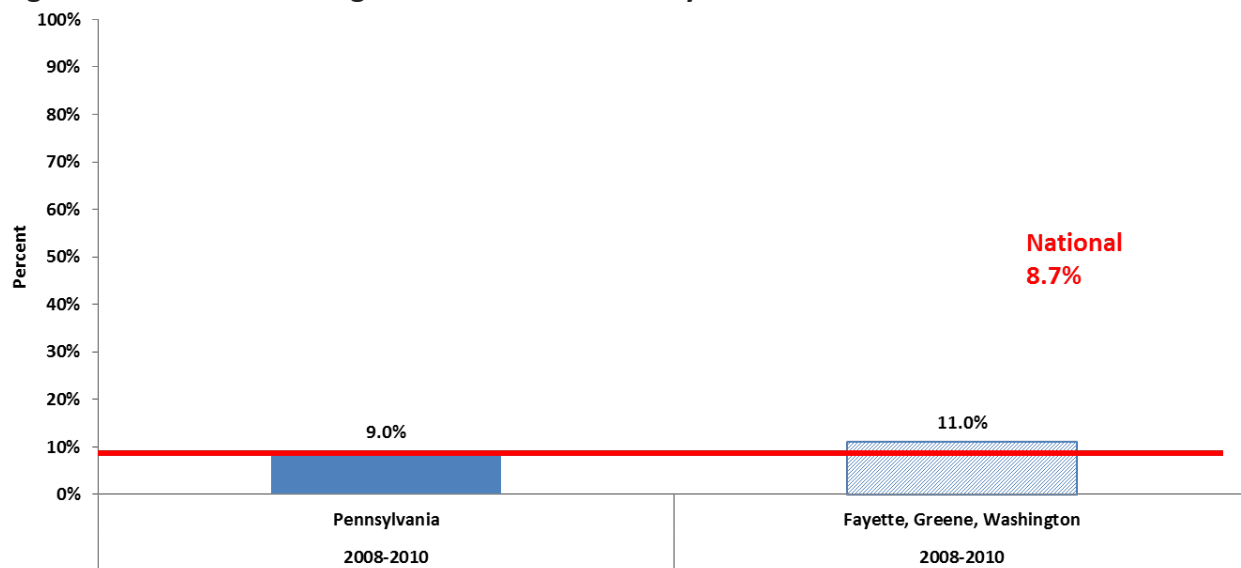
Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)





**Figure 58** illustrates the percentage of adults ever told they have diabetes in the United States, in Pennsylvania and Washington County from 2008 through 2010. Fayette, Greene and Washington counties at 11.0 percent had more adults that had been told they have diabetes than the state (9.0 percent) and nation (8.7 percent).

**Figure 58. BRFSS-Percentage of adults ever told they have diabetes**

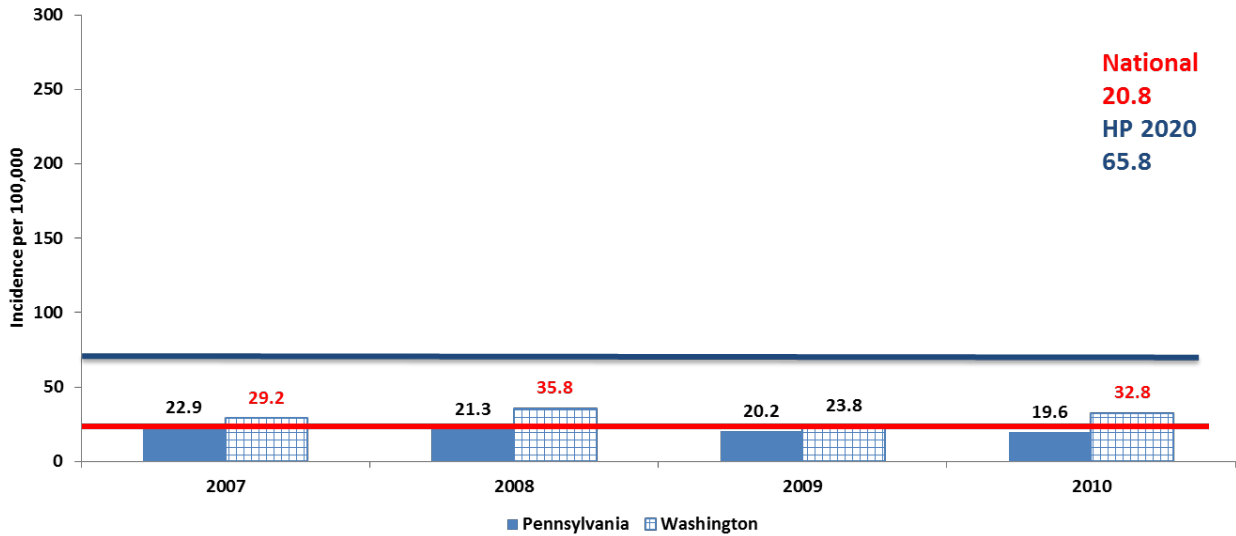


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 59** illustrates diabetes mortality rates in the United States, Pennsylvania and Washington County from 2007 through 2010, per 100,000. The rate in Washington County was significantly higher when compared to the state in 2007, 2008 and 2010. The rate was still above the state in 2009 although not significantly. The county rate was higher than the nation (20.8) and both the county and state were below the HP 2020 goal of 65.8.

**Figure 59. Diabetes mortality rates**

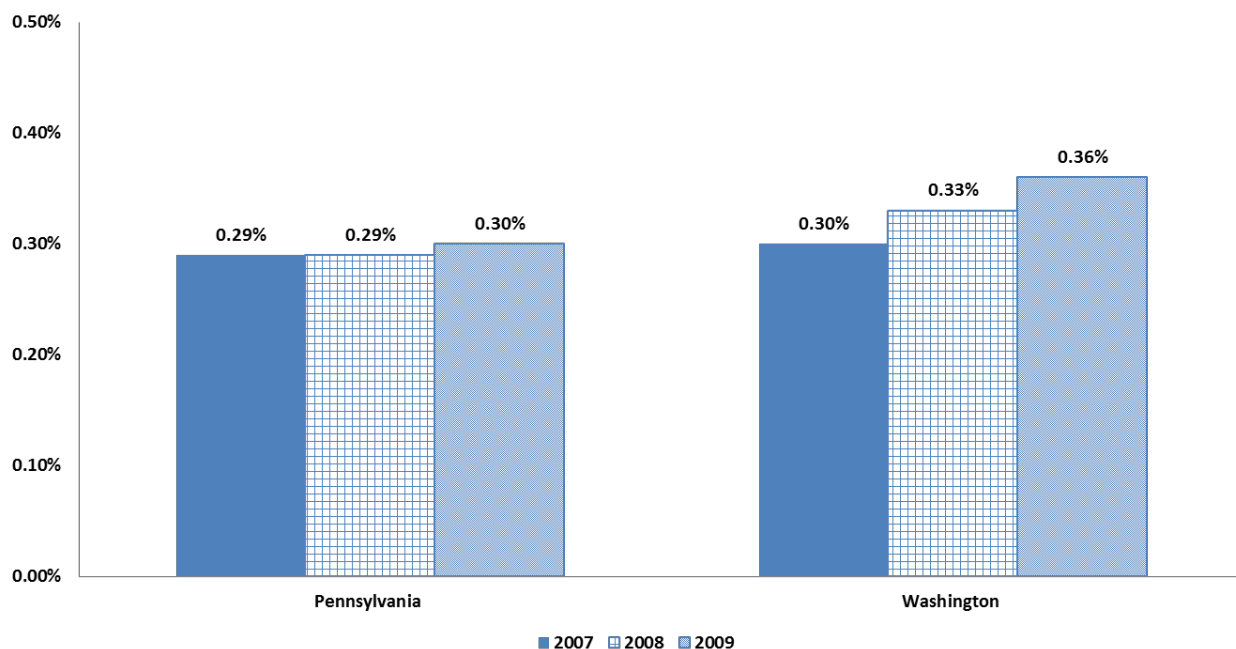


Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 60** illustrates students who have type 1 diabetes in Pennsylvania and Washington County from 2007 through 2009. Over the three years, Pennsylvania and Washington County showed increasing trends. The county rate was higher when compared to the state all three years.

**Figure 60. Student Health: type 1 diabetes**

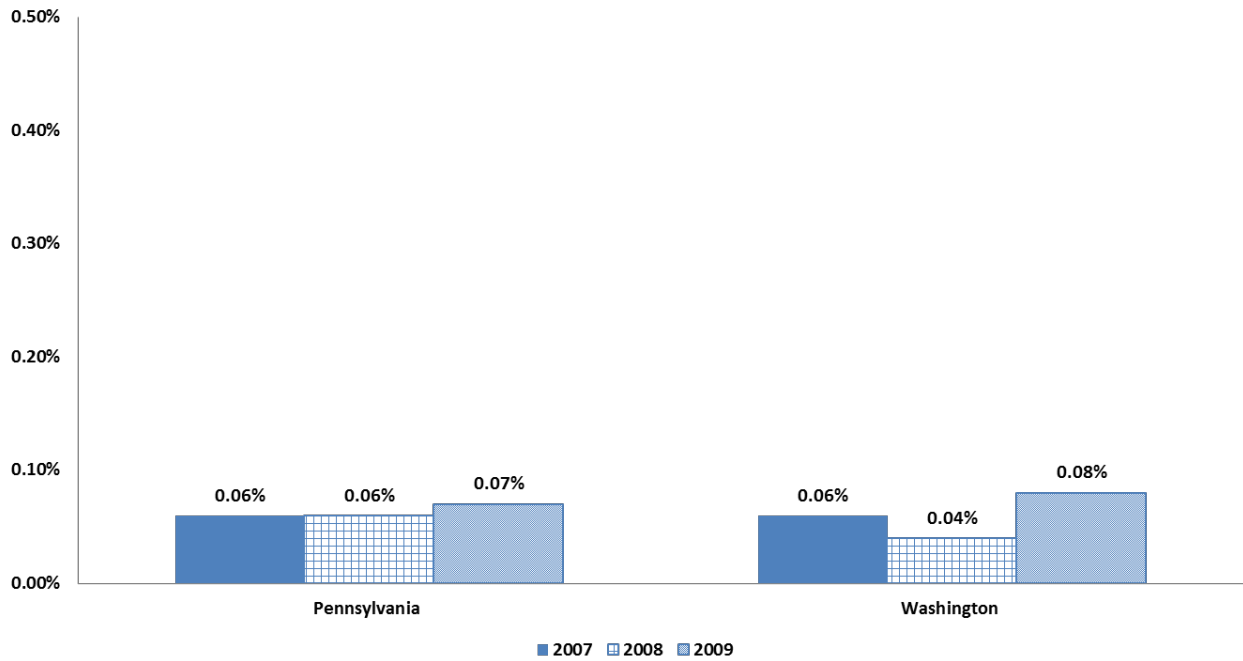


Source: Student Health Records, Pennsylvania Department of Health



**Figure 61** illustrates students who have type 2 diabetes in Pennsylvania and Washington County from 2007 through 2009. The rate in Washington County was comparable to the state in 2007, lower in 2008 and higher in 2009.

**Figure 61. Student health: type 2 diabetes**



Source: Student Health Records, Pennsylvania Department of Health



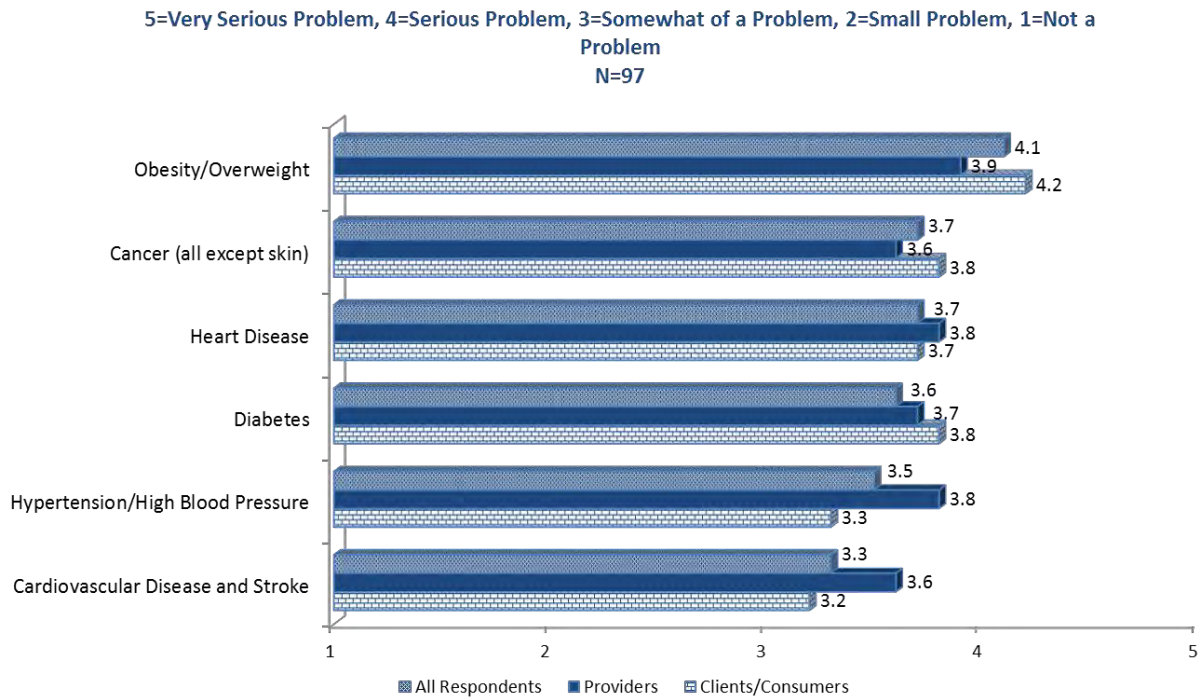
## Focus Groups and Interviews

As previously described in the methodology section of the report, focus groups are considered a qualitative method of data collection. The focus group questions were exploratory in nature and intended to capture the opinions of the individuals participating in the group. Focus group participants are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population, or are themselves a member of an underrepresented population. Regardless, the following information simply represents the opinions of individuals who participated in a focus group and does not necessarily reflect the opinions of the broader community served by five WPAHS hospitals. The following information is derived from a total of seven focus groups, representing 93 individuals.



**Figure 62** illustrates responses when asked to rate chronic diseases on a five point scale, where 5=Very Serious Problem and 1= Not a Problem. All respondents rated obesity/overweight as a serious problem with average scores above 4.0. Consumers were more likely to rate obesity, cancer and diabetes as a more serious problem in the community, while providers were more likely to rate hypertension, heart disease, and cardiovascular disease and stroke as more serious.

**Figure 62. Focus groups: Chronic Disease**

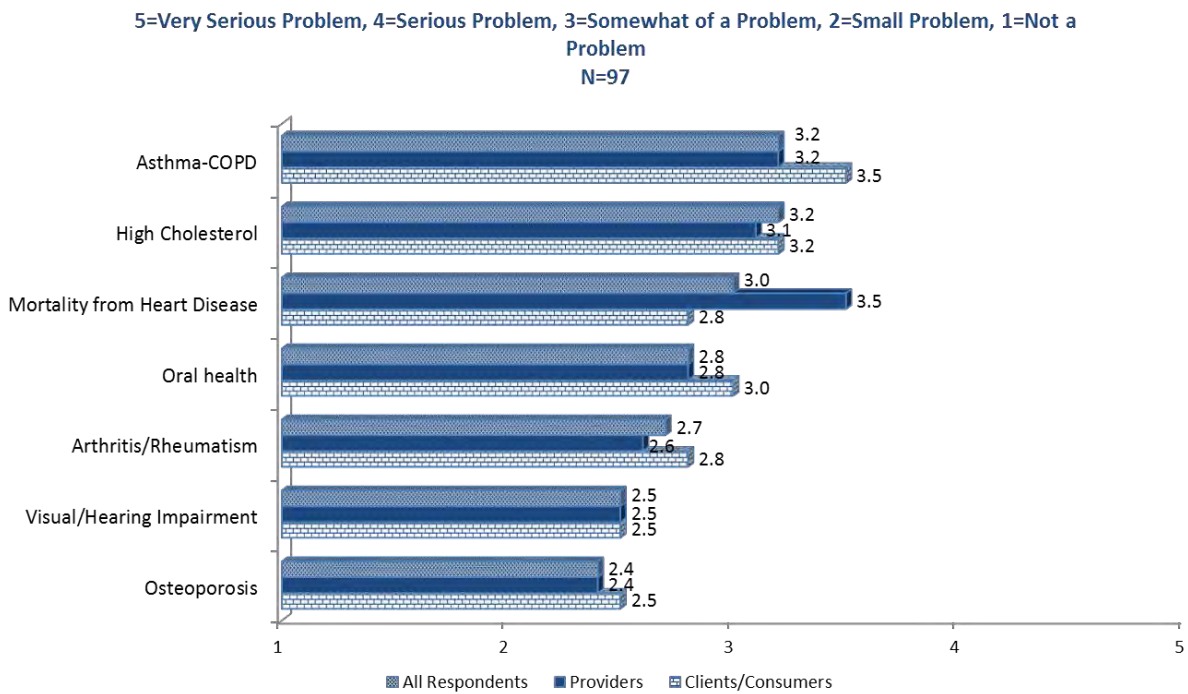


Source: 2012 WPAHS Focus Groups, Strategy Solutions, Inc.



**Figure 63** illustrates responses when asked to rate chronic diseases on a five point scale, where 5=Very Serious Problem and 1= Not a Problem. Respondents were most concerned with asthma-COPD and high cholesterol, rating them as somewhat of a problem on average. Providers were more likely to rate mortality from heart disease as a more serious problem, while consumers were more concerned with asthma, high cholesterol, oral health, arthritis and osteoporosis.

**Figure 63. Focus groups: Chronic disease**



Source: 2012 WPAHS Focus Groups, Strategy Solutions, Inc.



## Focus Group Input

Focus group participants were asked to identify and discuss their perceived top health or health-related problems in their community. The following were community health problems that were identified which had to do with chronic disease.

Chronic diseases are long-lasting conditions that relapse, have remission or continued persistence. Participants in all focus groups identified obesity as a major concern and commented that it is the root of many other health problems. Focus group participants indicated that there is a need for education related to heart disease and healthy lifestyles, with the goal of prevention and wellness.

Heart disease was the chronic condition most frequently discussed among focus group participants. Many participants indicated having known an individual who has heart disease or has had a heart attack. Others commented on the prevalence of advertisements for healthy eating, heart medications and those to reduce cholesterol concluding that it must be a problem. Others perceive the rates of heart disease to be increasing in younger generations.

Several comments were made suggesting a link between obesity, genetics, and lifestyle choices with the risk of heart disease. Participants note that there needs to be a greater focus on education and prevention. Those with family history should be screened and have a more active focus on wellness and prevention than participants perceive is currently taking place.

Obesity was also discussed during several of the focus groups with many attributing this to today's fast paced environment where families are busy and fast food is prevalent and inexpensive. Many also note that obesity and lack of exercise are related and that people are not as active as they used to be. The increase in technology was also mentioned as impacting the amount of time children spend being outdoors and active compared to previous generations.





## Stakeholder Input

As previously described in the methodology section of the report, stakeholder interviews are considered a qualitative method of data collection. The interviews consisted of questions that were exploratory in nature and intended to capture the opinions of the individuals being interviewed. Stakeholders are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population. Regardless, the following information simply represents the opinions of those interviewed and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of 20 interviews.

Many of the stakeholders interviewed made comments regarding chronic diseases; the most frequently identified issues were obesity diabetes. Stakeholders also commented on the relationship between diabetes and obesity, as well as the relationship between diabetes and heart disease. Heart disease as it specifically relates to women was discussed highlighting the importance of educating women on the symptoms. The need for education and management programs specific to individuals with diabetes was mentioned in the majority of the focus groups.



## Chronic Disease Conclusions

Overall, the service region population has a number of issues and challenges related to chronic disease. They include:

- In general, cancer incidence and mortality rates are slightly higher in Washington County compared to the state.
- This is true of breast cancer, bronchus and lung cancer, colorectal cancer, ovarian cancer, and prostate cancer. More specifically, the bronchus and lung cancer mortality rate in Washington County was significantly higher than the state in 2008, ovarian cancer mortality rates were significantly higher than those of the state in 2008 and 2010, and the prostate cancer incidence rate was significantly higher than that of the state in 2008.
- While the percentage of adults over 35 told that they have heart disease over the 3 year period is significantly higher in Fayette – Greene – Washington Counties, the heart disease mortality rates have been declining in Washington County between 2007 and 2010.
- While the percentage of adults who have been told that they have had a heart attack over the 3 year period is significantly higher in Fayette – Greene – Washington Counties, the acute myocardial infarction mortality rates have been declining in Washington County between 2007 and 2010.
- The coronary heart disease mortality rates in both Washington County and throughout the state have declined between 2007 and 2010.
- The cerebrovascular disease mortality rates have declined in Washington County between 2007 and 2010.
- The percentage of adults in Fayette – Greene – Washington Counties who have been told that they have had a heart attack, heart disease or stroke is significantly higher than the state.
- Almost a third of the population of Washington County is obese.
- The diabetes mortality rate is significantly higher in Washington County than the state overall, and is increasing. Rates of both Type I and Type II diabetes is increasing in the student population.

Conclusions from the focus groups and interviews included:

- It is very common for focus group participants and stakeholders to know someone who has been affected by heart disease and cancer. Younger people are being diagnosed with chronic diseases.



- Stakeholders and focus group participants recognized that there are increasing rates of Diabetes, Asthma and Obesity(overweight) as seen as the most serious problem:
- It is the root of many other health issues
- Fast food is cheap and easy, especially when parents are so busy
- There needs to be increased personal responsibility and better role modeling for children

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# HEALTHY ENVIRONMENT





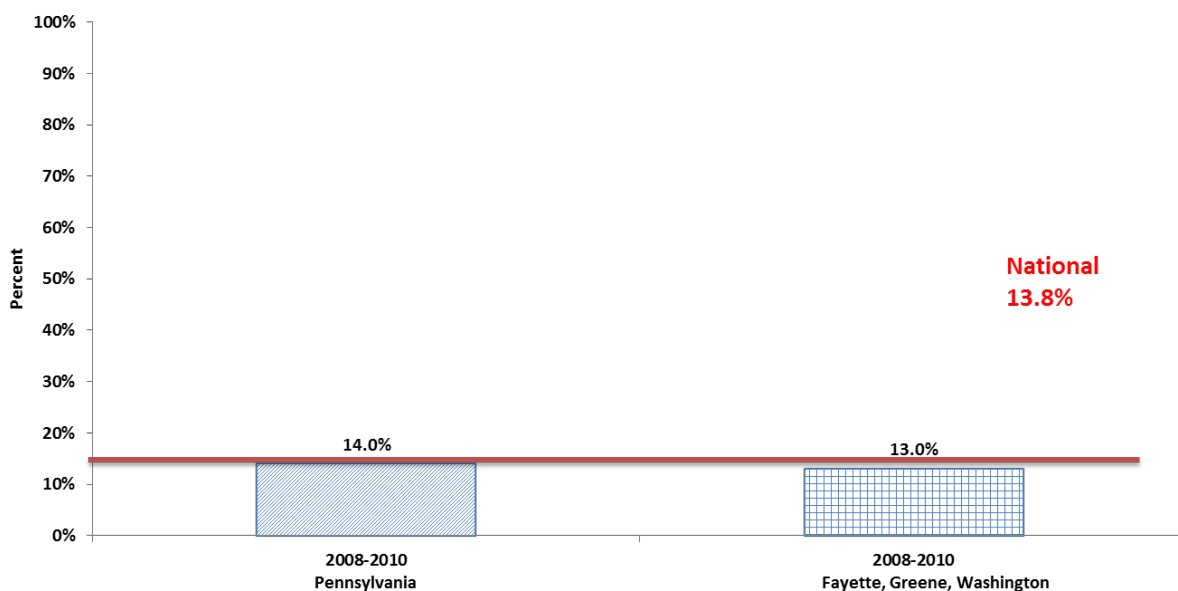
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## Healthy Environment

Environmental quality is a general term that refers to varied characteristics related to the natural environment, including air and water quality, pollution, noise, weather, and how these characteristics affect physical and mental health. Environmental quality also refers to the socioeconomic characteristics of a given community or area, including economic status, education, crime and geographic information. Healthy environment topics include: asthma, infant mortality, cancer, ambient air quality, air pollution ozone days, national air quality standards, hydraulic fracturing, built environment, high school graduate rates, percentage of children living in poverty and in single parent homes, homelessness and gambling additions. When available for a given health indicator, Healthy People 2020 (HP 2020) goals and state and national rates were included.

**Figure 64** illustrates the percentage of adults ever told they have asthma in the United States, Pennsylvania, and Fayette, Greene and Washington counties for the years 2008 through 2010. The county rate is 13.0 percent which is comparable to the state at nation.

**Figure 64. Adults who have ever been told they have asthma**

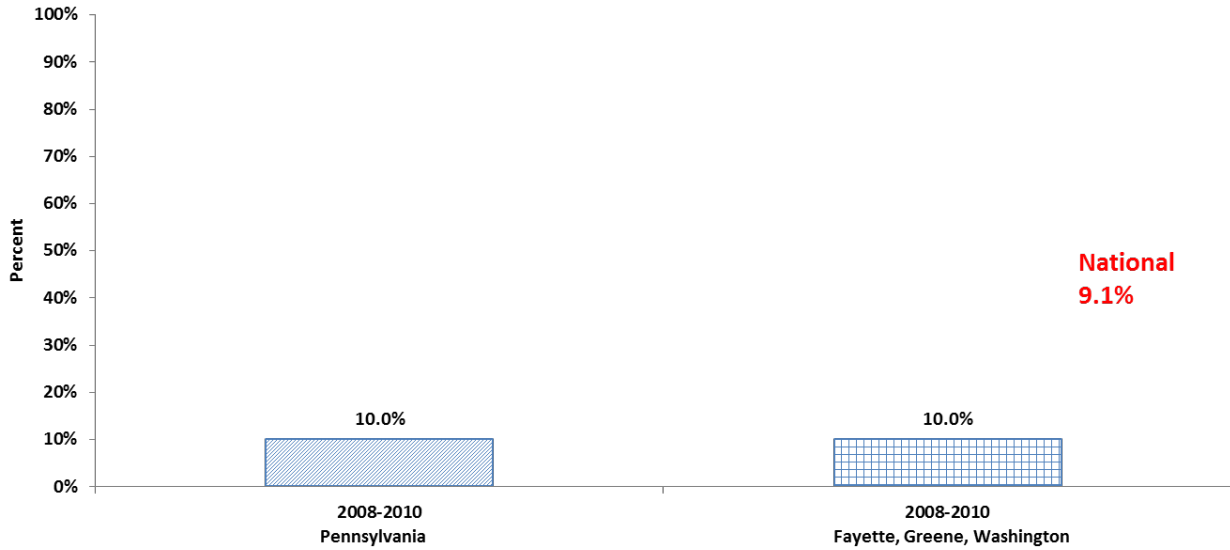


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 65** illustrates the percentage of adults who currently have asthma in the United States, Pennsylvania, and Fayette, Greene and Washington counties for the years 2008 through 2010. The county rate at 10 percent is comparable to the national rate of 9.1 percent and the state rate of 10 percent.

**Figure 65. Adults who currently have asthma**

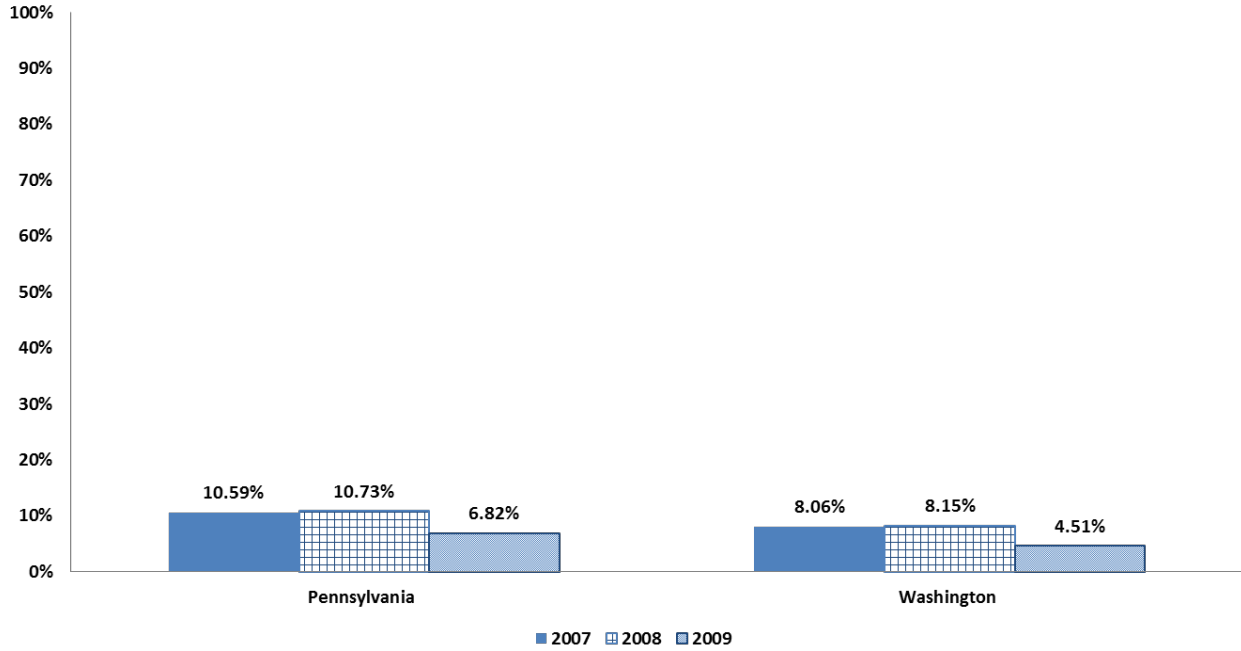


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 66** illustrates the percentage of students with medically diagnosed asthma in Pennsylvania, as well as Washington County. The county rate has been lower compared to the state for all years shown. Over the three years, Pennsylvania and Washington County rates decreased.

**Figure 66. Students medically diagnosed with asthma**



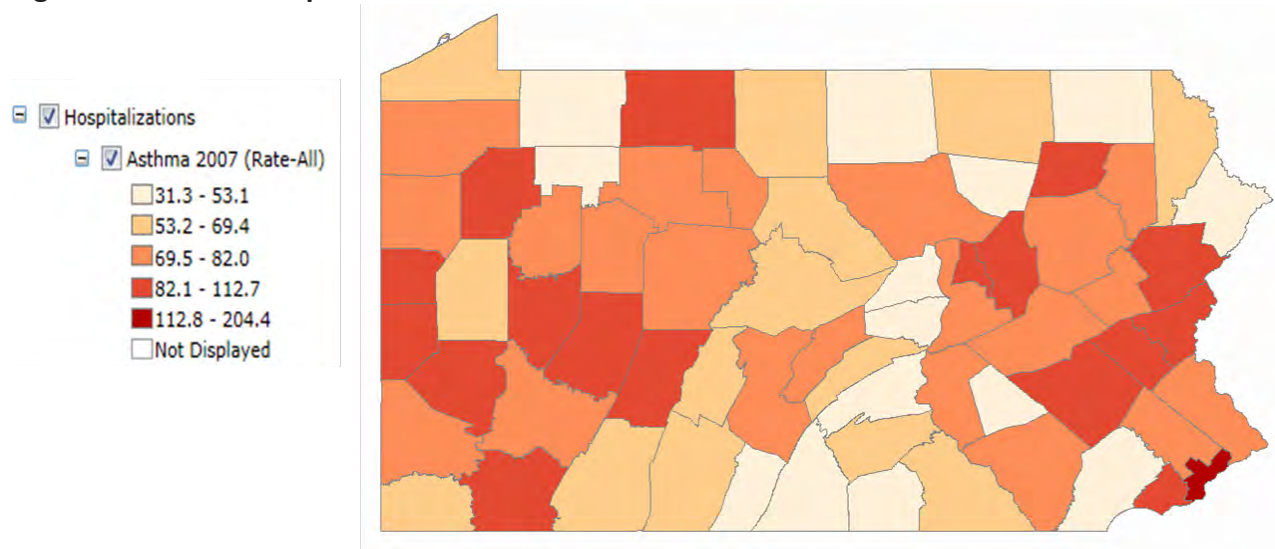
Source: Student Health Records, Pennsylvania Department of Health

In 1980, the CDC established the National Center for Environmental Health. In 2006, the Pennsylvania Department of Health (DOH) began collection of environmental data associated with health. This is a fairly new process with limited national and state data available. Selected information from this dataset is included in this study to provide a graphical depiction of the service region compared to the state related to specific indicators. The cancer data also provides information on how rates have changed throughout the state over time.

- Asthma Hospitalization
- Infant Mortality
- Cancer (over two decades)
- Ambient Air Quality Measures (Ozone, PM 2.5)

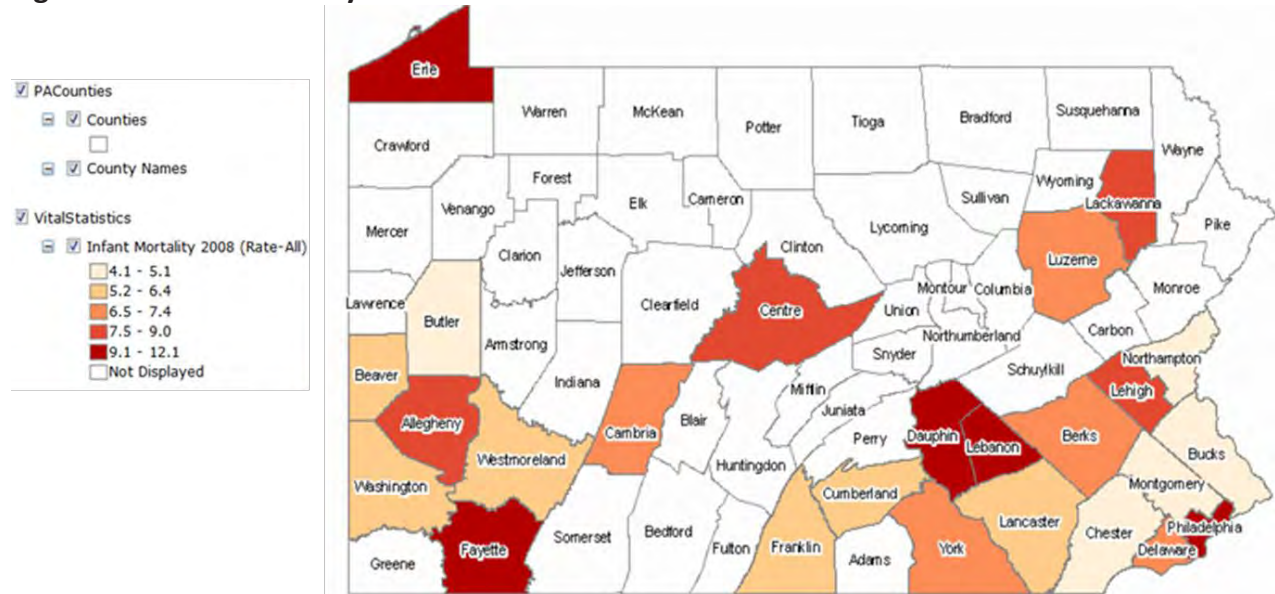
**Figure 67** illustrates the asthma hospitalization rate in Pennsylvania for 2007. The Washington County rate is between 69.5 and 82.0 per 10,000 population.

**Figure 67. Asthma hospitalization rate - 2007**



**Figure 68** illustrates the infant mortality rate in Pennsylvania for 2008. The Washington County rate is between 5.2 and 6.4 per 1,000 births.

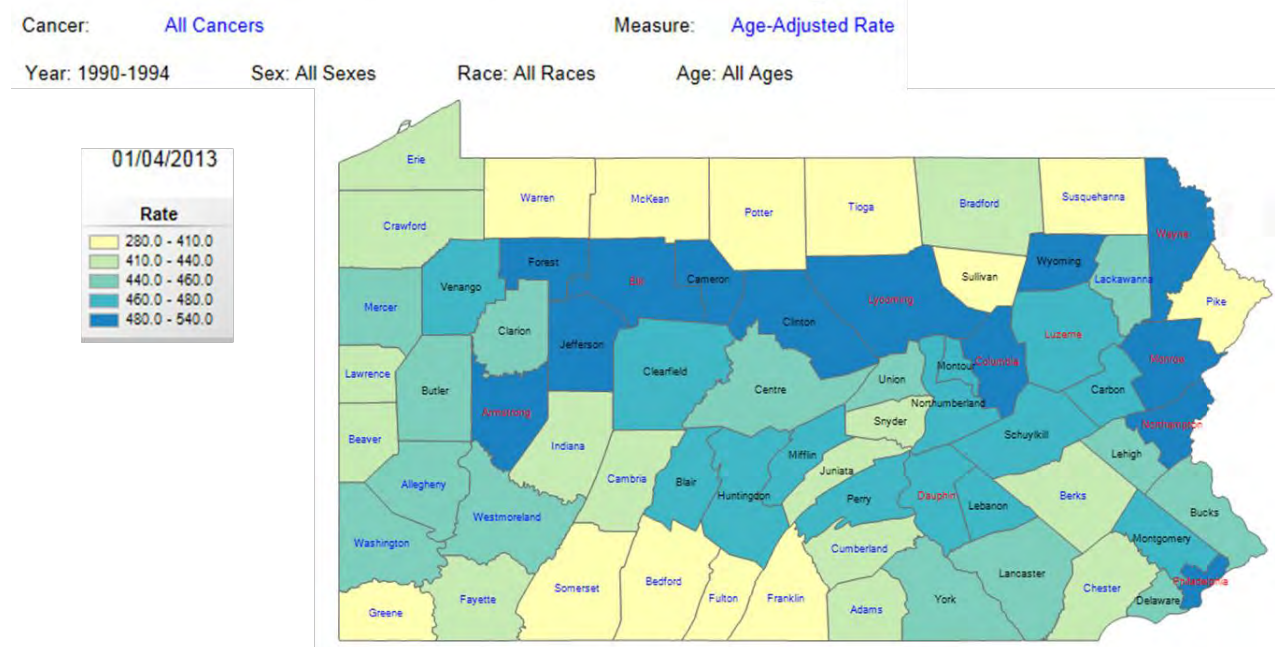
**Figure 68. Infant mortality rate – 2008**



Source: Pennsylvania Department of Health

**Figure 69** illustrates all cancers in Pennsylvania for the years 1990 through 1994. This data is included for comparison to more recent rates over the same geographic area.

**Figure 69. All cancers - 1990 through 1994**

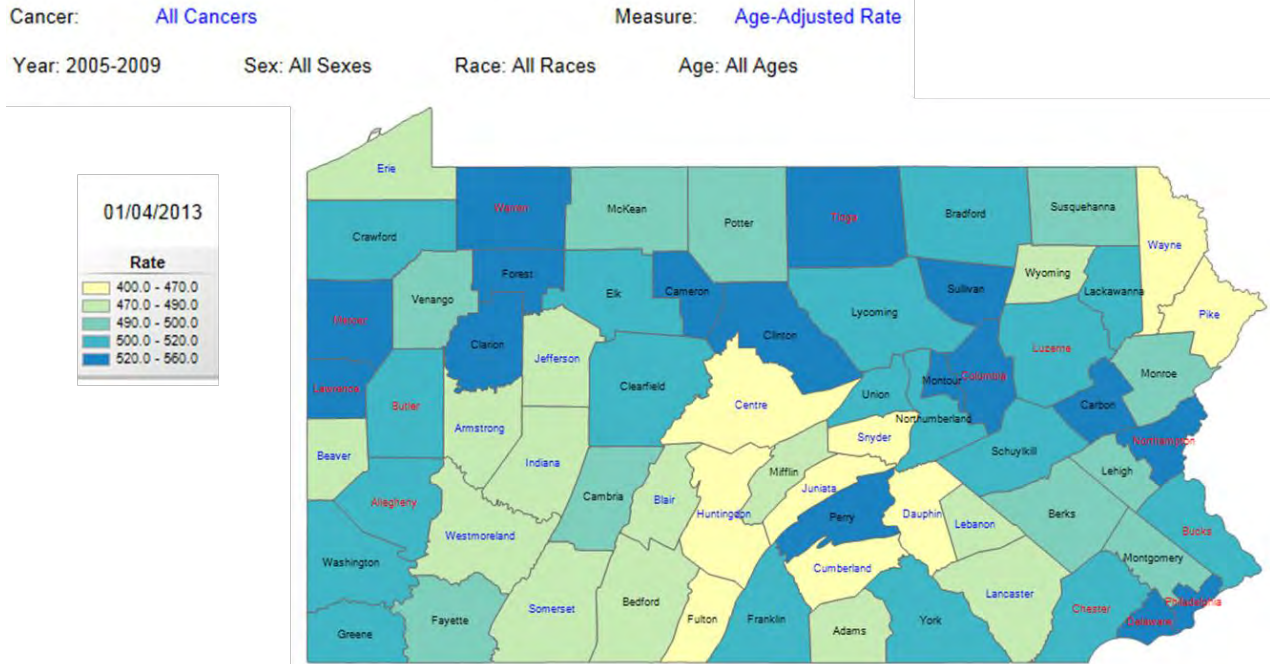


Notes: Age Adjusted Rate per 100,000 (Except age groups Under 15 & Under 20, which are per 1,000,000)  
 NA = Data Not Available is shown when either the Population or the Count variable is not available or a statistic cannot be calculated.  
 ND = Data Not Displayed is shown when the Count variable is > 0 but < 6, or statistics are based on < 10 events.  
 A county's name label shown in red is a significantly higher value than the state's corresponding rate statistic, while blue is a significantly lower value.  
 All counts exclude in situ cancer cases, except for urinary bladder.  
 \* PI = Pacific Islander  
 Disclaimer: If you use any of the data provided by EPHTN, please include the following statement in any publication or release: These data were provided by the Bureau of Health Statistics and Research, Pennsylvania Department of Health. The Department specifically disclaims responsibility for any analyses, interpretations or conclusions.  
 Copyright © 2013 by the Commonwealth of Pennsylvania. All Rights Reserved. Source: Pennsylvania Cancer Registry Dataset

Source: Pennsylvania Department of Health

**Figure 70** illustrates all cancers in Pennsylvania for the years 2005 through 2009. Compared to the rates in the previous chart, the rates have increased in Washington County.

**Figure 70. All cancers - 2005 through 2009**



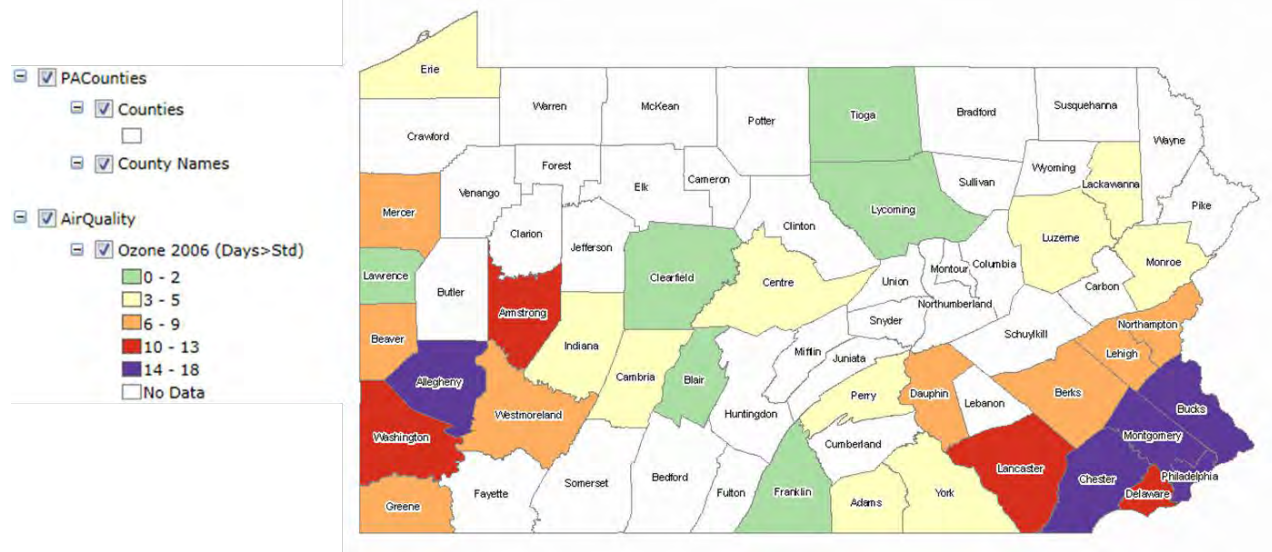
Notes: Age Adjusted Rate per 100,000 (Except age groups Under 15 & Under 20, which are per 1,000,000)  
 NA = Data Not Available is shown when either the Population or the Count variable is not available or a statistic cannot be calculated.  
 ND = Data Not Displayed is shown when the Count variable is > 0 but < 8, or statistics are based on < 10 events.  
 A county's name label shown in red is a significantly higher value than the state's corresponding rate statistic, while blue is a significantly lower value.  
 All counts exclude in situ cancer cases, except for urinary bladder.  
 \* PI = Pacific Islander  
 Disclaimer: If you use any of the data provided by EPHTN, please include the following statement in any publication or release: These data were provided by the Bureau of Health Statistics and Research, Pennsylvania Department of Health. The Department specifically disclaims responsibility for any analyses, interpretations or conclusions.  
 Copyright © 2013 by the Commonwealth of Pennsylvania. All Rights Reserved. Source: Pennsylvania Cancer Registry Dataset

Source: Pennsylvania Department of Health



**Figure 71** illustrates greater than standard ozone days in Pennsylvania for 2006. Washington County rates are among the highest in the state (10-13 days).

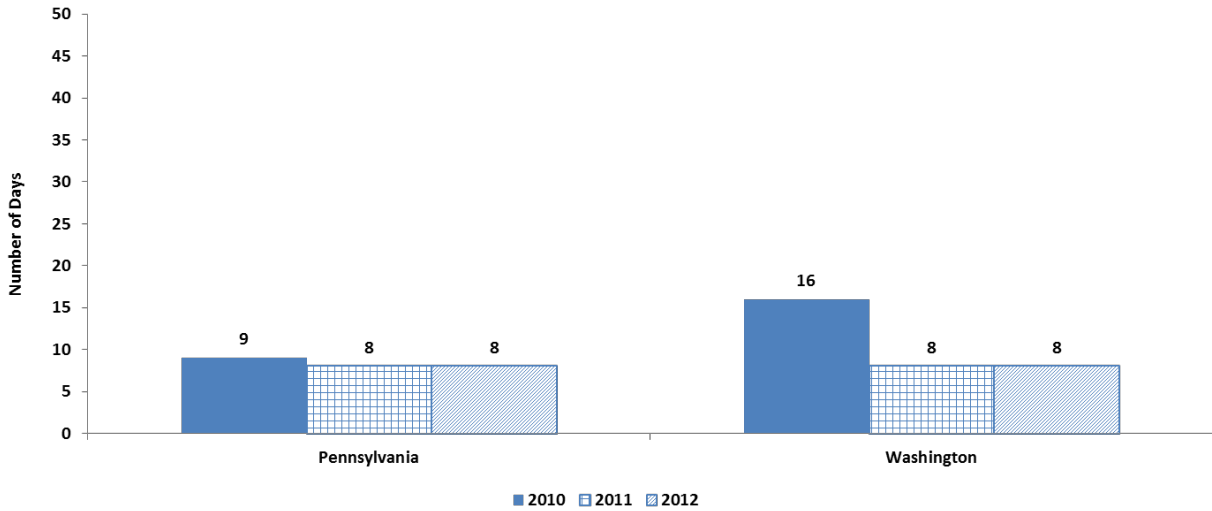
**Figure 71 Air quality – greater than standard ozone days – 2006**



Source: Pennsylvania Department of Health

**Figure 72** illustrates the number of air pollution ozone days in Pennsylvania and Washington County for the years 2010 through 2012. The number of days in Washington County was higher than the state rate in 2010, and then decreased in years 2011 and 2012 and was comparable to the state.

**Figure 72. Number of air pollution ozone days**



Source: [www.countyhealthrankings.org](http://www.countyhealthrankings.org)



**Table 32** outlines whether the National Air Quality Standards have been met in Washington County. Air quality standards have been met for all materials: carbon monoxide, nitrogen dioxide, sulfur dioxide, ozone, particulate matter and lead.

**Table 32. National air quality standards**

	Carbon Monoxide	Nitrogen Dioxide	Sulfur Dioxide	Ozone	Particulate Matter	Lead
Washington	Yes	Yes	Yes	Yes	Yes	Yes

Source: [www.countyhealthrankings.org](http://www.countyhealthrankings.org)





## Marcellus Shale Hydraulic Fracturing

Marcellus Shale hydraulic fracturing and drilling is active in five counties (Allegheny, Armstrong, Beaver, Washington and Westmoreland) of WPAHS's primary service area, making the potential environmental and health issues important to study and consider.

Fracking," or hydraulic fracturing, is a widely used oil and gas drilling technique. Fracking involves injecting water mixed with sand and chemicals deep underground to fracture rock formations and release trapped gas.

There are few comprehensive studies that outline the net effects of these processes on the community or the environment. As a result, there are several psycho-social issues associated with Marcellus Shale and "fracking" that have been documented, including the stress associated with health concerns and community disruptions associated with the drilling processes themselves. The information included in this study provides relevant excerpts from the few comprehensive studies that have been published to date.

Although "real time" air quality data is available in selected areas, the compiled data is several years old (2007). Additionally, water quality data is only collected in municipalities that have public water systems and is not centrally reported, making accessing it a challenge. Outside of urban areas, water quality data is sporadic and dependent on individual owner testing; current testing standards do not include some of the substances of concern related to fracking.

One study, *"Drilling down on fracking concerns: The potential and peril of hydraulic fracturing to drill for natural gas"* noted, "In 2008 and 2009, total dissolved solids (TDS) levels exceeded drinking standards in the Monongahela River, the source of drinking water for some residents of Pittsburgh. Pittsburgh's water treatment plants are not equipped to remove them from the



water supplied to residents.” The study also notes “...statistical analyses of post-drilling versus pre-drilling water chemistry did not suggest major influences from gas well drilling or hydro fracturing (fracking) on nearby water wells, when considering changes in potential pollutants that are most prominent in drilling waste fluids.”<sup>1</sup>

Another study *The Impact of Marcellus Gas Drilling on Rural Drinking Water Supplies*, noted “when comparing dissolved methane concentrations in the 48 wells that were sampled both before and after drilling, the research found no statistically significant increases in methane levels after drilling and no significant correlation to distance from drilling. However, the researchers suggest that more intensive research on the occurrence and sources of methane in water wells is needed.”<sup>2</sup>

According to the Pediatric Environmental Health Unit of the American Academy of Pediatrics, a study conducted in New York and Pennsylvania found that methane contamination of private drinking water wells was associated with proximity to active natural gas drilling.” (Osborne SG, et al., 2011). “While many of the chemicals used in the drilling and fracking process are proprietary, the list includes benzene, toluene, ethyl benzene, xylene, ethylene glycol, glutaraldehyde and other substances with a broad range of potential toxic effects on humans ranging from cancer to adverse effects on the reproductive, neurological, and endocrine systems.” (ATSDR, Colborn T., et al., U.S. EPA 2009). “Sources of air pollution around a drilling facility include diesel exhaust from the use of machinery and heavy trucks, and fugitive emissions from the drilling and NGE/HF practices....volatile organic compounds can escape capture from the wells and combine with nitrogen oxides to produce ground level ozone.” (CDPHE 2008, 2010)<sup>3</sup>

Recent research conducted by the RAND Corporation analyzed water quality, air quality and road damage. The RAND results of the water quality and road damage are not yet published. An

<sup>1</sup> Kenworth, Tom, Weiss, Daniel J., Lisbeth, Kaufman and Christina C. DiPasquale (21 March 2011). Drilling down on fracking concens: The potential and peril of hydraulic fracturing to drill for natural gas. *Center for American Progress*. Retrieved from <http://www.americanprogress.org/wp-content/uploads/issues/2011/03/pdf/fracking.pdf>.

<sup>2</sup> Boyer, Elizabeth W., Ph.D., Swistck, Bryan R., M.S., Clark, James, M.A.; Madden, Mark, B.S. and Rizzo, Dana E., M.S. (March 2012). The impact of marcellus gas drilling on rural drinking water supplies. *Pennsylvania State University for the Center for Rural Pennsylvania*. Retrieved from [http://www.rural.palegislature.us/documents/reports/Marcellus\\_and\\_drinking\\_water\\_2012.pdf](http://www.rural.palegislature.us/documents/reports/Marcellus_and_drinking_water_2012.pdf).

<sup>3</sup> n.a. (August 2011). PEHSU information on natural gas extraction and hydraulic fracturing for health Professionals. *American Academy of Pediatrics*. Retrieved from [http://aoec.org/pehsu/documents/hydraulic\\_fracturing\\_and\\_children\\_2011\\_health\\_prof.pdf](http://aoec.org/pehsu/documents/hydraulic_fracturing_and_children_2011_health_prof.pdf).



article titled, “Estimation of regional air-quality damages from Marcellus Shale natural gas extraction in Pennsylvania.”<sup>4</sup>

This paper provides an estimate of the conventional air pollutant emissions associated with the extraction of unconventional shale gas in Pennsylvania, as well as the monetary value of the associated regional environmental and health damages. The conclusions include:

- In 2011, the total monetary damages from conventional air pollution emissions from Pennsylvania-based shale gas extraction activities is estimated to have ranged from \$7.2 to \$32 million dollars. For comparison, the single largest coal-fired power plant alone produced \$75 million in annual damages in 2008.
- This emissions burden is not evenly spread, and there are some important implications of when and where the emissions damages occur. In counties where extraction activity is concentrated, air pollution is equivalent to adding a major source of [nitrogen oxides oxide] NO<sub>x</sub> emissions, even though individual facilities are generally regulated separately as minor sources. The majority of emissions are related to the ongoing activities which will persist for many years into the future; compressor stations alone represent 60–75 percent of all damages.
- Further study of the magnitude of emissions, including primary data collection, and development of appropriate regulations for emissions will both be important. This is because extraction-related emissions, under current industry practices, are virtually guaranteed and will be part of the cost of doing business.

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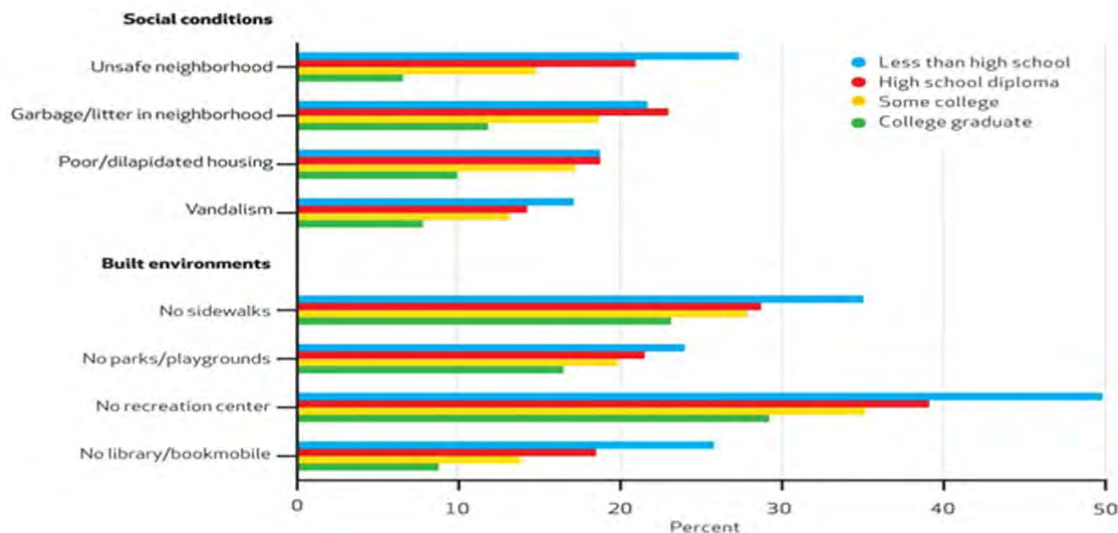
<sup>4</sup> Litovitz, A., Curtright, A., Abramzon, S., Burger, N. and Samaras, C. (31 January 2013). Estimation of regional air-quality damages from Marcellus Shale natural gas extraction in Pennsylvania. *Rand Corporation*, 8(1). Retrieved from [http://iopscience.iop.org/1748-9326/8/1/014017/pdf/1748-9326\\_8\\_1\\_014017.pdf](http://iopscience.iop.org/1748-9326/8/1/014017/pdf/1748-9326_8_1_014017.pdf).



Mentioned also in the healthy mothers, babies and children chapter of this report, in this chapter the built environment is described as it relates to childhood obesity. As defined by a public report by Karen Roof, M.S. and Ngozi Oleru, Ph.D., “the built environment is the human-made space in which people live, work, and recreate on a day-to-day basis. It includes the buildings and spaces we create or modify. It can extend overhead in the form of electric transmission lines and underground in the form of landfills.”<sup>5</sup> The report goes on to mention that “the design of our built environment affects the possibility of injury related to pedestrian and vehicular accidents, and it also influences the possibility of exercise and healthy lifestyles.”<sup>6</sup> As built environment index increases, overweight prevalence shows a decreasing trend. In other words, children who have access to more neighborhood amenities are less likely to be overweight or obese.

**Figure 73** illustrates variations in neighborhood social conditions and built environments by parent education level in 2007. Those with less than high school educations tend to live in unsafe neighborhoods and face higher levels of vandalism. These areas typically lack sidewalks, parks/playgrounds, recreational centers or library/bookmobiles.

**Figure 73. Variations in neighborhood social conditions and built environments by parent education level**



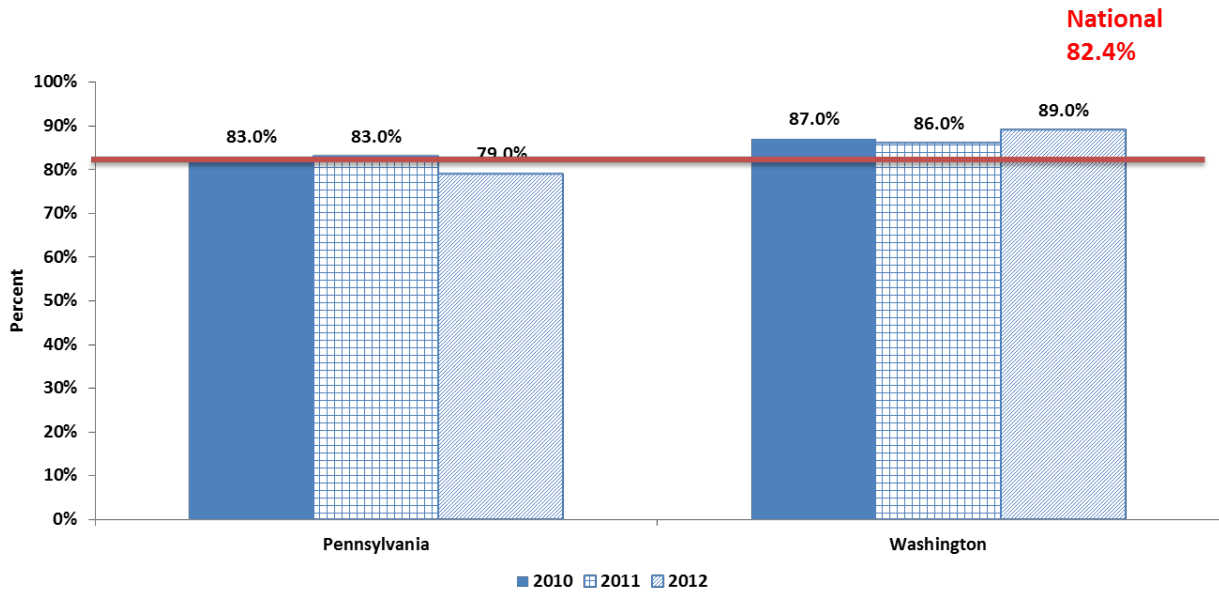
National Survey of Children’s Health 2007 Note: N=90, 100

<sup>5</sup> Roof, Karen, M.S. and Oleru, Ngozi, Ph.D (July/August 2008). Public health: Seattle and King County’s push for the built environment, 71 (1). Retrieved from [http://www.neha.org/pdf/land\\_use\\_planning/JEH\\_JulAug\\_08\\_Seattle.pdf](http://www.neha.org/pdf/land_use_planning/JEH_JulAug_08_Seattle.pdf)

<sup>6</sup> Roof, Karen, M.S. and Oleru, Ngozi, Ph.D (July/August 2008). Public health: Seattle and King County’s push for the built environment, 71 (1). Retrieved from [http://www.neha.org/pdf/land\\_use\\_planning/JEH\\_JulAug\\_08\\_Seattle.pdf](http://www.neha.org/pdf/land_use_planning/JEH_JulAug_08_Seattle.pdf)

**Figure 74** illustrates the high school graduation rate for Pennsylvania as well as for Washington County for the years 2010 through 2012. The graduation rate in Washington County was slightly higher than the Pennsylvania rate. The Washington County rate is slightly above the HP 2020 goal of 82.4 percent.

**Figure 74. High school graduation rate**

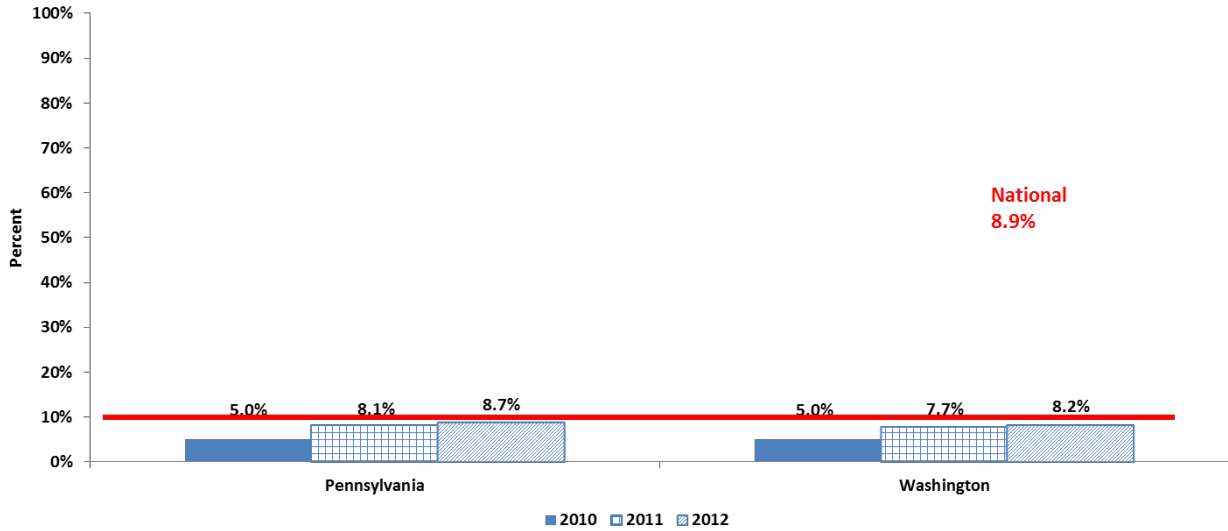


Source: [www.countyhealthrankings.org](http://www.countyhealthrankings.org)



**Figure 75** illustrates the unemployment rate for Pennsylvania and Washington County for the years 2010 through 2012. The Washington County rate has been equal to or lower than the state rate for all years shown. The rate in both Pennsylvania and Washington County has increased over the past three years, but is lower than the national rate of 8.9 percent.

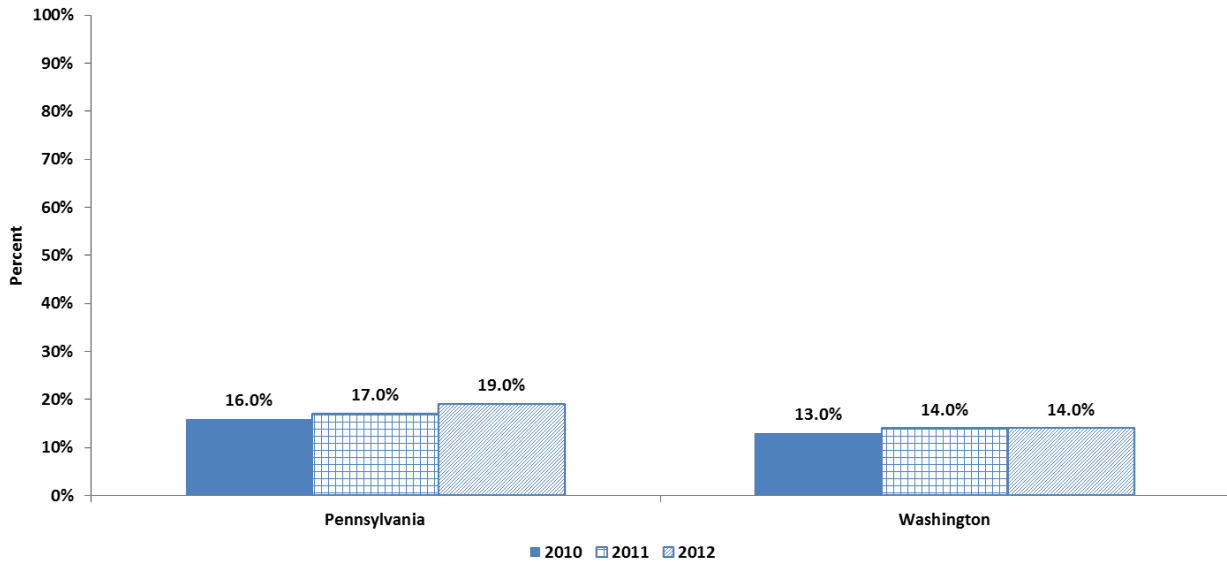
**Figure 75. Unemployment rate**



Source: [www.countyhealthrankings.org](http://www.countyhealthrankings.org)

**Figure 76** illustrates the percentage of children living in poverty for Pennsylvania and Washington County for the years 2010 through 2012. The rate in Washington County has remained fairly consistent over the three years and is lower than the Pennsylvania rate that has increased over the past three years.

**Figure 76. Children living in poverty**

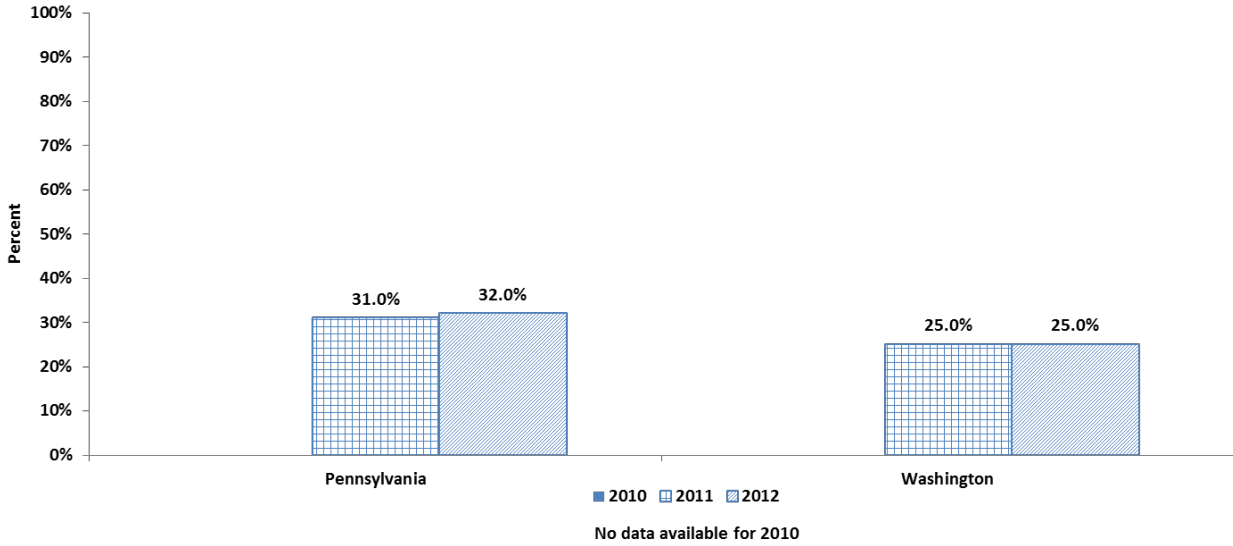


Source: [www.countyhealthrankings.org](http://www.countyhealthrankings.org)



**Figure 77** illustrates the percentage of children living in single parent households in Pennsylvania and Washington County for the years 2010 through 2012. The county rate has remained consistent at 25 percent and has been lower than the state. No data was available for 2010.

**Figure 77. Children living in single parent households**



Source: [www.countyhealthrankings.org](http://www.countyhealthrankings.org)



**Table 33** illustrates Washington County homeless population through the Southwest PA Region, Point in Time Homeless Survey on January 27, 2010. At that time there were 37 families and 67 individuals in emergency shelter, of those 24 were considered chronic homeless. There were 30 individuals in shelter with serious mental illness and 59 with substance abuse.

**Table 33. Washington County homeless population, point in time (1 of 2)**

Homelessness Population	Washington County PITS 1/27/10	
	Family	Individual
	Point-in-time Count of People	
Number of Homeless in Emergency Shelter	37	67
Number of Homeless with Disability	8	60
Number of chronic Homeless in Emergency Shelter	N/A	24
Number of Homeless in Emergency Shelter with Serious Mental Illness	30	
Number of Homeless in Emergency Shelter with Substance Abuse	59	
Number of Veterans in Emergency Shelter	8	
Number of Domestic Violence victims in Emergency Shelter	29	
Number of Homeless in Emergency shelter Convicted of Crime	31	
Number in Transitional Housing	24	17
Number in Transitional Housing with Disability	3	13
Number in Transitional Housing with Serious Mental Illness	7	
Number in Transitional Housing Substance Abuse	16	
Number of Veterans in Transitional Housing	2	
Number of Domestic Violence victims in Transitional Housing	12	
Number Convicted of Crime in Transitional Housing	7	

Source: Point in Time Homeless Survey, Southwest PA Region 2010



**Table 34** illustrates Washington County homeless population through the Southwest PA Region, Point in Time Homeless Survey on January 27, 2010. At that time there were 22 individuals in Safe Haven, of those 14 were considered chronic homeless. There were 17 individuals in with serious mental illness and 7 with substance abuse.

**Table 34. Washington County homeless population, point in time (2 of 2)**

Homeless Population	Washington County Source PITS 1/27/10	
	Family	Individuals
	Point-in-time Count of People	
Number in Safe Haven	0	22
Number chronic Homeless in Safe Haven	14	
Number in Safe Haven with Serious Mental Illness	17	
Number in Safe Haven with Substance Abuse	7	
Number of Veterans in Safe Haven	3	
Number of Domestic Violence Victims in Safe Haven	4	
Number Convicted of Crime in Safe Haven	13	
<b>Number in Permanent Supportive Housing with Serious Mental Illness</b>		
Number in Permanent Supportive Housing with Serious Mental Illness	50	
<b>Number in Permanent Supportive Housing with Substance Abuse</b>		
Number in Permanent Supportive Housing with Substance Abuse	37	
Number of Veterans in Permanent Supportive Housing	0	
Number convicted of Crime in Permanent Supportive Housing	20	
Number of unsheltered Homeless	no unsheltered count conducted in	
Number of Chronic unsheltered	2010	

Source: Point in Time Homeless Survey, Southwest PA Region 2010



**Tables 35 and 36** illustrate gambling addiction statistics for the service area counties, as well as gambling addictions by gender. Washington County had one admission and zero discharges for persons who have accessed the available gambling addiction programs. Males constituted a majority of persons with gambling addictions who have received treatment (53.6 percent).

**Table 35. Gambling addictions for 2010-2011**

<b>Gambling Addictions Statistics FY 2010-2011</b>		
	<b>Admissions</b>	<b>Discharges</b>
<b>Allegheny</b>	<b>45</b>	<b>33</b>
<b>Armstrong</b>	<b>0</b>	<b>0</b>
<b>Beaver</b>	<b>0</b>	<b>0</b>
<b>Butler</b>	<b>1</b>	<b>0</b>
<b>Washington</b>	<b>0</b>	<b>0</b>
<b>Westmoreland</b>	<b>5</b>	<b>4</b>

**Table 36. Gambling addiction by gender 2011**

<b>Gambling Addictions by Gender Percentage</b>	
<b>Male</b>	<b>Female</b>
<b>53.6%</b>	<b>46.4%</b>

Source: Pennsylvania Gaming Commission

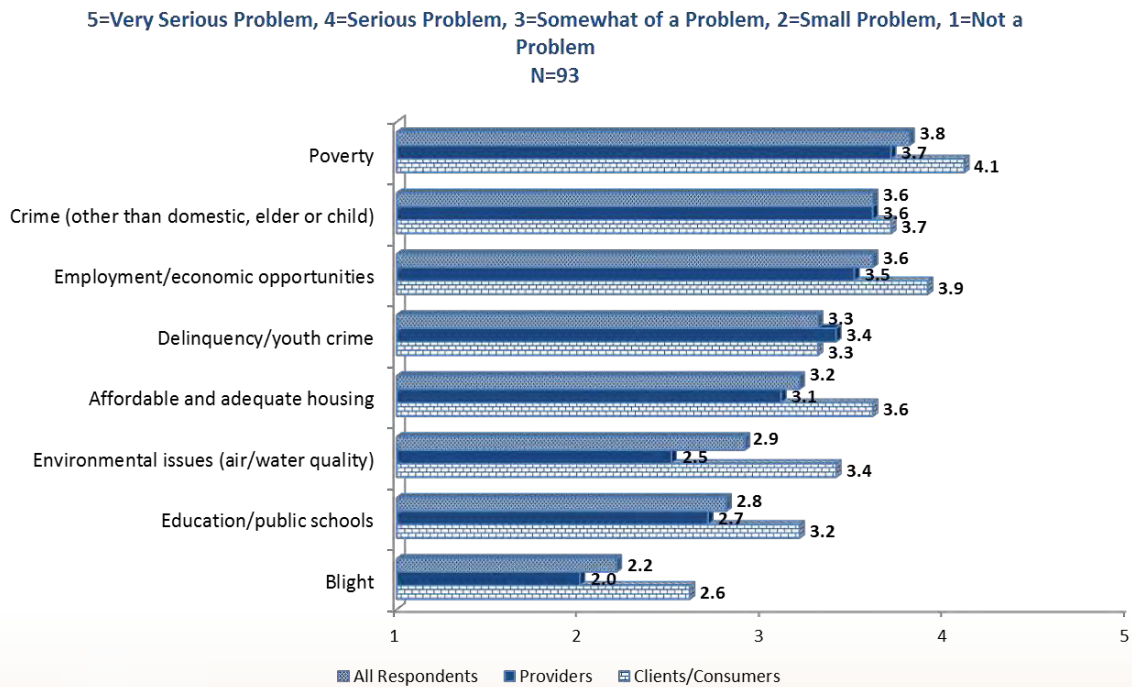


### Focus Group Input

As previously described in the methodology section of the report, focus groups are considered a qualitative method of data collection. The focus groups questions were exploratory in nature and intended to capture the opinions of the individuals participating in the group. Focus groups participants are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population, or are themselves a member of an underrepresented population. Regardless, the following information simply represents the opinions of individuals who participated in a focus group and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of seven focus groups, representing 93 individuals.

**Figure 78** illustrates responses from the focus groups regarding the community issues related to healthy environment. Participants were asked to rate a number of possible community needs and issues on a five point scale, where 5= Very Serious Problem and 1= Not a Problem. Overall, poverty was rated as the most serious problem in the community, followed by crime and employment/economic opportunities. Clients/consumers were more likely to rate poverty, employment/economic opportunities, affordable and adequate housing, education/public schools and blight as serious issues then providers.

**Figure 78. Healthy environment**



Source: 2012 WPAHS Focus Groups, Strategy Solutions, Inc.



Focus group participants were asked to identify and discuss their perceptions of the top health or health-related problems in their community. The following were community health problems that were identified which had to do with elements which impact the physical and social environment.

Issues related to poverty, unemployment and crime were top needs in the community related to a healthy environment. Expert providers discussed the growing number of criminal cases annually as well as the increasing number of youth being charged for criminal activities. Others commented on the growing number of youth sex crimes as well as gambling related crimes.

Focus groups discussed concerns about employment-related issues and the overall perceived poor financial climate in Pittsburgh. Focus group participants also discussed the limit amount of jobs available in the community noting that many graduates are unable to find employment or are forced to take a lesser job. It was also noted by participants that many seniors are still in the workforce, which also limits opportunities for the younger generations attempting to enter the workforce.

The financial climate was also discussed with the perception that this had resulted in a reduction of individuals receiving preventative care as well as a led to a growing homeless population.



## Stakeholder Input

As previously described in the methodology section of the report, stakeholder interviews are considered a qualitative method of data collection. The interviews consisted of questions that were exploratory in nature and intended to capture the opinions of the individuals being interviewed. Stakeholders are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population. Regardless, the following information simply represents the opinions of those interviewed and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of 20 interviews.

A few of stakeholder interview comments included references to air quality throughout the region suggested that there is a need for people to be educated on the environmental impacts on their health. Increased asthma rates in both children and adults were discussed as it specifically relates to air quality. Concerns over Marcellus Shale and the unknown potential health implications were also discussed.



## Healthy Environment Conclusions

Overall, there are a number of conclusions regarding healthy environment-related issues from all of the quantitative and qualitative data presented. They include:

- Asthma rates for adults are comparable between Washington County, the state, and nation, but represent about 10.0 percent of the population.
- Between the county and state, there are no significant differences in the unemployment rates and the percentage of children living in poverty, although in both areas the numbers are increasing.
- In 2010-2011 there were no admissions for gambling addiction in Washington County, although stakeholders express gambling as a concern.

Conclusions from the focus groups and interviews included:

- Poverty was seen as the most serious issue facing the community among focus group participants.
- Stakeholders and focus group participants reported that the community has seen an increase in crime related to gambling, a lack of employment opportunities and a lack of affordable housing, especially rental property. Poor air and water quality are also concerns.

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# HEALTHY MOTHERS, BABIES, CHILDREN





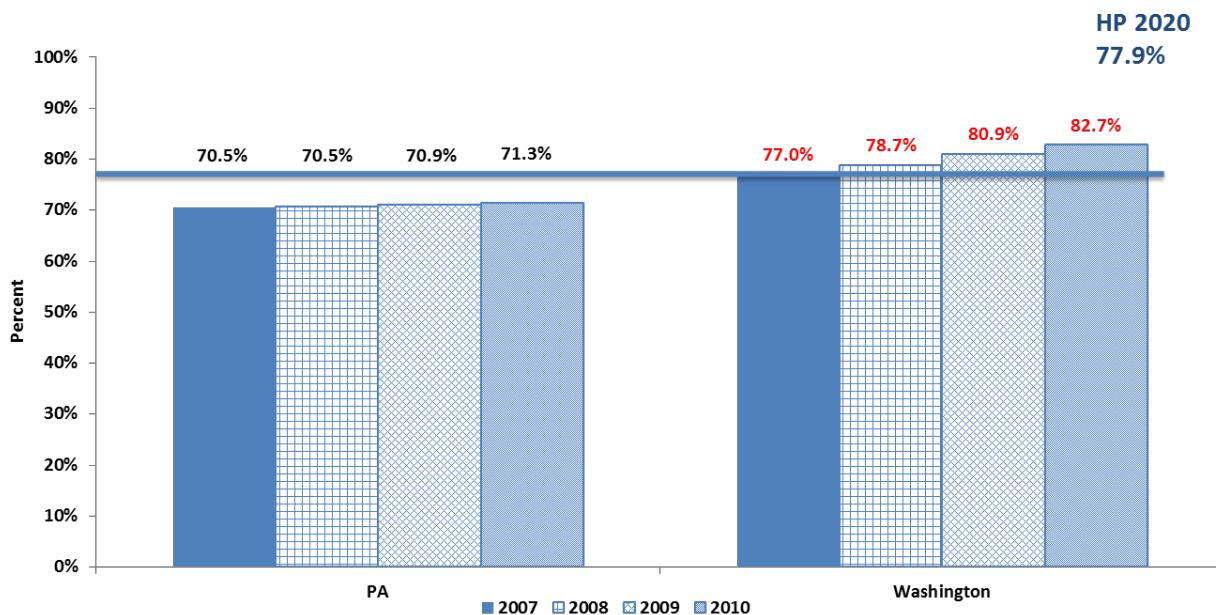
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## Healthy Mothers, Babies and Children

Improving the well-being of mothers, babies and children is a critical and necessary component of community health. The well-being of children determines the health of the next generation and can help predict future public health challenges for families, communities and the health care system. The healthy mothers, babies and children topic area addresses a wide range of conditions, health behaviors and health systems indicators that affect the health, wellness and quality of life for the entire community including: prenatal care, smoking during pregnancy, low-birth weight babies, infant mortality, social service assistance, breastfeeding and teen pregnancy. When available for a given health indicator, Healthy People 2020 (HP 2020) goals and state and national rates were included.

**Figure 79** illustrates the percentage of mothers who received prenatal care in the first trimester in Pennsylvania and Washington County from 2007 through 2010. The percentage of women receiving prenatal care in their first trimester in Washington County was significantly higher than the state rate all four years. With the exception of 2007, Washington County exceeded the Healthy People 2020 goal of 77.9 percent, which the state exceeded all four years. Both the state and county rates also increased over the four year period.

**Figure 79. Prenatal care first trimester**

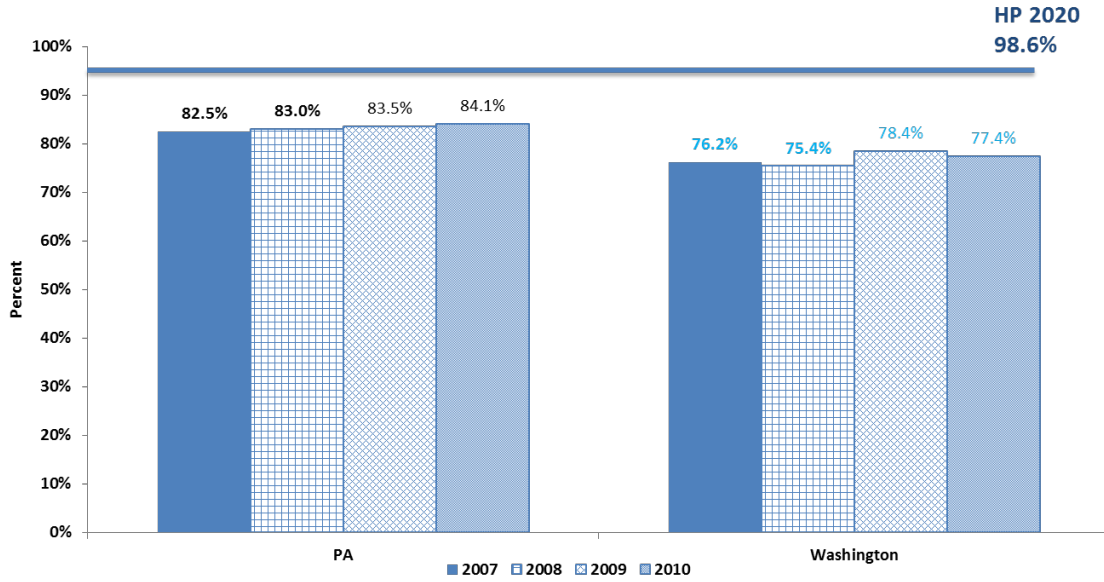


Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 80** illustrates the percentage of non-smoking mothers during pregnancy in Pennsylvania and Washington County from 2007 through 2010. Over the period, the percentage of women not smoking during pregnancy in Washington County was significantly lower when compared to the state for all reported years. Both rates are lower than the Healthy People 2020 goal of 98.6 percent.

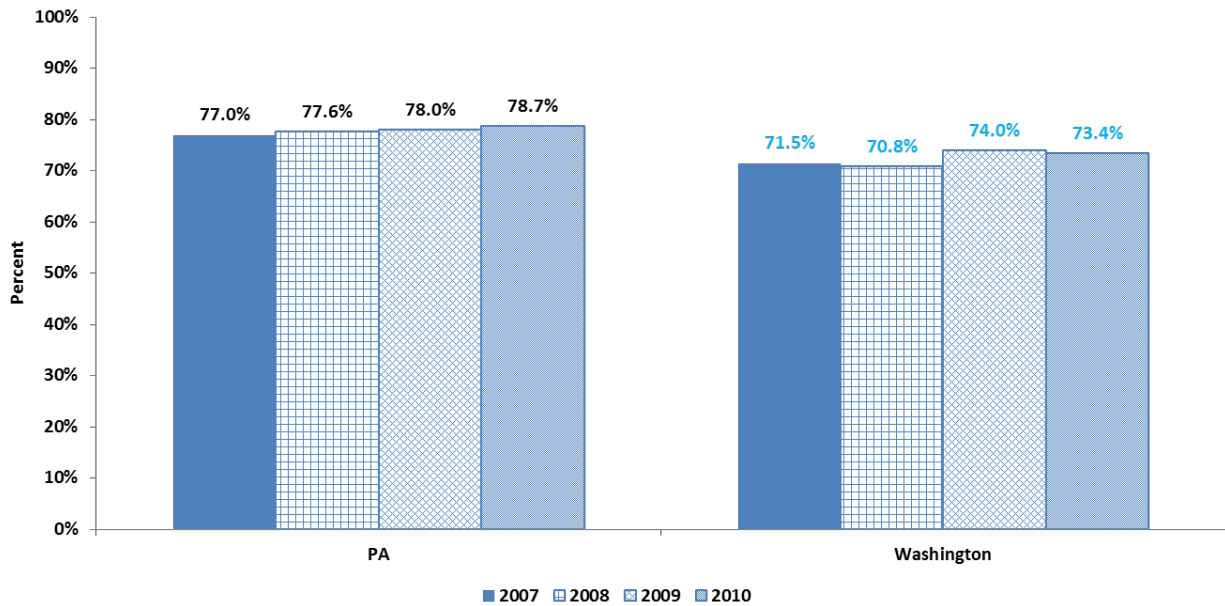
**Figure 80. Non-smoking mothers during pregnancy**



Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)

**Figure 81** illustrates the percentage of mothers who reported not smoking three months prior to pregnancy in Pennsylvania and Washington County from 2007 through 2010. Over the period, the percentage of women who didn't smoke three months prior to pregnancy in Washington County was significantly lower than the Pennsylvania rate for all reported years.

**Figure 81. Mothers who reported not smoking three months prior to pregnancy**

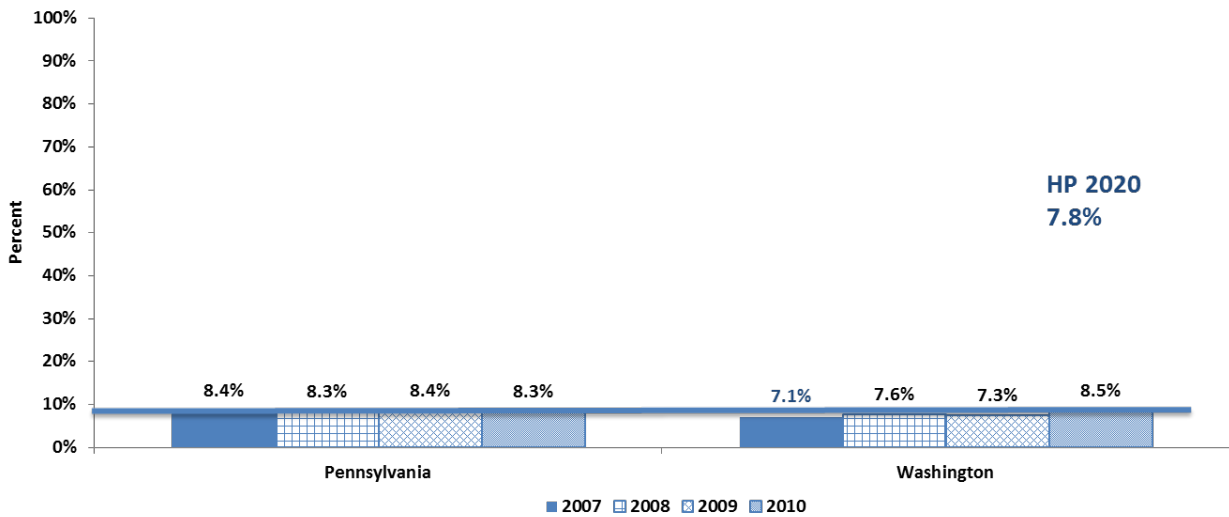


Source: Pennsylvania Department of Health



**Figure 82** illustrates the percentage of low birth-weight babies born in Pennsylvania and Washington County from 2007 through 2010. Over the four years, the state and county rates are comparable except for Washington County in 2007, which was significantly lower than the state rate. All years, the state is above the Healthy People 2020 goal of 7.8 percent, and Washington County in 2010.

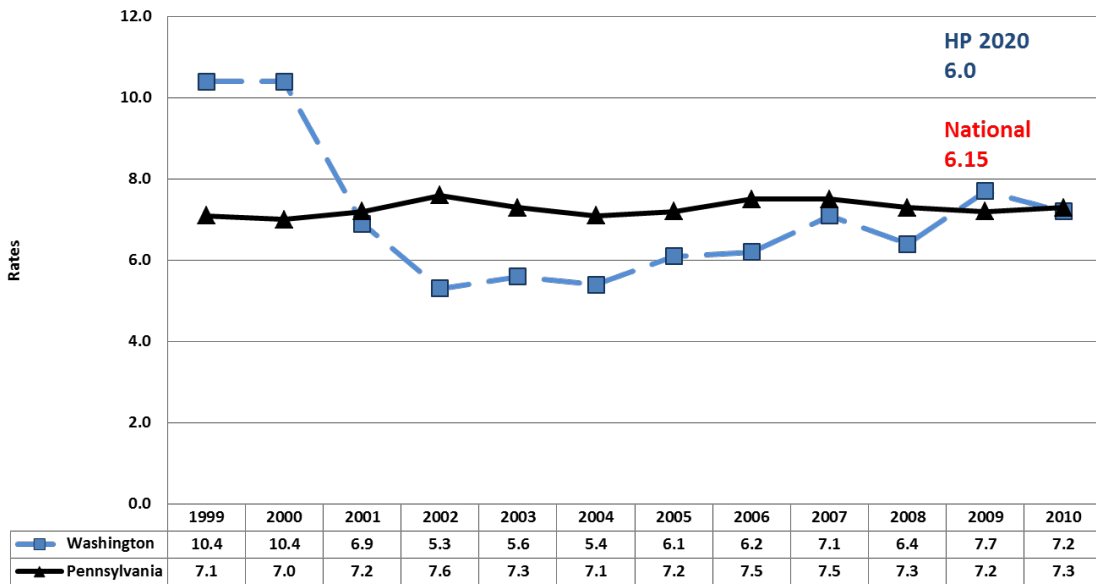
**Figure 82. Low birth-weight rate**



Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)

**Figure 83** illustrates the infant mortality rate, per 1,000 live births, in Pennsylvania, and Washington County from 1999 through 2010. State and county-level rates fluctuated over the period but overall have not decreased. The Washington County rate has been below the state rate with the exception of 1999, 2000, and 2009. A slight increasing trend is shown for Pennsylvania overall. Both the county and the state rates are above the national rate of 6.15 and the Healthy People 2020 goal of 6.0.

**Figure 83. Infant mortality rate**

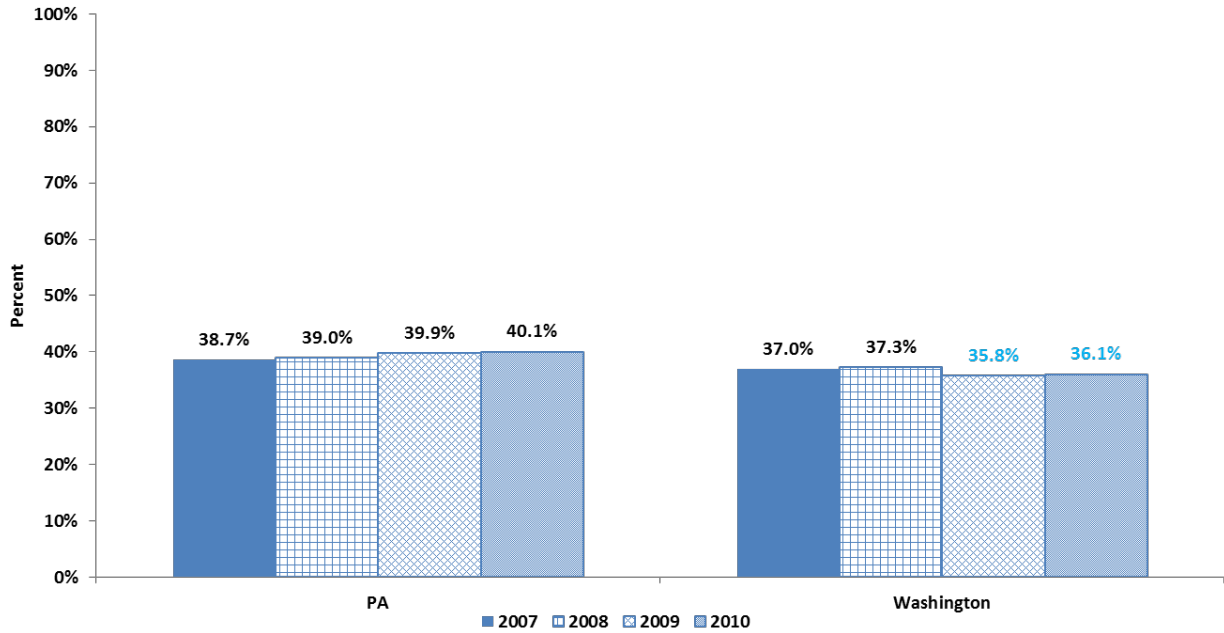


Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 84** illustrates the percentage of mothers who reported receiving Women, Infants and Children (WIC) assistance in Pennsylvania, as well as in Washington County from 2007 through 2010. WIC is “a federally funded program that provides healthy supplemental foods and nutrition services for pregnant women, postpartum and breastfeeding women, and infants and children under age five in a supportive environment.”<sup>1</sup> Over the four years, the percentage of women receiving WIC assistance in Washington County was lower than the Pennsylvania rate, and the rate was significantly lower in 2009 and 2010.

**Figure 84. Mothers receiving WIC assistance**



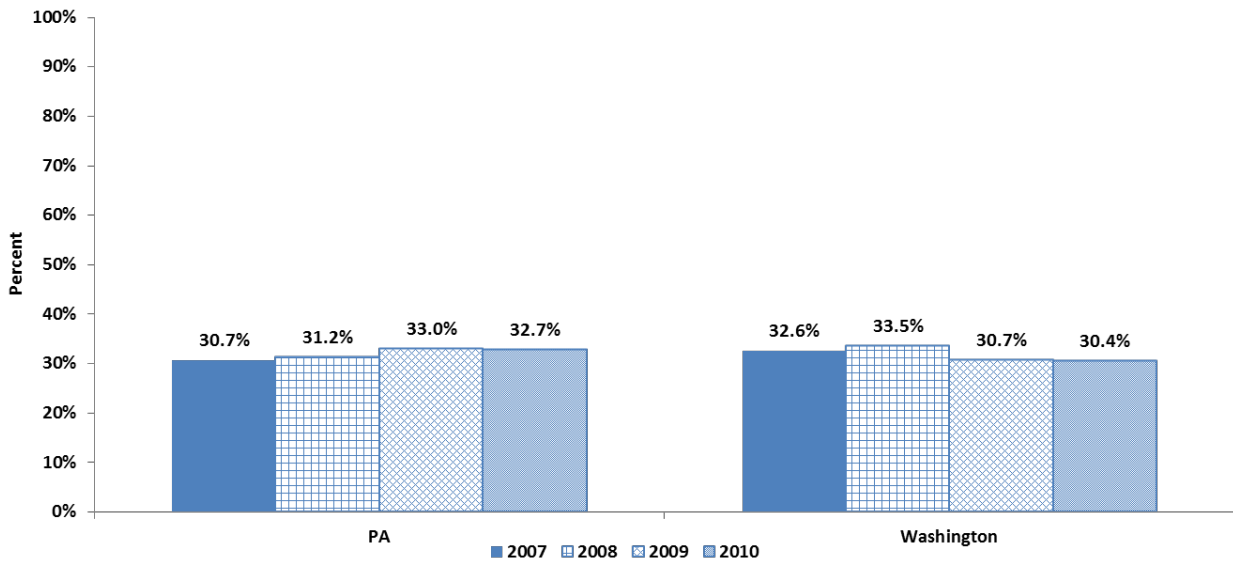
Source: Pennsylvania Department of Health

<sup>1</sup> Pennsylvania Women, Infants and Children. n.d. *What is WIC?* Retrieved from <http://www.pawic.com/>.



**Figure 85** illustrates the percentage of mothers receiving Medicaid assistance in Pennsylvania, as well as Washington County from 2007 through 2010. The county rate has been comparable to the state for all four years and has been trending downward.

**Figure 85. Mothers receiving Medicaid assistance**

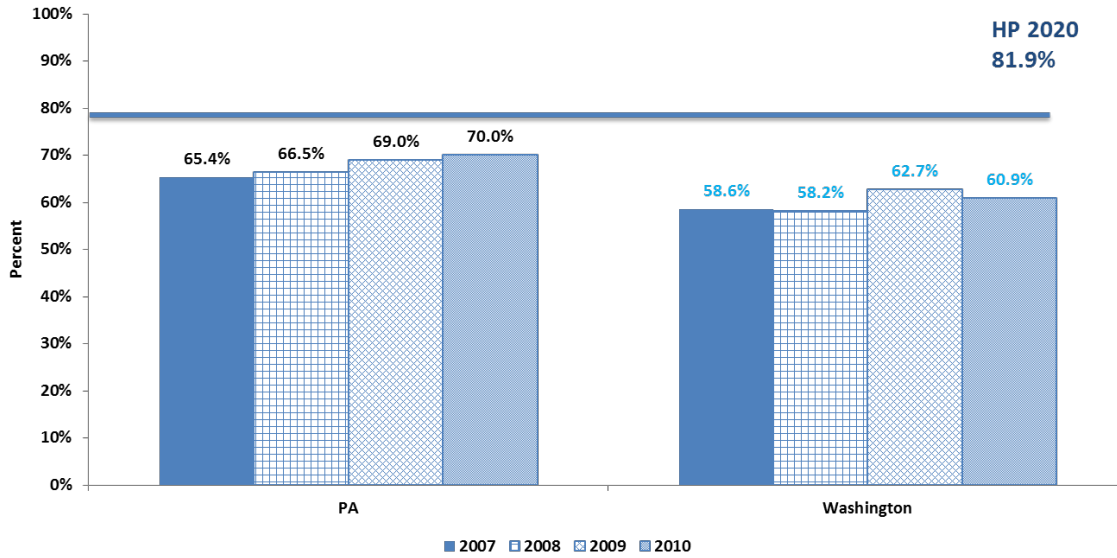


Source: Pennsylvania Department of Health



**Figure 86** illustrates the percentage of mothers who breastfed their babies in Pennsylvania, as well as Washington County from 2007 through 2010. The percentage in Washington County was significantly less than the Pennsylvania rate every year for all four years. The county percentage has fluctuated while the state is showing an increasing trend.

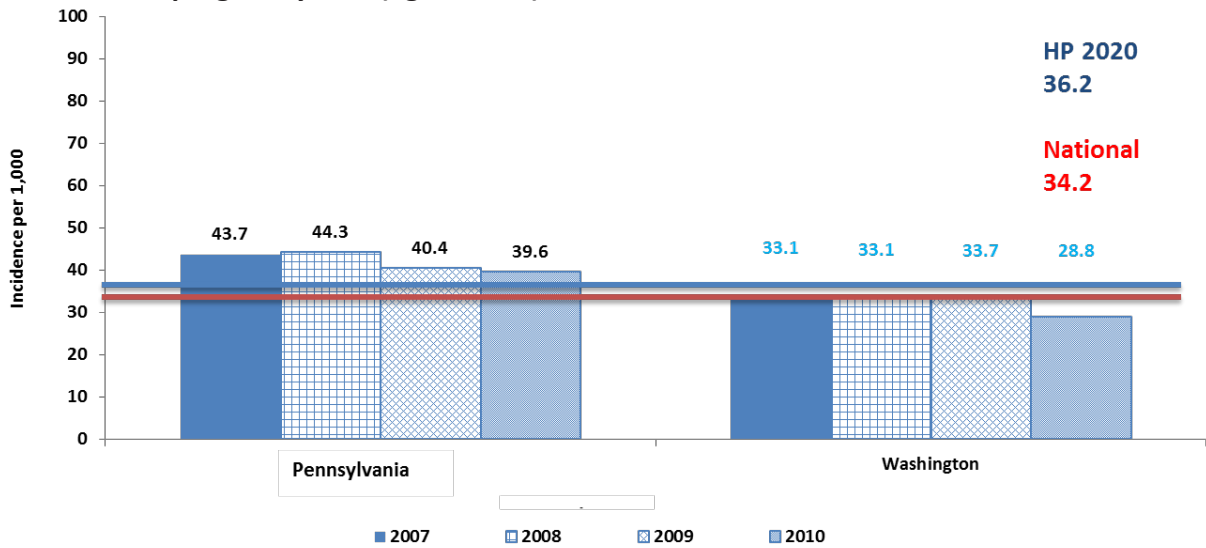
**Figure 86. Breastfeeding rate**



Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)

**Figure 87** illustrates teen pregnancy rates for ages 15-19, per 1,000, in Pennsylvania as well as in Washington County from 2007 through 2010. Rates in the state and at the county level fluctuated over the period, but an overall the data show a decreasing trend. For the four year period the county rate has been significantly lower than the state. Both the state and county rates are above the Healthy People 2020 goal of 36.2, while the county is below the national rate for all years shown.

**Figure 87. Teen pregnancy rate (ages 15-19)**

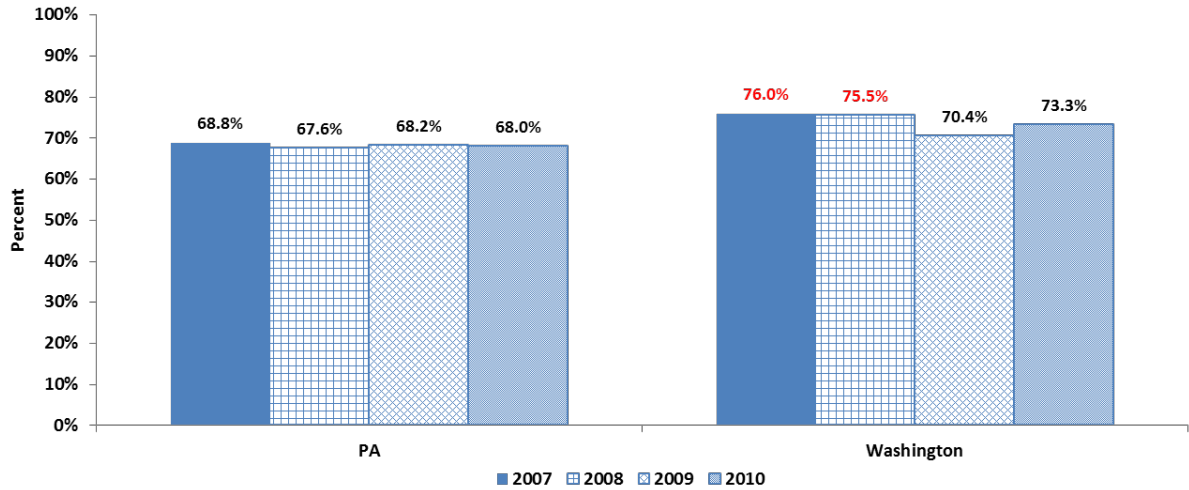


Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 88** illustrates the percentage of teen pregnancies resulting in a live birth, age 15-19, in Pennsylvania as well as in Washington County from 2007 through 2010. The percentage of teen pregnancies resulting in a live birth in Washington County was higher than Pennsylvania over the period and significantly lower in 2007 and 2008.

**Figure 88. Teen pregnancies resulting in a live birth, ages 15-19**



Source: Pennsylvania Department of Health

## Childhood Obesity

According to the CDC, childhood obesity has more than tripled in the past 30 years. In 1980, 7 percent of 6-11 year olds and 5 percent of 12 to 19 year olds were obese. In 2008, 20 percent of 6-11 year olds and 18 percent of 12-19 year olds were obese. In a population-based sample (2010), the CDC reported that 70 percent of obese youth had at least one risk factor for cardiovascular disease.

**Figure 89** illustrates childhood obesity by environment. Children who do not have access to certain environmental characteristics, such as sidewalks or walking paths, playgrounds, recreational centers and libraries and/or bookmobiles, are more likely to be overweight or obese.

**Figure 89. Childhood obesity by environment**

**Prevalence Of Obesity And Overweight And Odds Of Being Obese Or Overweight (Adjusted For Age-Sex And Covariates), Among U.S. Children Ages 10-17, By Neighborhood Built Environmental Characteristics**

Neighborhood characteristic	Obesity				Overweight			
	Weighted		Odds ratio, age-sex <sup>a</sup>	Odds ratio, covariate <sup>b</sup>	Weighted		Odds ratio, age-sex <sup>a</sup>	Odds ratio, covariate <sup>b</sup>
	Percent	SE			Percent	SE		
<b>Index of neighborhood built environment (mean index score = 100; SD = 20)</b>								
46.40-67.04 (low amenities)	19.72	1.79	1.44	1.34	37.38	2.10	1.41	1.29
67.05-81.39	18.60	1.35	1.36	1.44	32.92	1.44	1.17	1.18
81.40-104.99	17.20	0.86	1.22	1.21	32.31	1.01	1.13	1.09
105.00-116.40 (high amenities)	14.55	0.70	1.00	1.00	29.69	0.89	1.00	1.00
<b>Neighborhood access to sidewalks or walking paths</b>								
Yes	15.72	0.60	1.00	1.00	31.29	0.73	1.00	1.00
No	18.20	0.83	1.19	1.32	32.53	0.93	1.06	1.09
<b>Neighborhood access to parks or playgrounds</b>								
Yes	15.88	0.56	1.00	1.00	30.76	0.68	1.00	1.00
No	18.27	0.97	1.20	1.26	34.82	1.19	1.22	1.23
<b>Neighborhood access to a recreation center, community center, or boys' and girls' club</b>								
Yes	15.34	0.58	1.00	1.00	30.27	0.73	1.00	1.00
No	18.19	0.87	1.23	1.20	34.30	1.00	1.20	1.15
<b>Neighborhood access to a library or bookmobile</b>								
Yes	15.86	0.51	1.00	1.00	30.88	0.62	1.00	1.00
No	19.68	1.51	1.31	1.15	35.63	1.67	1.25	1.09

**SOURCE** National Survey of Children's Health, 2007. **NOTES** This exhibit has been abridged for presentation in print, and 95 percent confidence intervals have been omitted. The complete exhibit is available in the Online Appendix (see Note 25 in text). *N* = 44, 101. Obesity denotes body mass index (BMI) at the ninety-fifth percentile and higher. Overweight denotes BMI in the eighty-fifth percentile and higher. The chi-square test for independence between each covariate and obesity or overweight prevalence was statistically significant at *p* < 0.05. SE is standard error. SD is standard deviation. <sup>a</sup>Adjusted by logistic regression for age and sex only. <sup>b</sup>Adjusted for age, sex, race/ethnicity, household composition, metropolitan/nonmetropolitan residence, household poverty or education levels, TV viewing time, recreational computer use, and physical activity. Neighborhood socioeconomic index and built environment index are independent of each other. Controlling for both indices simultaneously along with other individual-level covariates in the same model had no impact on the adjusted effects reported here.

Source: National Survey of Children's Health, 2007



**Figure 90** illustrates socioeconomic factors affecting obesity. Children who live in neighborhoods that are unsafe or have problems with garbage/litter, dilapidated or run down housing, or vandalism are more likely to be overweight or obese.

**Figure 90. Socioeconomic factors affecting obesity**

**Prevalence Of Obesity And Overweight And Odds Of Being Obese Or Overweight (Adjusted For Age-Sex And Covariates), Among U.S. Children Ages 10-17, By Neighborhood Socioeconomic Conditions**

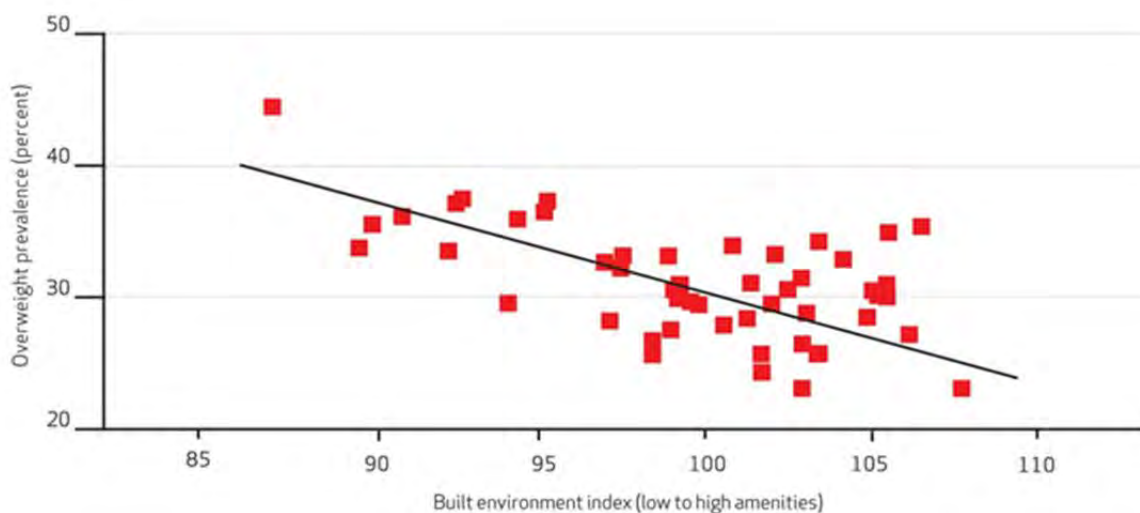
Neighborhood characteristic	Obesity				Overweight			
	Weighted Percent	SE	Odds ratio, age-sex <sup>a</sup>	Odds ratio, covariate <sup>b</sup>	Weighted Percent	SE	Odds ratio, age-sex <sup>a</sup>	Odds ratio, covariate <sup>b</sup>
Total population	16.37	0.49			31.64	0.59		
<b>Index of neighborhood socioeconomic conditions (mean index score = 100; SD = 20)</b>								
20.78-67.09 (least favorable)	19.74	1.99	1.45	0.99	36.96	2.23	1.41	0.97
67.10-88.32	20.32	2.21	1.52	1.06	33.89	2.31	1.24	0.90
88.33-104.99	19.30	1.19	1.40	1.09	34.85	1.41	1.27	1.01
105.00-111.40 (most favorable)	14.74	0.56	1.00	1.00	29.79	0.71	1.00	1.00
<b>Neighborhood safety</b>								
Safe	15.53	0.51	1.00	1.00	30.64	0.62	1.00	1.00
Unsafe	22.27	1.61	1.61	1.05	38.24	1.82	1.43	0.96
<b>Presence of garbage/litter in neighborhood</b>								
Yes	20.74	1.41	1.44	1.10	36.43	1.54	1.31	1.01
No	15.56	0.51	1.00	1.00	30.70	0.64	1.00	1.00
<b>Poorly kept or dilapidated/run down housing in neighborhood</b>								
Yes	19.63	1.50	1.31	1.04	36.32	1.65	1.29	1.04
No	15.86	0.51	1.00	1.00	30.85	0.63	1.00	1.00
<b>Vandalism such as broken windows or graffiti in neighborhood</b>								
Yes	17.28	1.65	1.09	0.84	33.65	1.95	1.13	0.87
No	16.27	0.51	1.00	1.00	31.38	0.62	1.00	1.00

**SOURCE** National Survey of Children's Health, 2007. **NOTES** This exhibit has been abridged for presentation in print, and 95 percent confidence intervals have been omitted. The complete exhibit is available in the Online Appendix (see Note 25 in text). N = 44, 101. Obesity denotes body mass index (BMI) at the ninety-fifth percentile and higher. Overweight denotes BMI in the eighty-fifth percentile and higher. Chi-square test for independence between each covariate (except vandalism) and obesity or overweight prevalence was statistically significant at  $p < 0.05$ . SE is standard error. SD is standard deviation. <sup>a</sup>Adjusted by logistic regression for age and sex only. <sup>b</sup>Adjusted for age, sex, race/ethnicity, household composition, metropolitan/nonmetropolitan residence, household poverty or education levels, TV viewing time, recreational computer use, and physical activity. The neighborhood socioeconomic index and the built environment index are independent of each other. Controlling for both indices simultaneously along with other individual-level covariates in the same model had no impact on the adjusted effects reported here.

Source: National Survey of Children's Health, 2007

**Figure 91** illustrates relationship between the neighborhood-built environment and U.S. childhood overweight prevalence at the state level. Mentioned also in the healthy environment chapter of this report, here built environment is described as it relates to childhood obesity. As defined by a public report by Karen Roof, M.S. and Ngozi Oleru, Ph.D., “the built environment is the human-made space in which people live, work, and recreate on a day-to-day basis. It includes the buildings and spaces we create or modify. It can extend overhead in the form of electric transmission lines and underground in the form of landfills.”<sup>2</sup> The report goes on to mention that “the design of our built environment affects the possibility of injury related to pedestrian and vehicular accidents, and it also influences the possibility of exercise and healthy lifestyles.”<sup>3</sup> As built environment index increases, overweight prevalence shows a decreasing trend. In other words, children who have access to more neighborhood amenities are less likely to be overweight or obese.

**Figure 91. Neighborhood versus U.S. childhood overweight prevalence**



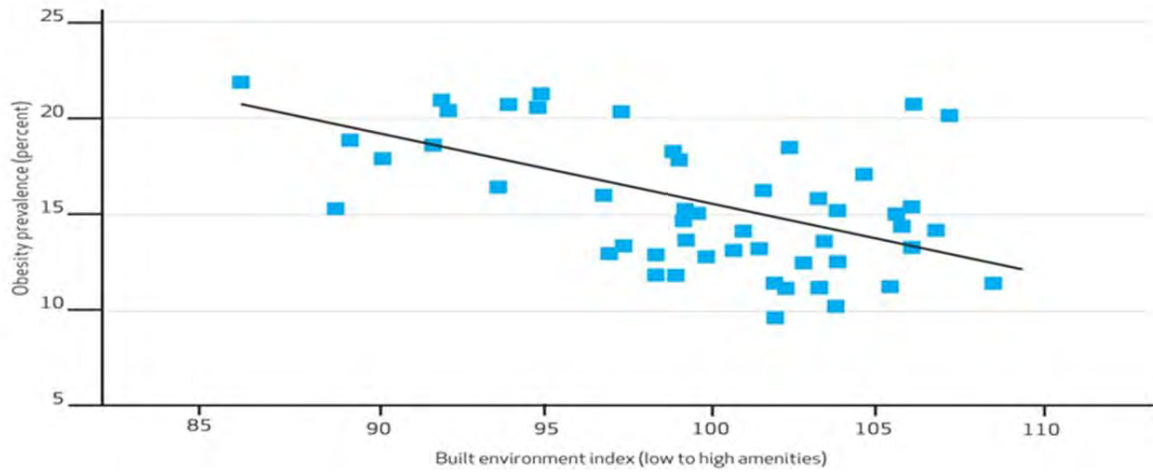
<sup>2</sup> Roof, Karen, M.S. and Oleru, Ngozi, Ph.D (July/August 2008). Public health: Seattle and King County’s push for the built environment, 71 (1). Retrieved from [http://www.neha.org/pdf/land\\_use\\_planning/JEH\\_JulAug\\_08\\_Seattle.pdf](http://www.neha.org/pdf/land_use_planning/JEH_JulAug_08_Seattle.pdf)

<sup>3</sup> Roof, Karen, M.S. and Oleru, Ngozi, Ph.D (July/August 2008). Public health: Seattle and King County’s push for the built environment, 71 (1). Retrieved from [http://www.neha.org/pdf/land\\_use\\_planning/JEH\\_JulAug\\_08\\_Seattle.pdf](http://www.neha.org/pdf/land_use_planning/JEH_JulAug_08_Seattle.pdf)



**Figure 92** illustrates relationship between the neighborhood-built environment and U.S. childhood obesity prevalence at state level. As built environment index increases, obesity prevalence shows a decreasing trend. In other words, children who have access to more neighborhood amenities such as playgrounds, ball fields/courts, school crosswalks, and sidewalks are less likely to be overweight or obese.

**Figure 92. Neighborhood versus obesity prevalence**

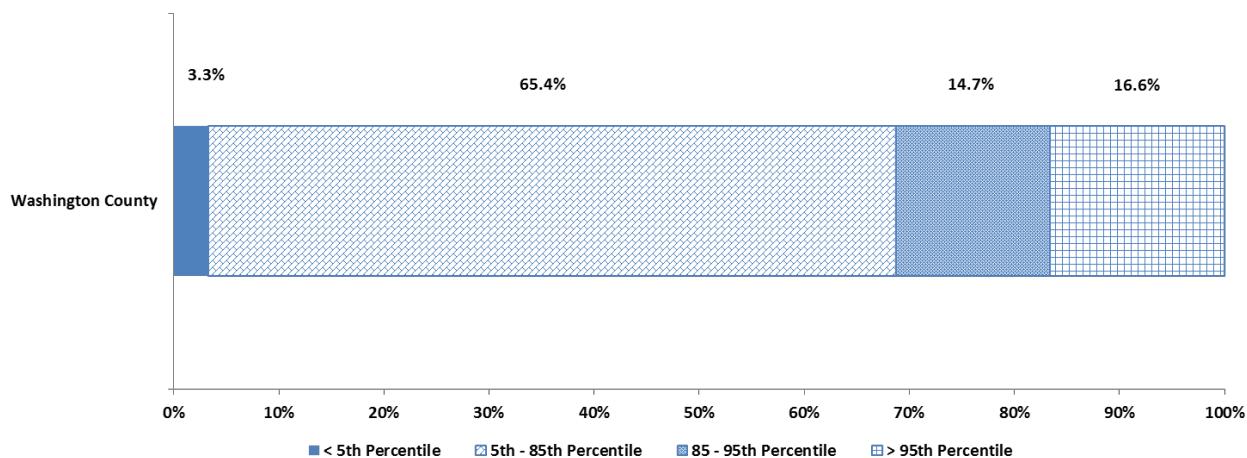


Source: National Survey of Children's Health, 2007



**Figure 93** illustrates the Body Mass Index (BMI) percentiles for children in kindergarten through grade six in Washington County for the 2010-2011.. BMI is classified into four categories: (i) underweight where a person’s BMI is less than the 5<sup>th</sup> percentile; (ii) normal where the BMI is between the 5<sup>th</sup> percentile and the 85<sup>th</sup> percentile; (iii) overweight where a person’s BMI is between the 85<sup>th</sup> percentile and 95<sup>th</sup> percentile; and (iv) a person is considered obese if their BMI is greater than the 95<sup>th</sup> percentile. In Allegheny County, a sizable portion of children, 14.7 percent, are considered overweight based on their BMI and an additional 16.6 percent are considered obese. The Washington County rate is above the Healthy People 2020 goal of 15.7 percent.

**Figure 93. BMI for age percentiles, grades K-6**

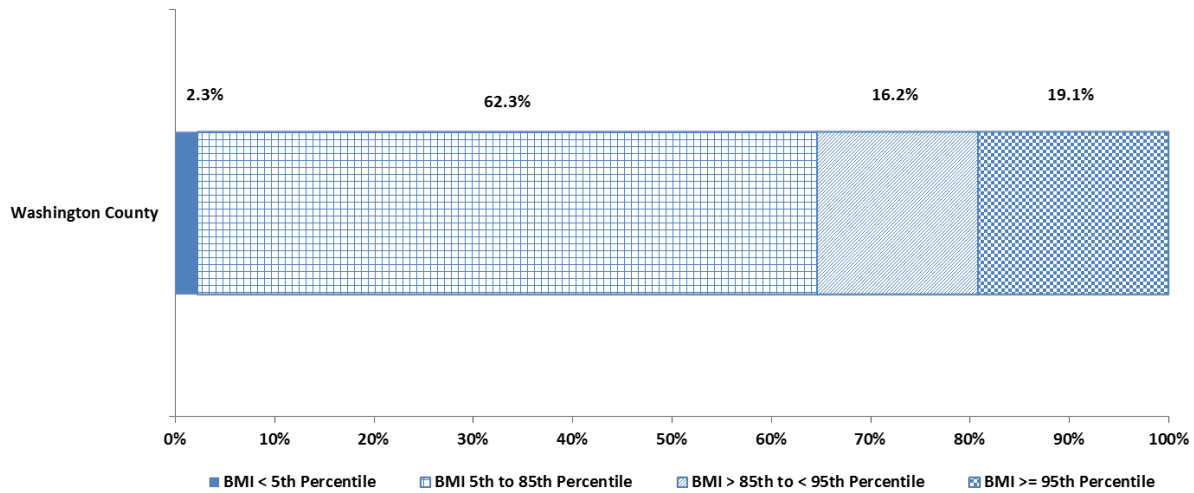


Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 94** illustrates the Body Mass Index (BMI) percentiles for children in grades 7-12 in Washington County. In Washington County, a sizable portion of children, 16.2 percent, are considered overweight based on their BMI. Similarly, a sizable portion of children, 19.1 percent, are considered obese based on their BMI. BMI is classified into four categories: (i) underweight where a person’s BMI is less than the 5<sup>th</sup> percentile; (ii) normal where the BMI is between the 5<sup>th</sup> percentile and the 85<sup>th</sup> percentile; (iii) overweight where a person’s BMI is between the 85<sup>th</sup> percentile and 95<sup>th</sup> percentile; and (iv) a person is considered obese if their BMI is greater than the 95<sup>th</sup> percentile. Washington County is below the Healthy People 2020 goal of 16.0 percent.

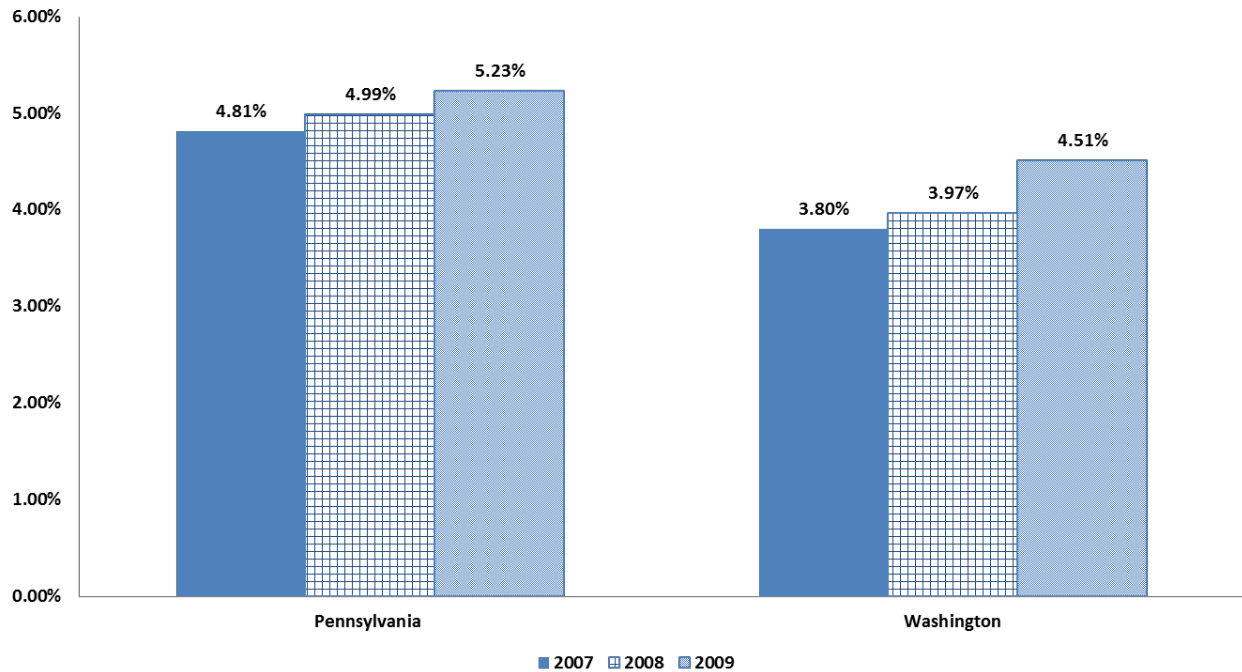
**Figure 94. BMI for age percentiles, grades 7-12**



Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)

**Figure 95** illustrates the percentage of students with diagnosed Attention Deficit Hyperactivity Disorder (ADHD) in Pennsylvania and Washington County from 2007 through 2009. The percentage in Washington County was less than the Pennsylvania rate all three years, although both the state and county rates are increasing.

**Figure 95. Students with diagnosed ADHD**



Source: Pennsylvania Department of Health, Student Health Records

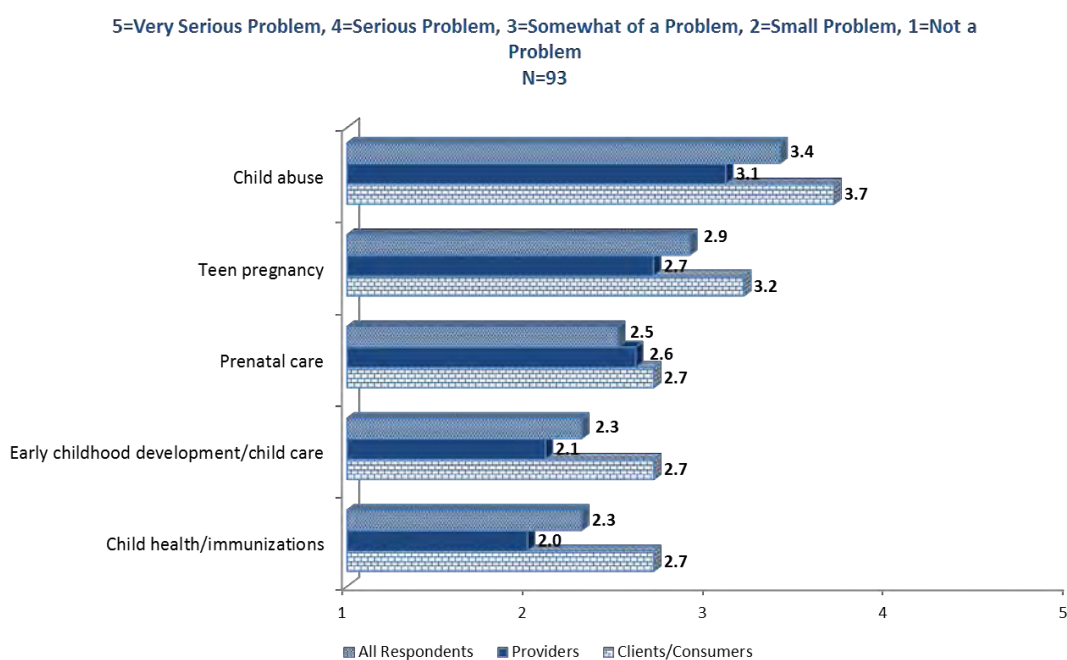


### **Focus Group Input**

As previously described in the methodology section of the report, focus groups are considered a qualitative method of data collection. The focus groups questions were exploratory in nature and intended to capture the opinions of the individuals participating in the group. Focus groups participants are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population, or are themselves a member of an underrepresented population. Regardless, the following information simply represents the opinions of individuals who participated in a focus group and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of seven focus groups, representing 93 individuals.

**Figure 96** illustrates the focus group responses for those topics relating to healthy mothers, babies and children. Focus group respondents were asked to rate a number of community needs and issues on a five point scale where 5= Very Serious Problem and 1= Not a Problem. Respondents rated child abuse and teen pregnancy as the topic areas of highest concern within this topic area. Each were rated as “somewhat of a problem” in the community. Clients/consumers were more likely to rate all items as a more serious problem in the community than providers.

**Figure 96. Focus Groups: Healthy mothers, babies and children**



Source:

2012 WPAHS Focus Groups, Strategy Solutions, Inc.

Focus group participants discussed what they perceived the most serious community needs and challenges were. They did not perceive the topic area of healthy mothers, babies and children as one of the most serious needs as compared to other health issues, and thus discussion about maternal and child health was minimal. This may also point to a limitation of the assessment methodology as no focus groups were dedicated to this topic.



## Stakeholder Input

As previously described in the methodology section of the report, stakeholder interviews are considered a qualitative method of data collection. The interviews consisted of questions that were exploratory in nature and intended to capture the opinions of the individuals being interviewed. Stakeholders are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population. Regardless, the following information simply represents the opinions of those interviewed and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of 20 interviews.

This was also not a common topic brought up during focus groups or stakeholder interviews. A few stakeholders did comment that it appears as though there is an increase in the number of children with behavioral or developmental issues. Some commented that mothers are seeking prenatal care later in their pregnancies and also discussed concern over rates of child abuse and neglect in the community. Teen pregnancy and high infant mortality rates were briefly mentioned by a few of the stakeholders.

### Healthy Mothers, Babies & Children Conclusions:

Overall, there are a number of conclusions regarding healthy mothers, babies and children-related issues from all of the quantitative and qualitative data presented. They include:

- Pregnant women living in Washington County were significantly more likely than those across the state to access prenatal care during their first trimester of pregnancy, and exceeded the Healthy People 2020 goal of 77.9 percent.
- Compared to women across the state, pregnant women living in Washington County are significantly less likely to stop smoking during pregnancy and to report not smoking three months prior to pregnancy.
- In 2009 and 2010, women in Washington County were significantly less likely to access WIC services than those across the state.
- Women living in Washington County were significantly less likely to breastfeed compared with women across the state, and below the Healthy People 2020 goal of 81.9 percent.
- Teen pregnancy rates in Washington County are significantly lower than those across the state, although they have increased slightly over the past few years.
- The rate of ADHD in the student population is increasing over the past few years.
- Over a third of the student population in grades K-12 is overweight or obese.

Conclusions from the focus groups and interviews included:

- Child abuse/neglect was seen as the most serious problem by focus group participants. There seems to be an increase in developmental and behavioral issues in children and a lack of prenatal care.

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# INFECTIOUS DISEASE





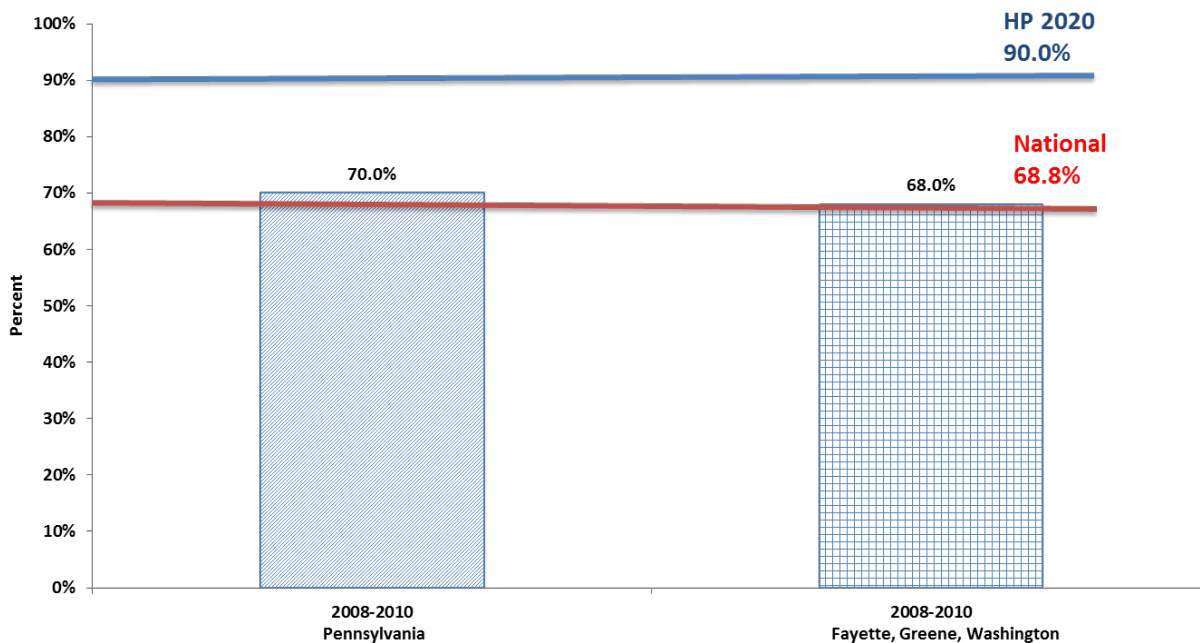
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## Infectious Diseases

Infectious diseases are caused by pathogenic microorganisms, such as bacteria, viruses, parasites or fungi; the diseases can be spread, directly or indirectly, from one person to another. These diseases can be grouped in three categories: diseases which cause high levels of mortality, diseases which place on populations heavy burdens of disability, and diseases which owing to the rapid and unexpected nature of their spread can have serious global repercussions (World Health Organization). Infectious disease topics contained in the Pennsylvania BRFSS and reported within this chapter include: pneumonia vaccination, flu and pneumonia mortality, chlamydia, gonorrhea and HIV. When available for a given health indicator, Healthy People 2020 (HP 2020) goals and state and national rates are included.

**Figure 97** illustrates the percentage of adults who had a pneumonia vaccine, age 65 and above, in the United States, in Pennsylvania, and in Washington County from 2008 through 2010. The county rate is comparable to both the state and nation. Both rates were well below the HP 2020 goal of 90.0 percent.

**Figure 97. BRFSS-Percentage of adults who had a pneumonia vaccine, age GE 65**

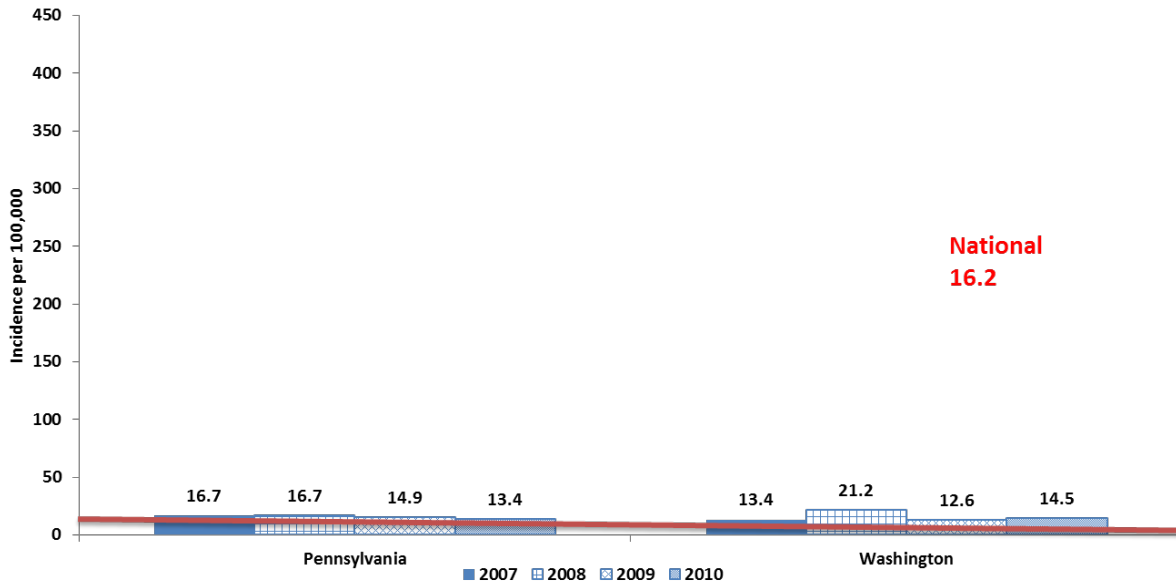


Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 98** illustrates the influenza and pneumonia mortality rate, per 100,000, in the United States and Pennsylvania, as well as in Washington County for the years 2007 through 2010. The Washington County level rate fluctuated over the period, while the state rate has been trending down. When compared to the national mortality rate of 16.2 for 2010, both the county and state had lower mortality rates.

**Figure 98. Influenza and pneumonia mortality rate**

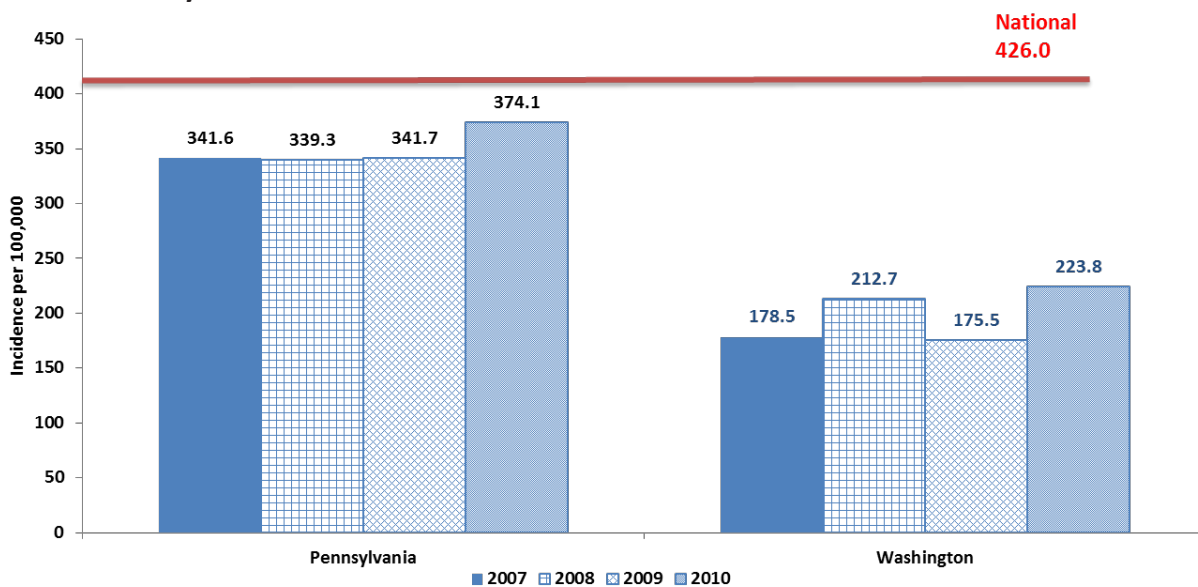


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 99** illustrates the incidence rate of chlamydia in Pennsylvania and Washington County from 2007 through 2010. The rate in Washington County was significantly lower than the state rate, although both are below the national rate of 426.0. Over the four years, an increasing trend is shown throughout Pennsylvania and Washington County.

**Figure 99. Chlamydia incidence rate**

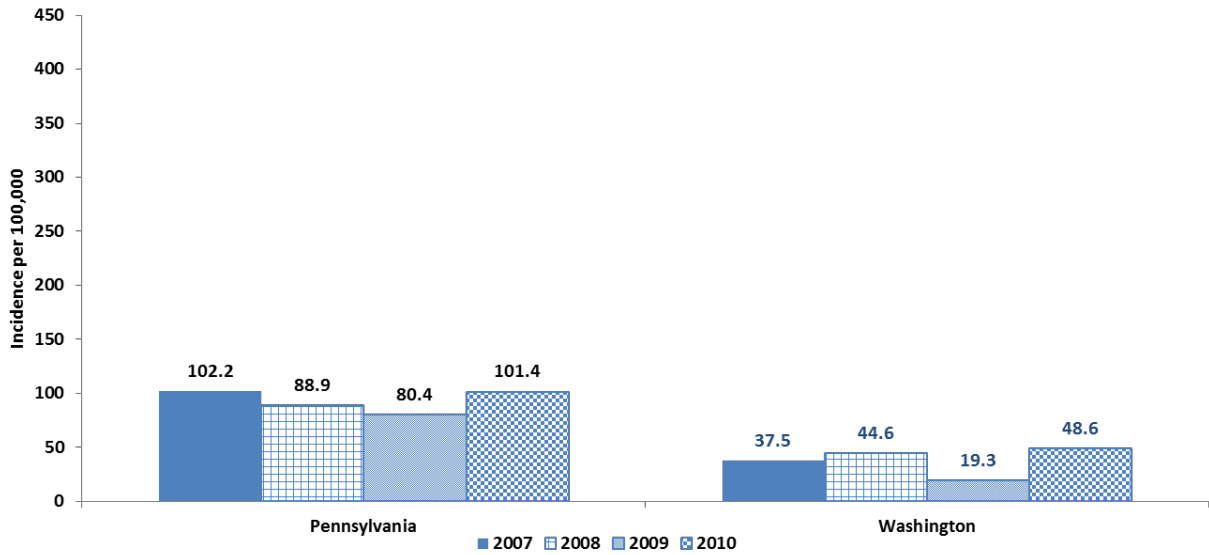


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 100** illustrates gonorrhea incidence rates in Pennsylvania and Washington County from 2007 through 2010. The rate in Washington County was significantly lower than the rate in Pennsylvania for all four years.

**Figure 100. Gonorrhea incidence rate**

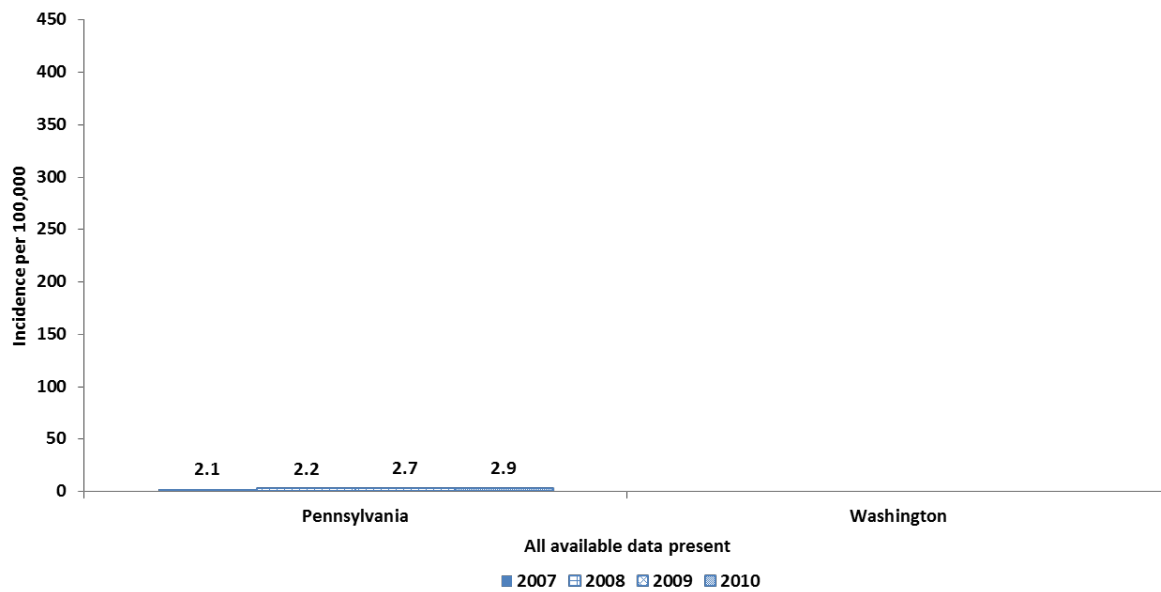


Source: Pennsylvania Department of Health



**Figure 101** illustrates the incidence rate of syphilis in Pennsylvania and Washington County for the years 2007 through 2010. No data was available for Washington County.

**Figure 101. Syphilis incidence rate**

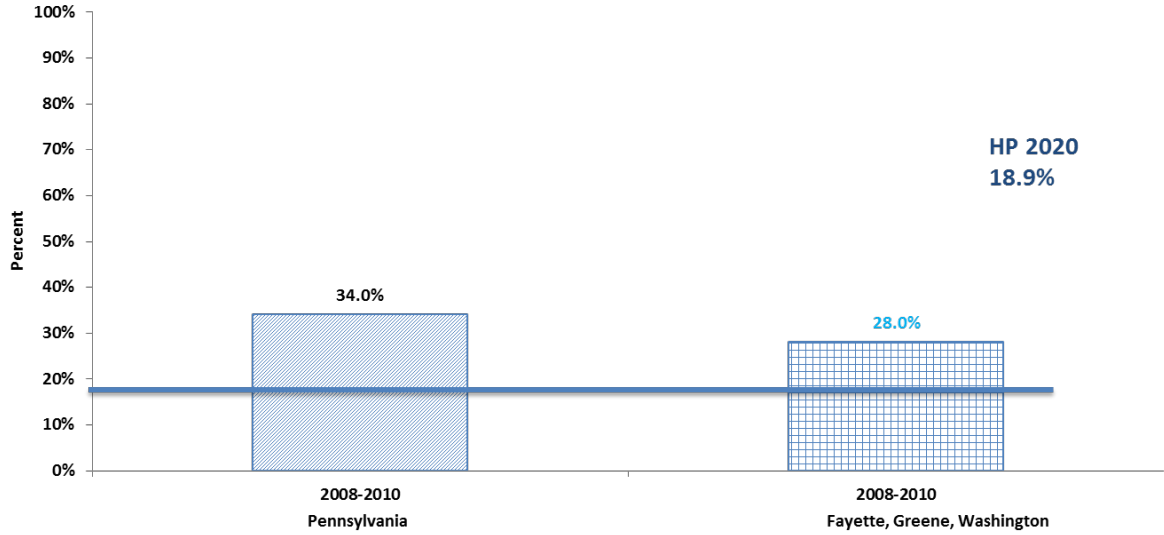


Source: Pennsylvania Department of Health



**Figure 102** illustrates the percentage of adults, age 18 to 64, who have ever been tested for HIV in Pennsylvania and throughout the counties of the service region from 2008 through 2010. The rate in Fayette, Greene and Washington counties (28.0 percent) is significantly lower than the state rate (34.0 percent). Both were above the HP 2020 goal of 18.9 percent.

**Figure 102. BRFSS-Percentage of adults age 18 to 64 ever tested for HIV**



Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)





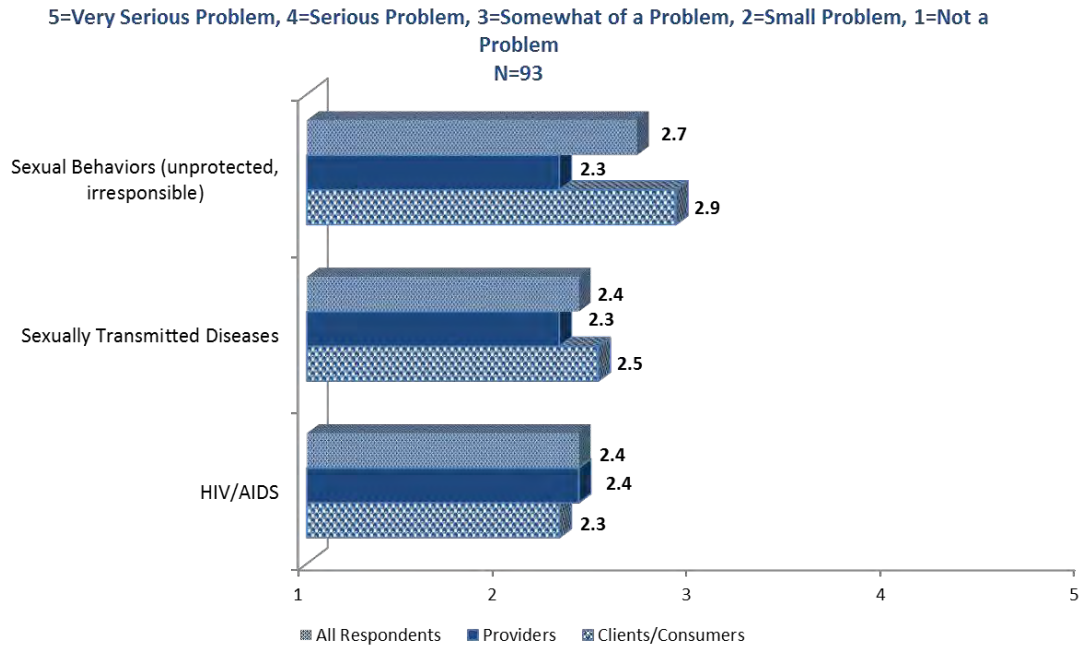
## Focus Group Input

As previously described in the methodology section of the report, focus groups are considered a qualitative method of data collection. The focus groups questions were exploratory in nature and intended to capture the opinions of the individuals participating in the group. Focus groups participants are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population, or are themselves a member of an underrepresented population. Regardless, the following information simply represents the opinions of individuals who participated in a focus group and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of seven focus groups, representing 97 individuals.

**Figure 103** illustrates the focus group responses related to infectious disease. Respondents were asked to rate a list of community needs and issues on a five point scale where 5= Very Serious Problem and 1= Not a Problem. Respondents rated sexual behaviors as the most serious problem in their community related to infectious disease, although it was rated only somewhat of a problem in the community. Clients/consumers were more likely to rate sexual behaviors and sexually transmitted diseases as more serious problems in the community than providers.



**Figure 103. Focus Groups: Infectious disease**



Source: 2012 WPAHS CHNA Focus Groups, Strategy Solutions, Inc.

Focus group participants were asked to identify and discuss what they perceived to be the top health or health-related problems in their community. Similar to maternal and child health, as compared to other issues, focus group participants did not identify infectious disease as a top concern.



## Stakeholder Input

As previously described in the methodology section of the report, stakeholder interviews are considered a qualitative method of data collection. The interviews consisted of questions that were exploratory in nature and intended to capture the opinions of the individuals being interviewed. Stakeholders are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population. Regardless, the following information simply represents the opinions of those interviewed and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of 20 interviews.

Similar to maternal and child health, as compared to other issues, focus group participants and interviewees did not identify infectious disease as a top concern. A number of stakeholders identified hospital-acquired infections as a key issue in the community that needs attention. Stakeholders also identified the need to expand HIV screenings available in the community as well as offer sex education noting concerns over the rates of sexually transmitted diseases.



## Infectious Disease Conclusions

There are a number of conclusions regarding infectious disease-related issues from all of the quantitative and qualitative data presented. They include:

- The percentage of adults over the age of 65 who received a pneumonia vaccine is comparable between the county, state, and nation, yet below the Healthy People 2020 goal of 90.0 percent.
- Both the state and Washington County were below the national rate of 16.2 for influenza and pneumonia mortality.
- Compared to the state, the chlamydia rate in Washington County was significantly lower.
- Compared to those across the state, Washington County residents were significantly less likely to have had an HIV test.

Conclusions from the Focus Groups and Interviews included:

- Irresponsible sexual behaviors were seen as the most serious infectious disease related issue by focus group participants. There is a need for better sex education in the school system and an increase in HIV testing.



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# MENTAL HEALTH AND SUBSTANCE ABUSE





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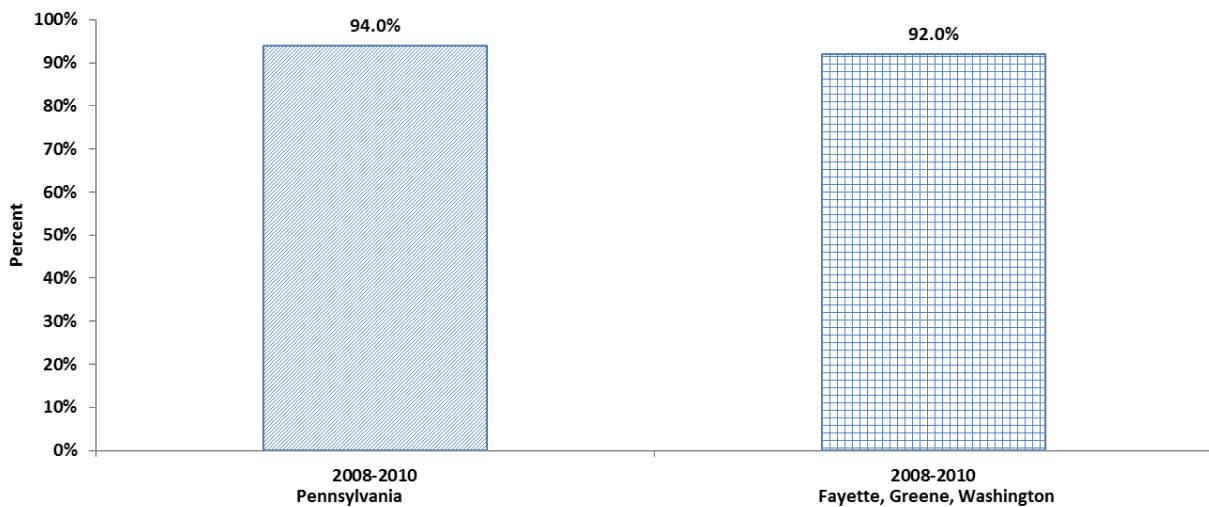


## Mental Health & Substance Abuse

Mental health refers to a broad array of activities directly or indirectly related to the mental well-being component included in the World Health Organization's definition of health: "A state of complete physical, mental and social well-being, and not merely the absence of disease." Mental health is related to the promotion of well-being, the prevention of mental disorders, and the treatment and rehabilitation of people affected by mental disorders. According to the World Health Organization, substance abuse refers to the harmful or hazardous use of psychoactive substances, including alcohol and illicit drugs. Mental health and substance abuse topics explored include: quality of life, mental health, alcohol and other drug use and abuse. When available for a given health indicator, Healthy People 2020 (HP 2020) goals and state and national rates were included.

**Figure 104** illustrates the percentage of adults satisfied or very satisfied with their life in Pennsylvania and Fayette, Greene and Washington counties from 2008 through 2010. The majority (92 percent) of county respondents indicated that they are satisfied or very satisfied with their life, which is slightly lower than the state rate of 94 percent.

**Figure 104. BRFSS-Percentage of adults satisfied or very satisfied with their life**

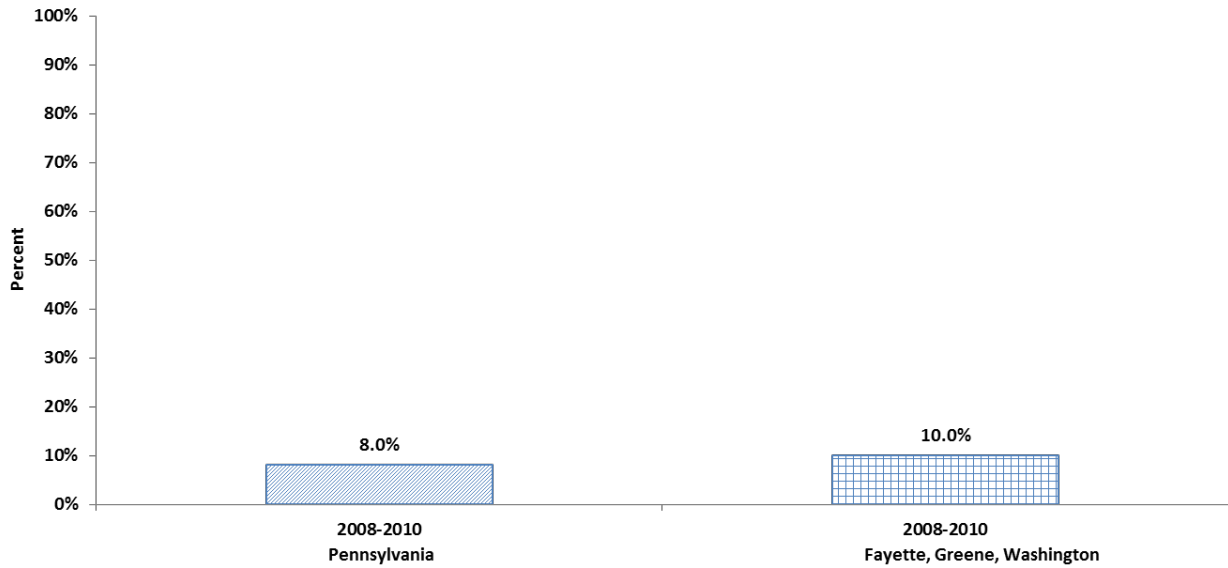


Source: Pennsylvania Department of Health



**Figure 105** illustrates the percentage of adults who reported that they never or rarely received the social and emotional support they need in Pennsylvania and Fayette, Greene and Washington counties from 2008 through 2010. The county rate (10 percent) is slightly higher than the state rate.

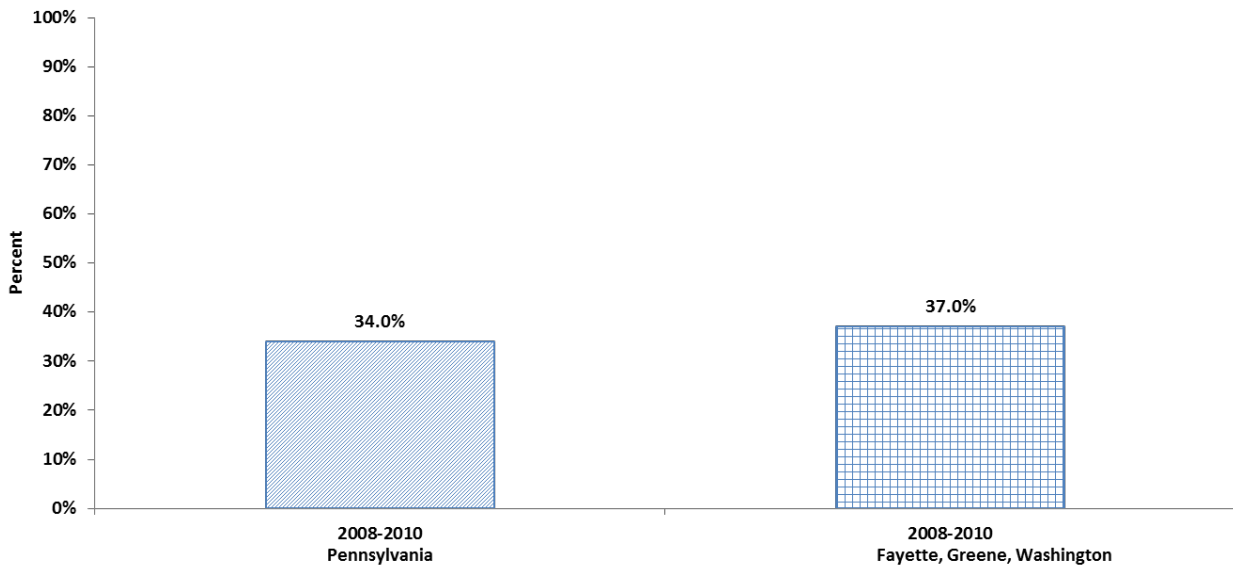
**Figure 105. BRFSS-Percentage of adults who reported never or rarely received the social and emotional support they needed**



Source: Pennsylvania Department of Health

**Figure 106** illustrates the percentage of adults who reported their mental health as not good one or more days in the past month in Pennsylvania and Fayette, Greene and Washington counties from 2008 through 2010. Approximately one third of the population reported their mental health as not good one or more days in the past month. The county rate (37 percent) is slightly higher compared to Pennsylvania (34 percent).

**Figure 106. BRFSS-Percentage of adults who reported their mental health as not good 1+ days in the past month**

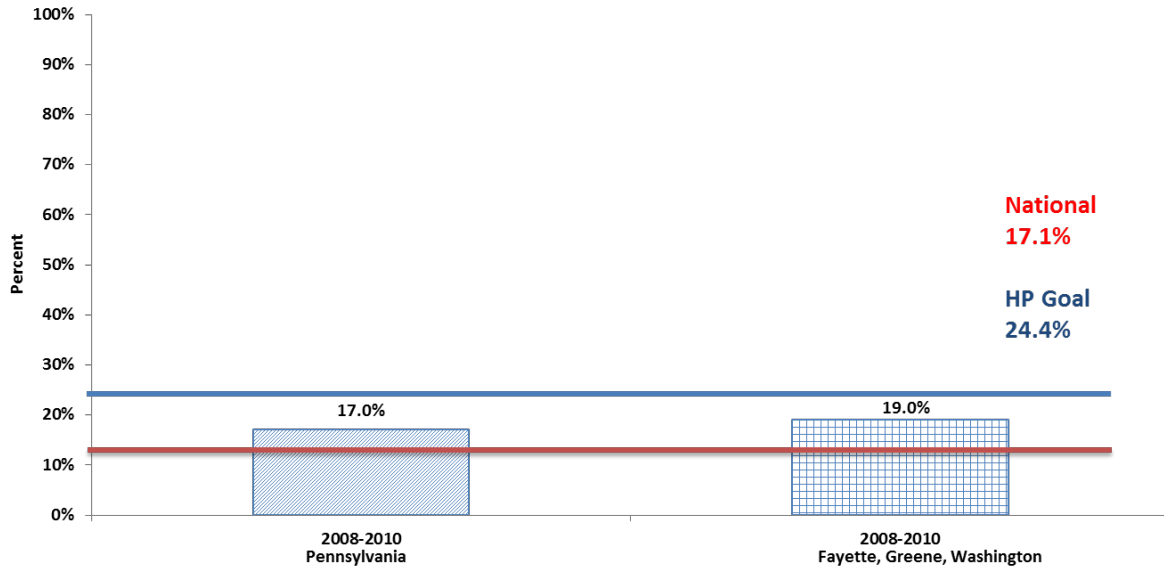


Source: Pennsylvania Department of Health



**Figure 107** illustrates the percentage of adults who reported binge drinking on one occasion in the United States, in Pennsylvania, and Fayette, Greene and Washington counties from 2008 through 2010. The county rate (19 percent) was slightly higher than the Pennsylvania (17 percent) and national percentage (17.1 percent). All of the rates exceeded the HP 2020 goal (24.4 percent).

**Figure 107. BRFSS-Percentage of all adults who reported binge drinking (5 drinks for men and 4 drinks for women on one occasion)**

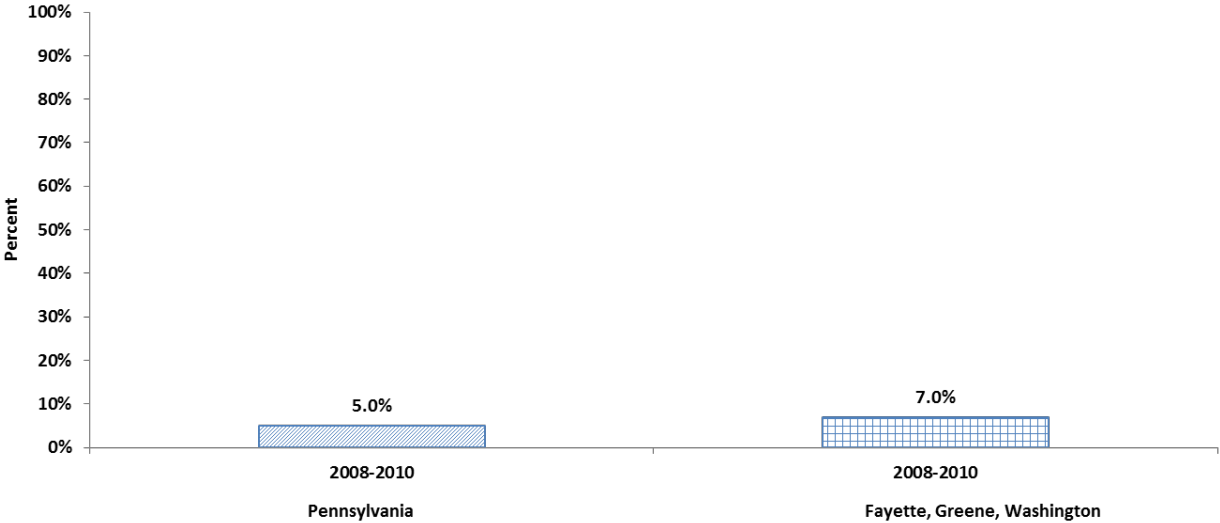


Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 108** illustrates the percentage of adults at risk for heavy drinking in Pennsylvania and Fayette, Greene and Washington counties from 2008 through 2010. The county rate (7.0 percent) was slightly higher than Pennsylvania at 5.0 percent.

**Figure 108. BRFSS-Percentage of all adults at risk for heavy drinking (2 drinks for men and 1 drink for women daily)**

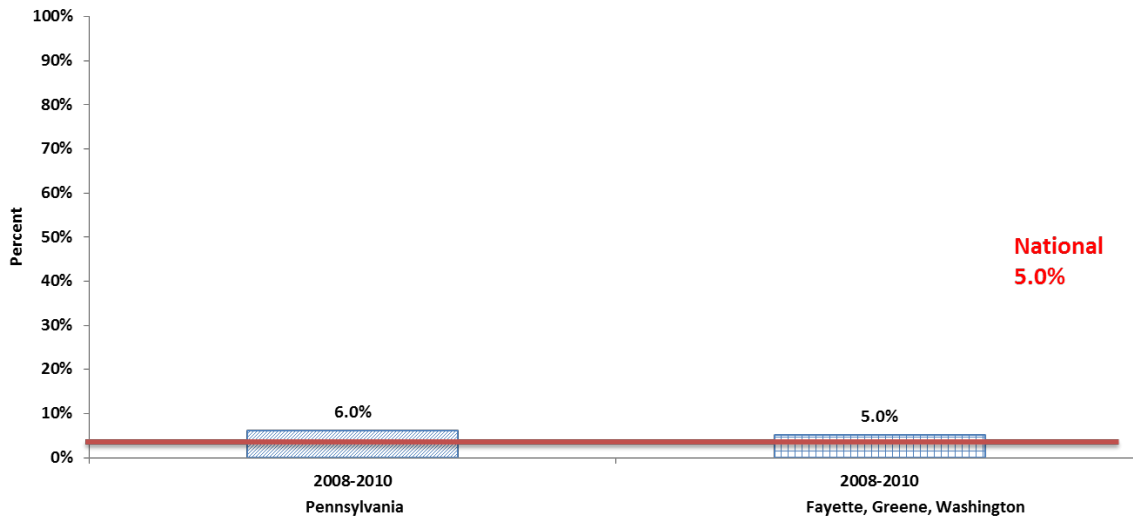


Source: Pennsylvania Department of Health



**Figure 109** illustrates the percentage of adults who reported chronic drinking in the United States, in Pennsylvania and Fayette, Greene and Washington counties from 2008 through 2010. The county rate (6.0 percent) was comparable to the national (5 percent) and Pennsylvania rate (5.0 percent).

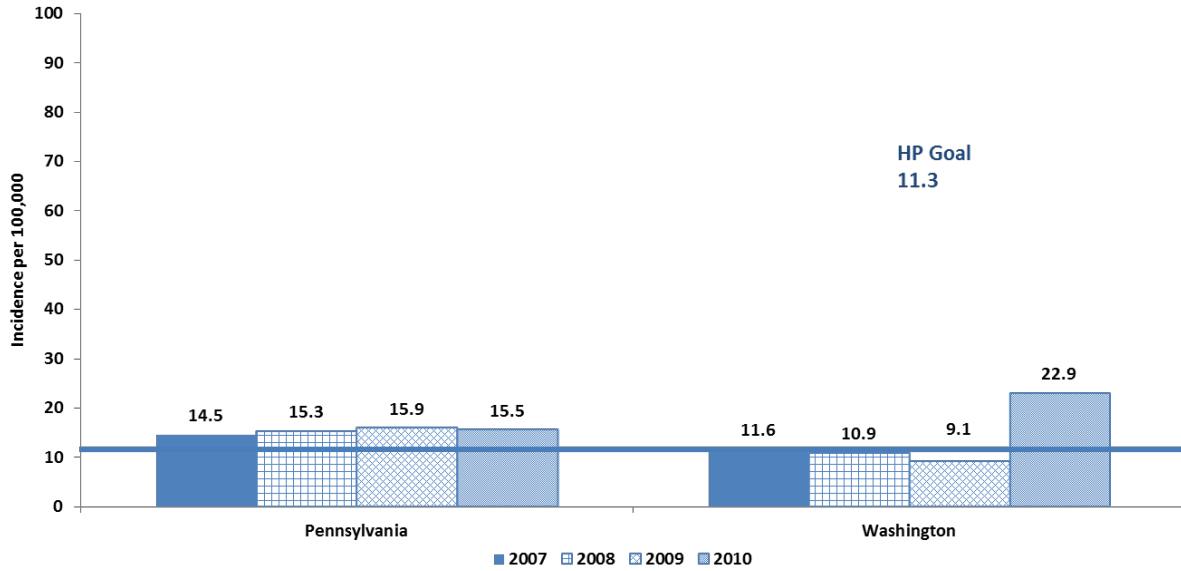
**Figure 109. BRFSS-Percentage of adults who reported chronic drinking (2 or more drinks daily for the past 30 days)**



Source: Pennsylvania Department of Health, Centers for Disease Control

**Figure 110** illustrates drug-induced mortality rates in Pennsylvania and Washington County from 2007 through 2010. The rate in Washington County was lower than the state rate three of the past four years. The county rate doubled between 2009 and 2010. The rate in Washington County exceeded the Healthy People Goal in years 2008 and 2009, while the state remains above the goal for all years shown.

**Figure 110. Drug-induced mortality rate**

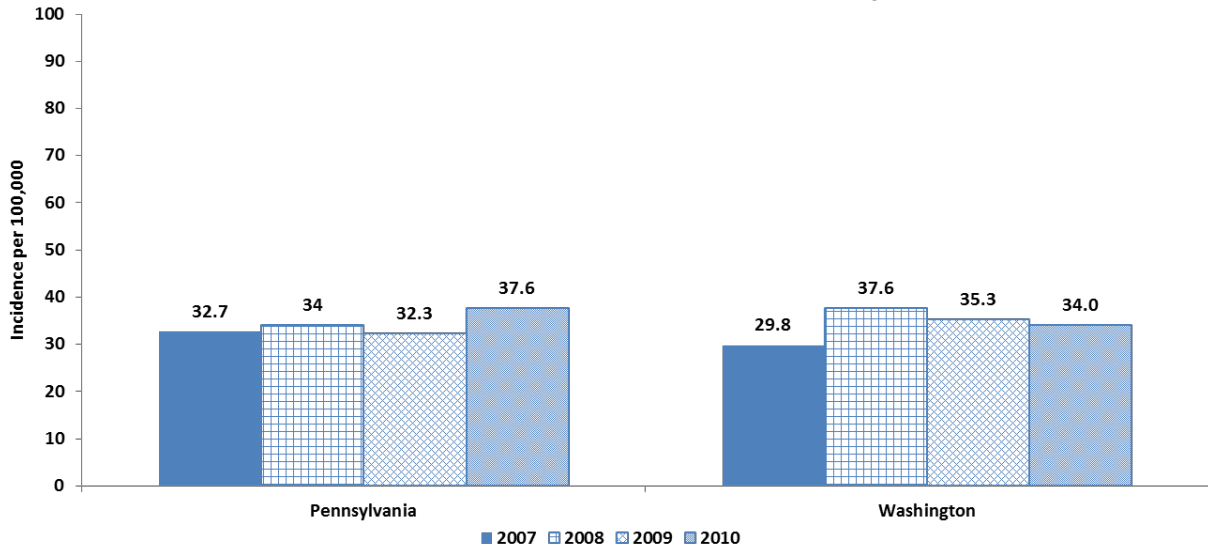


Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 111** illustrates mental and behavioral disorder mortality rates in Pennsylvania and Washington County from 2007 through 2010. The rate in Washington County has been decreasing since 2008 and has been slightly lower compared to the state for two of the four years. The state rate showed an increase in the recent year reported.

**Figure 111. Mental and behavioral disorders mortality rates**



Source: Pennsylvania Department of Health



**Table 37** outlines estimates of substance use disorders in Pennsylvania, as well as Washington County based on the 2009 National Survey on Drug Use and Health conducted by SAMHSA’s Office of Applied Studies. It is estimated that as many as 29,816 persons age 12 and over in the service region have some type of substance abuse problem.

**Table 37. Prevalence of substance abuse disorders**

Service Area	Population	Age 12+*		Age 12-17*		Age 18-25*		Age 26+*	
		Population	Prevalence ( Rate = 7.7% )	Population	Prevalence ( Rate = 7.1% )	Population	Prevalence ( Rate = 20.4% )	Population	Prevalence ( Rate = 5.7% )
<b>Washington County (2009)</b>	207,389	179,262	13,803	15,708	1,115	22,316	4,553	141,238	8,051
<b>Primary Service Area (2012)</b>	77,399	63,970	4,926	4,669	331	5,806	1,184	53,495	3,049
<b>Secondary Service Area (2012)</b>	161,966	136,488	10,510	9,168	651	12,978	2,648	114,342	6,517
<b>Total Service Area (2012)</b>	239,365	200,458	15,435	13,837	982	18,784	3,832	167,837	9,567
<b>Pennsylvania (2009)</b>	12,604,767	10,781,486	830,174	1,026,078	72,852	1,451,954	296,199	8,303,454	473,297

1. Past year dependence or abuse is based on definitions found in the 4th edition of the Diagnostic and Statistical Manual of Mental Disorders (DSM-IV)  
2. The National Survey on Drug Use and Health (NSDUH), formerly known as the national household Survey on Drug Abuse (NHSDA), is an annual survey conducted by SAMHSA's Office of Applied Studies. NSDUH is the primary source of statistical information on the use of illicit drugs by the U.S. civilian population aged 12 or older, based on face to face interviews at their place of residence. The survey covers residents of households, non-institutional group quarters (e.g. shelters, rooming houses, dormitories) and civilians living on military bases. Persons excluded from the survey include homeless people who do not use shelters, active military personnel, and residents of institutional group quarters, such as prisons and long term hospitals. State level estimates are based on a survey-weighted hierarchical Bayes estimation approach. Source: SAMHSA, office of Applied Studies, National Survey on Drug Use and Health, 2008 and 2009 Table 5.4B

**Population Data Source:** Penn State Data Center 2009 Population Estimates.  
County-level estimates prepared by the Division of Statistical Support, Pennsylvania Department of Health. Estimates may not sum to totals due to rounding

**Use of the data:** These estimates may be used to describe the need for treatment services (as distinguished from demand) and the extent of the problem. They show potential for demand for services.

Source: The National Survey on Drug Use and Health



**Table 38** illustrates positivity rates for urine drug tests in the general workforce from 2007 through 2011, based on a national study conducted by Quest Diagnostics, a leading provider of diagnostic testing, information and services, that included more than 4.8 million tests from January through December 2011. For this study, Quest Diagnostics medical and health informatics experts analyzed a national sample of 75,997 de-identified urine specimen results performed in 2011. The study included results of patients of both genders, 10 and older, from 45 states and the District of Columbia. The objectives of this study were to assess the scope and demographic drivers of prescription drug misuse in America and the impact of laboratory testing on monitoring for prescription drug adherence.

**Table 38. Positivity rates by testing reason - urine drug tests (for general U.S. workforce)**

TESTING REASON	2007	2008	2009	2010	2011
Follow-Up	7.7 percent	7.6 percent	7.5 percent	6.5 percent	6.6 percent
For Cause	19.2 percent	22.0 percent	26.8 percent	26.9 percent	26.8 percent
Periodic	1.4 percent	1.4 percent	1.5 percent	1.3 percent	1.3 percent
Post-Accident	5.8 percent	5.6 percent	5.3 percent	5.3 percent	5.3 percent
Pre-Employment	3.9 percent	3.6 percent	3.4 percent	3.6 percent	3.5 percent
Random	5.7 percent	5.3 percent	5.4 percent	5.3 percent	5.2 percent
Returned to Duty	5.6 percent	5.3 percent	4.6 percent	5.2 percent	5.2 percent

Source: Quest Diagnostics Drug Testing Index™ reports at [QuestDiagnostics.com/DTI](http://QuestDiagnostics.com/DTI)

In another study, the Quest Diagnostics Prescription Drug Monitoring Report 2012, a number of additional findings were of interest, including:

- Of patients who had their urine tested, 63 percent were inconsistent with a physician's orders.
- Evidence of misuse was found across all commonly prescribed, controlled substances.
- More than half (60 percent) of inconsistent reports showed evidence of drugs that had not been prescribed by the ordering physician.
  - 32 percent tested positive for the prescribed drug(s) and at least one other additional drug; 28 percent tested positive for a drug, but not the one for which they were prescribed.
  - In 40 percent of inconsistent cases, the prescribed drug was not detected by lab testing.

**Table 39** illustrates drug and alcohol clients in Washington County, by age, based on the Washington County Drug and Alcohol Commission, Inc.'s Annual Report for years 2010 and 2011. The largest percentage of clients were in the 22-30 and 31-45 age groups.

**Table 39. Washington County drug and alcohol clients by age**

<b>Summary by Age</b>		
<b>Age</b>	<b># of Clients</b>	<b>Percent</b>
<b>0-10</b>	<b>0</b>	<b>0%</b>
<b>11-15</b>	<b>51</b>	<b>3%</b>
<b>16-21</b>	<b>208</b>	<b>12%</b>
<b>22-30</b>	<b>676</b>	<b>40%</b>
<b>31-45</b>	<b>546</b>	<b>32%</b>
<b>46-50</b>	<b>100</b>	<b>6%</b>
<b>Over 50</b>	<b>128</b>	<b>7%</b>
<b>Totals</b>	<b>1,709</b>	<b>100%</b>

Source: Washington County Drug & Alcohol Commission, Inc. Annual Report 2010/2011



**Table 40** illustrates drug and alcohol clients in Washington County, by gender, based on the Washington County Drug and Alcohol Commission, Inc.’s Annual Report for years 2010 and 2011. The majority (70 percent) of those screened were male.

**Table 40. Washington County drug and alcohol clients by gender**

<b>Summary by Gender</b>		
<b>Gender</b>	<b># of Screenings</b>	<b>Percent</b>
<b>Male</b>	<b>1,191</b>	<b>70%</b>
<b>Female</b>	<b>518</b>	<b>30%</b>
<b>Totals</b>	<b>1,709</b>	<b>100%</b>

Source: Washington County Drug & Alcohol Commission, Inc. Annual Report 2010/2011

**Table 41** illustrates drug and alcohol clients in Washington County, by race, based on the Washington County Drug and Alcohol Commission, Inc.'s Annual Report for years 2010 and 2011. The majority (88 percent) of those screened were caucasian.

**Table 41. Washington County drug and alcohol clients by race**

<b>Summary by Race</b>		
<b>Race</b>	<b># of Screenings</b>	<b>Percent</b>
<b>American Indian</b>	<b>7</b>	<b>0.04%</b>
<b>African American</b>	<b>139</b>	<b>8%</b>
<b>Biracial</b>	<b>48</b>	<b>3%</b>
<b>Caucasian</b>	<b>1,506</b>	<b>88%</b>
<b>Hispanic</b>	<b>9</b>	<b>0.05%</b>
<b>Other</b>	<b>4</b>	<b>0.02%</b>
<b>Totals</b>	<b>1,713</b>	<b>100%</b>

Source: Washington County Drug & Alcohol Commission, Inc. Annual Report 2010/2011



**Table 42** illustrates drug and alcohol clients in Washington County, by priority population, based on the Washington County Drug and Alcohol Commission, Inc.’s Annual Report for years 2010 and 2011. The highest percentage (38) of clients had co-occurring disorders.

**Table 42. Washington County drug and alcohol clients by priority population**

<b>Washington County Drug and Alcohol Clients</b>		
<b>Priority Population</b>	<b># of Clients</b>	<b>% of Clients</b>
<b>Pregnant Women and Women with Children</b>	<b>197</b>	<b>12%</b>
<b>Injection Drug Users</b>	<b>302</b>	<b>18%</b>
<b>Co-Occurring Disorders</b>	<b>649</b>	<b>38%</b>
<b>Clients not identified as priority population</b>	<b>561</b>	<b>32%</b>

Source: Washington County Drug & Alcohol Commission, Inc. Annual Report 2010/2011

**Table 43** illustrates drug and alcohol clients in Washington County, by level of treatment, based on the Washington County Drug and Alcohol Commission, Inc.'s Annual Report for years 2010 and 2011. The highest number of clients were IOP/Outpatient (498 clients served), although this service also cost the least per client. The highest cost per client was for co-occurring rehab.

**Table 44. Washington County drug and alcohol clients by level of treatment**

<b>Washington County Drug and Alcohol Clients</b>			
<b>Level of Treatment</b>	<b># of Clients Served</b>	<b>Average Units</b>	<b>Average Cost Per Client</b>
<b>Non-Hospital Detox</b>	<b>223</b>	<b>3.5</b>	<b>\$ 770.00</b>
<b>Short term Non-Hospital Rehab</b>	<b>128</b>	<b>11.2</b>	<b>\$ 1,922.35</b>
<b>Co-Occurring Rehab</b>	<b>113</b>	<b>10.1</b>	<b>\$ 2,465.09</b>
<b>Long Term Non-Hospital Rehab</b>	<b>6</b>	<b>13.0</b>	<b>\$ 1,222.00</b>
<b>Halfway House</b>	<b>6</b>	<b>22.0</b>	<b>\$ 2,310.00</b>
<b>Partial</b>	<b>33</b>	<b>89.50</b>	<b>\$ 1,456.96</b>
<b>IOP/Outpatient</b>	<b>498</b>	<b>4.07</b>	<b>\$ 299.74</b>
<b>Methadone</b>	<b>7</b>	<b>19.29</b>	<b>\$ 1,639.29</b>

Source: Washington County Drug & Alcohol Commission, Inc. Annual Report 2010/2011



**Table 44** illustrates drug and alcohol clients in Washington County, by level of primary drug, based on the Washington County Drug and Alcohol Commission, Inc.'s Annual Report for years 2010 and 2011. The highest number of clients were IOP/Outpatient (498 clients served), although this service also cost the least per client. Alcohol was the primary drug for one fourth of clients (25 percent) followed by heroin (20 percent).

**Table 44. Washington County drug and alcohol clients by primary drug**

<b>Washington County Drug and Alcohol</b>		
<b>Summary by Primary Drug</b>		
<b>Drug</b>	<b># of Clients</b>	<b>Percentage</b>
<b>Alcohol</b>	<b>435</b>	<b>25%</b>
<b>Powder Cocaine</b>	<b>76</b>	<b>4%</b>
<b>Crack Cocaine</b>	<b>115</b>	<b>7%</b>
<b>Marijuana/Hashish</b>	<b>303</b>	<b>18%</b>
<b>Oxycotin</b>	<b>56</b>	<b>3%</b>
<b>Heroin</b>	<b>334</b>	<b>20%</b>
<b>Methamphetamines</b>	<b>3</b>	<b>&lt;.01%</b>
<b>Other Drugs</b>	<b>97</b>	<b>6%</b>
<b>Opiates</b>	<b>207</b>	<b>12%</b>
<b>Denied Drug Use</b>	<b>83</b>	<b>5%</b>
<b>Total</b>	<b>1,709</b>	<b>100%</b>

Source: Washington County Drug & Alcohol Commission, Inc. Annual Report 2010/2011

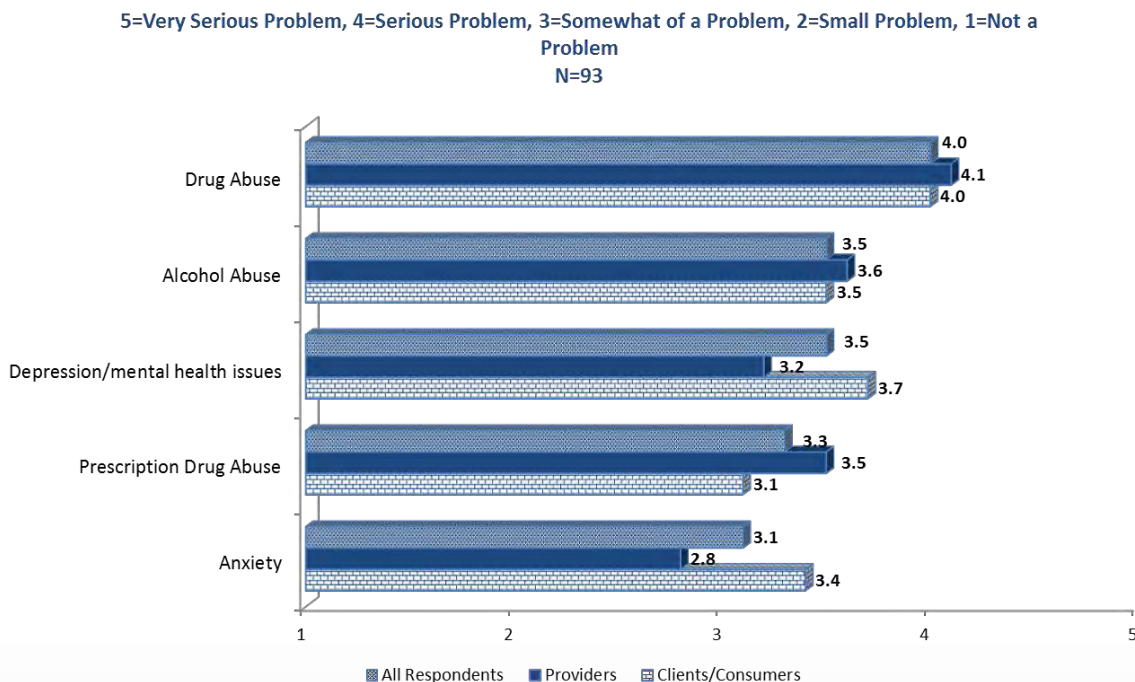


## Focus Group Input

As previously described in the methodology section of the report, focus groups are considered a qualitative method of data collection. The focus groups questions were exploratory in nature and intended to capture the opinions of the individuals participating in the group. Focus groups participants are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population, or are themselves a member of an underrepresented population. Regardless, the following information simply represents the opinions of individuals who participated in a focus group and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of seven focus groups, representing 93 individuals.

**Figure 112** illustrates responses from focus groups, where respondents were asked to rate a number of community issues on a five point scale, where 5= Very Serious Problem and 1= Not at all a Problem. Of the mental health and substance abuse related issues that were rated, respondents rated drug abuse as the most serious issue. Providers were more likely to rate drug abuse, alcohol abuse, and prescription drug abuse as more serious community issues, while clients/consumers rated depression/mental health issues and anxiety as more serious.

**Figure 112. Focus Groups: Mental health and substance abuse**



Source: 2012 WPAHS Focus Groups, Strategy Solutions, Inc.



### **Focus Group Input**

Focus group participants were asked to identify and discuss what they perceived to be the top health or health-related problems in their community. The following were community health problems that were identified which had to do with mental health and/or substance abuse conditions, and related issues.

Focus group participants identified drug and alcohol abuse and mental health issues as some of the most serious community health needs in the region. Participants tended to focus discussions around drug use noting that this is a problem that is no longer confined to the inner city and is moving into the suburbs. Many perceive prescription drug abuse to be increasing as well as the use of harder drugs by youth. Some participants commented on the link drug use has with violence and financial problems.



## Stakeholder Input

As previously described in the methodology section of the report, stakeholder interviews are considered a qualitative method of data collection. The interviews consisted of questions that were exploratory in nature and intended to capture the opinions of the individuals being interviewed. Stakeholders are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population. Regardless, the following information simply represents the opinions of those interviewed and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of 20 interviews.

Many stakeholders also identified substance abuse and related issues as key community needs. The stress from unemployment or living in poverty is perceived to be driving people to abuse drugs and alcohol to cope. There is also a perception that illicit and prescription drugs are available on the streets at low cost and that drug overdoses are increasing. A growing population of individuals with mental health or intellectual disabilities was also mentioned by some stakeholders, recognizing the impact that has on the overall health of the community.



## Mental Health & Substance Abuse Conclusions

There are a number of conclusions regarding mental health and substance-related issues from all of the quantitative and qualitative data presented. They include:

- 92.0 percent of the service area reported being satisfied or very satisfied with their life
- A slightly larger portion of the population living in the Fayette, Greene, Washington region indicated that they engaged in binge drinking compared to those across the state or nation.
- Over a third of the population reported that their mental health was not good one or more days in the past 30 days.
- Drug abuse mortality almost doubled in Washington County from 2007 to 2010.
- According to the Washington County Drug & Alcohol Commission, Inc. report:
  - Young adults ranging in age from 22 through 30 are the dominant admission group.
  - Males comprised of 70.0 percent of the total screenings.
  - Caucasians were the primary race seeking any sort of drug and alcohol treatment.
  - Alcohol was the substance most often indicated as the drug of choice (25.0 percent), although heroin represented 20.0 percent of cases.

Conclusions from the focus groups and interviews included:

- Drug Abuse was identified as the most serious problem by focus group participants
- Drug use is moving into the suburbs
- There is an increase in the number of drug overdoses
- Prescription drug abuse is on the rise
- Drug use is linked to community violence and financial problems
- Stakeholders noted that substance and alcohol abuse are on the rise and there is a strong population of people with mental health and intellectual disabilities
- Stress is an issue that impacts personal health



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# PHYSICAL ACTIVITY AND NUTRITION





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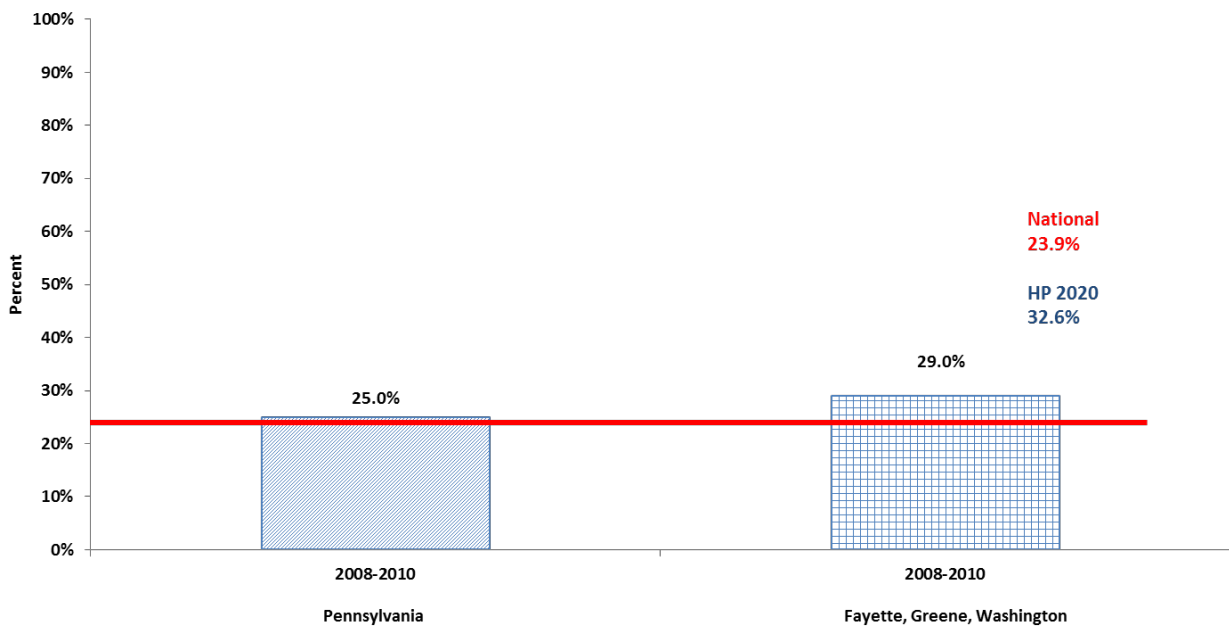


## Physical Activity and Nutrition

Regular physical activity reduces the risk for many diseases, helps control weight, and strengthens muscles, bones and joints. Proper nutrition and maintaining a healthy weight are critical to good health. Physical activity and nutrition topics explored include: levels of physical activity, availability of fast or fresh food, and utilization of free and reduced-price lunches for school aged children.

**Figure 113** illustrates the percentage of adults who reported no leisure time physical activity in the past month in the United States and Pennsylvania, as well as in the service area counties for the years 2008 through 2010. The regional rates are comparable to the state and national rates, although they are below the Healthy People 2020 goal of 32.6 percent. When available for a given health indicator, Healthy People 2020 (HP 2020) goals and state and national rates were included.

**Figure 113. BRFSS-Percentage of adults who reported no leisure time physical activity in the past month**



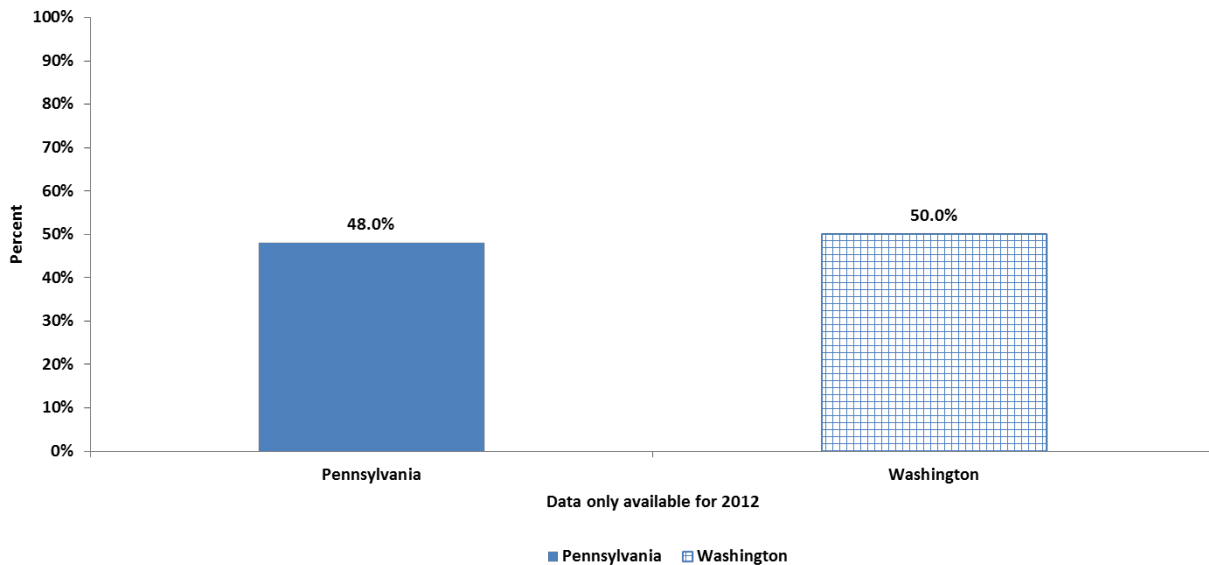
Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



Based on data from the Census' County Business Patterns, the fast food restaurants measure is defined as the number of fast food outlets over the total number of restaurants in a county. According to County Health Rankings, from where these data originate, “access to fast food restaurants is correlated with a high prevalence of overweight, obesity, and premature death.<sup>1</sup> The average number of kilocalories consumed daily in the US has been on an increasing trend over the past several decades. Among most child age-groups, fast food restaurants are the second highest energy provider, second only to grocery stores.”<sup>2</sup> The percentage of fast food restaurants is a proxy measure for consumption of fast food.

**Figure 114** illustrates the percentage of all restaurants that are fast food in Pennsylvania, as well as in Washington County in 2012. The county percentage (50.0 percent) is slightly higher compared to the state (48.0 percent).

**Figure 114. Percentage of all restaurants that are fast food restaurants**



Source: [www.communityhealthrankings.org](http://www.communityhealthrankings.org)

<sup>1</sup> Taggart K. Fast food joints bad for the neighborhood. Medical Post. 2005;41.21:23

<sup>2</sup> County Health Rankings (2013) Fast Food Restaurants. Retrieved from: <http://www.countyhealthrankings.org/app/#/pennsylvania/2013/measure/factors/84/description>.

**Table 45** illustrates the number and percentages of families who enrolled and were eligible for free and reduced-priced lunches in Washington County. About a third of the students (30.6 percent) in Washington County qualify for free or reduced lunch.

**Table 45. Free and reduced price lunch**

<b>PA Department of Education 2011</b>					
<b>Free &amp; Reduced Price Lunch</b>					
	<b>Enrollment</b>	<b>Free Eligible</b>	<b>Reduced Eligible</b>	<b>% Free Enrollment</b>	<b>% Reduced Enrollment</b>
<b>Washington</b>	<b>28,883</b>	<b>7,304</b>	<b>1,566</b>	<b>25.20%</b>	<b>5.40%</b>

Source: Pennsylvania Department of Education, Division of Food & Nutrition



**Table 46** illustrates Washington County School districts by percent of children eligible for free or reduced price lunch programs. Washington school district has the highest percentage of eligible students, with over half (68.6 percent) of students eligible. Peters Township at 3.1 percent has the lowest percent of students eligible for free/reduced lunch program.

**Table 46. School districts percentage of children eligible for free/reduced lunch program**

<b>Washington County School Districts Percentage of children eligible for free/reduced lunch programs</b>	
<b>School Districts</b>	<b>Free and Reduced Lunch Percentages</b>
<b>Peters Township</b>	<b>3.1%</b>
<b>Canon-McMillan</b>	<b>22.9%</b>
<b>Trinity Area</b>	<b>25.1%</b>
<b>Chartiers-Houston</b>	<b>33.2%</b>
<b>Fort Cherry</b>	<b>36.1%</b>
<b>McGuffey</b>	<b>36.2%</b>
<b>Burgettstown Area</b>	<b>38.9%</b>
<b>Bentworth</b>	<b>39.0%</b>
<b>Ringgold</b>	<b>41.7%</b>
<b>Avella Area</b>	<b>43.9%</b>
<b>California Area</b>	<b>42.7%</b>
<b>Bethlehem-Center</b>	<b>44.0%</b>
<b>Charleroi</b>	<b>48.0%</b>
<b>Washington</b>	<b>68.6%</b>

Source: Pennsylvania Department of Education, Division of Food & Nutrition

**Table 47** illustrates grocery store access in Washington County in 2010. One fourth (26.9 percent) of the population in Washington County has low access to a grocery store. According to the US Department of Agriculture a "low-access community" is defined as having at least 500 persons and/or at least 33 percent of the census tract's population living more than one mile from a supermarket or large grocery store (10 miles, in the case of non-metropolitan census tracts).

**Table 47. Grocery store access**

US Department of Agriculture Food Desert Data 2010				
	% of Population with Low Access to a Grocery Store	% of Children with Low Access to a Grocery Store	% of Seniors with Low Access to a Grocery Store	% of Households with No Car and Low Access to a Grocery Store
Washington	26.90%	5.90%	4.80%	3.50%

Source: Pennsylvania Department of Education, Division of Food & Nutrition

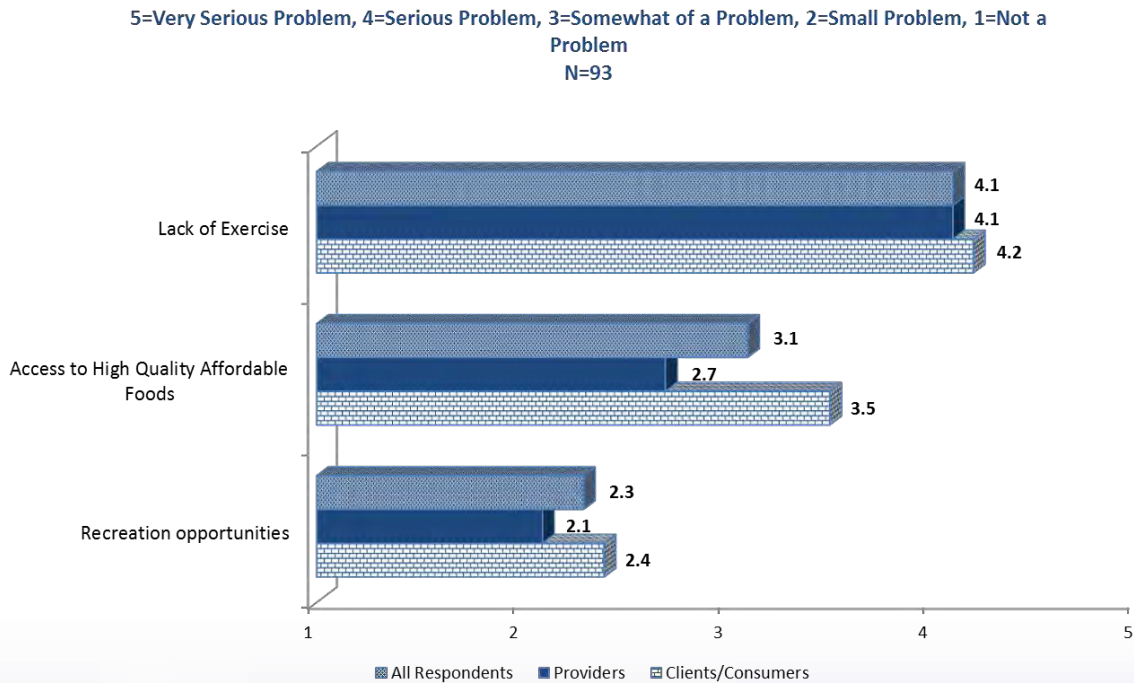


### Focus Group Input

As previously described in the methodology section of the report, focus groups are considered a qualitative method of data collection. The focus groups questions were exploratory in nature and intended to capture the opinions of the individuals participating in the group. Focus group participants are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population, or are themselves a member of an underrepresented population. Regardless, the following information simply represents the opinions of individuals who participated in a focus group and does not necessarily reflect the opinions of the broader community served by CGH hospitals. The following information is derived from a total of seven focus groups, representing 93 individuals.

**Figure 115** illustrates focus groups responses when participants were asked to rate, on a five point scale, a number of community needs and issues, where 5=Very Serious Problem and 1= Not at all a Problem. Participants rated lack of exercise as the most serious problem in the community related to physical activity and nutrition. Access to high quality affordable foods and recreational opportunities were rated as somewhat of a problem. Clients/consumers rated access to high quality affordable foods as a more serious problem than providers did.

**Figure 115. Focus groups: Physical activity and nutrition**



Source: 2012 WPAHS Focus Groups, Strategy Solutions, Inc.



Focus group participants were asked to identify and discuss what they thought were the top health or health-related problems in their community. The following were community health problems that were identified which had to do with physical activity and nutrition, barriers and possible health related issues.

Focus group participants identified lack of exercise as a serious community health issue. Participants commented on the relationship between physical activity, nutrition and obesity. Participants discussed the difficulty of accessing healthy foods, the number of fast food restaurants and the large portion sizes served by fast food restaurants. Individuals think that many children are obese because they are not as active as previous generations. There is the perception that schools have had to cut gym and recess and that many playgrounds have been turned into parking lots or are unsafe. It was also noted that adults work too much and do not have time for exercise.



## Stakeholder Input

As previously described in the methodology section of the report, stakeholder interviews are considered a qualitative method of data collection. The interviews consisted of questions that were exploratory in nature and intended to capture the opinions of the individuals being interviewed. Stakeholders are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population. Regardless, the following information simply represents the opinions of those interviewed and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of 20 interviews.

Physical activity and nutrition were a prominent concern among focus group participants and interviewees as well, making it an important health concern for the region. Stakeholders identify the need for education on diet and exercise as well as increased opportunities available for exercise and other physical recreation. The cost of eating healthy was also mentioned, noting that unhealthy food is generally less expensive. Some also discussed that certain cultures regularly consume ethnic foods that typically are less healthy or high in calories.



### Physical Activity and Nutrition Conclusions:

There are a number of conclusions regarding physical activity and nutrition-related issues from all of the quantitative and qualitative data presented. They include:

- 50% of the restaurants in Washington County are classified as fast food restaurants
- 26.9% of the population of Washington County has low access to a grocery store
- 30.7% Of the children in the county are eligible for free or reduced priced lunch, with Washington School District the highest at 68.6%
- 29% of the population reported that they have not had physical activity in the past 30 days.

Conclusions from the Focus Groups and Interviews included:

- Lack of exercise was seen as the most serious issue by focus group participants; culture influences how people eat.
- Stakeholders and focus group participants indicated a number of issues including:
  - An increase in the lack of active play in children
  - Some playgrounds are poorly maintained and dangerous
  - Some communities have no sidewalks so it is difficult to even take a walk
  - There needs to be an increase in nutritional education

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# TOBACCO USE





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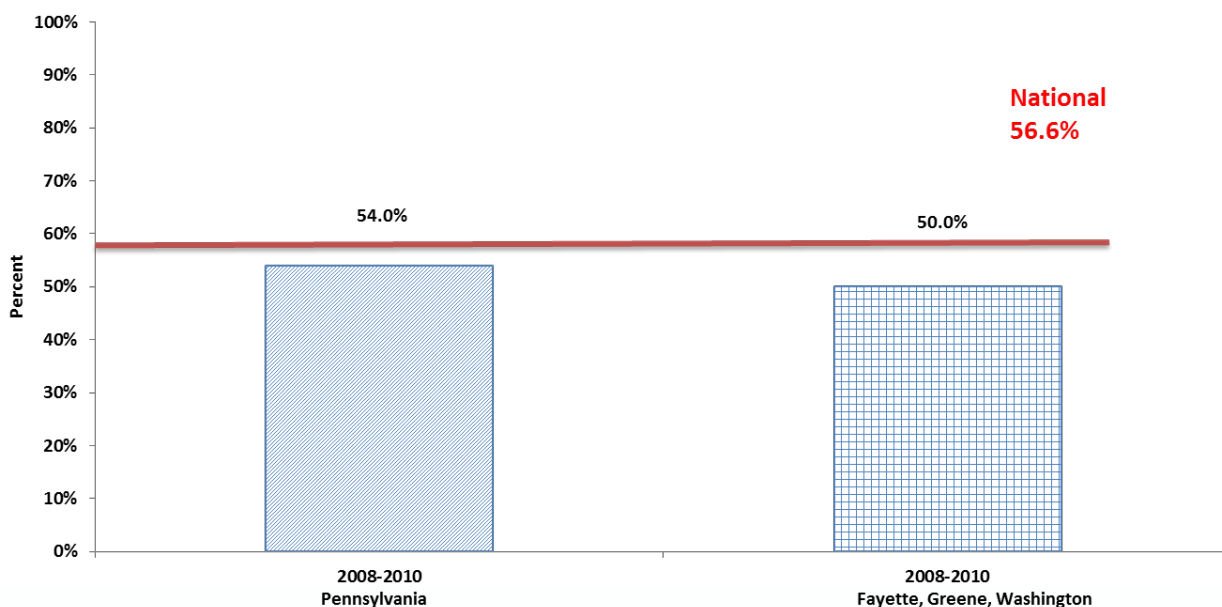


## Tobacco Use

According to the Centers for Disease Control and Prevention, tobacco use is the single most preventable cause of death and disease in the United States. Scientific knowledge about the health effects of tobacco use has increased greatly since the first Surgeon General's report on tobacco was released in 1964. Tobacco use greatly increases health risks and in some cases may cause cancer, heart disease, lung diseases (including emphysema, bronchitis, and chronic airway obstruction), premature birth, low birth weight, stillbirth, and infant death. There is no risk-free level of exposure to secondhand smoke. Like direct tobacco use, secondhand smoke greatly increases your risk for heart disease and lung cancer in adults and contributes to a number of health problems in infants and children, including severe asthma attacks, respiratory infections, ear infections, and sudden infant death syndrome (SIDS). Tobacco use topics explored include: smoking, emphysema and smoking during pregnancy. When available for a given health indicator, Healthy People 2020 (HP 2020) goals and state and national rates were included.

**Figure 116** illustrates the percentage of adults who reported never being a smoker in the United States and Pennsylvania, as well as in Fayette, Greene and Washington counties for the years 2008 through 2010. The County percentage is slightly less at 50.0 percent than the state at 54.0 percent. Both the state and county percentages are below the national at 56.6 percent.

**Figure 116. BRFSS-Percentage of adults who reported never being a smoker**

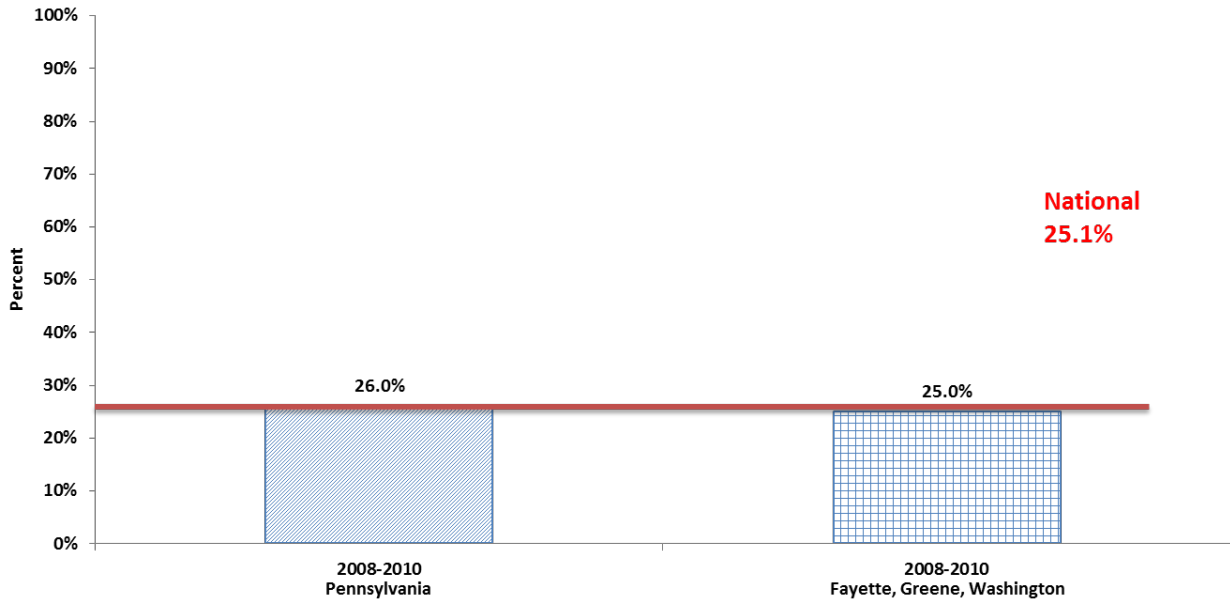


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 117** illustrates the percentage of adults who reported being a former smoker in the United States and Pennsylvania, as well as in Fayette, Greene and Washington counties for the years 2008 through 2010. The service area rate (at 20.0 percent) is comparable to the state (26.0 percent) and national percentages (25.1 percent).

**Figure 117. BRFSS-Percentage of adults who reported being a former smoker**

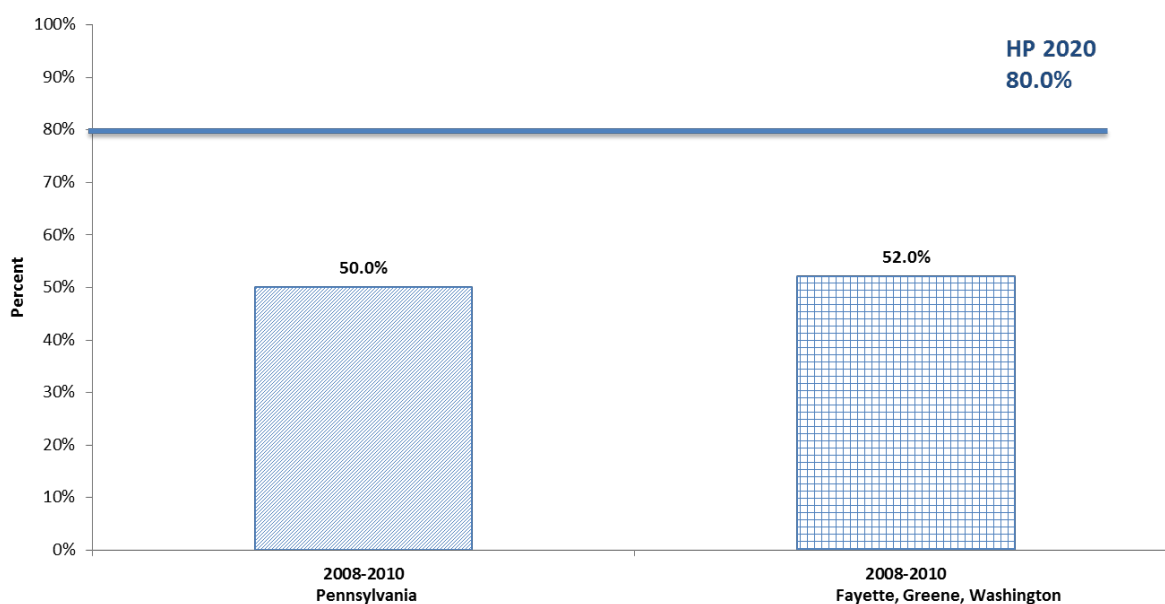


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 118** illustrates the percentage of adults who quit smoking at least one day in the past year in Pennsylvania, as well as in Fayette, Greene and Washington counties for the years 2008 through 2010. The county (at 52.0 percent) was slightly higher than the state (at 50.0 percent). During the years 2008 through 2010, the state as well as service region counties had fewer adults who quit smoking at least one day in the past year than the Healthy People 2020 goal of 80.0 percent of everyday smokers quitting.

**Figure 118. BRFSS-Percentage of adults who quit smoking at least 1 day in the past year (out of adults who smoke everyday)**

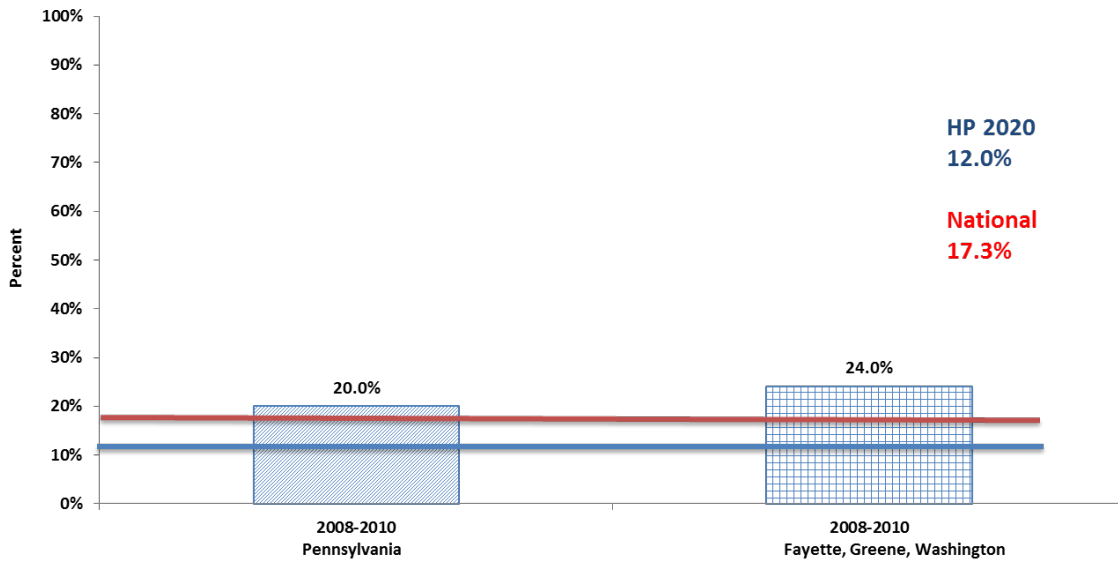


Source: Pennsylvania Department of Health, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 119** illustrates the percentage of adults who reported being a current smoker in the United States and Pennsylvania, as well as in Fayette, Greene and Washington counties for the years 2008 through 2010. The service region percentage (at 24.0 percent) is slightly higher than the state (20.0 percent). The state and the service region counties are above the Healthy People 2020 goal of 12.0 percent and the nation at 17.3 percent.

**Figure 119. BRFSS-Percentage of adults who reported being a current smoker**



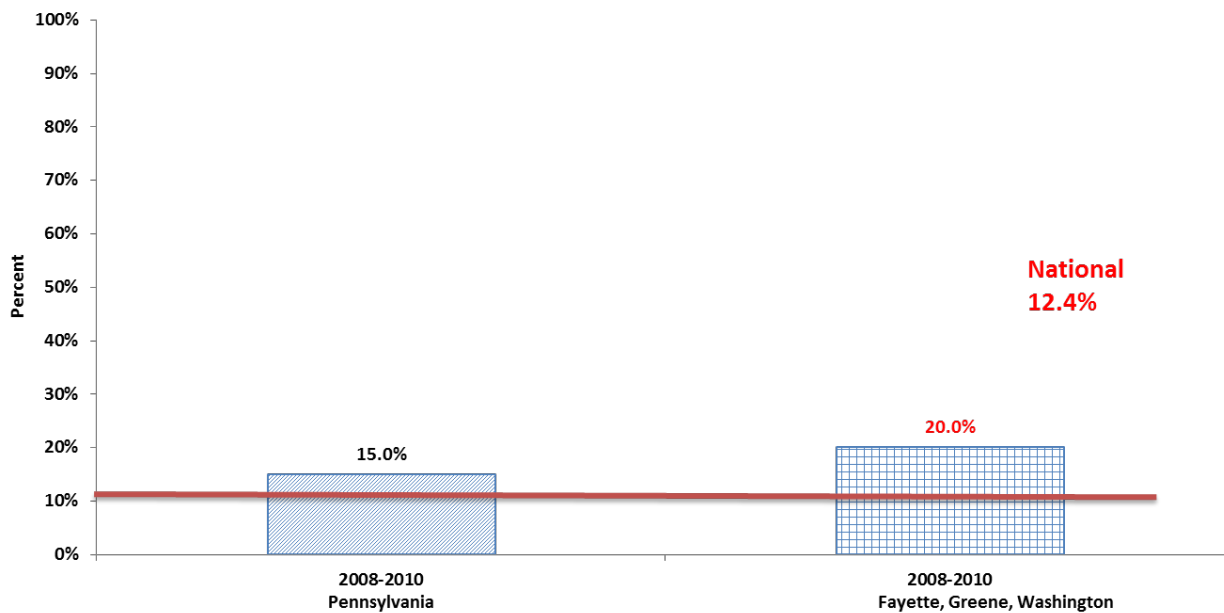
Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)





**Figure 120** illustrates the percentage of adults who reported being an everyday smoker in the United States and Pennsylvania, as well as in Fayette, Greene and Washington counties for the years 2008 through 2010. The regional percentage (20.0) is significantly higher compared to the state (15.0 percent). Both the state and service area are above the national percent (12.4).

**Figure 120. BRFSS-Percentage of adults who reported being an everyday smoker**

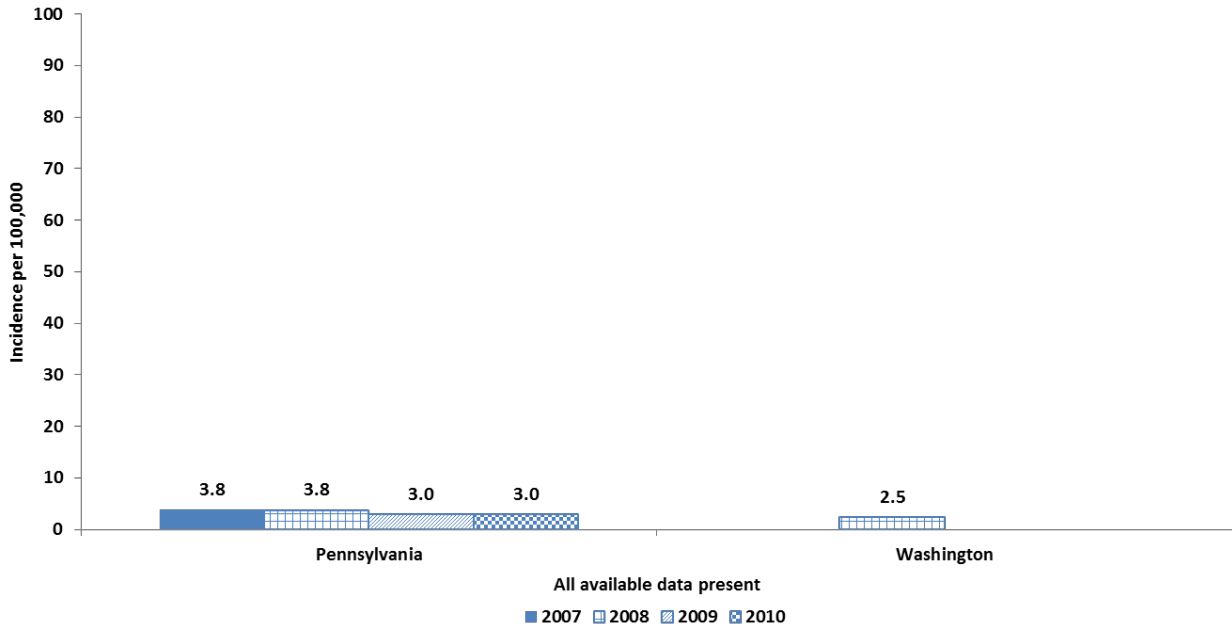


Source: Pennsylvania Department of Health, Centers for Disease Control



**Figure 121** illustrates the emphysema mortality rate in Pennsylvania, as well as in Washington County in the years 2007 through 2010. Data was only available for the county in 2008, and the rate at 2.5 was lower compared to the state rate of 3.8 for that year.

**Figure 121. Emphysema mortality rate**



Source: Pennsylvania Department of Health



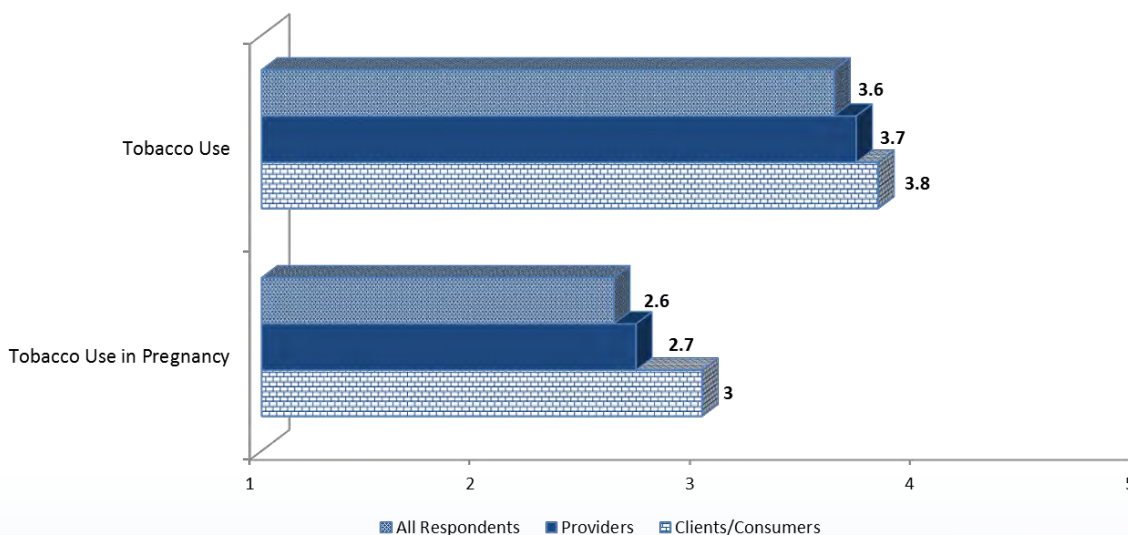
### Focus Group Input

As previously described in the methodology section of the report, focus groups are considered a qualitative method of data collection. The focus groups questions were exploratory in nature and intended to capture the opinions of the individuals participating in the group. Focus groups participants are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population, or are themselves a member of an underrepresented population. Regardless, the following information simply represents the opinions of individuals who participated in a focus group and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of seven focus groups, representing 93 individuals.

**Figure 122** illustrates responses from focus groups, where respondents were asked to rate a number of community issues on a five point scale, where 5= Very Serious Problem and 1= Not a Problem. Only two of the list of community issues related to tobacco use. Participants rated tobacco use as a somewhat serious problem in the community and were more likely to rate tobacco use overall as a more serious problem than tobacco in pregnancy. Clients/consumers tended to rate tobacco use and tobacco use in pregnancy as more serious problem than did providers.

**Figure 122. Tobacco use**

5=Very Serious Problem, 4=Serious Problem, 3=Somewhat of a Problem, 2=Small Problem, 1=Not a Problem  
N=93



Source: 2012 WPAHS Focus Groups, Strategy Solutions, Inc.



## Stakeholder Input

As previously described in the methodology section of the report, stakeholder interviews are considered a qualitative method of data collection. The interviews consisted of questions that were exploratory in nature and intended to capture the opinions of the individuals being interviewed. Stakeholders are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population. Regardless, the following information simply represents the opinions of those interviewed and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of 20 interviews.

Unlike many of the other topics, tobacco use was not identified as a major concern by most of the stakeholders interviewed. Both focus group participants and stakeholders perceive that smoking is on the increase. Stakeholders identify smoking as a problem and see the need for smoking cessation programs. A few also commented on the link to smoking and COPD and cardiac issues.



## Tobacco Use Conclusions

There are a number of conclusions regarding tobacco-related issues from all of the quantitative and qualitative data presented. They include:

- A higher portion of people living in the Fayette, Greene, Washington County region, compared to those across the state, indicated that they were a current smoker.
- A significantly higher portion of the population living in Fayette, Greene, Washington County region indicated that they were an everyday smoker compared to those across the state.

Conclusions from the focus groups and interviews included:

- Focus Group participants and Stakeholders identified that tobacco use is on the increase especially among young people and is directly related to many poor health outcomes. There needs to be an increase in cessation programs.

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# INJURY





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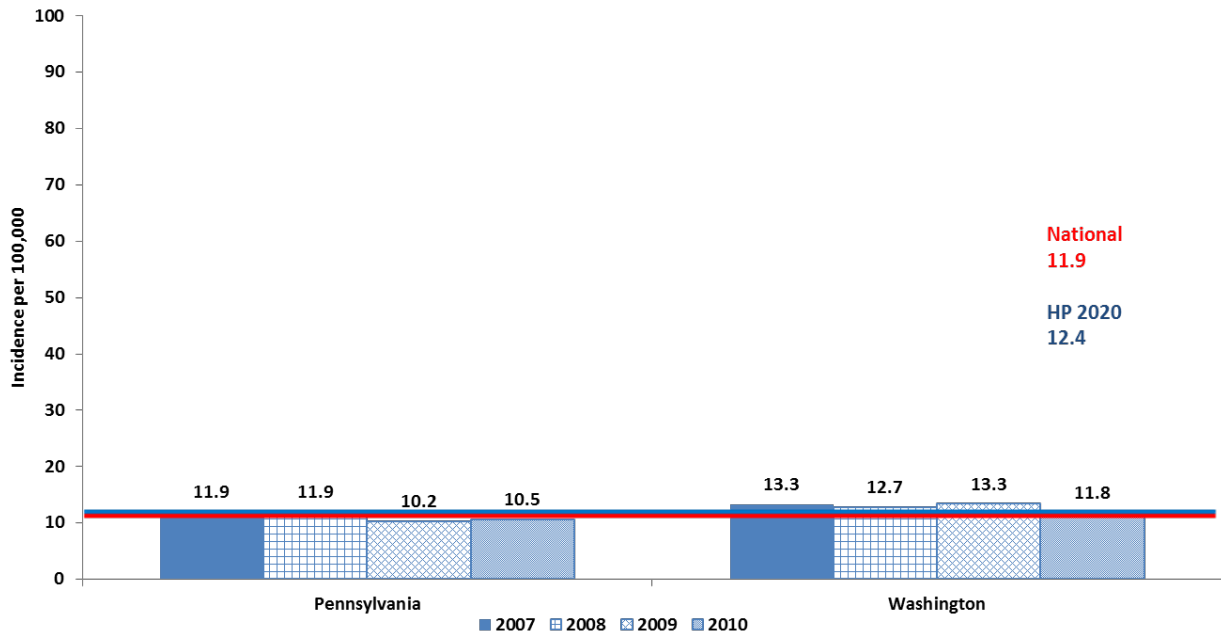


## Injury

The topic of injury relates to any intentional or unintentional injuries that can be suffered by individuals. Injury topics explored include: auto accident mortality, suicide, fall mortality, firearm mortality, burns, head injuries and domestic violence.

**Figure 123** illustrates the auto accident mortality rate in Pennsylvania, as well as in Washington County from 2007 through 2010. The rate in Washington County has been slightly higher than the state rate over the four year period. In 2010, the county rate was lower than the nation and below the Healthy People 2020 goal. When available for a given health indicator, HP 2020 goals and state and national rates were included.

**Figure 123. Mortality rate for auto accidents**

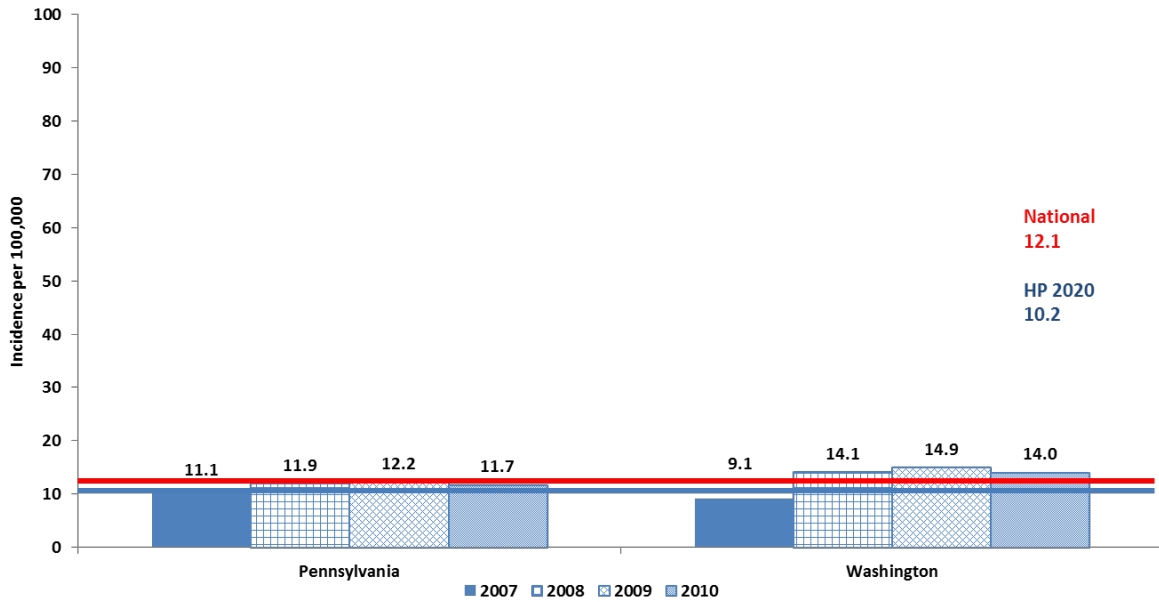


Source: Pennsylvania Department of Health, Centers for Disease Control, [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 124** illustrates the suicide mortality rates in Pennsylvania, as well as in Washington County from 2007 through 2010. With the exception of 2007, the county rate has been higher than both the state and nation. This was also the only year where the Healthy People 2020 goal was met.

**Figure 124. Suicide mortality rate**

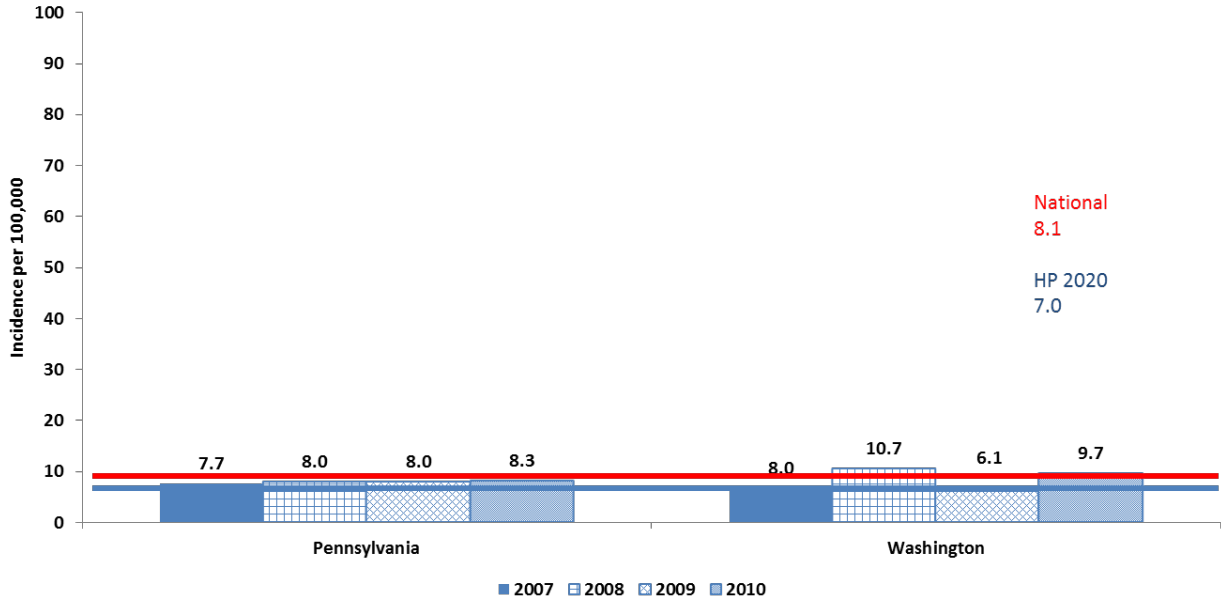


Source: Pennsylvania Department of Health, Centers for Disease Control [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 125** illustrates fall mortality rates in Pennsylvania, as well as in Washington County from 2007 through 2010. The county had a higher rate in 2008 and 2010 than both the state and nation, while the rate was lower than both in 2009. The Washington County rate met the Healthy People 2020 Goal in 2009, although the rate increased the following year.

**Figure 125. Mortality associated with falls**

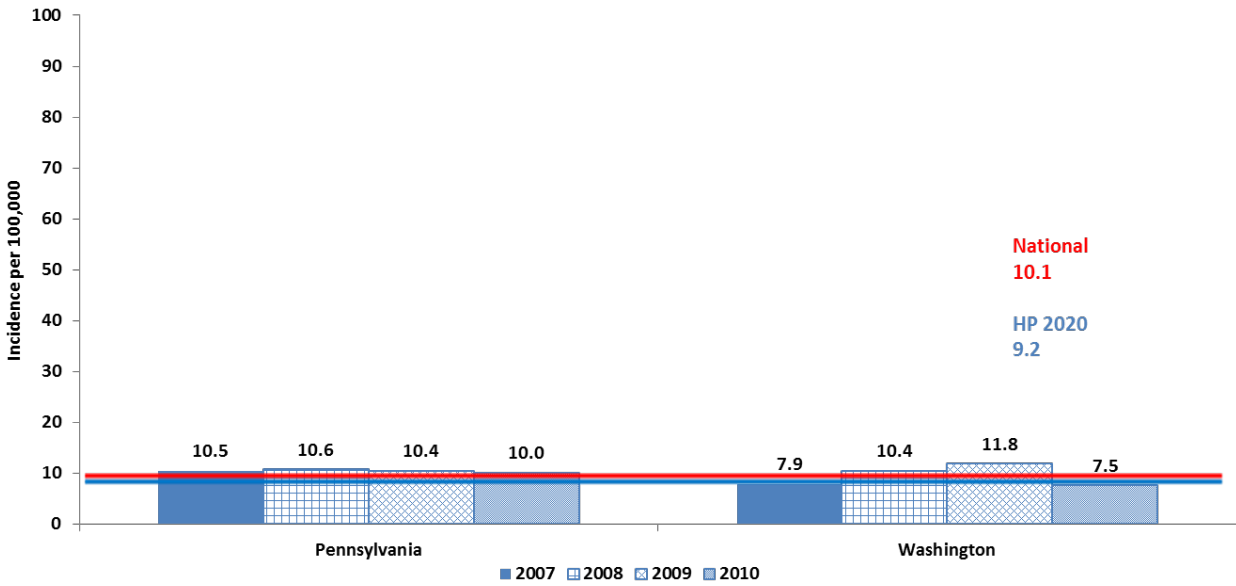


Source: Pennsylvania Department of Health, Centers for Disease Control [www.healthypeople.gov](http://www.healthypeople.gov)



**Figure 126** illustrates the firearm mortality rates in Pennsylvania, as well as in Washington County from 2007 through 2010. The county rate has fluctuated over the four year period, and has been lower than the state for all years except 2009. The county met the Healthy People 2020 goal in years 2007 and 2010.

**Figure 126. Firearm mortality rate (accidental, suicide, and homicide)**



Source: Pennsylvania Department of Health, Centers for Disease Control [www.healthypeople.gov](http://www.healthypeople.gov)



**Table 48** outlines the domestic violence fatalities by county for Washington County from 2008 through 2011. The number has been decreasing over the four year period.

**Table 48. Domestic violence fatalities by county**

	2008		2009		2010		2011	
	Victim(s)	Perpetrator(s)	Victim(s)	Perpetrator(s)	Victim(s)	Perpetrator(s)	Victim(s)	Perpetrator(s)
<b>Washington</b>	4	0	1	0	3	1	1	3

Source: Pennsylvania Coalition Against Domestic Violence

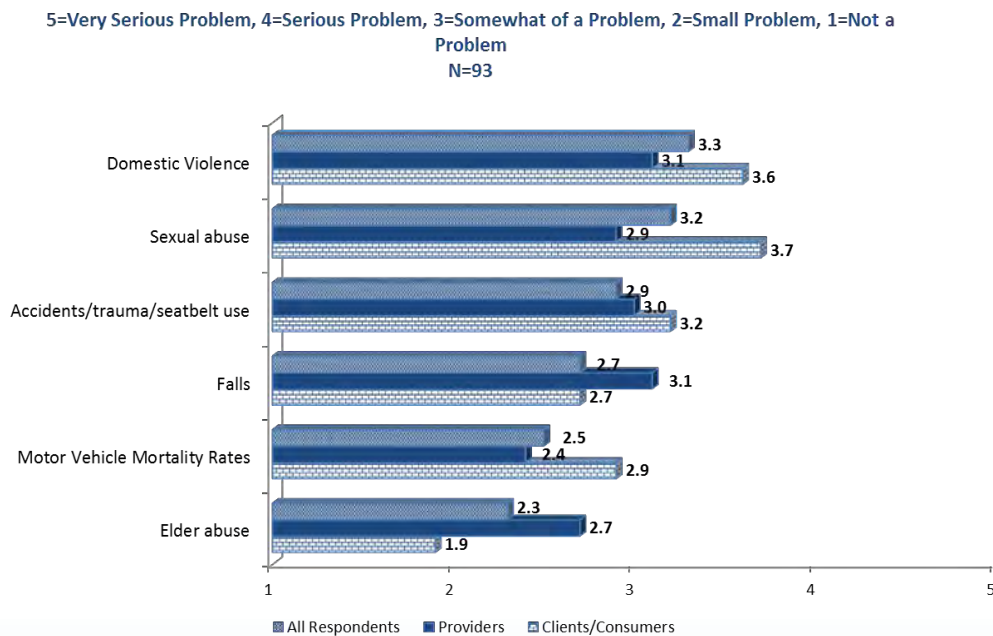


### Focus Group Input

As previously described in the methodology section of the report, focus groups are considered a qualitative method of data collection. The focus groups questions were exploratory in nature and intended to capture the opinions of the individuals participating in the group. Focus group participants are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population, or are themselves a member of an underrepresented population. Regardless, the following information simply represents the opinions of individuals who participated in a focus group and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of seven focus groups, representing 93 individuals.

**Figure 127** illustrates responses from focus groups, where respondents were asked to rate a number of community issues on a five point scale, where 5= Very Serious Problem and 1= Not at all a Problem. Of the injury related issues that were rated, respondents indicated that domestic violence was somewhat of a problem in the community. Clients/Consumers were more likely to rate most of these items as more serious problems than providers, while providers were more likely to rate falls and elder abuse as serious problems.

**Figure 127. Focus Groups: Injury**



Source: 2012 WPAHS Focus Groups, Strategy Solutions, Inc.



## Stakeholder Input

As previously described in the methodology section of the report, stakeholder interviews are considered a qualitative method of data collection. The interviews consisted of questions that were exploratory in nature and intended to capture the opinions of the individuals being interviewed. Stakeholders are often selected because they are considered content experts on a topic or may be able to speak for a subset of the population. Regardless, the following information simply represents the opinions of those interviewed and does not necessarily reflect the opinions of the broader community served by CGH. The following information is derived from a total of 20 interviews.

Stakeholders perceive that falls among the elderly are the number one reason they end up in a long term care facility. There needs to be education for older adults regarding making their homes safer to help minimize injury, noting that falls among the elderly is a problem. Several also discussed the growing number of sports related concussions especially among youth as a problem.



## Injury Conclusions

There are a number of conclusions regarding injury-related issues from all of the quantitative and qualitative data presented. They include:

- Compared to the state, there were no significant differences with auto accident or fall mortality rates in Washington County.
- The suicide rates were higher in Washington County, but not significantly compared to the state.

Conclusions from the focus groups and interviews included:

- Domestic violence was seen as the most serious injury-related problem by focus group participants, although according to the PCADV statistics the number of domestic violence fatalities are low.
- Stakeholders and focus group participants noticed there is an increased need for education among seniors to make their homes safe and to prevent falls and sports related injuries and concussions are on the rise.





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# CONCLUSIONS





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## Conclusions

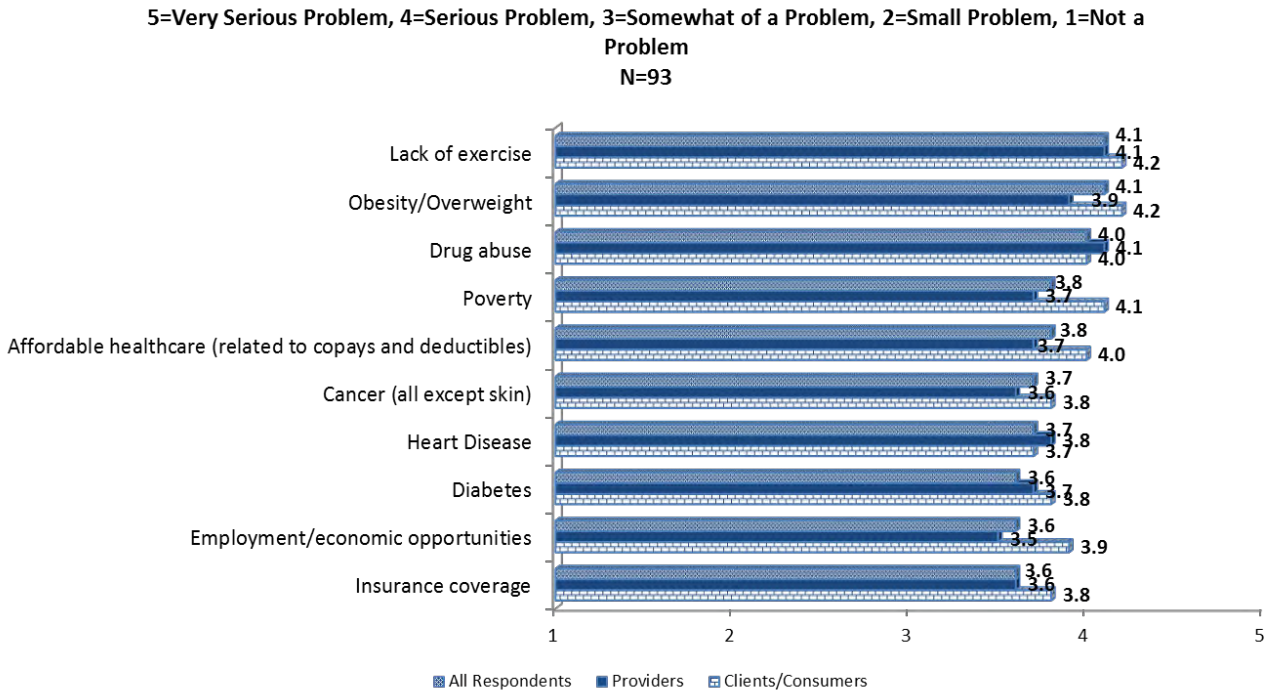
Conclusions from the focus groups and stakeholder interviews as well as the secondary data are summarized below. Recall that focus groups and stakeholder interviews are qualitative and exploratory in nature, intending to capture the opinions of the individuals participating in the group or interview. The following focus group and stakeholder interview conclusions represents the opinions of individuals who participated and are not necessarily representative of the opinions of the broader community served by the hospital.

### Focus group top issues and other input

**Figure 128** illustrates the overall Top 10 community health needs and issues rated by CGH designated focus group participants where 5=Very Serious Problem and 1= Not at all a Problem. Respondents rated lack of exercise, obesity and overweight, drug abuse and crime as serious problems in the community. There was some variation in responses between providers/professionals and clients/consumers related to these topics. Clients/consumers were more likely than providers/professionals to identify poverty, affordable healthcare, economic/employment opportunities and insurance coverage as serious problems in the community.



**Figure 128. Top overall community health issues**



Source: 2012 WPAHS Focus Groups, Strategy Solutions, Inc.

### Managing Personal Health

During the focus groups, participants were asked to identify strategies that should be used to manage personal and family health. Participants suggested that parents and other individuals need to be positive role models for children and live healthy lifestyles, which entails exercise, not smoking and not using drugs and alcohol. Employing healthy and nutritious eating habits and taking personal responsibility for an individual’s own health and health care was recognized as being very important. This includes having regular medical and dental check-ups and being knowledgeable about the programs and services that are available and having the motivation to take advantage of them.



## Potential Solutions to Community Health Needs and Issues

Focus group participants were also asked to discuss and identify potential solutions to community health needs and issues. The following were possible solutions to these issues discussed by stakeholders.

Potential solutions suggested to address access related issues included improving the public transportation system, offering a subsidy for low income riders and developing a rail system to downtown Pittsburgh from outlying areas. Several ideas were discussed related to making it easier to access health care services including providing incentives for preventative screenings, offering additional screenings in the community at locations such as “Walgreen’s” and expanding “free” hospital care and paramedics. A streamlined referral hotline for health and human service resources was also recommended. Participants also identified the need for culturally competent community based programs and increased access to services through agencies devoted to immigrants and refugees such as LIRS (Lutheran Immigrant Refugee Services) and AJAPO (Acculturation for Justice, Access & Peace Outreach).

Possible solutions suggested to address education and support related issues included offering mentoring programs and parenting classes in the school system. Participants indicated that there is a need to increase nutritional programs available in both schools and in the broader community. Individuals commented that support programs such as Gilda’s Club are not available in all areas and transportation is often an issue that is a barrier to taking advantage of the programs that do exist. Additional health education programs should be offered through organizations such as the American Cancer Society and AARP (American Association of Retired Persons).

Potential solutions suggested to address physical activity and nutrition related issues included changes in the work environment such as employers providing gyms or workout areas in workplaces. Companies should offer incentives for exercise or make it mandatory if they pay the insurance. Individuals commented that more neighborhoods need grocery stores that offer healthy, fresh and affordable foods and identified a need for increased access to “Meals on Wheels” or similar services for seniors. .

Possible solutions for issues related to economic opportunities suggested by focus group participants included providing people with better economic opportunities by bringing more businesses to the Pittsburgh area. There is a perception that communities need to better utilize their assets and access more federal grant money.



Participants were also asked to identify key influencers in the community that could make an impact on improving community health. Organizations identified included hospitals and the medical community, schools/universities, the court system, churches, government/elected officials, social service organizations, religious organizations, business owners, unions, chambers of commerce, YMCAs, and senior centers.

When asked to comment on health care system changes that could or should be made in order to improve the health status of the community, a number of ideas and themes were discussed. Many respondents talked about the need to lower costs and increase access to care by making changes in the insurance industry to make insurance more affordable and expand access to insurance. Others discussed the need for additional federally qualified health care centers and more medical providers that were culturally sensitive and used interpreters, who spend more time with patients, and offer personalized services to meet individual needs.

A number of participants indicated that services should be redesigned to increase the integration between behavioral and mental health and other providers and better manage discharges to community providers, improve self-management of chronic diseases, and promote health assessments. Some participants also noted that more options for maternity care are needed in the community.

### **Access conclusions**

Overall, the quantitative data available suggests that sizable portions of the regional population lack appropriate access to care because they do not have or appropriately see a primary care provider, do not have health insurance, face language or are challenged by some type of health literacy: reading, understanding or completing forms. Significant portions of the primary service region population cannot access fixed route public transportation, and some hospitals are not accessible by public bus routes. There are a number of conclusions regarding access related issues from the all of the quantitative and qualitative data presented. They include:





#### Health status and routine care

- Compared to the state, a significantly higher portion of the population living in the Fayette-Greene-Washington region indicated that their health was either fair or poor.
- In Washington County the percentage of adults without a personal health care provider or health insurance is similar to state statistics.
- Almost a quarter (22 percent) of adults in Washington County rate their health status as fair or poor and 38 percent indicate that their physical or mental health was not good one or more days in the past 30.
- Although not significant statistically, the percentage of mammogram screenings is lower in Washington County.

#### Barriers to care

- It is estimated that between 15 percent and 17 percent of the population (depending on the definition) has low healthcare literacy. This represents potentially 42,000+ people in the service area.
- There are significant portions of the service area that are not served by fixed route public transportation.
- There are many people in the community that do not have or cannot afford health insurance. There is a perception among stakeholders that not enough doctors take medical assistance.
- ER utilization for ambulatory care sensitive conditions has decreased slightly over the past three years.
- There is a lack of preventative care and affordable care as well as access to primary care according to focus group and interview participants. Washington County jail has seen an increase in pregnant women who are addicted to drugs. Transportation is a challenge (particularly for senior citizens) due to several issues:
  - Lack of bus routes
  - EMS often responds to non-emergency calls

Focus group and stakeholder interview participants discussed the challenges with access to care related to transportation, insurance and other barriers to care including language, literacy and knowledge of the health care system. Input included:

- Consumer focus group participants were more likely than providers to rate the health status of the community fair or poor; providers were more likely to rate their personal health status as very good or excellent.
- Stakeholder and focus group participants indicated a need for better community outreach so that people are educated as to what services are available.



### Chronic disease conclusions

Overall, the service region population has a number of issues and challenges related to chronic disease. They include:

- In general, cancer incidence and mortality rates are slightly higher in Washington County compared to the state.
- This is true of breast cancer, bronchus and lung cancer, colorectal cancer, ovarian cancer, and prostate cancer. More specifically, the bronchus and lung cancer mortality rate in Washington County was significantly higher than the state in 2008, ovarian cancer mortality rates were significantly higher than those of the state in 2008 and 2010, and the prostate cancer incidence rate was significantly higher than that of the state in 2008.
- While the percentage of adults over 35 told that they have heart disease over the 3 year period is significantly higher in Fayette – Greene – Washington Counties, the heart disease mortality rates have been declining in Washington County between 2007 and 2010.
- While the percentage of adults who have been told that they have had a heart attack over the 3 year period is significantly higher in Fayette – Greene – Washington Counties, the acute myocardial infarction mortality rates have been declining in Washington County between 2007 and 2010.
- The coronary heart disease mortality rates in both Washington County and throughout the state have declined between 2007 and 2010.
- The cerebrovascular disease mortality rates have declined in Washington County between 2007 and 2010.
- The percentage of adults in Fayette – Greene – Washington Counties who have been told that they have had a heart attack, heart disease or stroke is significantly higher than the state.
- Almost a third of the population of Washington County is obese.
- The diabetes mortality rate is significantly higher in Washington County than the state overall, and is increasing. Rates of both Type I and Type II diabetes is increasing in the student population.



Conclusions from the focus groups and interviews included:

- It is very common for focus group participants and stakeholders to know someone who has been affected by heart disease and cancer. Younger people are being diagnosed with chronic diseases.
- Stakeholders and focus group participants recognized that there are increasing rates of Diabetes, Asthma and Obesity(overweight) as seen as the most serious problem:
- It is the root of many other health issues
- Fast food is cheap and easy, especially when parents are so busy
- There needs to be increased personal responsibility and better role modeling for children

### Healthy environment conclusions

Overall, there are a number of conclusions regarding healthy environment-related issues from all of the quantitative and qualitative data presented. They include:

- Asthma rates for adults are comparable between Washington County, the state, and nation, but represent about 10.0 percent of the population.
- Between the county and state, there are no significant differences in the unemployment rates and the percentage of children living in poverty, although in both areas the numbers are increasing.
- In 2010-2011 there were no admissions for gambling addiction in Washington County, although stakeholders express gambling as a concern.

Conclusions from the focus groups and interviews included:

- Poverty was seen as the most serious issue facing the community among focus group participants.
- Stakeholders and focus group participants reported that the community has seen an increase in crime related to gambling, a lack of employment opportunities and a lack of affordable housing, especially rental property. Poor air and water quality are also concerns.



### Healthy mothers, babies and children conclusions

Overall, there are a number of conclusions regarding healthy mothers, babies and children-related issues from all of the quantitative and qualitative data presented. They include:

- Pregnant women living in Washington County were significantly more likely than those across the state to access prenatal care during their first trimester of pregnancy, and exceeded the Healthy People 2020 goal of 77.9 percent.
- Compared to women across the state, pregnant women living in Washington County are significantly less likely to stop smoking during pregnancy and to report not smoking three months prior to pregnancy.
- In 2009 and 2010, women in Washington County were significantly less likely to access WIC services than those across the state.
- Women living in Washington County were significantly less likely to breastfeed compared with women across the state, and below the Healthy People 2020 goal of 81.9 percent.
- Teen pregnancy rates in Washington County are significantly lower than those across the state, although they have increased slightly over the past few years.
- The rate of ADHD in the student population is increasing over the past few years.
- Over a third of the student population in grades K-12 is overweight or obese.

Conclusions from the focus groups and interviews included:

- Child abuse/neglect was seen as the most serious problem by focus group participants. There seems to be an increase in developmental and behavioral issues in children and a lack of prenatal care.



### **Infectious disease conclusions**

There are a number of conclusions regarding infectious disease-related issues from all of the quantitative and qualitative data presented. They include:

- The percentage of adults over the age of 65 who received a pneumonia vaccine is comparable between the county, state, and nation, yet below the Healthy People 2020 goal of 90.0 percent.
- Both the state and Washington County were below the national rate of 16.2 for influenza and pneumonia mortality.
- Compared to the state, the chlamydia rate in Washington County was significantly lower.
- Compared to those across the state, Washington County residents were significantly less likely to have had an HIV test.

Conclusions from the Focus Groups and Interviews included:

- Irresponsible sexual behaviors were seen as the most serious infectious disease related issue by focus group participants. There is a need for better sex education in the school system and an increase in HIV testing.

### **Mental health and substance abuse conclusions**

There are a number of conclusions regarding mental health and substance-related issues from all of the quantitative and qualitative data presented. They include:

- 92.0 percent of the service area reported being satisfied or very satisfied with their life
- A slightly larger portion of the population living in the Fayette, Greene, Washington region indicated that they engaged in binge drinking compared to those across the state or nation.
- Over a third of the population reported that their mental health was not good one or more days in the past 30 days.
- Drug abuse mortality almost doubled in Washington County from 2007 to 2010.



- According to the Washington County Drug & Alcohol Commission, Inc. report:
  - Young adults ranging in age from 22 through 30 are the dominant admission group.
  - Males comprised of 70.0 percent of the total screenings.
  - Caucasians were the primary race seeking any sort of drug and alcohol treatment.
  - Alcohol was the substance most often indicated as the drug of choice (25.0 percent), although heroin represented 20.0 percent of cases.

Conclusions from the focus groups and interviews included:

- Drug Abuse was identified as the most serious problem by focus group participants
- Drug use is moving into the suburbs
- There is an increase in the number of drug overdoses
- Prescription drug abuse is on the rise
- Drug use is linked to community violence and financial problems
- Stakeholders noted that substance and alcohol abuse are on the rise and there is a strong population of people with mental health and intellectual disabilities
- Stress is an issue that impacts personal health



### Physical activity and nutrition conclusions

There are a number of conclusions regarding physical activity and nutrition-related issues from all of the quantitative and qualitative data presented. They include:

- 50% of the restaurants in Washington County are classified as fast food restaurants
- 26.9% of the population of Washington County has low access to a grocery store
- 30.7% Of the children in the county are eligible for free or reduced priced lunch, with Washington School District the highest at 68.6%
- 29% of the population reported that they have not had physical activity in the past 30 days.

Conclusions from the Focus Groups and Interviews included:

- Lack of exercise was seen as the most serious issue by focus group participants; culture influences how people eat.
- Stakeholders and focus group participants indicated a number of issues including:
  - An increase in the lack of active play in children
  - Some playgrounds are poorly maintained and dangerous
  - Some communities have no sidewalks so it is difficult to even take a walk
  - There needs to be an increase in nutritional education

### Tobacco use conclusions

There are a number of conclusions regarding tobacco-related issues from all of the quantitative and qualitative data presented. They include:

- A higher portion of people living in the Fayette, Greene, Washington County region, compared to those across the state, indicated that they were a current smoker.
- A significantly higher portion of the population living in Fayette, Greene, Washington County region indicated that they were an everyday smoker compared to those across the state.

Conclusions from the focus groups and interviews included:

- Focus Group participants and Stakeholders identified that tobacco use is on the increase especially among young people and is directly related to many poor health outcomes. There needs to be an increase in cessation programs.



## Injury conclusions

There are a number of conclusions regarding injury-related issues from all of the quantitative and qualitative data presented. They include:

- Compared to the state, there were no significant differences with auto accident or fall mortality rates in Washington County.
- The suicide rates were higher in Washington County, but not significantly compared to the state.

Conclusions from the focus groups and interviews included:

- Domestic violence was seen as the most serious injury-related problem by focus group participants, although according to the PCADV statistics the number of domestic violence fatalities are low.
- Stakeholders and focus group participants noticed there is an increased need for education among seniors to make their homes safe and to prevent falls and sports related injuries and concussions are on the rise.





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# PRIORITIZATION AND IMPLEMENTATION





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## Prioritization and Implementation Strategy

On February 12, 2013, the AVH steering committee met to review all of the primary and secondary data collected through the needs assessment process and to identify key community issues. **Table 49** outlines all of the priority issues that were identified during the CHNA process.

**Table 49: Overall community issues**

Access - Transportation to/from medical services	Social Environment - Poverty/lack of Jobs/unemployment
Access - Insurance/affordability of health care/copays	Healthy Mothers, Babies & Children - Tobacco use during pregnancy
Access - Health literacy/language	Healthy Mothers, Babies & Children - Infant mortality
Access - Early screening	Healthy Mothers, Babies & Children - Teen pregnancy
Access - Access to mental health services	Healthy Mothers, Babies & Children - Childhood obesity
Chronic Disease - Cardiovascular disease	Infectious Disease - Flu & pneumonia
Chronic Disease - Breast cancer	Infectious Disease - STDs
Chronic Disease - High blood pressure/ hypertension	Mental Health/Substance Abuse - Alcohol abuse
Chronic Disease - Diabetes	Mental Health/Substance Abuse - Drug abuse
Chronic Disease - Bronchus and lung cancer	Mental Health/Substance Abuse - Prescription drug misuse/abuse
Chronic Disease - Prostrate cancer	Physical Activity/Nutrition: Lack of physical activity
Chronic Disease – Colon-rectum cancer	Physical Activity/Nutrition: Eating habits/access to healthy foods
Chronic Disease - Obesity	Tobacco use
Healthy Environment - Air and water quality	Injury - Homicide due to firearms
Healthy Environment - Asthma and COPD related issues	Injury - Falls
Social Environment - Housing	Injury - Suicide
Social Environment - Crime/violence	Injury - Head injuries



The group then prioritized the issues and to identify areas ripe for potential intervention. The meeting was facilitated by Debra Thompson, President of Strategy Solutions, and guided participants through a prioritization exercise using the OptionFinder audience response polling technology. In preparation for the prioritization meeting, an internal WPAHS team composed of leadership and staff identified four criteria by which the issues would be evaluated. Outlined in **Table 50**, these criteria included:

**Table 50: Prioritization Criteria**

Item	Definition	Scoring		
		Low (1)	Medium	High (10)
Accountable Entity	The extent to which the issue is an important priority to address in this action planning effort for either the health system or the community	This is an important priority for another entity in the community to take a lead role to address	This is important but is not for this action planning effort OR this is something that is an opportunity for collaboration between the hospital and the community	This is an important priority for the hospital/ health system to take a lead role to address
Magnitude of the problem	The degree to which the problem leads to death, disability or impaired quality of life and/or could be an epidemic based on the rate or % of population that is impacted by the issue	Low numbers of people affected; no risk for epidemic	Moderate numbers/ % of people affected and/or moderate risk	High numbers/ % of people affected and/or risk for epidemic
Impact on other health outcomes	The extent to which the issue impacts health outcomes and/or is a driver of other conditions	Little impact on health outcomes or other conditions	Some impact on health outcomes or other conditions	Great impact on health outcomes and other conditions
Capacity (systems and resources) to implement evidence based solutions	This would include the capacity to and ease of implementing evidence based solutions	There is little or no capacity (systems and resources) to implement evidence based solutions	Some capacity (system and resources) exist to implement evidence based solutions	There is solid capacity (system and resources) to implement evidence based solutions in this area

A total of 12 CGH steering committee members completed the system prioritization exercise. After the presentation of the data, the steering committee rated each of the issues that were identified in the data collection process on a 1 to 10 scale for each criterion using the OptionFinder audience response polling system.

**Table 51** outlines the top priority needs identified by the hospital steering committee based on the hospital being identified as the accountable entity as well as a high combined score of magnitude, impact and the hospital's capacity to effect change.

**Table 51: Overall prioritization results**

1	Diabetes
2	High Blood Pressure
3	Cardiovascular Disease
4	Breast Cancer
5	Flu & Pneumonia
6	Bronchus & Lung Cancer
7	Health Literacy

Following the stakeholder prioritization, which included participation by individuals with expertise in public health and representatives of medically underserved populations, and based on the greatest needs related to the health system and hospital's mission, current capabilities, resources and focus areas, top priorities and strategies to meet identified needs were developed by key WPAHS and CGH leaders and staff. The hospital reviewed its current community benefit and disease management programs, identified the programs and strategies that best aligned with the needs, capabilities and resources of that individual hospital, and then developed individual implementation strategies for each selected issue. The implementation strategy is a written plan that addresses each high priority community health need identified through the community health needs assessment. The following is a high level summary of CGH's implementation strategy to address each identified high priority need:

Diabetes

- **Goal:** Reduce risk of type II diabetes, raise awareness of early signs and symptoms and educate.
- **Programs:** Healthy lifestyle education for school age children and community and employee education, screening and outreach.
- **Resources:** Physician and staff time and expertise and screening and educational materials.
- **Evaluation Metrics:** Number of people served and screened as well as pre and post-tests to assess comprehension.



#### Heart disease and high blood pressure

- **Goal:** Educate the community on heart disease and counsel on how to counteract preventable causes.
- **Program:** Community Outreach Coordinator to institute community blood pressure screenings during which individuals will be educated about preventing heart disease.
- **Resources:** Community Outreach Coordinator, nursing and staff time and expertise and screening and educational materials.
- **Evaluation Metrics:** Number of community lives touched via screenings and educational outreach programming.

#### Heart attack, congestive heart failure, pneumonia, and/or multiple chronic conditions/medications among Medicare patients

- **Goal:** Improve quality of care and health outcomes and reduce readmissions of Medicare beneficiaries through strengthened care transition management
- **Program:** CMS sponsored Western Pennsylvania Community-Based Care Transitions Program: Medication reconciliation, red flag awareness, personal health record utilization and timely follow-up.
- **Resources:** CGH case managers and Washington County Area Agency on Aging transition coaches.
- **Evaluation Metrics:** Patient enrollment, post-acute care contacts, and reduction in readmissions for Medicare beneficiaries.

#### Breast cancer

- **Goal:** To raise awareness, educate, screen and support the community through patient navigation.
- **Programs:** Breast health and cancer education and outreach, breast navigation education to primary care physician and OB/GYN practices in Washington County, Patient navigation services and early screening events for employees and community.
- **Resources:** Clinical patient navigators, other staff time and expertise and screening and educational materials.
- **Evaluation Metrics:** Number of people served, screened and educated as well as number of physician offices reached.

Needs identified by the CHNA that are not being addressed through these planning efforts are already being addressed by existing community assets, necessary resources to meet these needs are lacking, or these needs fall outside of the CGH areas of expertise.





## Allegheny General Hospital Interview Guide

Thank you for taking the time to talk with us to support the WPAHS Community Health Needs Assessment Process.

**1. First of all, could you tell me a little bit about yourself and your background/ experience with community health related issues.**

2. What, in your opinion, are the top 3 community health needs for the southwest PA area?	3. What, in your opinion are the issues and the environmental factors that are driving these community health needs?
1	
2.	
3.	
Others mentioned:	

4. Check to see if the area they were selected to represent is one of the top priorities identified above. If not mentioned, say....

**Our records indicate that you were selected to participate in these individual interviews because you have specific background/experience/ knowledge regarding \_\_\_\_\_. What do you feel are the key issues related to this topic area?**



**What, in your opinion are the issues and the environmental factors that are driving the needs in this topic area?**

5. What activities/initiatives are currently underway in the community to address the needs within this topic area?
  
6. What more, in your opinion, still needs to be done in order to address this community health topic area.
  
7. What advice do you have for the project steering committee who is implementing this community health assessment process?

# Community Health Assessment



## Focus Group Topic Guide Draft

November 2012  
FINAL



## I. Introduction

Hello, my name is \_\_\_\_\_ and we're going to be talking about community health. We are attempting to conduct a community health assessment by asking diverse members of the community to come together and talk to us about community health problems, services that are available in the community, barriers to people using those services, and what kinds of things that could or should be done to improve the health of the community.

Does anyone have any initial questions?

Let's get started with the discussion. As I stated earlier, we will be discussing different aspects of community health. First, I have a couple of requests. One is that you speak up and only one person speaks at a time.

The other thing is, please say exactly what you think. There are no right or wrong answers in this. We're just as interested in your concerns as well as your support for any of the ideas that are brought up, so feel free to express your true opinions, even if you disagree with an idea that is being discussed.

I would also ask that you do some self-monitoring. If you have a tendency to be quiet, force yourself to speak and participate. If you like to talk, please offer everyone a chance to participate. Also, please don't be offended if I think you are going on too long about a topic and ask to keep the discussion moving. At the end, we will vote on each of the topic areas brought up and rank them according to how important they are to the health status of the community.

Also, we have an outline of the topics that we would like to discuss before the end of our meeting. If someone brings up an idea or topic that is part of our later questions, I may ask you to "hold that thought" until we get to that part of our discussion.

Now, to get started, perhaps it would be best to introduce ourselves. Let's go around the table one at a time and I'll start. Please tell your name, a current community initiative or project that you are currently involved in (or a community health issue that is important to you) and your favorite flavor of ice cream.

Ask demographic question to determine if group are clients/consumers or providers/practitioners



## II. Overall Community Health Status

- A. Overall, how would you rate the health status of your community? Would you say, in general, that your community's health status is Excellent, Very Good, Good, Fair or Poor. (OptionFinder)

**NOTE:** If someone asks how we define community, ask, "How would you define it?"

- B. Why do you say that?
- C. What are the things that you think are impacting the health of the community?
- D. Why do you say that?
- E. Overall, how would you rate your individual health? Would you say, in general, that your community's health status is Excellent, Very Good, Good, Fair or Poor. (OptionFinder)
- F. How do you think a person's individual health affects the health of the community?
- Do you think there's a link between individual health and the health of the community?
- G. Why do you say that?
- H. What do you think an individual can do to manage their personal health?
- I. The health of their family?

## III. Community Health Needs

- A. Based on your experience in your neighborhood and community, what do you think are the health need? **Run through OF questions**
- B. Review and discuss optionfinder data
- C. Discuss extent of problem
- D. Discuss personal role and accountability related to issues and challenges



- E. Discuss system solutions
- F. What are some of the other problems that are impacting the health of the community? Are there other indicators that weren't on the list?
- G. Why do you say that?

## Access to Services

- A. What solutions to these problems are currently available in the community?

What are you aware of? Are you aware of community agencies and organizations who are working on these?

- B. To what extent do people use these services/solutions?  
Why?
- C. What are the things/barriers that prevent people from using these services?
- D. Why do you say that?

## IV. Potential Solutions

- A. What should the community be doing to improve community health?  
(List on the flipchart – round robin )
- B. Which individuals or organizations do you feel are key influencers in your community that could help with these initiatives? What role can each play in assisting?
- C. What is the one problem in the community that you would change and what would you do?
- D. What health care system changes that you think need to happen to improve the health of the community? In other words, what are the changes that hospitals and health care providers can make to improve the health of the community? What are they?
- E. How likely would you be to work on any of these initiatives?
  - Are there topics that you might be interested in?



- Why?
- What would need to happen to make you change your mind?

F. Why do you say that?

G. What advice would you give those of us who are working on this community assessment?